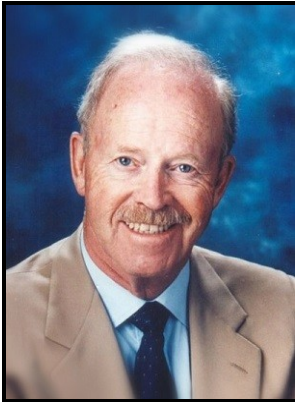


# Quality without tears - the art of hassle-free management

McGraw-Hill - Quality Without Tears



Description: -

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Quality assurance. Quality without tears - the art of hassle-free management

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Notes: Includes index.

This edition was published in 1984



Filesize: 19.59 MB

Tags: #Quality #without #tears #(1985 #edition)

## Quality without Tears: The Art of Hassle

The most valuable recognition comes as a result of peer judgment.

## Quality without tears (1985 edition)

The final and most portentous visitor is a severe looking person carrying a briefcase and dressed in a black three-piece suit. According to him it is better to prevent quality rather than correction or detecting. Benefits of donating When you donate a physical book to the Internet Archive, your book will enjoy: Wikipedia citation Copy and paste this code into your Wikipedia page.

## Quality without tears : the art of hassle

Crosby this is was my 1st book review : it was a great experience and great days at AUS THANKS FOR MY GREAT MENTOR DR.

9780070145115

PCA , which became the world's largest quality management consulting firm. As quality improvement becomes more and more an enduring way of life, as it becomes the culture of the company, the process gains speed and permanence. The quality improvement team should be able to effectively commit themselves to improvement of quality.

## Quality Without Tears: The Art of Hassle

Before you can establish a plan for improving quality, you first have to know exactly where your products and services lie when it comes to conforming to requirements. The purpose of the team is to guide the process and help it along.

## Quality Without Tears: The Art of Hassle

With a zero defects in mind, each defect is given great deal of attention and traced to its root cause, and each cause is prevented till we are sure that we have completely eliminated the problem. The quality education system QES ensures that all employees of the company have a common language of quality and understand their personal roles in causing quality to be routine. The misinformed lesson was to cut corners on quality.

### **Quality without Tears: The Art of Hassle**

The manager must carry a speech on quality in his head and deliver it at every opportunity.

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