THE KENYA SCOUTS ASSOCIATION 5 YEAR STRATEGIC PLAN (2013 -2017)

Propelling KSA towards a World Class Organization



2/7/2013
The Kenya Scouts Associations
National Executive Committee 2013

PREAMBLE

Kenya Scouts Association is established by an **Act of Parliament Cap 219** of the Laws of Kenya is the largest youth organization in Kenya catering for young people between the ages **6-26 years** with a membership of **over 400,000** scouts and **25,000** adult leaders in 2013.

Kenya Scouts Association is an educational, voluntary, and non-political movement for young people open to all without distinction of origin, race, creed, tribe and gender. It is an Education for Peace! Our Vision is to create a better world through scouting activities while our Mission is to educate young people to play a constructive role in society. The Scouting Movement was started by Lord Baden Powell on 1st August 1907 in Brown Sea Island in England. In Kenya, the Scout Movement began in 1910 and the first troop was formed at St. John's Church (C.M.S.) Pumwani on November 24.

The principles of Scouting are the laws and beliefs which represent an ideal, a vision of society and a code of conduct for all its members. They are in three categories: Duty to God, Duty to others and Duty to self

The Kenya Scouts Association has grown to be a dynamic and the largest Youth Movement in Kenya today and continues moulding and impacting the lives of the young people in Kenya. It has maintained, improved and upgraded relevant structures and infrastructure so as to facilitate quality Scouting.

The Association aims at developing the youth at their formative ages so that they become responsible citizens through social, physical, intellectual and spiritual development.

Leaders respond to it directly by helping young people define their personal values and ethics as they act and then reflect upon their actions. This "action learning" is an unmatched way to enhance value development.

Scouting has stood the test of time. It's therefore a worth venture.

- Instilling positive values such as belief in God and good citizenship
- Personal hygiene and general health
- Environmental protection.
- Avoidance of risky behaviour (i.e. campaign against smoking, drug abuse etc).
- Promotion of self-development

- Positive social attitudes i.e. thinking about others.
- Physical fitness and endurance

EXECUTIVE SUMMARY

The youth phenomenon is very dynamic as it provides great challenges in meeting their ever changing needs and aspirations.

Scouting is a movement of the young people facilitated in their enjoyment of their programme by adults. The adults thus need to be selected prudently, empowered, motivated, appraised and recognized for their special efforts. For this to be achieved, programmes have to be put in place and resources harnessed in the best way possible.

The Association needs enough space in terms of campsites and training centre for activities of both the young people and the adults to take place. These sites need to be well managed so that they are not only self-sustaining but they are also income generating ventures for the association.

With advances in technology, KSA cannot be left behind, it is imperative that the Association embrace ICT in all operations.

It is also very important that modern security and safety systems and procedures are adopted so that all the property of the association is secured and the environment is made safe for the young people and all the adult leadership to carry out their activities.

All the things afore-mentioned cannot be achieved without putting in it large amounts of capital and human resources.KSA has to harness enough resources through prudent resource mobilization strategies and also through working with both local and international partners. Similarly, it has to enhance its corporate image through good publicity and effective internal and external communication strategies.

Finally, all its financial resources must be managed well by adopting the most modern and efficient financial systems and practices.

KEY PRIORITY AREAS (KEY OBJECTIVES)

To realize its dream for KSA, the Management and Strategic Planning Committee has identified ten key priority areas hereafter referred to as the "key objectives".

- 1. Human Resource
- 2. Youth Programme

- 3. Training and Development
- 4. Campsites and Centres
- 5. ICT
- 6. Security
- 7. Resource Mobilization and Partnerships
- 8. Ethics and Quality assurance
- 9. Communications and Corporate Affairs
- 10. Finance

OUR COMMITMENT:

The Management and Strategic Planning Committee, jointly with all other stakeholders do commit that in the next five years (2013-2017), it hopes to deliver:

- a KSA that values, attracts, retains staff that is highly dedicated, expert and self driven;
- a KSA whose youth programme responds to the needs and aspirations of the youth;
- a KSA with sufficient, efficient, competent, dynamic, accountable and highly motivated adult leadership;
- a KSA with functional, modern and well managed income generating camping and training centre in all the counties;
- a KSA that has incorporated ICT in all operations and at all levels;
- a KSA that has adopted world class security and safety systems for its property and members;
- a KSA that is self-sustaining through optimized resource mobilization strategies;
- a KSA that emphasizes quality and ethical practices in All its operations;
- a KSA that has enhanced cooperate image through efficient, effective and well planned modern internal and external communication systems;
- a KSA that has embraced the most efficient and modern finance systems and practices.

HUMAN RESOURCES

Overall statement of success: An Association that values, attracts, retains staff who are highly dedicated, expertise, and self driven

Swot analysis

Strengths

- A structure that accommodates full time employees
- Most staff are scouts; hence have scout values
- Good will that can attract high caliber staff

Weakness

- Lack of HR Policy- needs revision
- Lack of employee motivation,
- Lack of expertise in certain functions
- Lack of staff rationalization.
- Conflicting roles among staff and volunteers
- Weak organizational structure
- Poor communication between staff & volunteers

Opportunities

- Government funding
- TSC support Staff secondment
- A world wide movement from where staff can learn and improve skills
- Donor funding, willing and supportive partners.

Threats

- Better remuneration in other organizations
- Organizational politics
- Low ethical standards

Goals	Measures	Targets for the 5 years	Targets for year 1	Activities and Timelines for the year 2013	Resources required for 2013
Goal 1	Revised and	100%		-Design a HR Policy Jan-April 2013.	A budget
Enhance	implement an	adherence to	-Engage a HR Consultant		
recruitment	effective HR	H.R Policy	to work with Management	-Present HR Policy to NEC for ratification	
and	Policy		Committee	April 2013.	
retention of					
staff.			-Develop & Implement a	-Hold a HR Policy cascading workshop May	
			HR policy	2013.	
	Staff	80% staff	-Create an effective Org.	-Staff rationalization exercise	A budget
	Retention	retention	structure	(Short term Nov. 2012	
				(Long Term May 2013)	
			-Achieve an optimum		
			staffing level.	-Annual Team building & -Planning retreat	
				a. for Specific teams	
				b. for Executives	
	Staff	-Improve	-Improved working	Staff Motivation	A budget
	Motivation	working	conditions	-Plan staff induction workshop at least at PTC	
	-efficiency 95%	conditions		Level	
				- Support staff for refresher courses to improve	
				skills in their relevant skills	
				1. Minimum 1 refresher course for each staff by 2013.	
				2. Disaster Management & Preparedness for staff	
				3. Customer service training	
	-Performance	-Introduce	-Introduce performance	-Develop survey tools for staff satisfaction.	
	99%	performance contracts	contracts		

