

RESUME

Nancy Mwende Mulwa

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Nationality: Kenyan

Languages: English, Kiswahili, Kikamba

EDUCATION

Dedan Kimathi University of Technology – BSc in Business Information Technology

- Relevant Coursework: Networking, Programming, Data Structures

Thitani Girls' Secondary School – 2018–2022

St. Patrick's Primary Kyuso – 2016–2017

EXPERIENCE

External Attachment – Jomo Kenyatta International Airport (JKIA) | 3 months

- ICT Support & Troubleshooting, Microsoft Outlook installation, end-user support
- Remote Access: VNC for desktops and FIDS screens
- Hardware Maintenance: PCs, printers, Cisco phones, FIDS screens
- Networking: LAN/Wi-Fi installation, Ethernet cable termination, troubleshooting
- Asset Management & Flight Information System (FIDS) maintenance
- Trained end-users and developed teamwork, communication, and professionalism skills

Internal Attachment – Dedan Kimathi University | 8 weeks

- Ethernet cable termination, network troubleshooting, security management
- Installed, configured, and updated software and drivers

Teaching – Kamusiliu Mixed Day Secondary School | 2 terms

- Taught Mathematics and Biology

PROJECT

SmartShift Payroll System

- Web-based payroll system for calculating salaries based on day and night shifts
- Technologies: PHP, MySQL, HTML, CSS, JavaScript, Apache (XAMPP)

- Key Features: Employee management, shift tracking, automatic payroll calculation
- Live Demo: https://nurseshiftpayroll.rf.gd/nurseshift_payroll/index.php

SKILLS

Technical: C++, Java, Python, PHP, Networking, LAN/Wi-Fi setup, troubleshooting

Business: Financial management, problem solving, customer service

Soft Skills: Communication, leadership, teamwork

CERTIFICATIONS

1.NDG Linux Essentials – NDG Team, July 2024

2.Cisco Certified Network Associate (CCNA) – Cisco Systems, April 2023

References

Joseph Musya – 0757405701