

MULENGA SAMPA

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PROFFESIONAL SUMMARY ---

A Competent individual aspiring to gain experience in technical support, customer service and programming expertise. Demonstrates strong knowledge of IT systems and best practices and is quick to adapting to the ever-changing technology. Committed to apply troubleshooting skills to reduce work disruption for users in a corporate or freelancing setup.

EDUCATION ---

- Nov 2018 – Sep 2022: **BSc. Computer Engineering Degree**, The Copperbelt University – Riverside Kitwe.
- Jan 2014 – Nov 2016: **Grade 12 O level Certificate**, Chimwemwe Secondary School Kitwe, Copperbelt.
- Jan 2012 – Nov 2013: **Grade 9 Secondary School Certificate**, Natwange Primary School, Kitwe, Copperbelt
- Jan 2005 – Oct 2011: **Grade 7 Primary Level Certificate**, Sophroneo Christian Academy, Kitwe, Copperbelt.

WORK EXPERIENCE ---

Nov 2021 – Dec 2021: Internship

Kitwe School of nursing – Kitwe Copperbelt.

- Dealt with simple network related issues and sometimes under the supervision of my instructor assisted in harder tasks like creating and maintaining the company networks.
- Offered IT support to the students and teaching staff at the institution, these tasks included portal issues faced by students.
- Maintained and troubleshoot company computers so that the staff and other guest users can use machines efficiently.
- Performed data entry tasks required by the institution.

18th July 2023 – 21st August 2024: Software Development Internship

The Copperbelt University – Riverside Kitwe Copperbelt.

- Collaborated in the Design and Maintenance of tailor-made web systems for the institution and its associates.

SKILLS

- Well versed in software engineering practices.
- Competent in the following Programming Languages and Libraries:

HTML:



CSS:



JavaScript:



PHP:



C#:



Java:



jQuery:



AJAX:



- Competent in the following frontend and backend Frameworks:

Node.js



Bootstrap:



.NET:



Laravel:



flask:



Spring:



- Competent in GITHUB version control.
- **Environments:** Windows and Linux.
- CCNA1 Basic networking.

INTERESTS

Sketch artist, Logo Designer, Programming, Tutoring GCSE Students.

REFEREES

- **Mr. Moses Chama,**
Zambezi Fisheries.
Address: Zambezi, North western province.
Tel: +260 963630935.
Tel: +260 777608040.
- **Mr. Michael Sinkolongo,**
The Copperbelt University.
Email: michael.sinkolongo@cbu.ac.zm
Phone: +260 979474203
Position: Acting head software developer
- **Mr. Nawa, IT Officer,**
Kitwe School of nursing
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