RSA AI Maturity Assessment

Completed Assessment

Document Overview

Document Type: Completed Assessment
Organization: RSA Insurance
Generated: August 11, 2025
Classification: Strategic Assessment Document

Instructions

This document contains the completed assessment responses. All answers have been recorded section carefully and provide thoughtful, accurate responses that reflect your organization's current state and strategic objectives.

Assessn

Respondent: Test User

Email: test@example.com

Completed: Recently

SECTION 1: BUSINESS STRATEGY & AI VISION

Executive Vision & Strategic Alignment

Q1: Tell us about your company - what's your primary business and scale?

Let's start with RSA's current business profile and market position.

Response:

{"companyName":"Test Insurance Corp","gwp":5000000,"employees":500,"businessType":"Property & Casualty"}

Q2: Which insurance lines does your business focus on?

How is your premium distributed across business lines?

Response:

{"businessLines":[{"line":"Motor Insurance","premium":45.5,"trend":"growing"},{"line":"Property Insurance","premium":35,"trend":"stable"},{"line":"Liability Insurance","premium":19.5,"trend":"declining"}]}

Q3: How do you primarily reach and serve your customers?

What are your primary distribution channels?

Response Area:

Please provide your answer:

Q4: How would you describe your current business performance and key metrics?

Let's review key performance metrics to understand the baseline.

Response Area:

Please provide your answer:

Q5: How

How does

Response Area:

Please provide your answer:

Q6: How would you rate your organization's regulatory compliance capabilities?

Rate your regulatory readiness for AI.

Response Area:

Please provide your answer:

Business Context & Market Position

Q7: What does success look like for AI in your business (financial, operational, customer outcomes)?

Define success for AI at RSA in measurable terms.

Response Area:

Please provide your answer:

Q8: What are your main strategic objectives for implementing AI?

Rank these objectives by importance to RSA.

Response Area:

Please provide your answer:

Q9: How well does your AI vision align with your overall business strategy?

How aligned is leadership on the AI vision?

Response Area:

Please provide your answer:

Q10: Wh

What's you

Response Area:

Please provide your answer:

Q11: What specific metrics will you use to measure AI's impact on your business?

Define specific targets for AI impact.

Response Area:

Please provide your answer:

Q12: What key performance indicators will track your AI initiatives' success?

What AI-specific metrics will you track?

Response Area:

Please provide your answer:

Operational Readiness & Change Management

Q13: How do you differentiate yourself in the insurance market?

How do you compare to competitors on digital/AI?

Response Area:

Please provide your answer:

Q14: How aware are you of AI initiatives by your competitors?

What do you know about competitor AI initiatives?

Response Area:

Please provide your answer:

Stakeholder Engagement & Communication

Q15: Wh

What inves

Response Area:

Please provide your answer:

[   ]

Q16: Where will you focus your AI investment priorities?

How would you allocate investment?

Response Area:

Please provide your answer:

[   ]

SECTION 2: CURRENT AI & DATA CAPABILITIES

Technology Infrastructure

Q17: How would you describe your current policy administration systems and their readiness for AI integration?

Describe your core policy administration platform capabilities and integration status.

Response Area:

Please provide your answer:

[   ]

Q18: Walk us through your claims management technology - what systems do you use and how automated are your processes?

Assess your claims platform capabilities, automation levels, and processing efficiency.

Response Area:

Please provide your answer:

[   ]

Q19: Tell us about your underwriting and risk management technology stack - what tools and processes do you currently rely on?

Evaluate underwriting system sophistication, automation levels, and decision support capabilities.

Response Area:

Please provide your answer:

[   ]

Q20: Ho

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Response Area:

Please provide your answer:

Business Function Systems

Q21: How agile is your product configuration and development process?

Assess your product management and development capabilities

Response Area:

Please provide your answer:

Q22: How would you assess your customer engagement platforms and marketing capabilities?

Evaluate marketing and distribution technology stack

Response Area:

Please provide your answer:

Q23: How would you rate your distribution management capabilities and processes?

Assess sales and distribution management systems

Response Area:

Please provide your answer:

Q24: How would you evaluate your financial system integration and reporting capabilities?

Assess finance and accounting system capabilities

Response Area:

Please provide your answer:

Q25: Ho

Evaluate b

Response Area:

Please provide your answer:

Q26: How sophisticated is your rating engine and premium calculation process?

Assess premium calculation and rating capabilities

Response Area:

Please provide your answer:

Q27: How would you rate your underwriting workflow automation maturity?

Evaluate underwriting workflow automation

Response Area:

Please provide your answer:

Q28: What is the automation rate for your policy lifecycle management?

Assess policy issuance and renewal automation

Response Area:

Please provide your answer:

Q29: How would you evaluate your claims processing workflow automation maturity?

Assess claims automation capabilities

Response Area:

Please provide your answer:

Q30: How automated is your risk scoring and assessment process?

Evaluate risk assessment automation

Response Area:

Please provide your answer:

Intelligent Workflows & Automation

Q31: De

Assess an

Response Area:

Please provide your answer:

Q32: What statistical analysis and modeling capabilities do you currently have?

Evaluate statistical and modeling capabilities

Response Area:

Please provide your answer:

Q33: How would you rate your actuarial system automation capabilities?

Assess actuarial automation

Response Area:

Please provide your answer:

Q34: How would you assess your data cleansing and orchestration capabilities?

Evaluate data cleansing and orchestration

Response Area:

Please provide your answer:

Q35: How effective are your data exploration and visualization capabilities?

Assess data exploration and visualization

Response Area:

Please provide your answer:

Q36: How mature are your data provenance and audit capabilities?

Evaluate data provenance and audit

Response Area:

Please provide your answer:

Q37: Ho

Assess da

Response Area:

Please provide your answer:

Q38: How would you evaluate your big data and data lake capabilities?

Assess data lake capabilities

Response Area:

Please provide your answer:

Q39: How would you rate your operational database performance?

Evaluate operational data stores

Response Area:

Please provide your answer:

Q40: How would you assess your cloud and on-premise infrastructure capabilities?

Evaluate infrastructure environment

Response Area:

Please provide your answer:

Data Analytics & AI/ML Capabilities

Q41: Where are AI use cases currently being used in your organization?

Assess current AI applications

Response Area:

Please provide your answer:

Q42: Wh

Select AI a
future AI in

Response Area:

Please provide your answer:

Q43: How would you rate your AI infrastructure readiness and platform maturity?

Evaluate AI infrastructure readiness

Response Area:

Please provide your answer:

Q44: What AI and ML tools are currently in your technology stack?

Assess current AI/ML tools

Response Area:

Please provide your answer:

Q45: Are you currently experimenting with Large Language Models and Generative AI?

Evaluate LLM and Generative AI adoption

Response Area:

Please provide your answer:

Q46: How would you rate your data quality across different business domains?

Assess data quality by domain

Response Area:

Please provide your answer:

Q47: How mature is your data governance framework?

Evaluate data governance maturity

Response Area:

Please provide your answer:

Q48: Wh

Assess ex

Response Area:

Please provide your answer:

Q49: How would you rate your data integration and real-time processing capabilities?

Evaluate data integration capabilities

Response Area:

Please provide your answer:

Q50: How API-ready are your core systems and integration architecture?

Assess API and integration architecture

Response Area:

Please provide your answer:

Q51: How effective is your partner integration and ecosystem connectivity?

Evaluate ecosystem partner integration

Response Area:

Please provide your answer:

Q52: What technology dependencies and constraints could impact AI implementation?

Assess technology dependencies and constraints

Response Area:

Please provide your answer: