Shruthi AV

Bangalore,India

Contact:9148646888

Email:Shruthi.10av@gmail.com

**PROFILE**

| **Total Experience (Years and Month )** | Around 9 years | **Total Experience (Years and Month )** | Around 9 years |
| --- | --- | --- | --- |
| **Current Job** | Quality Engineering Senior Analyst | **Time in Current Role** | Around 9 years |
| **Visa / Work permit** | No | **Validity Date of Visa / Work Permit** | N/A |
| **Willing to Relocate** | No | **Willing to Travel** | Yes |

**CAREER OBJECTIVE**

To build a career with leading corporate of hi-tech environment with committed and dedicated people which will help me to explore myself completely and to realize my potential. Willing to work and contribute in challenging and creative environment.

**PROFESSIONAL SUMMARY**

* **Having hands on experience on Aws and linux.**
* **CERTIFIED SCRUM MASTER -CSM from Scrum Alliance**
* **Around 9 years** of experience in **Software Testing.**
* **Having Onsite experience of interacting with clients,supporting execution,planning,reviewing.**
* Having experience in ecommerce,Telecom and healthcare domain.
* **Experience in training fresher’s and new team mates.**
* Appreciation for supporting other projects as well.
* Managed Testing for **Agile model and Waterfall Model.**
* **Worked closely in interacting with Scrum master and clients in an Agile approach.**
* Experience in interacting with **onshore clients, Product Owners** on daily basis in a DevOps iterative approach.
* Hands on experience in Test Planning/Scheduling, Execution and Reporting.
* Focus on the **needs of the business.**
* Are organized towards tasks and collaboration.
* Like challenges, and take initiative to get the job done.
* Performed regular manual tests on new and existing features of applications.
* Collaborated and coordinated with **clients, developers and product owne**r in **reviewing and giving input in the changes** for producing high quality software applications.
* Analyze **test results and make strategic** **recommendations.**
* Coordinated with developers and prepared acceptance specifications for each application and tests.
* Developed tests and ensured its accordance with **business specifications**
* Involved in analyzing the **defect report** to drive a better organized testing.
* Having experience in Identifying **Scenarios**, preparation and execution of **Test Cases** in various types of testing’s like **Functional Testing, SOAP UI Testing**, **User Acceptance Testing**, **Integration Testing , Combined Acceptance Testing, GUI Testing .**
* Experience in Test Management tool **ALM.**
* Experience in handling multiple projects simultaneously.
* Experienced in writing SQL Queries.
* Experience in giving cross Transition KT to different company.
* Experience of all phases of manual testing. Expertise in understanding the processes of **SDLC** including **Testing Life Cycle.**
* Working with **Developers, Architects and Program Managers to design develop** and implement test plans.
* Thinking through all of the ways the product (Web Application) could possibly fail **(Negative Scenarios)** and building tests around those scenarios.

**PROFESSIONAL PROFILE**

* Company: Accenture
* Date of Employment: June 27th , 2021 to Jan 8th 2024
* Previous Employee: Capgemini, Hewlett-Packard Enterprise Pvt. Ltd

**KEY PROJECT DETAILS**

**Project Details #1:**

Client : **TELSTRA, Australia**

Organization : HP Global Soft Limited

Project Name : LOLO NBN- Remediation

(Scope A Release),R23.R24,R25,MTM,Scope B,1602,1604,NDC,SQ10,and many

Other CRs and IRS.

Role : Functional Tester/Defect coordinator

Operating Systems : Windows XP, UNIX, Linux

Tools : HP Quality Center, ALM, Soap UI, LOLIG Client, Toad.

**Project Brief:**

* **TELSTRA** is a Telecom Project (Australia).It is a Telecom Giant in Australia. Having an effective solution that can reach through the entire demand chain from end customer to suppliers can be a major competitive advantage to organizations. Telstra is widely recognized and has been successful in industry for more than 8 years.

**LOLO-NBN** is an application which Provides TW or SP user to order wholesale NBN Products.

* **Responsibilities:**
* End to End Test Planning and execution. Delivering Test related documentation like MTP, TSR.
* Understanding **business requirements and their fulfillment** in Testing ,worked on BSS in order management,maintaining customer profiles,details of plans of network and customer payment.
* Test Design and Planning.
* **Preparation and Review** of Test cases based on business requirements
* Work closely with the offshore QA portfolio manager, offshore delivery manager and with offshore test leads as appropriate
* Experience in **handling testing** for entire module alone**.**
* Execution of Test cases in different environments
* Involved in giving KT to the new team members.
* Worked on downstream application testing CAT, FDR, and CAT Support for various IRs.
* **Defect Tracking** using HP QC Software.
* **Recognized from clients for 0% defect tracking,**
* Writing SQL queries to test the functionality of the system
* Providing advice, mentoring and insights to QA team
* Involved in **interacting with Clients** for changes to be implemented in the application.

**Project Details #2:**

Client: **TELSTRA, Australia**

Organization: HP Global Soft Limited Project Name: TPNI –Telstra Physical Inventory, Everest Phase- 4, FSD, Elevate Maps

Role: Functional Tester

Tools: HP Quality Center, ALM, TPNI, UNIX, Database

* **Project Brief:**

The Telstra Physical Network Inventory (TPNI) system contains information about Telstra’s network elements together with their geographic location, in a seamless database environment.

The TPNI system provides:

• Flexible access to national records, such as the GDD interface

•Information about Telstra’s copper, fibre optic, and RF network infrastructure

•GIS functionality supporting physical network planning and construction, service qualification and assurance processes

* **Responsibilities:**
* Understanding business requirements and their fulfillment in Testing
* Test Design and Planning.
* Manage escalations
* Defect triage
* Stakeholder communication & reporting
* Having experience in integration testing
* Preparation and Review of Test cases based on business requirements
* Creating sample xml files for loading, data setup.
* Generating quality report of testing and defect analysis
* Testing Team recognized for testing without any defect in Production and also got appreciation from client and delivered in Success stories of DXC.

