

# Mukund Srinivas

30 Kingsley Street, Acton, ACT, Australia 2601

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## Work

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### Room Assistant | Novotel - Canberra

May 2022 - *present*

- Delivering hotel amenities.
- Greeting Guests.
- Maintenance of hotel property.

### Crew Member | Hamleys - Bengaluru, India

December 2020 to October 2021

- Delivered excellent customer service by assisting customer purchases and grievances.
- Managed Sales counter and inventory re-stocking.
- Assisted logistics team for inter-store and inter-department movement and stock-take.

### Sales Assistant | Lifestyle - Bengaluru, India

August 2019 to December 2020

- Greeted customer with product details and in-store promotions.
- Consistently delivered with High UPT and ATV.
- Helped re-stock the store, stock-take, on call orders, etc.

## Education

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### Masters in Computing | Australian National University, Canberra

Feb 2021 - *present*

### Bachelors of Technology - Civil Engineering | SASTRA University, India

## Skills/Availability/Work Rights

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- **Language skills** : English - Fluent (IELTS 8.0) | Hindi - native | Tamil - native | Telugu - Fluent | Bengali - Fluent
- **Sales software** : POS such as Lightspeed, Bindo POS | Salesforce | Excel, Word, Powerpoint.
- **Availability** : Monday to Sunday | 6 AM - 11 PM
- **Work Rights** : Student Visa (Subclass 500) | Up to 80 Hours *per* fortnight

## References

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Ashish Agarwal

Team Member

David Jones

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Vishal Kalaiperumal Suresh

Australian Public Service

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