Sushil Kabotra | <u>Software Tester</u>

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Experienced Software Tester with 7+ years of expertise in managing test planning across System Integration and User Acceptance Testing (UAT), as well as web-based application testing. Proficient in test case design, API testing (Postman), SQL, defect tracking, and regression testing. Skilled in Agile methodologies and testing processes with a strong record of effective collaboration with development and product teams.

SKILLS

Test Management Tools: ALM Octane, HP Quality Centre, Jira
Testing and QA Automation Tools: Amdocs Ginger (Test Automation), Selenium, SoapUI, Postman, Jenkins
Databases: SQL Database, MySQL (Unix)
Productivity Tools: Microsoft Office (Excel, Word, PowerPoint), Amdocs Data Management.
Testing Methodologies: Agile, SDLC, Shift-Left Testing

EDUCATION

MSc International Business with Project Management | London Metropolitan University | London, UK | 2024
BEng Computer Engineering | PGMCOE | Pune, India | 2012

WORK EXPERIENCE

<u>**SW Test Team Lead**</u> | Amdocs | April 2016 - Aug 2023 | Pune, India

- Directed a team of 7 testers, streamlining release cycles with effective planning, problem-solving, continuous improvements, and risk management, boosting team efficiency by 30% and delivering quality results with a motivated approach.
- Developed and implement test plans for Agile environment projects, reducing defect by 30% and enhancing user experience ensuring proactive issue resolution and automated testing to minimize manual testing efforts.
- Utilized SQL for database validation, ensuring data accuracy, integrity, and reliability with an eye for detail.
- Optimized test plans and test scripts by applying a shift-left approach, reducing testing cycle times by 20%, while covering edge cases, usability issues, and maintaining clear communication and motivation to meet deadlines.
- Enhanced test coverage by 20%, refining   test suites and aligning with best practices in software testing and quality standards. Responsible for managing stakeholder expectations and driving process improvements in software industry.
- Performed exploratory testing during Scrum, verifying 100% acceptance criteria and ensuring prompt defect reporting.
- Designed test cases and reviews, ensuring 100% alignment with business requirements and improving test coverage by 20%.
- Designed and executed API testing using Postman for web applications and RESTful APIs, ensuring 25% improvement in quality through effective test coverage and validation, passionate advocating for higher testing standards.
- Executing regression testing in a production-like environment to ensure 100% functionality before production deployment.

<u>**Software Tester**</u> | Experis IT | March 2015 - April 2016 | Pune, India

- Written and executed 50+ use cases, reducing bugs by 30% with detail-oriented testing practices.
- Applied DevOps practices to collaborate with software development teams, boosting business efficiency by 10%.
- Spearheaded initiatives to create business cases and requirements analysis for workflows, boosting satisfaction by 10%.

CERTIFICATIONS

AWS Certified Cloud Practitioner – Amazon Web Services
ISTQB Foundation Level – (In Progress)