



Mono Liability & Mono Property Cancellations v1.0

RSA

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Version number: 1.0
Date: 06/06/2025
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Change Control and Approval Sign off

Version Control

Version	Date	Change Detail	Reason For Change	Process Steps Amended	Changed By
0.1	03/06/2025	New process mapped	New process mapped	N/A	Paul Jones
1.0	06/06/2025	Go live process	Achieved sign off	N/A	Paul Jones

Approval/Reviewer List

Name	Role/Position	Location	Date Approved
David Cook	Technical Coach	Manchester	05/06/2025

Process Changes:

For queries on process and to discuss amendments, please contact:
CL.OPEX@uk.rsagroup.com

Process Controls:

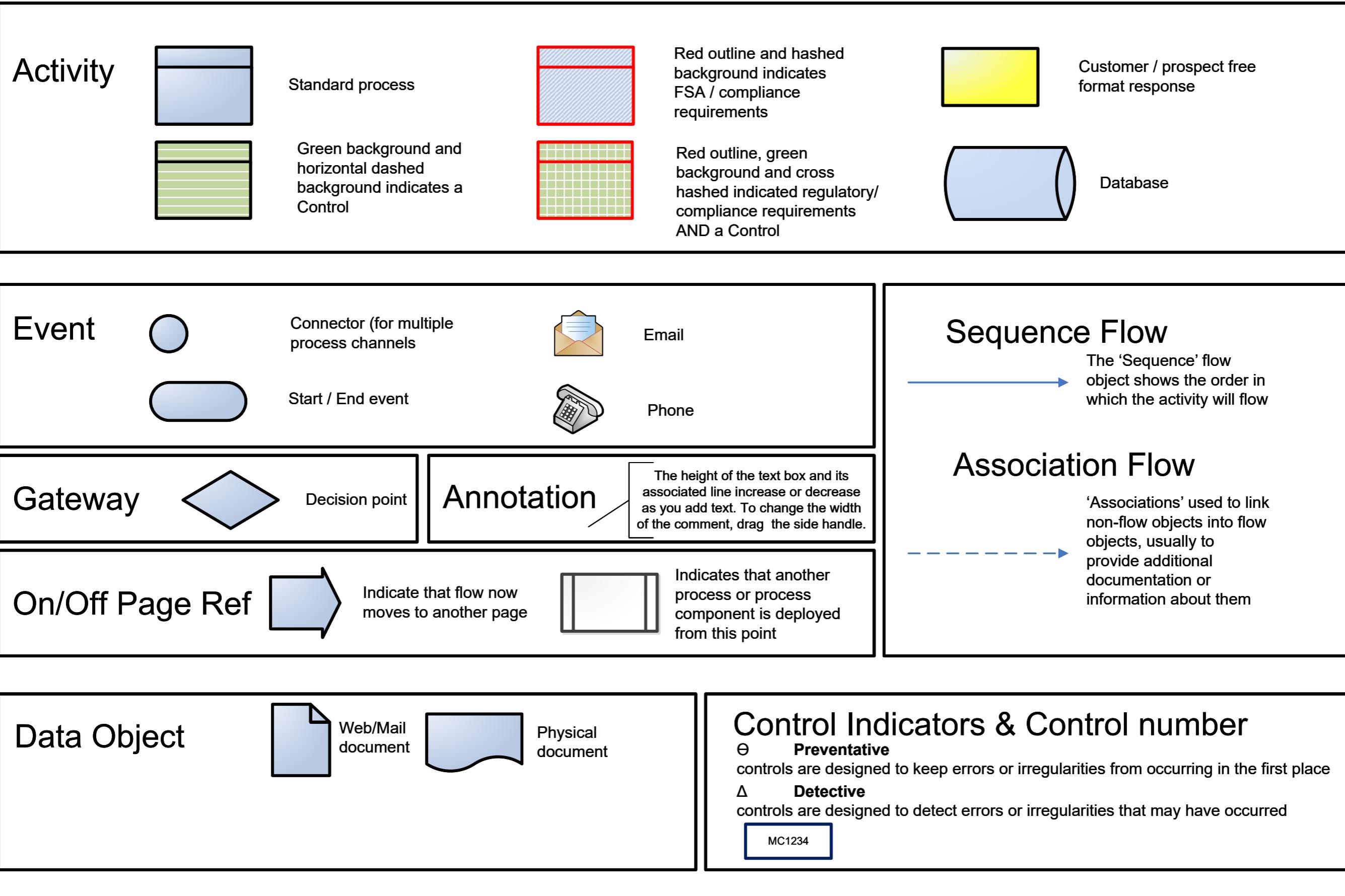
For queries on process controls, please contact your local Risk & controls Team