	-Satisfaction 80%	-Develop survey tools for satisfaction	-improve working conditions	Efficiency -Improve working conditions 1. Create a pay bill Line for KSA for money collections Jan.2013. 2. Facilitate Channels of Communication for staff to carry out their duties Jan 2013. 3. Make the working environment technology friendly April 2013. 4. Improve network availability & Stable power supply. 5. Carry out a needs analysis for working tools and equipment Jan 2013. 6. Develop an Implementation plan	
	-Salary increment	Increased salaries to 100%	50% salary increment on staff salaries.	Develop contracts for employees, permanent, contracted, & temporary. Jan – March	
Goal 2 Improve welfare of staff	-Have a running KSA Sacco.	-Have a Sacco, with all members	Form a staff Sacco	Register with Ministry of Co-operatives development Jan – March	A budget
	-Register RBA	Register RBA	- Register all staff with RBA	Register with RBA Jan – March	A budget
	- Medical Insurance cover	Annual medical insurance cover.	Medical cover for employees	Constitute a staff welfare committee Jan – March	A budget

	- improve Terms & conditions of service	Access to loans and other financial advancement	-improved terms & conditions of serviceguaranteed bank advances	Jan - March	A budget
Goal 3 Volunteer HR policy	Putting a volunteer policy in place	Improved working relationship & staff with clear distinction of roles and responsibilities.	Develop & implement the Volunteer HR policy	Contract an HR specialist to develop the policy by Jan - April 2013. -sensitize on the Volunteer HR policy, riding on other programmed activities 2013.	-A budget -Policy documents available

YOUTH PROGRAMME

Overall statement of success: A programe that responds to the needs and aspirations of the youth

Swot Analysis

Strengths

- There is a Youth Programme that is running.
- There is a Youth Programme Policy in use though in draft form
- There is an operational Youth Programme Committee
- There is a monitoring and evaluation system on the youth programme badges, camping competition, Contests and challenges for rover crew units.
- There is personnel both at the secretarial and volunteer level
- There is supportive and receptive community & departments to scouting ideals/ operations
- The department has programme materials such as books, guides etc.

Weakness

- Many programmes running at the same time
- Partnership demands which infringe into scout core mandate
- Weak monitoring and evaluation systems
- Sustainability of partner projects after the funding

Opportunities

- A wide range of the catchment area for recruitment
- Children willing to join scouting
- Parental support
- Government support
- Goodwill from members of the public
- International recognition
- Campsites and centers

Threats

Availability of alternative youth organization with similar or more developed and appealing activities

- Academic demands to many of our youths/clients
- Scout leaders are on high demand by other departments in their institutions i.e. games, drama, disciplinary department, guidance &counseling etc.
- Poverty among the youth making them not to undertake the scout activities
- Dying of volunteer spirit.
- Un reviewed programme materials and the programme itself

Goal s	MEASURES	TARGETS FOR THE FIVE YEARS	TARGETS FOR YEAR ONE	ACTIVITIES AND TIMELINES FOR THE YEAR 2013	RESOURCES REQUIRED FOR 2013
Goal 1 Enrich the quality of the youth programme.	 number of scouts attending badge camps Number of scouts achieving the highest badges in each section number scout units attending the competition camps number of scouts graduating to the next section number of the new books and guides produced number of programmebooks developed and produced 	 Number of scouts in the highest level: 1m Number of units in the competitions 50,000 Number of scouts in the badge camps 3*47*100scout s*5 Number of scouts in the badge camps 3*47*100scout s*5 Number of scouts proceeding to the next section. 1000*40*5sect ions *5=6m Reviewed and the 	 Roll out 2 badge camps in every county 2*47 Increase the highest badges acquired per section per county. 500*47 Increase the participation in the inter patrol competitions form 70 to 100 units per region Increase the transition rate of graduating 	 Train the competition assessors. (Feb-Aug) To enrich the competition package in line with contemporary emerging issues (April-Dec) Introduce the following new badges Messengers of Peace, Financial Management and enhance ICT, Entrepreneurship, Communication, Security & Safety, Disaster Management and Drivers (April) 	 Badges cost Unit registration cost Competition cost Badge camp cost Review of books cost Writing of books and the guides cost Founderee costs Patrol leaders courses cost Exchange programme cost JOTA/ JOTI cost

- number of patrol leaders courses conducted
- number of scouts attending exchange programmes
- number of scouts participating in the JOTA/JOTI
- Number of rovers participating in the Roveree camps
- number of scouts participating in the founderee camps
- number of rovers graduating from the financial management training
- number of badges acquired by the scouts in all the sections
- number of new badges designed and produced
- the quality of rovers graduating into

- written books
- 5*5= 25 Books
- Reviewed books
- 5*5= 25 Books
- Conduct 3
 patrol leaders
 course in
 every county
- 3*47*5 =705 PLCs
- 100 scouts in JOTA/JOTI from 47 counties*5 =23,500
- Founderee camp 10,000*5= 50,000
- Conduct roveree camps in all the counties.
- Train the rovers on the financial management.
 5crews in every county.
- Rover challenge and

- scouts by 30% sungura, 20% chipukizi and 15% Mwamba and 10% Rover
- Publish 6 books by August 2013
- Develop and print the sungura and jasiri handbooks
- Have 200 scouts participate in international and 500 in national exchange programmes
- Double the number of scouts participating in JOTA/JOTI from 40 to 80
- Train 5,640
 patrol leaders
 and rover
 mates
- Increase number of

- Develop the sungura and Jasiri handbooks (August)
 Finalize and
- produce the investiture guidebook, the ceremonies guidebook, the scout song book, the camping guide book, the scout sign handbook (April-May)
- Youth programme material writing workshop
- Conduct Youth Forum at all levels (Apr-Dec)
- Develop guidelines for efficient management of all events and activities
- Conduct PLC and Rover Mate training courses
- Conduct Badge camps.
- Undertaking Community service.

- Cost of the badges and the training of the scouts
- Books expense
- Patrol leaders courses cost
- JOTA/JOTI Expenses
- Foundereeexp enses.
- Certificates and the badges
- Roveree camp expenses.
- Certificates and badges
- Training costs.
- Certificates.
- Training manuals.
- Contest and challenge expenses.
- Travel expenses
- Souvenir expenses
- Home hospitality expenses

