

# Tikona Broadband Service Bill

Mr. MUKUL KASHYAP  
No 113,2nd Floor,2nd A Cross,Temple  
Road,Shridi Sai Nagar,Munnekollala,  
Kundanahalli  
BENGALURU, KA - 560037  
Billing Account Number 122 114 710

Total Amount Due: 916.0  
Due Date 30-May-2016

Bill on MobilID:  
To know your bill amount through your registered  
mobile number, send SMS in following format:  
SMS BILLINFO <space> <10 digit User ID> to 5676708

Billing Account Number: 122 114 710	USER ID : 1110552452	Plan Name: ADBBM4M800
Free Usage(MBs): 14513	Usage Beyond Free Usage(MBs): 0	Total Usage (MBs): 14513
Bill Number: B1-60258293	Bill Date: 15-May-2016	Last Bill Date: 15-Apr-2016

## Bill Summary

Previous Dues	Payments	Current Bill Amount	Amount Due on or before 30-May-2016	Amount Due After 30-May-2016
783.64	- 783.64	+ 916.0	= 916.0	1016.0

For Billing Enquiry visit <https://selfcare.tikona.in>

## CURRENT BILL DETAILS

Amount(Rs.)

<b>Recurring Charges</b>	<b>800.00</b>
Recurring Charge: ADBBM4M800 (From 15-May-2016 to 14-Jun-2016 )	800.00
<b>Usage Charges</b>	<b>0.00</b>
<b>Other Charges &amp; Credits</b>	<b>0.00</b>
<b>Adjustments</b>	<b>0.00</b>
<b>Taxes</b>	<b>116.00</b>
(Includes 14% Service Tax and 0.5% Swachh Bharat Cess)	116.00
<b>Deposits</b>	<b>0.00</b>
<b>Current Bill Amount</b>	<b>916.00</b>

Now, paying your  
Tikona Bill is as  
easy as 1, 2, 3!

With Quick Bill Pay –  
it's simpler than before!



Log in to our new website [www.tikona.in](http://www.tikona.in)

NotD: Annual Charge(s) for Static IP(s) has been revised from Rs. 1,000 to Rs. 1,500 from January 1, 2013. Charge(s) shall be applicable on the renewal of the IP(s).

## Guidelines:

1)Recurring charges and free bundled usage are on Pro-Rata basis for the first month. 2) In case of termination, Recurring charges are applicable for complete bill cycle. 3) For credit & debit adjustment details, visit <https://selfcare.tikona.in> -> Billing and Payments -> Adjustments. 4) Payments received till bill date are considered. 5) On receipt of bill amount paid, SMS will be sent on subscriber's registered mobile number stating that the paid amount is credited to his/her Tikona Billing Account: SMS BILLINFO <space> <10 digit User ID> to

Tikona Digital Networks Pvt. Ltd., CIN: U72900MH2008PTC182808 'Corpora', 3rd Floor, LBS Marg, Bhandup (West), Mumbai 400 078. T: 1800 209 4276 F: +91 22 4183 1111 D: [customer@tikona.in](mailto:customer@tikona.in) [www.tikona.in](http://www.tikona.in)

Service Tax Registration Number: AACCT9425HST001

## For Your Records

Cheque Number \_\_\_\_\_  
Bank \_\_\_\_\_  
Date \_\_\_\_\_ Amount \_\_\_\_\_

## Payment Slip (Please attach this payment slip with your payment.)

Customer Name	Mr. MUKUL KASHYAP	Cheque Number	_____
Billing Account Number	122 114 710	Date	_____
Bill Number	B1-60258293	Bank and Branch Name	_____
Total Amount Due	916.00	Amount	_____

Crossed cheque / DD should be drawn locally in favour of Tikona Digital Networks Pvt. Ltd. A/c.122 114 710

Please do not staple the cheque to the payment slip.

# Tikona Broadband Service Bill

## Explanation Of Billing Components

### Tikona Broadband Service Bill



Mr. SHRINAG SHETTGAR  
39, DEETA NAGAR, 1ST FL, NR. GAS  
CIRCLE, OPP. SANGHVI TOWER, ADAJAN  
Navyug College  
SURAT, GJ - 395009

Total Amount Due : ₹ 1223.16  
Due Date : 03.07.2012

Bill on Mobile:  
To know your bill amount through your registered  
mobile number, send SMS in following format:  
SMS BILLINFO <space> <10 digit User ID> to 5676708

Billing Account Number 112 857 039	User ID: 1101588140	Plan Name: CB499
Billing Account Number: 112 857 039	Usage Beyond Free Usage (MBs): 13102	Total Usage (MBs): 21102
Free Usage (MBs): 8000	Bill Date: 15.06.2012	Last Bill Date: 15.05.2012
Bill Number: B1-38046346		

Previous Dues	Payments	Current Bill Amount	Amount Due on or before 03.07.2012	Amount Due After 03.07.2012
842.67	850.00	1230.49	1223.16	1323.16

Current Bill Details	Amount (₹)
• Recurring Charges	499.00
Recurring Charge: CB499	499.00
From: 15.05.2012 to 14.06.2012	
• Usage Charges	507.13
Charges beyond free usage	507.13
• Other Charges & Credits	0.00
• Taxes	124.36
(Service Tax @ 12% + Education Cess @ 3% on Service Tax)	124.36
• Deposit	0.00
• Late Payment Fees	100.00
• Current Bill Amount	1230.49

**REFER A FRIEND**  
FROM YOUR BUILDING

Refer a friend to us and  
get a rebate of ₹ 250\* on your bill.

