

Jonathan Champ

134 Countryman Road, East Gwillimbury, ON, L9N 0N8
Cell: 905-252-0456 E-Mail: jonathancha@me.com

Work Experience

Hardware Department Head (**Full-Time**), Home Hardware, Newmarket, Ontario
2019

July 2019 to December

Organizing and keeping inventory on product, assisting customers and giving advice on projects and product functionality, making cut orders of glass or chain for customers, helping load heavy products to vehicles, assisting with delivery, filling necessary paperwork (training, to do list, product count and hole count, supervising part-time staff and delegating work and proper department procedures.

Front End Loader (Summer), Lowes Canada, East Gwillimbury, Ontario

April 2018 to August 2018

Assist customers with all of their shopping needs including responding to inquiries and helping customers with locating, carrying, and loading merchandise. Also supports check out and other functions as needed including preparing quick-load items, assembling products as required, replenishing shelf stock.

Brand Ambassador (Part Time), Sears Canada, Newmarket, Ontario

February 2017 – August 2017

Provide customer service throughout the assigned areas, re-stock product in the department according to designated standards. Where applicable, selecting coordinates and additional pieces to provide the customer with options and total solutions. Perform other duties as required, including working at cash.

Education

Computer Engineering Technology & Computing Science,
Algonquin College, Ottawa

September 2017- April 2019

Huron Heights Secondary School, Newmarket, Ontario
Arts Program - Drama
Graduated 2016; Ontario Secondary School Diploma

September 2012- June 2016

York Region District School Board Arts Camp

May 2012 and May 2013

Achievements

First Aid with CPR-C, Red Cross Society: Bronze Cross, Leader-in-Training Program, Arrowhead Camp, Dwight

Volunteer Experience

Queensville Players Community Theatre Group; Stage Crew & Set Up Crew (2014, 2015)
Sharon Public School Elf Day, December 2012, 2013, 2014, 2015
Huron Heights SS (2014)

Skills

Able to communication with both customers and fellow employees Successfully resolving any conflicts that may arise; Extensive experience in Customer Service oriented businesses; An ability to work under pressure; Self-motivated; Adaptable to changing environment; Proficient with Microsoft Office Suite for PC and MAC; iMovie; knowledge of other programs such as HTML5, Java, PHP, CSS, C, C++.