the society	contests	rovers	Conduct Inter
Minutes of the	3contests in	attending the	patrol & Rover
Programme	every county	Roveree by	challenges at all
Committee	in a year	100%	levels
meetings	Enhance the	Hold a well	Inter Universities
Minutes of the	exchange	managedFou	and Colleges Rover
Programme	programme	nderee to	contests and
Team meetings	and the	level of a	exhibitions
3.	international	world scout	Conduct Financial
	recognition.	event with at	management
	• Send 5000	least 4000	training for rovers
	scouts in the	campers	(Feb)
	international	Train and	Formulate an
	scout	graduate 2000	exchange
	gathering.	rovers on	programme
	• Have 5000	financial	schedule for all the
	scouts in	management	scout sections.
	exchange	Produce the	Participate in
	programme	required	exchange
	Roll out the	badges by	programme and
	Scouts	March	international
	Entrepreneur	Identification	scouts gathering.
	ship,	of the scouts	e.g. jamborees,
Number of	Innovation	for Exchange	international patrol
the sea and	and Linkages	programme	camps, moot,
air scouts	Programme	Develop a list	cultural gatherings,
trained.	Start sea	of 100	twinning programs
Number of	scouts	successful	etc.
books	trainings in	scouts in the	National
approved by	Mombasa,	society	Programme
KIE.	Kwale, Kilifi,	• Enhance	Committee
	Malindi,	partnership	meetings
Number of	Nairobi,	with Kenya	(quarterly)
scouts	Nakuru and	Institute of	National
Scouts	I Nakara ana	Histitute 01	- I vational

	enrolled in the ESP. • Hired programme personnel.	Kisumu Start Air scout trainings in Nairobi, Kisumu and Laikipia Hire program secretary and two more assistants	Education Develop programme material for Sea Scouts and Air Scouts Strengthen the Extension Scouting Programme	Programme Team meetings (quarterly) Develop a follow up tool to monitor scouts and their current engagements in society-success stories (Jan-Dec) Incorporate Kenya Institute of Education in developing programme material Develop Sea Scouts Handbook and Air Scouts Handbook Establish more Extension Scouting units Hire a Programme personnel	
Goal 2. Quantity To increase the number of scouts.	 List of institutions targeted for recruitment of scouts Number of institutions reached Number of registered scouts 	 Recruit 4M scouts in schools and institutions of higher learning. Register 62,500 units 	 Upgrade from to electronic registration system Double the membership from 115,000 to 230,000 scouts 	 establish number of schools and institutions in the country -Catchment Population (February) Establish the value-propositions to go with to the target groups (April) Launch a scouts in 	 Production of the membership cards Production of warrants and unit registrations materials Production of

	 availability of a functional database system value proposition document Monitor the traffic flow on social media sites on registration Real time tally of scouts registered online 		nationally (4,893 per county) • Register 7,187 Units (152 per county) and 460 rover crews (10 per county)	schools plan with specific activities to reach the target numbers (May) • A devolved functional registration system (June) • Creating a proper and regularly updated database for scouts and institutions (June 2013) • Identifying and registering professional rover crews for mentorship and service (May) • Exploit the Financial management trainings to increase Rover membership • Outsourcing data management and social media administrator/speciali st • Initiate social media recruitment and online registration campaign	the progressive cards. Production of the registration forms. Communicati on & postage Production of value proposition document Database upgrading costs Consultancy fee
Goal 3 To strengthen	Model unit kitCounty VisitsRegular visits to	• Visit 47 counties.	• Visit 10 counties	Develop a model unit kitDevelop guidelines	Travels expenses.Materials

badges acquired by scouts.

TRAINING AND DEVELOPMENT

Overall Statement of Success:QUALITATIVE, RELEVANT AND NEED-BASED TRAINING AND SUPPORT FOR ALL ADULTS IN SCOUTING

SWOT Analysis

Strengths

- Well established governance structure (National, County and District committees)
- Willing and qualified volunteer adults
- Approximately 10,000 with a minimum of PTC training (2,918 registered in 2012)
- Well defined motivation system awards and honors
- Trainers' welfare system
- Full time Training Executive to coordinate training activities
- Availability of National Training and Development Policy

Weaknesses

- Insufficient funding.
- Only 2,918 Scout Leaders registered in 2012
- Deficit of approximately 21,500 trained unit leaders
- High dormancy rate among trained leaders
- Ill-prepared unit leaders
- Poor monitoring and evaluation mechanisms
- Very busy volunteers
- Lack of opportunities for personal development.
- Lack of proper National and County training kits tents, ropes, crockery, LCD projectors, etc
- Gender inequity in the training team
- Acute imbalance in the distribution of trainers and trained unit leaders in the counties
- Aging Leader Trainer category of leadership.

Opportunities

- Supportive KSA management Committee
- Goodwill from the significant external community ie parents of scouts and general public.
- Supportive partners MOYAS, MOE, National Cohesion and Integration Commission
- Potential partners e.g KIE

Threats

- Other Youth Organizations Pathfinder, Boys and Girls Brigade, Girl Guides, Round Square Movement, P.A, etc
- Overloaded school core curriculum
- Lack of information among school managers.

NOTE

There are approximately 29,000 schools [primary &secondary], 31 universities and approximately 120 TTCs. The dept plans to provide at least one Scout Leader per institution which totals to 29,151 Scout Leaders. There are approx 10,000 trained SLs leaving a balance of 19,151 to train.

GOALS	MEASURES OF SUCCESS	TARGETS FOR THE FIVE YEARS	TARGETS FOR YEAR ONE	ACTIVITIES & TIMELINES FOR YEAR ONE(2013)	RESOURCES REQUIRED FOR 2013
Goal 1 To achieve quantity in leadership training	 Total number of leaders trained. Number of trainers and trained unit leaders in each county. Total no of WB, ALT, LT & Prog awards issued. Equitable distribution of trainers & SLs in all Counties 	 To train 125,000 at PTC level To train 750 SLs at WB To provide each county with 4 ALT/LT To provide each county with 40 WB & 585 PTC holders Train 150 leaders at ALT [strike age balance] Strike 50:50 ratio in gender representation among unit leaders trainers 	 Train 3830 SLs at PTC Train 150 SLs at WB II Train 30 SLTs at ALT To provide each County with 2 ALT/LT To provide each County with 8 WB & 117 PTC holders Disseminate accurate & relevant information stakeholders. 	 Carry out census of ALT/LT/WB per County.[Jan] Prepare profile for all adults in scouting [Jan – June] Conduct 3 PTC per county [Jan – Dec] Conduct 5 WB courses [March, May, July, Sep, Nov] Conduct National ALT [June] National workshop for CTCs [March] Select 1 leader per County to attend ALT course. [June] Train 4 SLs at WB & 82 SLs at PTC per county [Jan – 	 Training manuals for PTC, WB, ALT Tents stationery LCD Projector Camera Trainers Out-source trainers for specialized areas such as First Aid, Disaster Mngt, ICT, etc Budget

