

Service on Tab

Name:

Occupation:

What specific services do you provide?

1. Plumbing
2. Electrical Work
3. Maid
4. Gardening
5. Mechanic
6. Caretaker
7. Other:

How do you currently find clients for your services?

1. Cash on Completion
2. Bank Transfer
3. Jazz Cash/Easypaisa
4. Credit/Debit Cards

How do you typically define your service prices?

1. Based on Hours Worked
2. By Service Type
3. Fixed Rates
4. By Job Complexity
5. Other:

What is your preferred way to communicate with clients?

1. Phone Calls
2. Text Messages
3. WhatsApp
4. Face-to-Face
5. Voice Message

What is the maximum distance you're willing to travel for work?

1. Up to 5 Miles
2. 5-10 Miles
3. 10-20 Miles
4. 20+ Miles
5. Other:

What is your availability and how do you schedule your work?

1. Flexible Hours
2. Set Working Hours
3. By Appointment Only
4. First-Come, First-Served
5. Other:

Do you have any certification, experience, or licenses related to your service?

1. Professional Certification
2. Relevant Experience
3. Licensing
4. None

What challenges do you face when working with clients?

1. Communication Issues
2. Payment Delays
3. Requirement Changes
4. Scheduling Conflicts
5. Other:

How do you handle customer complaints or disputes?

1. Direct Resolution
2. Refund or Discount
3. By a Third Party
4. Other:

How do you track time and manage multiple jobs in a day?

1. Manual Logs
2. Set Alarm
3. Scheduling Software
4. Not Applicable

Would you prefer instant cash payments or scheduled bank transfers after completing a service?

1. Instant Cash Payments
2. Scheduled Bank Transfers
3. Both Options Available

Do you offer tiered pricing based on service complexity?

1. Yes, for all services

2. Yes, for some services
3. No, pricing is the same for all services
4. Pricing varies but not based on complexity
5. Other:

Do you charge extra for emergency or urgent services?

1. Yes, a fixed premium
2. Yes, based on time of service
3. No, emergency services are charged at standard rates
4. It depends on the situation
5. Other:

How do you price recurring services (e.g., weekly cleaning, regular gardening)?

1. Fixed rate packages
2. Discounted rates for large tasks
3. Standard rates
4. Negotiable pricing
5. Other:

Do you provide estimates before starting a job?

1. Yes, always
2. Yes, upon request
3. No, prices are final
4. Only for large or complex jobs

What additional costs should customers be aware of?

1. Travel Charges
2. Extra Materials
3. Unexpected Time Spent
4. All of the Above
5. None
6. Other:

Are there any services offered for a set price regardless of time spent?

1. Yes, for specific task
2. Yes, for certain types of work

3. No, all services are billed by time
4. It varies by job
5. Other:

How do you handle service packages for special events or large tasks?

1. Fixed rate packages
2. Discounted rates for large tasks
3. Standard rates
4. Negotiable pricing
5. Other:

Are your prices negotiable based on the customer's budget or requirements?

1. Yes, always negotiable
2. Yes, under certain conditions
3. No, prices are fixed
4. It depends on the service

Do you charge based on the location or area you serve?

1. Yes, different rates for different areas
2. Yes, based on distance
3. No, rates are the same regardless of location
4. It depends on the location type (urban vs rural)

How do you handle refunds or cancellations?

1. Cancellation fees apply
2. Partial refunds only
3. No refunds for cancellations
4. Refunds available under certain conditions

Anything else you want to share: