Data Mining / Text Mining
Final Project

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1 Background

As less than 10% of worlds citizens own automobiles, the frequency at which citizens commute on taxis, buses, trains, and planes is very high. Uber (or to some extent Careem), the dominant ride-hailing company, processes over 11 million trips, plans over 9 billion routes and collects over 50TB of data per day. To meet needs of riders, Uber must continually innovate to improve cloud computing and big data technologies and algorithms in order to process this massive amount of data and uphold service reliability. Supply-demand forecasting is critical to enabling Uber to maximise utilisation of drivers and ensure that riders can always get a car whenever and wherever they may need a ride. Supply-demand forecasting helps to predict the volume of drivers and riders at a certain time period in a specific geographic area. For instance, demand tends to surge in residential areas in the mornings and in business regions in the evenings. Supply-demand forecasting allows Uber to predict demand surges and guide drivers to those areas. The end result is higher earnings for drivers and no surge pricing for riders!

2 Definition and Evaluation Criteria

2.1 Definition

A passenger calls a ride(request)by entering the place of origin and destination and clicking "Request Pickup" on the Uber app. A driver answers the request (answer) by taking the order.
Uber divides a city into n non-overlapping square regions $D = d_1, d_2..., d_n$ and divides one day uniformly into 144 time slots $t_1, t_2, ..., t_{144}$, each 10 minutes long. In region d_i, and time slot t_j , the number of passengers' requests is denoted as r_{ij}, and drivers' answers as a_{ij}. In region d_i and time slot t_j the demand is denoted as $demand_{ij} = r_{ij}$ and the supply as $supply_{ij} = a_{ij}$, and the demand supply gap is:$gap_{ij} : gap_{ij} = r_{ij} - a_{ij}$. Given the data of every region d_i and time slot t_j, you need to predict $gap_{ij}, \forall d_i \in D$.

2.2 Evaluation Metrics

Given i regions and j time slots, for region d_i in time slot t_j, suppose that the real supply-demand gap is gap_{ij} , and predicted supply-demand gap is s_{ij}, then:

$$MeanAbsoluteError = \frac{1}{n} \sum_{d_i} (\frac{1}{q} \sum_{t_i} |gap_{ij} - s_{ij}|)$$

The lowest mean absolute error will be the best.
The detailed description of each field is as follows:

Table 1: Description

Data name	**Data type**	**Example**
Region ID	string	1,2,3,4 (the same as region mapping ID)
Time slot	string	2016-01-23-1 (The first time slot on Jan. 23rd, 2016)
Prediction value	double	6.0

3 Data Format

The training set contains three consecutive weeks of data for City M in 2016, and you need to forecast the supply-demand gap for a certain period in the fourth and fifth weeks of City M. The test set contains the data of half an hour before the predicted time slot. The specific time slots where you need to predict the supply-demand gap are shown in the

explanation document in the test set.
The Order Information Table, Weather Information Table and POI Information Table are available in the database. All sensitive data has been anonymised.

3.1 Order Information Table

Table 2: Order Information

Field	Type	Meaning	Example
order_id	string	order ID	70fc7c2bd2caf386bb50f8fd5dfef0cf
driver_id	string	driver ID	56018323b921dd2c5444f98fb45509de
passenger_id	string	user ID	238de35f44bbe8a67bdea86a5b0f4719
start_region_hash	string	departure	d4ec2125aff74eded207d2d915ef682f
dest_region_hash	string	destination	929ec6c160e6f52c20a4217c7978f681
Price	double	Price	37.5
Time	string	Timestamp of the order	2016-01-15 00:35:11

The Order Information Table shows the basic information of an order, including the passenger and the driver (if driver_id =NULL, it means the order was not answered by any driver), place of origin, destination, price and time. The fields order_id, driver_id, passenger_id, start_hash, and dest_hash are made not sensitive.

3.2 Region Information Table

The Region Information Table shows the information about the regions to be evaluated in the contest. You need to do the prediction given the regions from the Region Definition Table. In the submission of the results, you need to map the region hash value to region mapped ID.

Table 3: Region Information

Field	Type	Meaning	Example
region_hash	string	Region hash	90c5a34f06ac86aee0fd70e2adce7d8a
region_id	string	Region ID	1

3.3 POI Information Table

The POI Information Table shows the attributes of a region, such as the number of different facilities. For example, 2#1:22 means in this region, there are 22 facilities of the facility class 2#1. 2#1 means the first level class is 2 and the second level is 1, such as entertainment#theater, shopping#home appliance, sports#others. Each class and its number is separated by .

Table 4: POI Information

Field	Type	Meaning	Example
region_hash	string	Region hash	74c1c25f4b283fa74a5514307b0d0278
poi_class	string	POI class and its number	1#1:41 2#1:22 2#2:32

3.4 Weather Information Table

The Weather Information Table shows the weather info every 10 minutes each city. The weather field gives the weather conditions such as sunny, rainy, and snowy etc; all sensitive information has been removed. The unit of temperature is Celsius degree, and PM2.5 is the level of air pollutions.

Table 5: Weather Information

Field	**Type**	**Meaning**	**Example**
Time	string	Timestamp	2016-01-15 00:35:11
Weather	int	Weather	7
temperature	double	Temperature	-9
PM2.5	double	pm25	66