# E-mail writing scenarios

## 1. Thank you email Scenarios:

**Topic:** Thanking email for best customer service by Lenovo as my laptop was giving me problem.

Dear Lenovo Customer Service Team,

I hope this message finds you well. I wanted to take a moment to express my sincere gratitude for the outstanding support I received regarding my laptop issue.

From the moment I reached out, your team was not only responsive but also genuinely helpful. Your representative patiently listened to my concerns, offered clear solutions, and guided me through the troubleshooting process with such professionalism. I truly appreciate the time and effort taken to ensure my laptop was back in working order.

It's refreshing to experience such excellent customer service, and it has solidified my loyalty to Lenovo. Thank you once again for your dedication and support. I look forward to using my laptop with confidence!

Best regards,

[Munaf Sumbhaniya] [munafsumbhaniya11@gmail.com]

[+917567013968]

### 2. Reminder Email:

**Topic:** Reminder: Upcoming Meeting on October 5<sup>th</sup>

Hi John,

I hope you're doing well! This is a friendly reminder about our upcoming meeting scheduled for October 5th at 2:00 PM. We will be meeting via Zoom (link: [Zoom Link]).

The agenda will include:

- Project updates
- Budget review
- Next steps for the upcoming quarter

Please let me know if there are any other topics you would like to discuss.

Looking forward to our conversation!

Best regards,
Munaf Sumbhaniya
Project Manager
munafxyz@email.com
(+91) 7567013968

# 3. Email of inquiry for requesting information:

**Topic:** Inquiry About Website Design Pricing and Information

Dear Web Design Team,

I hope this message finds you well. I am interested in learning more about your website design services and would like to request information regarding your pricing and packages.

Specifically, I would like to know:

- The range of prices for your website design services
- Any available packages or customization options
- The timeline for project completion
- Any additional services you offer, such as maintenance or SEO

I appreciate your assistance and look forward to your response.

Thank you!

Best regards,
Munaf Sumbhaniya
Marketing Manager
munaftechno01@email.com
(+91) 7567770011
Techno-Company

# 4. Asking for a rise in salary:

**Topic:** Requesting for salary review.

Dear HR- Sarah,

I hope you're doing well. I wanted to discuss my salary and request a review.

Over the past year, I've taken on additional responsibilities, such as leading our recent marketing campaign and improving project management. I believe my contributions have helped the team succeed.

I'd appreciate the chance to talk about a possible salary adjustment that reflects this growth.

Thank you for considering my request! Let me know a good time for us to meet.

Best,

Munaf Sumbhaniya

Marketing Manager

munafxyz@email.com

7770888999

#### 5. Introduction email to client:

**Topic**: Introduction: Munaf from Modern Techno.

Dear john,

I hope this message finds you well. My name is Munaf, and I am a Frontend Developer at Modern Techno. I'm excited to introduce our frontend development services and explore how we can work together!

At Modern Techno, we specialize in creating user-friendly and visually appealing web applications tailored to meet your specific needs. Our team is experienced in the latest technologies and design trends, ensuring your project stands out.

I would love to schedule a time to discuss how we can support your goals and answer any questions you may have. Please let me know your availability.

Looking forward to connecting!

Best regards,

Munaf

From: Modern Techno.