Scenario Matrix

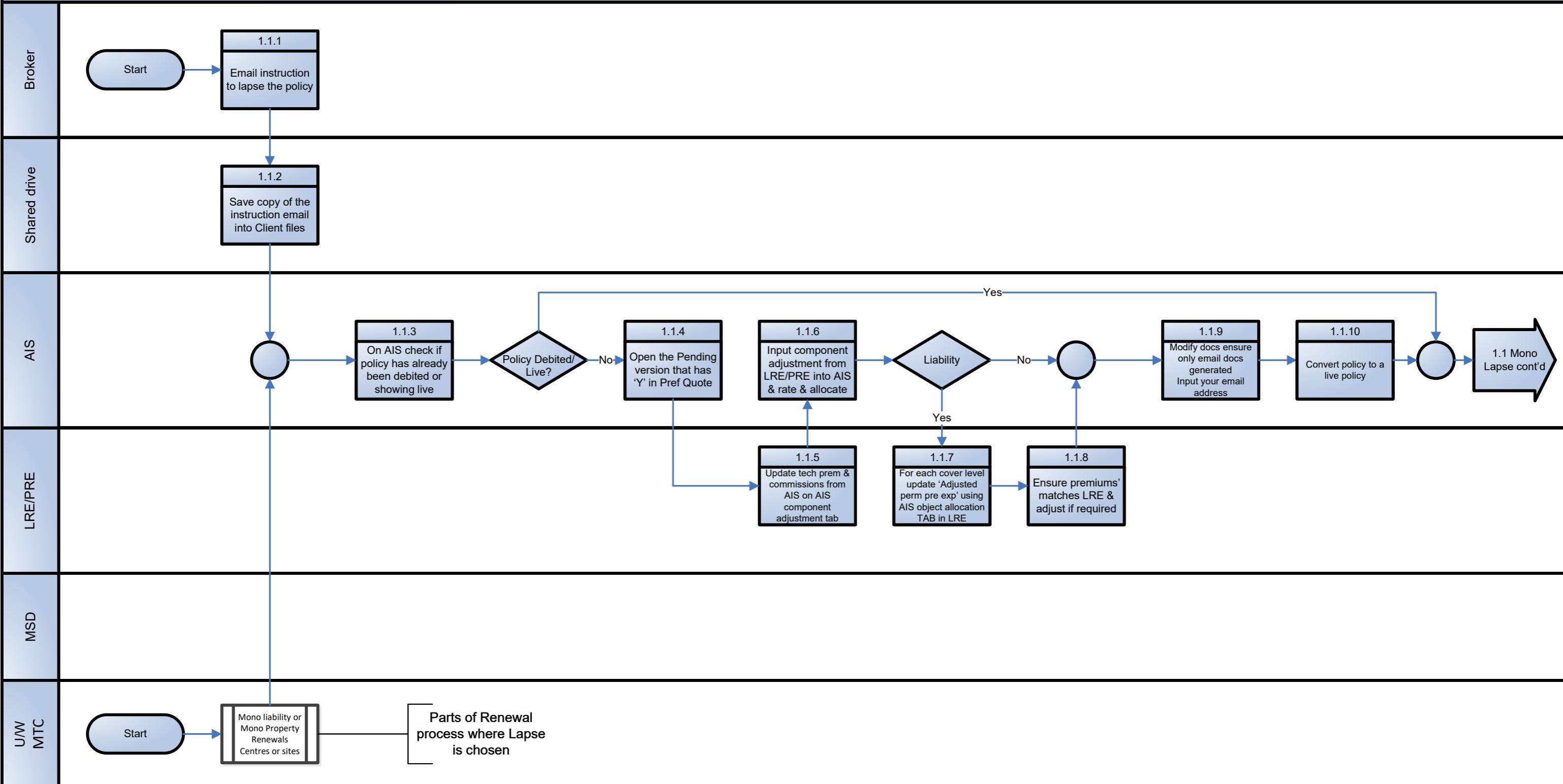
The following table lists the various scenarios under which the ?? process operates. The matrix details how each scenario is accommodated by this process map