Goal 2 To achieve quality in leadership training	 Quality of unit leaders trained. Quality of trainers trained. Number of scouts receiving highest badges Number of 	 To conduct 5 refresher workshops for all trainers. To empower all DTCs & CTCs with relevant skills. Domesticate ICT in training. Periodic review of scheme, content & mode. Embrace research 	 Update all trainers on revised training schemes. Re-orient PTC training to camp mode Equip CTCs with skills in training needs assessment, planning, and course mgt. Apply use of multimedia in training Benchmark with other NSOs Establish checks and balances in the conduct of training through good training & development policy and M & E Equip the team 	 Attend school managers/principal's county/national gatherings to talk scouting and define their role in it. Conduct 1 refresher course for all trainers.[Feb.] Develop M & E tools[Feb] Monitoring and Evaluation of training activities countrywide.[quarterly] Conduct 3 training committee meetings [March, July, Nov] Equip each trainer with training literature in both print & digitized forms. [April] Training Team Meetings (March and October) Develop benchmarking tools [Feb] Send selected trainers to take part in training activities in other NSOs. Invite facilitators from other NSOs for benchmarking purposes e.g Asia. Buy 6 eight man tents 	 Tents Stationery Trainers Trainers from other NSOs CTCs M & E tools Training manuals & other resources Computer, digital storage devices. Internet Budget Room space
Improvement of the	tents and other	national training kit	with training kit	for field trainings. • Buy 6 sleeping bags.	Desktop computers

department's resource base	training equipment for training activities. • Well equipped modern training resource centre. • Number of scout and	 Equip each county with 3 eight man tent s(3X47 = 141) Develop and publish/digiti ze, print, braille bind & reproduce training manuals/ notes. 	 Establish a training resource centre. Store training literature in both print and multimedia Source partners and sponsors 	 Source 3 desktop computers for the resource centre. Source LCD projector & digital camera Call for write ups on topical issues from trainers. [Jan – April] Mount a writing workshop. [April] Package training manuals in Braille 	 Internet Outsource specialist in braille Books & magazines. Stationery Librarian Trainers Budget
	non-scout adults using the resource centre facilities.	 Source for useful resource material from ARO & other NSOs Be able to generate funds from the resource centre. 		 [May] Source relevant books & magazines from ARO & other NSOs [Jan - Dec] Write proposals [Jan - Dec] 	

CAMPS AND SITES

Overall statement of success: To provide KSA with functional camping and training centers in all Counties with a vision to Create sustainable income

SWOT analysis

Strengths

- Trust from members of the public
- Good will from different stake holders
- Well defined programme
- Well defined structure
- Well established secretariat
- Strong volunteer support

Weaknesses

- Lack of trust and confidence among leaders
- Some dishonest leaders
- Poor implementation of laid down plans
- Bureaucracy that hampers decision making
- Donor dependency

Opportunity

- Government support
- World scout bureau support
- Pool of willing supporters and partners
- Availability of land/space
- Partners e.g. JIKA, UN Agencies

Threats

- Other youth organizations
- Other private developers
- Over crowded educational curriculum
- Land grabbers

• Lack of trust by the partners/donor

PLANNING MATRIX

GOALS	MEASURES	TARGETS (5 years)	TARGETS YEAR 1	ACTIVITIES AND TIME LINES FOR THE YEAR 2013	RESOURCES REQUIRED
Goal 1 Identify and secure all KSA's properties and assets in Kenya	Title deed Letters of allotment Agreement letters • Avail physical plans.	 Acquire title deeds Acquire more land for counties .Obtain 40 title deeds Ten centers. 	Acquire 23 title deeds and documentations. ✓ Four centers ✓ Rowallan ✓ Embu ✓ Machakos ✓ Kilifi	Evaluation and visits to all campsites and centers by the committees (Jan – Dec) Engage a physical planner (February – April) Interview and Employ five managers (February) Nyeri Rowallan Embu Machakos Kilifi	Personnel Well wishers Good will Government support Consultancy fee Personnel
Goal 2 To improve and put up infrastructures in the sites to provide space for Training and programme activities	 Improved facilities on our sites Investing in more infrastructure Create conference facilities at 	 To have established at least one (1) campsite in every of the 47 counties. To create a tented campsite at Rowallan 	 Improve infrastructure in the 4 major centers ✓ Rowallan camp ✓ Embu ✓ Machakos ✓ Kilifi Acquire tents for 	 Official opening of the Embu Scout center new block (July) Commissioning of the water bore hole at Machakos (March2013) To put up 10 cottages 	 Setting up of the team building Assault course. Borehole sinking for Rowallan camp Travel expenses Committee

To establish an International Scouts camp in Nyeri in collaboration with ARO To create youth friendly centers that will address the needs both Scouts and non-Scouts stimulus processes.	Rowallan camp Establish international center in Nyeri More campers using our camping facilities Two youth friendly centers created every year.	camp • To create more revenue for our 5 key sites and make them self sustainable	Rowallan camp Improve kitchen facilities at Rowallan camp Create a modern conference facility Improve the swimming pool at Rowallan camp Establish revenue programmes for the above-mentioned centers Create rover service crew at Rowallan camp and create internship programmes	at rowallan camp (august 2013) Put disclaimers (March) Put up raised campsites in Kilifi and Rowallan camp Purchase of tents and camping gears for hire and standard beddings at rowallan camp(April 2013) Drilling a bore hole at Rowallan camp (December) Have open galas/re- union camps/bumper camps in various centers.(April) Permanent programme activities in all our Sites (Jan - Dec) Extend power cable from ARO to KSA	meeting expenses Air time expenses Consultancy expenses Legal fee Purchase of tents Public Address system Tents for hire Office support Camping gear and equipment Training
Goal 3 To provide international partnerships and mentorships programmes in our camps and sites.	 Collaborate with like- minded organization s to create inter- partnership 	Have Scouts who have gone through the inter partnership programmes and have	 Create two (2) contacts for partnership in developing our centers. Gilwell Park Arab Region 	 Collaboration with international Scout centers (Jan - Dec) Collaboration with WSB (Jan - Dec) Partnership with KWS(Jan - Dec) 	 Resource persons Consultancy expenses Certificates Startup kit Badges

	projects and mentorship camps with our sites. At least five centers to be involved.	established their own money generating activities that can support them. • One visit every year to international campsites.	 Kanderstaerg Mafeking Asia (Philippines) Develop proposals structures 	 Partnership with KFS(Jan - Dec) Partnership with the community(Jan - Dec) Introduce camp badges(Jan - Dec) 	Air TicketDSATraining
Goal 4 Making our centers and sites, scenes of excellence	 Establish four tree nurseries in our four key centers and recycling programme that will change the environment within our facilities. Develop sites and center policies 	 Establish twining programmes in our 4 key centers. Establish training programmes in our 4 key centers 	 Establish four tree planting projects in Machakos and Embu and create environmental corners in these centers. Establish two (2) tree planting projects in Machakos and Embu and create environmental corners in these centers. 	 Have Environmental day our camps and sites (July) Engage partners who have similar objectives to support our camping activities(July) Development of recycling centers(July) Planting of trees in all our centers(July) Develop environmental badge (July) Acquire insurance for all Scouting facilities(February) Introduce power 	 Personnel Financial recourses for the establishment of the tree nurseries Financial resources Personnel Making of the environmenta I badge Training