**Project Details#3**

Client: **TELSTRA, Australia**

Project Name: STOA Code merge, FTTC.

Tools: HP Quality Center, ALM, SOAP UI, LOLIG CLIENT, TOAD, PUTTY.

Database: Oracle 9i

* **Project Brief:**

**FTTC:** (Fibre to the curb) –this is the new technology type introduced by Telstra, with new changes.

* **Responsibilities:**
* Strong testing Quality Assurance experience within Agile environment
* Experience creating and executing tests within an agile continuous integration environment
* Experience with Exploratory Testing
* Familiarity with documentation of test case

**Project Details#4**

Client: INFOGAIN,HP Client

Role: Functional Tester

Tool: HP Quality Center, ALM, SOAP UI, Web UI, TOAD, PUTTY.

Database: Oracle 9i

* **Project Brief:**

Working with internal HP project to track customer records,sales done and the reports of the customers.

* **Responsibilities:**
* Understanding business requirements and their fulfillment in Testing
* Test Design and Planning.
* Having **daily standup with TCOE and clients to understand the progress** and the blockers.
* Preparation and **Review of Test cases** based on business requirements
* Execution of Test cases in different environments
* Involved in giving KT to the new team members.
* Defect Tracking using HP QC Software
* Helping Development team to solve the issue/defect/bug.
* Document Management
* Generating reports

**Project Details#5**

Client: **TELSTRA, Australia**

Organization: HP Global Soft Limited

Project Name: Trail Blazers.

Role: Functional Tester

Tools: HP Quality Center, ALM, SOAP UI, Web UI, TOAD, PUTTY.

Database: Oracle 9i

* **Project Brief:**

As a part of incident fixes worked in this project, which made a tremendous difference with clients and got three appreciations as well from the same from directors of Telstra.

We got

* **Director Award,**
* **Epic Effort Award**
* **Recognition Award** from Telstra Clients as we exhibited the DevOps model and worked with efficiency which made a huge difference to the clients.
* **Responsibilities:**
* Understanding business requirements and their fulfillment in Testing
* Test Design and Planning.
* Having **daily standup with TCOE and clients to understand the progress** and the blockers.
* Preparation and **Review of Test cases** based on business requirements
* Execution of Test cases in different environments
* Involved in giving KT to the new team members.
* Defect Tracking using HP QC Software
* Helping Development team to solve the issue/defect/bug.
* Document Management
* Generating reports
* Builds the RPA project using UIPath RPA tooling.

**Project Details #6:**

Client: **AXA XL CATLIN,US**

Organization: Capgemini

Project Name: My Analyst

Role: Functional Tester

Operating Systems: Windows XP, UNIX, Linux

Tools: Azure, SQL.

* **Project Brief:**
* **AXA XL CATLIN previously known as AXA ,is a leader in providing Insurance to companies like Amazon,well known client in US and UK**
* **MyAnalysis 2 is an insurance project where there is an application developed for risk assesment and the *testing was done on this application used by service providers.*** *.*
* **Responsibilities:**
* End to End Test Planning and execution. Delivering Test related documentation like MTP, TSR.
* Understanding **business requirements and their fulfillment** in Testing
* Test Design and Planning.
* **Preparation and Review** of Test cases based on business requirements
* Work closely with the offshore QA portfolio manager, offshore delivery manager and with offshore test leads as appropriate
* Experience in **handling testing** for entire module alone**.**
* Execution of Test cases in different environments
* Involved in giving KT to the new team members.
* Worked on downstream application testing SIT, **Defect Tracking** using Azure.
* Providing advice, mentoring and insights to QA team
* Involved in **interacting with Clients** for changes to be implemented in the application.
* Attending daily scrum calls and having retrospective meeting.

**Project Details #6:**

Client: **Shoprite ,Southafrica**

Organization: Accenture

Project Name: **Shoprite Money Market**

Role : **Salesforce Functional Tester**

Operating Systems : Windows XP, UNIX, Linux

Tools : Jira, QC.

* **Responsibilities:**

•Involved in End to end testing of the Money market products

•Involved in end to end smoke testing and system testing

•Involved in Test case writing for money market products • Worked in JIRA,ALM.

**Major Involvement: -**

* Understanding the business requirements on Salesforce Marketing, Sales and designed test scenarios, detailed test cases.
* Prioritized test objectives and functions based on business criticality and system complexity
* Participated in review sessions, release planning meetings with product owner
* Peer review of test scenarios and test cases documents
* Logged defects in ALM/JIRA and followed up with development team to track them to closure

**SKILLS**

**Top Skills (Technical / Non-Technical skills)**



**PROFESSIONAL WORK EXPERIENCE**

**Overall Experience-** Around 9 Years in Testing.

**WORK REWARDS/ RECOGNITION**

* Recognized from HP for **ADM BLR Dot Net Batch** - Topper 3
* Recognized from HP for hard work, **commitment in making Service Restriction system testing** smoother and faster, and for learning the application quickly and completing the project in time.
* Recognized from HP for **commitment in NBN and Telstra** Wholesale testing activities.
* Recognized from HP for **execution and contribution in** the Telstra account
* **Got EPIC EFFORT AWARD from Australian client**
* **Got Director AWARD from Australian client directors**
* **Got Recognition award for making a difference in working in Incident fixes that made a HUGE difference to clients.**

**EDUCATION**

**University**

* **B.C A.** in Computer Science from K.L.E Institute in 2013 with an aggregate of **78.46%.**
* **M.C.A** from Annamalai University in 2015 with an aggregate of **76.10%**