Scenario Number	Description	Included	Specific sub-process which covers the scenario
1	Laspe a Mono Liability or Mono Property policy at renewal	Y	1.1
2	Cancel a Mono Liability or Mono Property policy mid term	Y	1.2

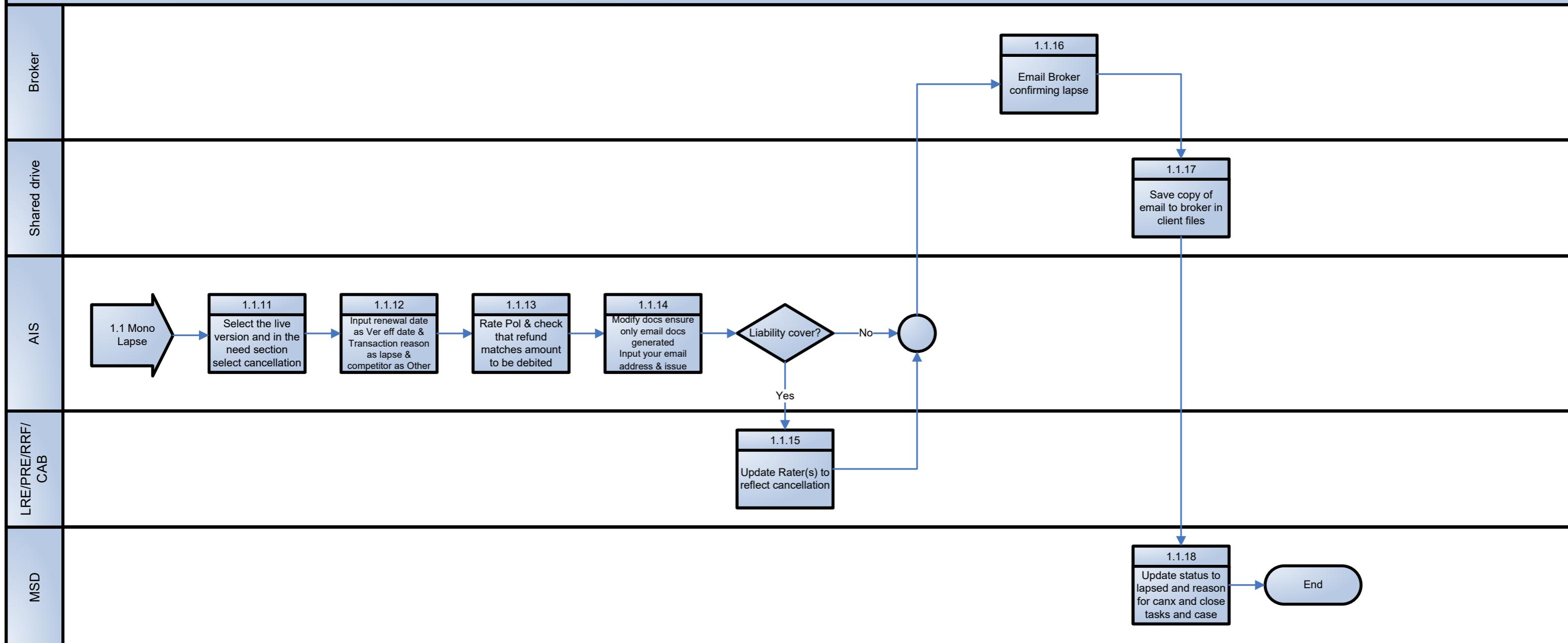
KEY: Process Artefacts



1.1 Mono Lapse



1.1 Mono Lapse cont'd



1.2 Mono Mid term cancellation