Goal 5 Market all our camps and sites	Increase of revenue. Increased number of campers	To have at least 10 centers being self sufficient Increased visibility both at local, national and international level	 At least five centers to record a great increase in camping activities hence increasing revenue stream. Putting up modern wedding grounds Photo areas Nature trail at Rowallan camp Introduce notice boards showing payments for various activities/facilities in our camps 	saving jikos • Advertise our camp sites on mass media(newspapers) (January) • Advertise on electronic media using the organization website.(January) • Online booking(January2 013)	 Publication of camps brochures Market all our camps and sites on the web site Proposals to Government of Kenya, JICA,UNDP, NACADA
---	--	--	---	---	---

ICT AND OPERATIONS

SWOT analysis;

STRENGTHS

- KSA has government support and very strong and committed Scouts
- Goodwill

WEAKNESSES

- Poor internal and external communication systems
- Poor ICT structure

OPPORTUNITIES

- Partnerships
- Good working structures

THREATS

- Poor controls
- Lack of ICT Policy

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year 1	Activities and Timelines for the year 2013	Resources required for 2013 (this will help to develop the annual budget)
1. Ensure KSA ICT & Operations Systems are relevant an effective.	 Level if ICT competence among KSA Executives and Key Volunteers No. of ICT Machines within KSA structures; 	 ICT Competent Executives ICT enabled offices; Head office and county offices with internet, computers, 	 ICT Competent Executives and key volunteers Design and update county WebPages Set up an internal KSA 	 Ensure each office in KSA is IT compliant by having basic tools – e.g. Computer / Printer / Telephone (Feb) Train the Executives and key volunteers on ICT(May) 	 Training Cost Machines Cost Personnel cost - Hire an IT support staff. Cost for development of operational

	computers, scanners, printers Scouts with ICT badges Internet usage within KSA A website that conforms to international standards An online media complain centre Presence of online county portals An internal domain KSA Intranet system Business centers at Rowallan, Embu, NyeriMachakos and SiayaCentres	scanners etc ICT trained scouts Design and update County web pages Establish an online media complain centre Create web county portals Set up an internal KSA domain Establish a KSA intranet system Fully Integrated Operations Manual for all counties To have an operational Manual for KSA	domain Set up the Rowallan Camp Business Centre Establish an online booking system for our camps & Avail all existing KSA documents online Periodic reporting from all KSA operations for all committee chairs – e.g. Weekly / Monthly Development & Circulation of KSA Operational manual	 Repair and Upgrade existing computers and server(March) Establish operation flow charts of all manual systems in KSA - Operational Manual - Flowchart E.g. Accounting Procedures (March)) Develop relevant documents for Data Capture / Reporting tools(May) Computerize all training and programme manuals and have them accessible on line at a cost as soon as programme is ready (June) March 2013 - to start sending a weekly operation report to all Committee chairs. And weekly to do lists pertaining operations. 	Manual • File Server running costs.
2. Use I.C.T for proper management of Data Collection, processing and storage	 ERP system within KSA Proper registration functions Proper accounting functions 	 Install an ERP system in KSA Train key personnel on the usage of the ERP Introduction of electronic 	 Install an ERP system in KSA – SHOP / HQ / EMBU Train key personnel on the usage of the ERP 	 By end of April 2013 ERP system to be running for Shop / HQ / Embu Database to be running by 2nd Quarter of 2013.Train Executives / Key volunteers on the ERP System. 	 ERP software cost ERP Annual Maintenance Costs Training cost

	 Proper database function Computerize all cost centers; Rowallan, Embu, Machakos and Nyeri 	registration cards • Enable payments through Mpesa, Zap, Paypal • Information security • Increased efficiency in our revenue centers	 Establish online registration Data Base Develop the KSA IT policy and circulate it to Executives and volunteers 	•	Develop payment platforms by end of 2013. Mpeas no, details to be changed immediately	
3. Embrace I.C.T as a tool for Research & Communication	 Validity of the information we give Increased internet speeds ICT Budge 	 Valid information based on ICT based qualitative and quantitative Introduce ICT budge Curriculum 	 Valid information based on ICT based qualitative and quantitative Work with training and programme to Introduce ICT in the curriculum 	•	Work with Training and Development Programme to develop content for ICT Badge - by June 2013 Train executive and scout leaders on ICT research (June) Train Scouts and non Scouts on ICT at a fee (July - Dec)	 Production of the ICT budge curriculum Training cost

RESOURCE MIBILIZATION

Overall statement of success: Optimize Resource Mobilization from local and international sources through innovations and adaptations to make KSA self-sustaining.

SWOT Analysis

Strengths

- Good will from the stakeholders.
 - ✓ Scouts and Scout Leaders
 - ✓ National Executive Committee
 - ✓ Corporate
 - ✓ NGOS -local and International
 - ✓ Government
 - ✓ Well defined structure
- Large number of Scout alumni and friends of Scouts ready to participate in Scouting.
- Projects activities and give resources.
- Availability of a comprehensive youth program to draw projects themes from.
- Willing volunteers to participates and run the projects activities.
- Being the largest youth movement in Kenya
- Available fixed assets.
- Strong Management team.

Weaknesses

- Lack of consistent financial base in the Association and over reliance on government and donor funding.
- Large number of Rovers without life skills for financial self sustainability
- Lack of proper policy on projects and partnerships leading to haphazard initiation and implementation of projects
- Bureaucracy that takes long to make decisions.
- Leaders are conservative and not willing to change.
- Some dishonest leaders.

Opportunities.

- Large number of both Scouts and Volunteer leaders.
- Credible movement with good structures and political good will.
- Large number of young people with strong parental support willing to join Scouting.
- Available prime land in almost every county for infrastructural development.

• Support from World Scout Bureau.

Threats

- Availability of alternative youth organizations with better programs and financial management.
- Lack of quality time for project implementation by Scouts and their Leaders.
- Lack of volunteerism spirit among the volunteers.
- Availability of Organizations with better motivation to leaders and project implementers.
- Economic hardships in the count

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013						
Initiate and enhance	Initiate and enhance KSA partnerships and raise numbers of Scouts										
Increased commitment and support of current NGO partners.	-No. of formal and informal meetings betweenSecretari at and donorsPercentage of yearly increase in funding.	Raise at least Ksh. 25m from current partners	Raiseadditional funding from partners from Ksh. 2m to Ksh. 5m.	- Conduct satisfaction surveys among partners by March - Acknowledge weaknesses and implement recommended tasks to address them by May Regularly hold partnerfora Jan - Dec Invite partners to functions Share milestones, impact, results with partners Jan-Dec Discuss with partners their future	- Production cost - Personnel for every partnership - Consultancy fee - Travel expenses - Communication - Meetings expenses - M & E costs						

