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I am a seasoned IT professional with 3+ years of experience in Salesforce manual testing with good knowledge on various facets of Software Development Life Cycle and Quality Assurance for applications made for Health cloud and sales cloud domains API Testing I wish to contribute my experience in a challenging and ever-growing environment for the betterment of the Organization and enrich my professional skills.

Professional Experience

Test Specialist| Software & IT Industry

- Engineering Professional having about 3.2years of IT experience.
 - Currently working in Salesforce testing with multiple cloud testing.
 - Involved in functional testing on applications like **Salesforce CRM, Service Cloud, Sales Cloud.**
 - Good Knowledge on **Software Development Life Cycle, Software Testing Life Cycle** and **Defect Life Cycle**
 - Involved in End to End System Integration Testing.
 - Expertise in the areas of **Sanity, Functional, Regression, Database testing**
 - Result oriented with zeal to **learn new technologies** and **undertake challenging tasks.**
 - Good Knowledge on Java **Object Oriented Programming(OOPs Concepts)**
 - Good Knowledge on Objects Encapsulation, Inheritance, Polymorphism, Abstraction ,
- Team interaction
 - Analytical & problem solving

- Project coordination
 - Client interaction

- Technical knowledge
 - Communication & presentation skills

PROJECTS

Company Name	: Hexa Systems Pvt.Ltd
Duration	: Jun-2021 to Jan-2024
Project	: SPC- Sonality patient center
Client	: IQVIA
Team Size	: 3
Description	: This project the process about how many patients are there what are the diseases and other health issues they many have and along with hospital information to other user doctor information and having many relationships one to one one to many and many to one many to many relationship This information all about the medical data in between the patient user and super user to export and import the data according to the patient conditions and requirement.
Tools and Technology	: Jira ,Test Design, Test execution Testing Leadership principle, Salesforce CRM, Sales Cloud etc.

Company Name	: Amazon seller Services Pvt.Ltd
Duration	: FEB-2024 to Aug-2024
Project	: Cosmos
Client	: Amazon
Team Size	: 28
Description	: Cosmos As Amazon we provide comprehensive solutions for onboarding sellers onto our platform. Our mission is to ensure that the onboarding process is seamless and efficient, providing the necessary support to both sellers and associates. These tools are crucial for our associates who work directly with sellers, helping them understand their performance and guiding them towards achieving their goals. By leveraging our solutions, associates can provide better support and sellers can thrive on the Amazon platform. components that enhance operational efficiency, and generating TCRM reports that offer valuable insights into the performance of both sellers and associates. We are responsible for developing and maintaining the tools that facilitate this process. This includes creating user interfaces that simplify onboarding, designing Salesforce.
Tools and Technology	: Postman, test design, test execution testing leadership principle, salesforce CRM, Sales cloud, API testing, testing leadership principle etc.

Roles and Responsibilities- for above project

- Involved Product testing with Multiple Salesforce Orgs Involved.
- Resolving Customer tickets for configuration related issues in the Salesforce Product.
- Review and Rework the test cases & Test scenarios of the team members.
- Responsible for doing Sanity, Functional, Integration, Regression, Compatibility.
- Checking the debug logs in sales force.
- Responsible Tracking the Defects and prioritizing the defects in the Quality Centre.
- Attending bug triage meetings and status calls.
- Involved in configuration management.
- Mentoring and assigning work to team members.

EDUCATION

Bachelor of Engineering in Civil Engineering from Sree Rama Educational Society Group of Institutions Belongs to JNTUA University in the year 2019 Tirupati, Andra pradesh, India.

PERSONAL DETAILS

- Marital Status : Single
- Languages Known : English ,Tamil ,Kanada and Telugu.

