

# VISHNU MULLICK

## Computer Science Major | Basketball Enthusiast

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### EXPERIENCE

**Hyatt Regency Long Island** Hauppauge, NY  
Front Office Supervisor September 2016 – January 2019

- Lead front desk operations to provide all guests with optimal customer services including efficient check-in procedures, guest arrival preparation, and exceeding cleanliness standards
- Manage and process guest payments and identification by using proprietary systems, adhering to safety policy at all times

**Days Inn Hotel and Conference Center** Meadville, PA  
Front Desk Agent June 2012 – June 2016

- Collaborated with a team of nine employees to administer front-desk duties, resulting in efficient operations and a positive work environment that promotes teamwork, recognition, mutual respect and employee satisfaction

### ACADEMIC PROJECTS

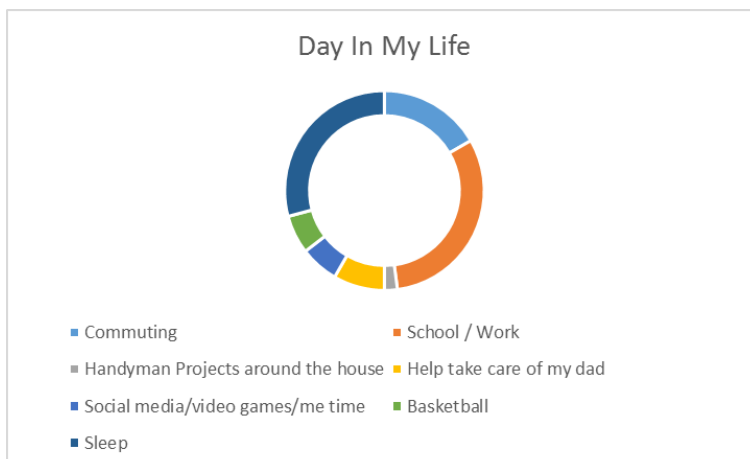
**Parking Lot Application** April 2017

- Designed and coded a parking lot web application using lists in Java to increase operational efficiency

**Hotel Lodging** October 2016

- Conducted studies for American Hotel and Lodging Association (AHLA) to determine best practices related to charging franchisees for proactive matching on guest reward programs, and consequently implement reward changes

### TYPICAL DAY OF MY LIFE



### TECHNICAL SKILLS/ LANGUAGES

**Programming Languages:** Java, Python, C++, SQL

**Software:** Eclipse, Git

**Operating Systems:** MacOS, iOS, Linux, Windows

**Database:** MySql

**Verbal:** English and Hindi

### RELEVANT COURSEWORK

Data Structures and Algorithms | Fundamentals of UNIX and C Programming | Algorithms & Computing Theory | Web Design Programming Language / Implementation | Operating Sys/Architecture | Web Computing | Networking | Software Engineering

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### EDUCATION

**Pace University, Seidenberg School of Computer Science and Information Systems** New York, NY  
Bachelor of Science (BS) in Computer Science | Graduating in December 2019