

Bug Report: Validation of Mandatory Fields on Amazon.com Signup Page

Bug ID: BUG_01

Reported By: mulugeta

Report Date: 03/02/2025 **Test Case ID:**

Environment:

Browser: safari

Operating System: MacOS

Internet Connection: Stable connection

Website Build: latest as of 03/02/25.

Bug 1

Title:

Missing or Incorrect Validation Messages for Mandatory Fields on Amazon.com Signup Page

Description:

When attempting to sign up on Amazon.com, the mandatory fields (Name, Email/Mobile, Password) should trigger validation messages if left blank. However, the expected validation messages either do not appear, or incorrect messages are displayed.

Steps to Reproduce;

1. Navigate to [Amazon.com](https://www.amazon.com).
2. Click on>Create your Amazon account on the Sign-In page.
3. Leave all mandatory fields blank.
4. Click on the-Continue-button.

Expected Result:

- Proper validation messages should be displayed for each empty field, such as:
 - Name field: "Enter your name."
 - Email or mobile number field: "Enter your email or mobile number."
 - Password field:"Enter your password."

Actual Result:

- No validation message appears, or

- Incorrect/misleading messages are displayed (e.g., "Enter a valid email" instead of "Enter your email"), or
- The-Continue-button is enabled despite missing required fields.

Severity:medium

Priority: *medium*

bug report ;2

Title:

Clarity of error messages for invalid input on Amazon

Description:

The error messages displayed when I enter invalid input on Amazon's website are vague or unclear, making it difficult to understand the issue and correct their mistakes. This results in confusion and a negative user experience.

Steps to Reproduce:

1. Open the Amazon website on safari.
2. Navigate to the search bar or any input field (e.g., product search, address form, etc.).
3. Enter invalid or incorrect data (e.g., a random string, special characters, or missing required fields).
4. Submit the input.
5. Observe the error message that appears in response to the invalid input.

Expected Results:

The system should provide a clear and specific error message indicating what part of the input is invalid (e.g., "Please enter a valid email address")

or "The format for the postal code is incorrect"). This allows the user to quickly identify and fix the issue.

Actual Results:

The error message displayed is vague or generic (e.g., "Invalid input" or "Please try again"), with no indication of what exactly went wrong or how to fix it.

Severity:medium

Priority: medium

bug report ;3

Title: Delayed Input and Unresponsiveness in Data Entry Fields on Amazon.com

Description: There is a usability issue on Amazon.com when entering and editing data in various fields (such as search, checkout, and address fields). The user experience is negatively impacted due to sluggish or unresponsive behavior, particularly in form fields where users may have to re-enter or modify data multiple times.

Steps to Reproduce:1.

- 1.Open Amazon.com on a desktop
2. Navigate to any form field, such as the search bar, address entry field, or payment information.
3. Attempt to enter or edit data in the field (e.g., typing, backspacing, or modifying a selected option).

4. Observe the delay or lack of responsiveness when interacting with the fields.

Expected Results:

-The data entered into the fields should be registered instantly without delay.

- Editing or deleting previously entered data should be smooth and immediate.

- The user should have control over the input fields with minimal lag or disruption

Actual Results:-

-When entering data into the fields, there is noticeable lag or delayed input.

-Editing or deleting text is often unresponsive, requiring multiple attempts to make changes.

-In some cases, the form resets or loses data, forcing the user to re-enter information.

Severity:high

Priority:high
