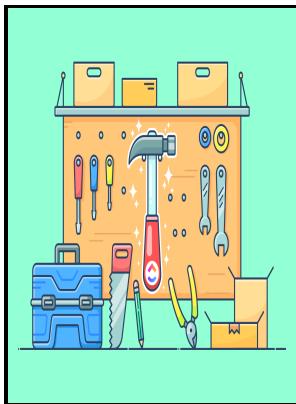


Leadership and the art of conversation - conversation as a management tool

Prima Pub. - Leadership and the Art of Conversation (May 15, 2005 edition)

Description: -



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Yosemite National Park (Calif) -- Miscellanea.
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Interpersonal communication.
Conversation.
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But the fact is that cultural and technological changes have eroded that control anyway. Generally, these managers are positional leaders—they derive authority simply from the fact that they are the boss. Most important, that process must be conversational.

Leadership and the Art of Conversation (May 15, 2005 edition)

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Some companies do try to set some basic expectations. But some companies actively promote that kind of behavior.

Leadership and the Art of Conversation (May 15, 2005 edition)

The construction process is complete now, and enough of my defensive, ego-based armor has sloughed off for me to see my journey and myself more clearly.

Leadership and the Art of Conversation: Conversation As a Management Tool

Whereas intimacy involves the efforts of leaders to get closer to employees, inclusion focuses on the role that employees play in that process. Even questions about smaller aspects of operations, such as the best use of time during meetings, are helpful. The project, initiated at the front lines, was championed by Frank Hauck, then the executive vice president of global marketing and customer quality.

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