



# VISHNU MULLICK

Network Engineer

## PROFILE

Customer-oriented and well organized Network Engineer with 1 year of experience of documenting network topologies, configuring router, switches and wireless APs to local networks.

## CONTACT

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631-875-1890

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## SOFTWARE

Eclipse, Git, VM sphere,  
AirMagnet, Meraki, LogicMonitor,  
ITGlue, Wireshark

Python, HTML, MySQL

## OPERATING SYSTEMS

MacOS, Linux, Windows

## HOBBIES

Basketball Enthusiast

## EDUCATION

### Pace University

BS in Computer Science 2019

Courses: Data Structures & Algorithms | Unix & C programming | Operating Systems/Architecture | Computer Networks | Web design & Java programming | Software Engineering | Mobile Web Development

## WORK EXPERIENCE

### Jr. Network Engineer – TekScape Inc.

May 2019 – Present

- Deploy, troubleshoot and configure local and network devices (printers, phones, access points, switches, routers, firewalls, etc.)
- Experience in WAN/LAN, Routing and switching
- Work with outside vendors to assist in supporting their systems with the customers environment
- Experience in supporting Cisco routers, switches, firewalls and Meraki hardware
- Upgrade firmware to ensure all around security
- Support IT team to maintain hardware and software
- Experience in troubleshooting, maintaining and improving network with Cisco systems at multiple NYC client locations
- IT service desk experience

### Front Office Supervisor - Hyatt Regency Long Island

September 2016 – April 2019

- Lead front desk operations to provide all guests with optimal customer services including efficient check-in procedures
- Collaborated with a team of nine employees to administer front-desk duties
- Leading in efficient operations and a positive work environment that promoted teamwork, recognition, mutual respect and employee satisfaction