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013
				strategic direction and new funding areas Jan-Dec - Periodically conductevaluations on funding and set new targets April, August & November.	
New partners join the KSANGO partners' consortium.	No. of new partners enquiring about and attending the KSApartner forum.	- Raise at least Ksh. 25m from new partners	- Raise at least Ksh. 5m from new partners - Initiate at least 3 partnerships per year	- Research partners with similar vision to KSA and create database by April - Develop criteria / check list to use before forging new partnerships (partnership policy guidelines) by May Develop targeted communication and market KSA to prospective partners by June List all partners since inception and re-engage them by March Explore possibility	Research expenses -Policy guidelines preparation and production cost Travel expenses -Meeting expenses

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013
				of twinning with other NSOs by May.	
Corporate sector starts donating.	No. of companies showing interest and actually donating.	Raise at least Ksh. 25m from corporate sector.	Raise at least Ksh. 5m from corporate sector	Identify and list companies to approach (beginning with closest e.g. suppliers, our bankers, Safaricom, Kenya Airways, etc.) by April Approach and ask for donations by MayDo M/E and intervene as necessary Jan – Dec.	-Travel expenses -Meeting expenses - Communicati on expenses -M&E expenses
Raise resources from government institutions/ministri es	No. of government institutions working with KSA	Raise at least Ksh. 50m from central and county government	Raise at least Ksh. 10m from central government	- Identify and list potentialministries, parastatals, departments, cabinet & principal secretaries, Directors by May Make appointments through these or other friendly government officials by July Approach them and	-Travel expenses Communicati on expenses -Meeting expenses

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013			
				market KSA and lobby for land, grant aid by July Continue to lobby and network with the above by August - Dec.				
Creation of KSA Four	ndation		l	,				
Establishment of the Kenya Scout Foundation.	-legal creation of the entity	Kenya Scout Foundation established	Kenya Scout Foundation established.	Do research & consult on similar foundation by May. Presentation to NEC for endorsement by JulyLegal Process & enactment by Augustidentification of members by Dec.	- Meetings expenses Legal fee Consultation fee - Travel expenses - Communication - Promotional materials - Personnel cost			
Present Impact Focus	Present Impact Focus Areas or flagship projects to help catalyze the mobilization of extra-budgetary resources.							
Recommend necessary developments	Number of new income streams introduced.	To initiate at least two (2) main income streams per year.	To increase the KSA revenues by at least	- Develop proposal geared towards development of	-Travel expenses Document preparation expenses.			

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013
within KSA and create more revenue streams.			ksh.5 million per year.	camps, and training centers by June. - Undertake major physical developments in our campsites and training centers by September. - Establish entrepreneurial activities that are income generating by July.	- Professional consultancy expenses.
Empower counties to be financially independent and to ultimately contribute to KSA	- Net worth of counties and financial management - Amount of money received from counties	- Well established and financially managed counties - Raise at least Ksh. 1m from each of the 47 counties	- Well trained county scout commissioners in governance, financial management and entrepreneursh ip	- Capacity building in governance for county scout commissioners (CSC) by May - Capacity building in financial management and entrepreneurship for CSC by May - Develop surplus sharing formula between counties and KSA HQ by June.	- workshops - facilitators
Diversify on Scout	Number of new	To introduce regulated	-Introduce at	- Source for camping	- Communication
Shop merchandize	merchandize	and non-regulated	least five	gear and equipment	expenses

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013
and distribution methods to reach more people.	introduced and distribution methods initiated.	items at the Scout shop. To partner with Supermarkets and Counties to open Scout Shops outlets and or franchise.	regulated Scout items - Introduce at least five non-regulated items Negotiate with at least two main supermarkets Negotiate with at least ten counties for shop outlets.	by June - Co-brand some items with other partners by June - Supply Scout items in the Supermarkets by March - Supply Scout items to the ten (10) Counties by May.	- Purchase expenses Adequate stock to supply to the outlets and or franchise.
Set up a framework to receive resource requirements and project proposals	Number of project proposal & cost	Supplement the resource gaps in KSA Programmes	-Identify flagship projects & identify potential sources for funding.	-Obtain project proposals from the sectors by March -Match the proposals to current resources by April -Create composite budgets by April -Identify resource gaps by April -Approach potential donors for funding May - Dec	-Documentation expenses -Meeting expenses -Consultancy expenses -Travelling expenses
Enhance the Manager	ment of Resource M	Nobilization			
Recommend communication	Number of communication	To Significantly raiseawareness among	- Introduce at least five (5)	- Production and distribution of	Publication expenses.Meeting expenses.

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013
strategies for resource mobilization.	strategies initiated.	potentialpartnersofKS A's unique contribution to the development of youth, its comparative advantage inimplementing partnerprogrammes	communication strategies for RM. - Develop a related set of communication guidelines for KSA staff to guide them in activities related to RM. - Enhanced recognition and appreciation of the KSA "Brand" among key partneraudiences	brochures by April - Review periodically the contents of resource mobilization in the KSA website Jan - Dec - Promote the activities of resource mobilization through the social media Jan - Dec - Co-brand with other corporate bodies by June Advertise the Scout Shops, Outlets and or franchise on the e- shop by March.	- Travel expenses Professional consultancy expenses.
Improve internal control systems for resource mobilization.	Increased efficiency and revenues in resource mobilization.	To computerize all the operations of RM especially at income streams points.	To computerize the operations at the KSA HQs.	 - Facilitate advanced internet enabled systems. - Introduce online shopping, M-Pesa and PDQ systems of payments. 	Cost of ERP and accessories.Professional consultancy expenses.Monitoring and evaluation expenses.
Build Capacity on Resource	Knowledgeable officials with	At least five well- trained project	- At least two well-trained	- Recruitment of one Resource	-Recruitment costTraining cost.

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year	Activities and Timelines for the year 2013	Resources required for 2013
Mobilization	proposal writing, project management skills	management officerswho: - Understand RM - Write effective proposals - Communicate with partners	project management officers	Mobilization officer by March - Recruitment of one Partnerships & Projects officer by March - Capacity building on development of Partner Profiles, project appraisal, proposal writing, use of performance indicators, resources & budgets by May.	-Personnel cost.
Recognize all support received	- Certificates of appreciation	- Appreciation of all partners, individuals, corporates, volunteers	At least all corporates and partners recognized	- identify all partners who have contributed to KSA over the years by November - Recognize them for support by Dec	-Production of certificates costMeeting costTravel expenses -Communication cost.

