



## India Study Abroad Center

411, 4th floor, Reliable Pride  
Opposite Heera Panna Mall,  
New link road, Oshiwara,  
Andheri West, Mumbai 400053  
Email: [info@indiastudyabroad.org](mailto:info@indiastudyabroad.org)  
Website: [www.indiastudyabroad.org](http://www.indiastudyabroad.org)

**THIS DOCUMENT CONTAINS IMPORTANT INFORMATION:**  
**PLEASE KEEP A PRINT OUT IN YOUR HANDBAG DURING THE JOURNEY.**

Dear Students.

You must be ready for your trip to India! On your arrival at the airport our representative will be present at the airport to pick you up. He will meet you outside the Mumbai International Airport holding a sign with your name and ISAC written on it. Mumbai airport can be extremely busy and chaotic, so in case you miss him please wait at the STD/ISD phone booth at the right side from the exit and call me on my mobile number +91 9922425450. In case you are arriving at the Domestic Airport please wait at the STD/ISD booth at the right side from the exit.

To call us, you will need local currency Indian Rupees. There are ATMs at the airport that you can use to withdraw a small amount (Rs 500 would be more than enough for a phone call and taxi to the guest house in case the need be. International ATM cards are accepted widely. You can get a prepaid taxi to the guest house address from inside the airport.

After your pick up our representatives will help you to get transferred to your guest house. If you are on an ISAC Rural Program, you could travel onwards to the ISAC rural guesthouse either on the same day or the next day, depending upon your time of arrival. The contact address in Mumbai is as follows:

**B 201 Abrol Vastu Park, Evershine Nagar, Malad West, Mumbai 400064. *Landmark: Ryan International school.***

**In the event that you cannot find the ISAC representative or the unfortunate and unforeseen event that nobody is available (due to emergencies and/or other events outside our control), the local coordinator may ask you to take a cab to the guest house. If that is the case then please take a pre-paid cab from the airport. The airport personnel can direct you to the counter. They can also help you change some money if need be but the quickest option might be to use the ATM.**

**Please give them the guest house address listed above.**

Monday morning you will have your orientation which will cover the following points:

1. You will have a meeting with your Program Coordinator. You will be given a comprehensive overview of your program and go over your schedule.
2. We will explain you the arrangements for food, accommodation, transportation and help you understand culture shock and cultural adjustment issues you might face in India and how you can try and deal with them.
3. We will hand you your in-country orientation package.
4. You will also get your local SIM card with free incoming calls facility. You will need to carry your own handset to use the same. Please note, I-phones are not compatible with the local SIM card format.
5. If you are arriving early kindly confirm if you need pick up from the airport or also please confirm if you have any travel plans before you start your program.

6. In the unfortunate event if your baggage is lost/misplaced/delayed by the airline then please mention the following addresses where they can send it to you.

**Arunabha Pal**  
**India Study Abroad Center, 411 Reliable Business Center, Off New Link Road, Oshiwara, Andheri West,**  
**Mumbai 400102. Telephone: 022-40143517**  
*Landmark: Om Heera Panna Mall*

7. Please do not bring valuable jewelry, watches etc with you. Pack bags that are easy to carry and not large and bulky suitcases. You can lock and leave your luggage behind if you go traveling on the weekends.

I will be available to help you during the course of your program. If there is anything you need please do not hesitate to ask. Wishing you a safe journey.

Regards

Arunabha Pal (Aaron)  
Chief Operating Officer, India Study Abroad Center  
E : [arunabha@indiastudyabroad.org](mailto:arunabha@indiastudyabroad.org)  
M: +91 9922425450

**CHECKLIST:**

- Please Carry:
  - 3 photocopies of your passport
  - 3 photocopies of your Indian visa
  - 1 passport size photo of you
- Bring copy of this letter in your handbag for easy reference in case of problems and emergency contact information.
- If you have traveled to a Yellow Fever zone in the last year (like South America or Africa), bring your yellow fever vaccination card with you. This is something the Indian immigration authorities may ask to see on arrival.
- Bring valid internationally accepted Visa/Mastercard ATM cards or credit card that will give you a cash advance through an ATM in case of an emergency. Bring/remember relevant PIN numbers.

**N.B: Important phone numbers**

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|----------------------|----------------|
| 1. Mukesh Vana :     | +91 9867617074 |
| 2. Gurpreet Kaur :   | +91 9769632366 |
| 3. Mariam Verghese : | +91 9869365682 |
| 4. Arunabha Pal:     | +91 9922425450 |