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Summary

Experience

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More than 8 years of total experience, with 4 years in Telecom and IT related management

Skills

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Server configuration and Management, Managing projects, Linux and Windows Operating system
Troubleshooting, Configuration and Management of Switch

Career highlights

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Delivering and managing Value added service like ACS (Airtime Credit System) service and Beep or Poke me service to Ethio telecom customers

Experience



VAS Manager

HIKMA PLC

Feb 2019 - Present (4 years 3 months)

Responsibilities

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- Provide training and support to IT staff, including file management, software and hardware, Internet, and email, etc.
- Managing and Monitoring system.
- Preparing Specification for Servers and Switch.
- DATA Center Installing and Configuring Servers, Switch and Routers.

Impact

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- Delivering and Managing Value add service like ACS (Airtime credit service) system and Beep or poke me services to Ethio telecom customers.



System Administrator

OMEDAD PLC

Mar 2017 - Feb 2019 (2 years)

Responsibilities

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- Network installation and configuration
- Installation and configuration of RACK, Servers, Switch and Routers.
- Purchasing of Servers, Switch, PC, Laptop and Computer related accessories.
- Managing and monitoring computers and computer systems.

- Give Employee training system software

Impact

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- Easy monitoring and controlling mechanism for sales
- Centralized server management



Infrastructure Desk-Side Support

EEU (Ethiopian Electric Utility)

2014 - Feb 2017 (3 years)

Responsibilities

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- Configuring network
- Basic PC and Network troubleshooting and maintenance
- Support staff



Customer Care Technician

EEU(Ethiopian Electric Utility)

Nov 2009 - Jun 2014 (4 years 8 months)

Education



CPU College

Bachelor of Science (BSc), Computer Science

2013 - 2016

Licenses & Certifications



AWS Cloud Quest: Cloud Practitioner - AWS training and certification



Digital Skill For Africa - Grow with Google Africa

ZM6 H52 LLK



Introduction to Cyber security - Cisco Networking Academy



CCNA: Introduction to Networks - Cisco



CCNA: Switching, Routing, and Wireless Essentials - Cisco Networking Academy



Introduction to IoT - Cisco Networking Academy



Cybersecurity Essentials - Cisco Networking Academy



CCNA: Enterprise Networking, Security, and Automation - Cisco Networking Academy

Issued Nov 2020 - Expires Nov 2023
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CCNA: Switching, Routing, and Wireless Essentials - Cisco Networking Academy

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The Fundamentals Of Digital Marketing - Google Digital Garage

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Google Ads Display Certification - Google

Issued Mar 2021 - Expires Mar 2022
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Google Ads Search Certification - Google

Issued Mar 2021 - Expires Mar 2022
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Shopping Ads Certificate - Google

Issued May 2021 - Expires May 2022
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Google Ads Video Certification - Google

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Google Ads-Measurement Certification - Google

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Skills

-Easy Understanding of System Software • System Administration • Network Administration • Computer Hardware • Virtual Private Network (VPN)