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| A person wearing a suit and tie smiling at the camera  Description automatically generated |  | **Mukul sharma**  **Branch Sales Manager (Mortgage)** WORK EXPERIENCEICICI Bank Ltd [Branch Sales Manager] July 2019 – Present  Responsibilities at work:   * Handling Mortgage cases for multiple regions in State which includes more than 30 branches across the regions * Dealing in Home Loans, Loan against Properties, Home Overdrafts etc. * Following customer first principle to serve and resolve customers’ queries. * Co-ordinating and leading a team of more than 10 sales executives.  ICICI Bank Ltd [Internship]  * Handling Customer queries * Re KYC * Learnings about cash counter * EOD Branch Reporting * Lobby Management * Customer Service |
| Objective To utilize my technical and interpersonal skills in order to contribute to the growth of the organization and its customers while developing new skills at work. Contact PHONE:  +91-8500676532  EMAIL:  mukulshrm898@gmail.com Hobbies Writing Song Lyrics  Playing Badminton  Cooking  Singing  **PERSONAL DETAILS**  Date of Birth: 16/06/1994  Languages: Hindi, English, Punjabi |  | EDUCATIONInstitute of Hotel Management, Hyderabad BSc. In Hospitality and Hotel (2017) Shree Kali Devi Vidya Mandir, Hansi XIIStandard (CBSE) (2014)  X Standard (CBSE) (2011) CertificatioNS  * Depository Operations Certification (NISM) * Mutual Fund Distributor Certification (NISM) * IRDA  Interpersonal and technical skills  * Decision making and comprehensive problem solving * Team facilitator * Effective Communication Skills * Keen and quick learning aptitude * MS Power Point, Excel and Word * Sound knowledge of Internet  Extracurricular Achievements and participations  * Held 4th rank in district in National Science Olympiad * Participated in National Cyber Olympiad * Performed at MTV colors of youth * Worked with Clockwork Events Pvt. Ltd. For India’s Got Talent |