ETHICS AND QUALITY ASSURANCE

Overall statement of success: Quality and propriety in the practice of scouting

Swot Analysis

Strengths

- 1. Availability of the KSA Constitution
- 2. Availability of Human Resource policy and codes of ethics (scouts, volunteers, professional staff)
- 3. Availability of Policy Frameworks for all departments.
- 4. Availability of the POR
- 5. The scout Promise and Law
- 6. Availability of the Act

Weaknesses

- 1. Lack of updated KSA Policy, Organization and Rules
- 2. Newness of the department
- 3. Lack of a KSA professional staff directly in charge of the Department.
- 4. Lack of defined structure [national, county & district]

Opportunities

- 1. National drive for accountability and high performance levels among public servants
- 2. The Kenyan constitution

Threats

- 1. Lack of KSA Legal Advisor
- 2. Lack of designated KSA lawyer
- 3. Politics of regionalism
- 4. Ethnocentrism
- 5. Abuse of office

Planning Matrix

Goals	Measures	Targets for 5 years	Targets for year 1	Activities and Timelines for the year 2013	Resources required for 2013
Goal 1: Assurance of quality in all operations of scouting	 Appraisal of performance of adults in different functions of KSA. Improved youth program delivery Improved quality & quantity of trained adults Quality and quantity of scouts Good management of scouting at all levels Number of hubs visited. Number of reports produced. 	 Set up a working committee Complete a departmental policy framework Design operational tools i.e M &E tool Set up departmental operational structures at county & district levels. Produce operational tools/guidelines. Sensitization of all stakeholders. 	 Design of policy framework. Set up committees Design & produce operational tools. Sensitization of NEC members & county commissioners. M& E the 10 hubs. 	 Committee review meetings (Jan, April, August, Dec) Writing Workshop for committee members (Jan) Awareness drives.(Jan - Dec) Production of code of ethics (Jan) Sensitization of NEC members & county commissioners. (Feb - April) Visit the 10 hubs for M & E purposes (Feb - Dec) 	BudgetStationeryTransport
Goal 2: Ensure accountabili ty, observance of scout values in the	 Adherence to KSA codes of ethics by all Accountability in mgt of all scout affairs Number of cases reported and processed to 	 Good financial practice among all adults in scouting. High integrity and moral decorum among adults in scouting 	 Design of policy framework. Set up operational sub-committees Design M & E operational tools. 	 Process pending cases from 2012. Quarterly committee meetings and reports processing cases (national & county) 	BudgetStationeryRoom spaceTransport

practice of scouting	conclusion. • Reduction of unethical issues	Reduced disciplinary cases	 Attend various scout fora to create public awareness Produce/publish
			code of conduct ®ulations

SECURITY

Overall statement of success: Be a World Class source of Security, safety and leadership and empowerment among the youth

Swot analysis

Strengths

- Public good will
- Government of Kenya
- Good network
- Community support
- Policy Organization and Rules (P.O.R)
- Constitution
- Strong Management
- Membership base

Weakness

- Lack of policy guidelines
- Abuse of office
- Lack of documentation
- Lack of trained personnel
- Lack of proper records for Scout properties
- Lack of proper maintenance of the facilities
- Failure to secure our properties
- Weak handing over procedures

Opportunities

- Kenya wildlife support
- Kenya Police support
- Provincial Administration support
- Kenya Forest Service support
- Scouts network
- Public support

Threats

- Land grabbers
- Vandalism
- Proximity to Kibera
- Untrustworthy leaders
- Burglary
- Commercial Scouting
- Lack of discipline amongst membership

PLANNING MATRIX

GOALS	MEASURES	TARGETS (5 years)	TARGETS YEAR (YEAR 1)	ACTIVITIES AND TIME LINES FOR THE YEAR 2013	RESOURCES REQUIRED
Goal 1 To put in place security and safety measures in all our training and camp centers.	 Total number of training camps and event sites secured Have rovers trained as security personnel 	 Ensure the security and safety of the 10 training centers and camps. Establish kennels for dog breeding and have stud dogs Ensure drug free environmen t in all KSA activities 	 Put in place security and safety measures in at least 10 centers. Ensure drug free environment in all KSA activities. Purchase of 6 safes for all cash mainstream areas Nyeri Camp office Accounts office Scout shop Embu center NECs office 	 Purchase security and safety equipment. Employ security supervisor with relevant experience (May 2013). Train rovers in security and events management (november2013) Have proper identification and documentation of staff working at KSA Purchase of 2 dogs(April 2013) Install alarm systems in key sensitive areas(November 2013) ✓ Scout shop in 	 Training Meeting expenses Visits to various camps expenses. Purchase of security equipments. Legal fee. Professional consultation expenses. Salaries for the security staff. Office equipment.

Goal 2 Prepare security and safety guidelines for all our scout events.	 Safety and security presence during all Scouting events Put in place hotlines in all centers 	 Provide security to all our calendar events. Introduce occurrenc e register in all our events Ten centers to have hotlines 	 Ensure Founderee, Camporee, Scout competitions camping/hikes expeditions, wood badges, meetings and workshops are secure. Introduce occurrence register in all our events Have six hotlines active 	town ✓ Rowallan shop ✓ Rowallan gate • Create a strong room for storage of sensitive documents • Writing security and safety guidelines for all our Scout events. • Prepare disclaimer in all our sites, centers and activities • Dissemination of the guidelines. Buy 6 phones for the centers(July) • Outsource security experts(May) • Purchase five sets of VHF radios(May)	 Prepare security and safety guidelines for all Scout events. Production of guidelines. Production of posters. Distribution of posters. Travelling expenses. Consultancy fee Control room
Goal 3 Ensure all KSA assets are secured Formulate and provide	 Availabili ty of a security plan Campsite safety and 	Have a trained and able security personnel to ensure the safety of	 Complete the safety and security guidelines for all our Scout centers. Tagging of scout assets including engraving and 	 Have a master inventory of all KSA assets in all our facilities. Ensure proper records of assets ready for disposal. 	 Travelling expenses. Establishment of strong room. Fencing of our facilities. Insurance -Assets

security guidelines to KSA staff and guest, volunteers and scout leaders.	security documen t. Formulat e camp rules in all centers Groups camping to avail introduct ion letters from institutio ns and parents.	all KSA assets. Tagging of scout assets including engraving and labeling Provide security and safety plan to all KSA offices and guests.	labeling Complete the security and safety plan for KSA staff and guests.	 Ensure proper documentation of all KSA assets e.g. titles, agreements, letters of allotments and contracts. Ensure proper storage and safety of the documents and assets. Ensure disaster response services are on ground during our events. To establish disaster response teams in all our centers. Introduce a guest register at the gate Introduce car stickers for the visitors, staff and residents in all camps Introduce Disaster response team at rowallan(December) 	-Activities -Events Consultancy Personal expenses Training expenses. Travel expenses. Purchase of safety and security equipments. Training Ambulance Fire fightingequipments Control room Operation room Personnel
---	---	---	---	---	---

Goal 4 Establish a National Training programme on Security, Safety and Disaster preparedness management	-Training manual in place5 rover crews trainedDisaster prep. Equipment installed.	 To design a usable manual for Rover crew security training. Acquire disaster prep. Equipment and install To train a 5 Rover crews. 	 Have trained one Rover Crew. Designed the training manual and program. Identified and set up an assault course. Established a store for equipment. Acquired basic equipment and had the installed. 	 Train one Rover Crew at Rowallan (Nov) Acquire basic equipment Identify and set up an appropriate assault course in Rowallan Establish a store for equipment Design a usable training manual. Write two proposals to organizations that deal with similar program 	 Equipment Resource people Rovers
---	---	--	--	--	--

CORPORATE AFFAIRS AND COMMUNICATIONS

Overall statement of success: To promote and enhance the Kenya Scouts Association's Corporate Affairs and improve communications nationally and internationally through well-planned activities and publicity.