To know more, visit [www.tikona.in/refer-a-friend](http://www.tikona.in/refer-a-friend)

Note: Annual Charge(s) for Static IP(s) has been revised from ₹1,000 to ₹1,500 from January 1, 2013. Charge(s) shall be applicable on the renewal of the IP(s).

**Guidelines:**  
1) Recurring charges and free usage are on pro-rata basis for the first bill cycle, during plan change and for termination period. 2) For credit & debit adjustment details, visit [www.tikona.in](http://www.tikona.in) > Billing and Payments > Adjustments. 3) Payments received @ bill date are considered. 4) On receipt of bill amount paid, SMS will be sent on subscriber's registered mobile number stating that the paid amount is credited to his/her Tikona Billing Account.  
Registered Office: Tikona Digital Networks Pvt. Ltd., 3A, 3rd Floor, 'Corpora', L.B.S. Marg, Bhandup (West), Mumbai - 400 078, INDIA  
Service Tax Registration Number: AACCT9429H57027

**For your Records**

Cheque Number \_\_\_\_\_  
Bank \_\_\_\_\_  
Date \_\_\_\_\_ Amount \_\_\_\_\_

**Pro-rata charges/usage:** It implies that the bill rental or free usage will be accounted for certain period of the month. For free usage, pro-rata means from the start of the bill period till end of bill period i.e., billing period which is indicated on the front side of the bill. For plan charges, it means from the date of first login till bill generation date. Pro-rata charges/usage will appear during the plan activation, plan change or termination.

1. Billing Account Number - A unique identification number of your billing account
2. User ID - A unique identification number of your service that should be mentioned in any communication with Tikona Digital Networks
3. Plan name - Your subscribed plan
4. Previous dues - Total amount due on previous bill
5. Payments - Value of payments made through Cheque/DD/Online payment for the billing period
6. Current bill Amount - Amount charged during the billing period
7. Amount due on or before due date - Amount that needs to be paid against the bill before due date
8. Amount due after due date - Amount that needs to be paid, if payment is made after due date. It includes Total Amount Due + late payment charges for the billing period
9. Recurring charges - Fixed plan charges and any other value added service charges that apply during the billing period
10. Usage charges - Amount charged for additional usage done beyond free usage available with the plan
11. Other charges and credits - Any other charges or credits posted in your account during the billing period
12. Taxes - Applicable taxes on the service provided
13. Late Payment fees - Charges applicable if Amount Due is paid after due date

## Terms & Conditions

1. Bills shall be dispatched to your registered billing address within 7 days of bill date. An electronic copy of your bill is also sent to your email id registered with us. In case you have not received your bill, kindly get in touch with us on **1800-20-94276** and we will send you an e-copy of the bill. 2. Bounced cheque charges: All cheques returned as unpaid by your bank will attract cheque bounce charges of ₹ 250. 3. No charges will be levied for any service without explicit consent of the subscriber. 4. Please pay on or before 'due date' to avoid late payment charges and/or disconnection. If payments are made after due date, late payment charges will be levied @ 2% per month or ₹ 100 whichever is higher. 5. All contents will be deemed correct by the subscriber if he/she does not inform Tikona Digital Networks about the discrepancy within the due date

## Bill payment made easy

Pay your bills through various convenient options like

1. Cheque
2. Demand draft
3. Online payment using Quick Bill Pay at [www.tikona.in](http://www.tikona.in)

## Contact details of Appellate Authority

Appellate Authority  
Mr. Jaykrishnan Nair,  
Tikona Digital Networks Pvt. Ltd. 2nd Floor, 'Corpora', L.B.S. Marg, Bhandup (West),  
Mumbai - 400 078.  
Fax no: 022 - 4183 0111, Email: [j.nair@tikona.in](mailto:j.nair@tikona.in)

**AC PAYEE ONLY**

Date: 1st Jan 2011

PAY Tikona Digital Networks Pvt. Ltd. a/c xxx xxx xxx OR BEARER

RUPEES One Thousand only

Rs. 1,000/-

*Signature*

## Guidelines for cheque payment

1. Please make sure the cheque is crossed.
2. Cheque to be addressed to Tikona Digital Networks Pvt. Ltd.
3. Please mention your 9-digit Billing Account No.

## Change of Billing Address



Name \_\_\_\_\_ User ID \_\_\_\_\_  
Building Name \_\_\_\_\_ Flat No. \_\_\_\_\_  
Street Name \_\_\_\_\_ Area \_\_\_\_\_ Landmark \_\_\_\_\_  
City \_\_\_\_\_ Pincode \_\_\_\_\_ State \_\_\_\_\_

For change in your billing address, contact TikonaCare @ 1800-20-94276. You would be required to submit a photocopy of proof of your new address to our authorised representative. Documents considered as proof of address: driving license, passport, ration card, voter ID card, lease agreement, form 16/assessment income tax order, utility bills (recent two months) like electricity, telephone, water, gas bills.

\_\_\_\_\_  
Your Signature