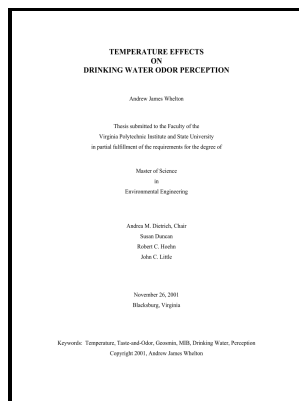


# Proceedings - AWWA Seminar on Taste & Odor

## American Water Works Association - Customer Service



Description: -

- Water -- Purification -- Taste and odor control --

Congresses Proceedings - AWWA Seminar on Taste & Odor

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Notes: Held in Minneapolis, Mich., June 8, 1975. Sponsored by the

Water Quality Division, AWWA

This edition was published in 1975



Filesize: 37.39 MB

Tags: #Drinking #Water #Quality

### Hypiodous acid: kinetics of the buffer

The Journal continues its long history of publishing in-depth and innovative articles on protecting the reliability and resiliency of our water systems, the health of our environment, and the safety of our water.

### 1976/1977 AWWA Publications Catalog on JSTOR

The reactivity of hypiodous acid HOI is an important factor for the fate of iodine in oxidative drinking water treatment. The overall purpose of the seminar is to assist customer service representatives in being responsive to increased customer expectations and to show customer service managers how to prepare their teams to face these challenges. The scope of Journal AWWA also focuses on related subjects like public works planning, infrastructure management, human health, environmental protection, finance, and law.

### Hypiodous acid: kinetics of the buffer

Jim Ginley is an independent management consultant with more than 32 years of experience in the municipal water sector, including more than 16 years on the headquarters staff of the Denver-based American Water Works Association AWWA and more than 15 years as a utility management and regulatory compliance consultant. The acid dissociation constant  $pK_a$  of HOI has been determined spectrophotometrically as 10. Swampy or swimming pool aldehyde odours caused by chlorination and chloramination.

### Customer Service

However, there is a general lack of identification of compounds that cause tastes and odors, especially if the compounds are present in complex mixtures at or below individual odor threshold concentrations. Table 1 shows the present U.

### Iodoform taste complaints in chloramination

Of primary concern is the identification of organoleptic compounds in water supplies to enable their efficient removal. Cancellations within 30 days will not be refunded; however, substitute registrants are welcome, if pre-approved in writing. COURSE 3 Water Industry Operations and the Vital Importance of Teams Learn how your understanding of the basics of water supply and water quality, and your knowledge of the fundamentals of

everyday operations can enhance your ability to work more effectively on your team and with customers.

### **Drinking Water Quality**

The water quality standards are separated into microbiological, radionuclides, inorganic and organic chemical areas. Production of iodoform was dependant on the order of addition of the chlorine and ammonia. Many tastes and odors are caused by low concentration levels of organic compounds.

### **Drinking Water Quality**

Report submitted to the Water Authority of Western Australia by the School of Appl. Online Delivery Format Your online instructor will participate via webcam, PowerPoint presentation, group interaction, polling, conversation and more.

### **1976/1977 AWWA Publications Catalog on JSTOR**

All cancellations received 30 days prior to first seminar date will receive a refund, minus a 25% administrative fee. Once turbidity and disinfection are controlled, trihalomethane THM control is usually considered by trying to optimize these same unit processes.

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