

# Shilpa R

## Software Development Engineer in Test II

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Enthusiastic and quality-driven **Software Testing Engineer** proficient in both **Manual** and **Automation testing**, adept at overseeing the **testing lifecycle**, and providing leadership in collaborative environments. Excited to apply extensive testing skills, ensuring superior quality outcomes, and contribute testing prowess to challenging projects.

### Experience

#### Software Development Engineer in Test II

*April 2021 – Jan 2024*

Zionext Technologies Pte. Ltd, Chennai, India

- **Identified and resolved bugs** in maintenance projects, ensuring code quality and functionality.
- Created **User Acceptance Testing(UAT)** documents, outlining comprehensive testing scenarios.
- Replicated **external bugs** and provided detailed steps for replication, aiding in efficient resolution.
- Compiled and provided **release packages** for on-site deployments, ensuring seamless releases.
- Conducted diverse testing methodologies including **Functional, Integration, Regression, System, and Exploratory testing**, ensuring comprehensive test coverage.
- Prepared detailed **test cases** based on functional specifications and user requirements, ensuring accurate testing coverage.
- Utilized **JIRA** for tracking bugs, effectively managing the bug resolution process. Maintained project codes in **Bitbucket**, ensuring version control and organized release management.
- Created and maintained pages with updated content in **Confluence**, facilitating effective project documentation.
- Adapted to an **Agile environment**, managing frequently changing requirements and feature sets with agility and efficiency.
- Utilized **Mobile Security Scanning Framework (MobSF)** for APK scanning, generating a detailed Static Analysis Report
- Executed **manual, regression and end-to-end testing**; automated testing scripts using **PyCharm** with **Robot Framework, Selenium and Appium libraries** for efficiency
- Assisted in creating **Android APK files** and **iOS IPA files** in **Visual Studio Code** following specific developer fixes
- Managed the upload of **production builds** to **App Center** and **Play Store**, ensuring seamless deployment for end-users.
- Experience with **automation** for iPhone/Android/Mac platforms
- Actively contributed to **learning and adapting to new challenges**

## Projects

### Singapore Mobile Application Version (PAssion app)

July 2022 – Jan 2024

- Orchestrated manual testing for Android and iOS apps encompassing unit, regression, and end-to-end assessments.
- Employed **PyCharm**, **Robot Framework**, **Selenium**, and **Appium** automation scripts, streamlining testing procedures.
- Spearheaded **APK** and **IPA** creation in **Xcode**, enforcing security checks and clearing Static Analysis Reports pre-deployment on App Center and Play Store.

### LMS Applications using Moodle

April 2021 - Dec 2022

(HTLMS, DSTA ACADEMY, VITAL, ETEST, MHA, AGD)

- Evaluated requirements, devised, and **executed tests** for web applications.
- Conducted targeted fix tests, **regression tests**, and **managed merges** to the **integration** branch. Orchestrated client demos, fostering team learning, and ensured punctual, top-notch deliverables by **overseeing daily issues** and collaborating with **onsite** teams.
- Coordinated **packaging** and **deployment** to the **production** environment for **comprehensive testing**.

**Methodologies and Tools:** Agile and Scrum Methodology, JIRA, Bitbucket, Gitflow, SQL, SourceTree, **PyCharm**, Visual Studio Code, **Xcode**, Docker, Test Link

**Testing Frameworks and Libraries:** Appium Library, Selenium Library, **Robot Framework**, **MobSF** (MobileSecurity Framework)

## Education

### Bachelor of Engineering in Electronics & Communication Engineering

2016 -2020

Jeppiaar Institute of Technology, Chennai, India

## Skills and Core Competencies

- |                                  |                      |                                    |
|----------------------------------|----------------------|------------------------------------|
| • Manual Testing                 | • Automation Testing | • Regression Testing               |
| • Functional Testing             | • Unit Testing       | • Bitbucket                        |
| • Agile and Scrum Methodology    | • JIRA               | • MobSF(Mobile Security Framework) |
| • Selenium and Appium Library    | • Source Tree        | • Mobile Testing                   |
| • Report writing and presenting  | • GIT flow           | • Test cases preparation           |
| • Excellent Communication Skills | • Defect Tracking    | • Strong interpersonal skills      |

## Languages

- English
- Tamil
- Hindi
- French