SWOT analysis

Strengths

- KSA has exemplary reputation and recognition
- KSA has the numbers and geographical spread
- KSA has an International linkage
- KSA has strong support from the Government and other Stakeholders
- KSA has committed and dedicated Scouts and Scouters

Weaknesses

- Poor internal and external communication systems
- Lack of a Communication Strategy
- Weak positioning of the brand
- Status issues; perceived as elitist, (*Ref: Scout Uniform*)

Opportunities

- KSA has a fantastic national and international network, that can be utilized to great advantage
- The ever increasing number of schools in the country offers great opportunities for recruitment
- The youthful population in the country is yet another opportunity to be tapped into
- Aggressively seek strategic involvement of Scouts in national and international events
- Actively engage the public via events, trainings, media and CSR (Community Social Responsibility) to make Scouting relevant

Threats

- Outdated communication systems
- Lack of information security
- Fraudulent Scouting
- Loss of existing members/limited registration due to seemingly prohibitive costs, especially in marginalized areas

Planning Matrix

Goals	Measures	Targets (these should be targets for the 5 years)	Targets for year 1	Activities and Timelines for the year 2013	Resources required for 2013 (this will help to develop the annual budget)
1. To raise the Scouting Profile and increase Visibility of KSA to members and the general public	 Number of Scouts registered Number of new Partners Positive Media Items in the Broadcast Media Positive Media Items in the Print Media Workshop for Key Scout Officials KSA events covered and documented, internally and externally Establishing a Scout's TV Channel Developing Radio Programmes on Scouting Develop a KSA 	 Create the right perception and understanding of the KSA Brand To sell the Scout Brand to all Counties To Partner and establish projects with like-minded partners To strengthen internal and external communications To harmonize the KSA signages To promote the KSA Brand Develop Radio programmes to be aired on radio 	 To strengthen internal and external communications Start Radio and TV Channels/Progr ammes that are owned and managed by KSA Introduce a Scouts Badge for communication Standardization of County Letterheads and County Scouts Commissioners Cards Develop a KSA Communication Database to aid communication internally and externally Extend communication 	 Validate the KSA Communications Strategy (Feb) Regularly hold Communications and Corporate Affairs Meetings (Jan – Dec) Hold Communication and PR Workshop for KSA Officials (May) Hold Press Conference by the Chief Commissioner (Feb) Train Rovers on Communication and Journalism (March, June, September) Conduct qualitative Research of Scouting, with continuous updates (Jan – Dec) Circulate a Bio Data Form for all Scouts to fill for the Communications Database (Feb – March) Introduce a KSA e-newsletter (Feb) Disseminate the e-newsletter to all schools, colleges and universities both public and private on monthly basis Design standard county letter heads and CSC Cards (March) Numerous ADs in the Press and electronic media (Jan –Dec) Produce ICT materials (Posters, newsletters, brochures, fliers, 	 Budget Personnel Consultancy Expenses on meetings Production costs Research Costs

	Communicatio n Database to aid communication internally and externally	Start a TV Channel that is owned and managed by KSA	to the marginalized areas through special support	 magazines to give to Scouts and partners (Jan – Dec) Develop a KSA House Style Policy (Feb) Regularly engage in internal and external KSA Events Coverage (Jan – Dec) Work with Programme Department on content of the Communications Badge (March) Carry out preliminary study for setting up a TV Station; Licensing, Consultancy, Training of Staff, etc (May – June) Develop and Run series of Radio Programmes on existing Radio Stations (May – Nov) Continuous Communication Research (Jan – Dec) Introduce New media to KSA e.g. live streaming of KSA events (Jan – Dec) Conduct a KSA Brand Audit and Image Survey (March – April) 	
2. To strengthen the means of communication through ICT materials, advertising and the website among others	 Number of Magazines produced Number of ICT Materials produced Number of adverts produced Traffic use of the website; daily 	 To develop cobranding partnerships with like minded partners To reach all the public and private primary and 	To develop cobranding partnerships with like minded partners	 Harmonization of ICT Materials (Cards, Certificates, Warrants) (Jan – Feb) Production of ICT Materials including monthly e-newsletter, Quarterly KSA Magazine, KSA Annual Report, KSA History Photo Book and Annual Documentary, etc (Jan – Dec) Weekly updating of the KSA website 	 Production costs Research costs Personnel Costs

3. To ensure courtesy, etiquette, customer care and discipline when communicating, both internally and externally	 and monthly Engagement with Social Media: Facebook, Twitter, Skype, YouTube e.t.c Existence of KSA Communication s Strategy Existence of KSA House Style Policy Existence of a Service Charter 	secondary schools through dissemination of ICT Materials • Achieving a Professional Image • Professional Communicatio ns at all levels	Achieving a Professional Image	 Validating the Code of Ethics, KSA Communications Strategy and the House Style Policy (Jan - March) Media Publicity (Jan - Dec) Editing and Proof reading all documents originating from KSA (Jan - March) Develop a service chatter (Feb) 	 Production costs Research costs Consultancy fees
4. To upgrade and strengthen the operations of Corporate Affairs and Communication s System to a modern capacity	 Existence of a feedback and appraisal system for KSA's internal and external communications Set up an equipped Communication s Department Feedback to our e-mails Feedback/ Comments from the Social Media Periodic appraisal of the 	 Ensure KSA is up to date with Media and Communicatio n changes Continued update of professional image and KSA Brand Embrace high levels of ICT in KSA Communicatio ns processes Install a BULK SMS system in KSA 	 Continued update of professional image and KSA Brand Embrace high levels of ICT in KSA Communication s processes Install a BULK SMS system in KSA 	 Conduct a Customer Satisfaction Survey (March - April) Procure VOIP (Voice Over Internet Protocol) Equipment to facilitate communication (March) Procure and Install Video Conferencing facilities at KSA (May) Train KSA Staff/ Volunteers on VOIP and Video Conferencing (March) Procure relevant Communications Softwares (March) Procure High Tech Cameras (March) Send periodic duty reminders to KSA Staff and volunteers eg. 'send out minutes' (Jan - Dec) Send out periodic updates to volunteers about KSA 	 Procurement costs Research costs Consultancy fees

Communication	Update current PC'S/ Servers for the
s Department	Communication Department (Feb -
External Media	April)
perspectives and	Enhance Digital Data Storage (Feb)
coverage	Establish a customer desk at the KSA
KSA internal	office for visitors to surf and enjoy
Digital Data	other ICT Services such as printing
Back up	(March)
	Recruit a Communications Intern/
	Assistant to assist in the Department
	(possessing relevant communication
	skills) (Feb)