# Ashik Rishan

## Software QA Engineer

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Dubai, United Arab Emirates

in Ashik Rishan

Indian

#### **Education**

**BCA,** Annamalai University January 2019 – December 2020 Chennai, India

**Diploma in Computer Engineering,** *NTTF*July 2014 – November 2018

Bengaluru, India

## Certificates

- Certified SAFe® 5 Practitioner
- Adobe Experience Manager
   Sites: Sales Accreditation (P)
- LinkedIn Learning Certificates
- CCNA Routing & Switching

#### **Interests**

- Reading
- Trekking
- Driving
- Photography
- Travelling

#### **Profile**

With a solid background in software development, I am skilled in problem-solving and analytical thinking. As a Software QA Engineer, I bring a methodical approach to quality assurance, focusing on identifying and resolving software issues. My communication skills and collaborative nature, enable effective teamwork and clear reporting, and I am passionate about ensuring software reliability and enhancing the user experience.

#### **Skills**

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Agile Methodologies | Java | API Testing | AEM |

JIRA | Selenium WebDriver | MySQL |

Manual Testing | Bug Tracking |

Automation Testing | HTML | CSS |

Cross-platform Testing | Test Case Development |

CI/CD Practices | OOPS Principles |

Troubleshooting | Quick Adaptability |

Attention to detail | Test Planning
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## **Professional Experience**

## Software QA Engineer, PnQ Technologies

May 2023 - June 2024 | Pune, India

- Developed comprehensive test plans and test cases based on requirements and user stories, ensuring thorough feature coverage.
- Utilized JIRA to meticulously track, report, and manage defects throughout SDLC.
- Facilitated user acceptance testing sessions with clients, gathering feedback to drive product improvements before release.

### **Software Analyst, ICF Next**

July 2021 – November 2022 | Bengaluru, India

- Collaborated on a critical system testing project, achieving a 10% quality improvement over target benchmarks.
- Analyzed user requirements and translated them into clear software specifications for development teams.
- Reviewed and updated software documentation, ensuring accuracy and compliance with industry standards.