# MUNEEB ALI

**14608 Crystal Beach Ln Frisco, TX 75035 · (469) 237-4805**
**muneeb@clickchain.com · Skype ID: muneeb.ali2 · https://www.linkedin.com/in/muneebbwp/**

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## SUMMARY

- 10+ years of experience working with Agile software development teams as a coach, product owner, scrum master and development team member.
- Experienced in building, coaching and mentoring high performing and cross-functional development teams.
- Competent in planning and delivering a prioritized feature backlog through collaborative sessions between business and the development team.
- Experienced in technical product management, driving features definitions, helping teams vertically slice stories to continuously delivery value.
- Coached teams on engineering practices that enhance customer collaboration e.g. domain modeling, story mapping and acceptance test driven development (ATDD).
- Experienced in coaching teams on XP practices like pair/mob programming, TDD, clean code principles (SOLID/GRASP).
- Certified SAFe 4.6 DevOps
- Certified Scrum Professional-Product Owner (CSP-PO), Certified Scrum Professional-Scrum Master (CSP-SM), Certified Scrum Master (CSM), Certified Scrum Product Owner (CSPO).

# EXPERIENCE

**Agile Coach**

**Client: Hour Timesheet (www.hourtimesheet.com)**

**Location: Houston, TX**

**January 2017 - Present**

I am currently working on **HourTimesheet**, a multi-tenant cloud based SaaS application for time tracking through mobile (Android, iOS) and web channels.

**Responsibilities:**

- Helping the development team and the product owner build and maintain a prioritized feature backlog through impact and story mapping sessions.

- Work with the team to help visualize their work through Kanban boards, exit policies and WIP limits

- Work with the product owner to prioritizing features based on cost of delay (CoD) calculations

- Help the team evolve the product architecture by introducing evolutionary design practices

- Track feature progress through capturing continuous flow metrics (lead time, cycle time, throughput)

- Coach the team to forecast their feature roadmap using continuous flow metrics (Monte Carlo forecasting)

- Worked with the team on building operational resiliency through DevOps practices.

- Facilitate frequent collaboration and face time between the development team and business stakeholders through effective feature planning and review sessions

- Coach the team to continuously improve and safeguard their process

- Introduce technical practices like ATDD, BDD and Continuous deployment to the development team

**Technologies:** AngularJS, Ionic, Java, Spring framework, REST, AWS, MongoDB, QuickBooks marketplace

**Senior Scrum Master**

**Client: Bridgecom Solutions ([www.bridgecomsolutions.com](www.bridgecomsolutions.com))**

**September 2014 - December 2016**

**Mira Loma, CA**

Worked as a scrum master with software development teams working on **BridgeSuite**, a healthcare member communication software solution that enables organizations to create, review and manage critical communications from a single streamlined application. Major clients of the product include **Kaiser Permanente** and **Med Impact**

**Responsibilities:**

- Coached client's software development teams on the Scrum framework

- Conducted product identification session and helped build a feature backlog

- Coordinated efforts with cross functional teams in Development, DevOps, QA, Program/Governance and deployment to develop complete technical and business understanding.

- Coordinated Release efforts with Customers and DevOps support teams.

- Conducted Scrum-of-Scrums and retrospective of multiple pods and managed release deliverable.

- Created, managed product roadmaps, and product releases as per overall corporate vision and strategy.

- Initiated KPIs to monitor return on investment, implement continuous improvement values and mitigated technical debt.

- Coached Product Owners in backlog grooming and setting priorities as per product roadmap and release plans.

- Conducted weekly lunch & learn training as well as community of practices at team level on different topics to encourage learning across teams.

- Coached team and made recommendations to use acceptance test driven development and performing valid test-driven development.

- Coached production support team in using Kanban boards for visualizing and resolving production/post deployment defects.

**Technologies:** .Net framework, AngularJS, MongoDB, Microsoft Azure

**Process Coach/Scrum Master**

**Client: LabWare Inc. ([www.labware.com](www.labware.com))**

**September 2015 - February 2016**

**KSA**

I was responsible for coaching and facilitating scrum process for multiple scrum teams.

**Responsibilities:**

- Responsible for Agile Transformation strategy and execution through collaboration with the technical leadership team
- Implemented Lean, Kanban and Scrum blend of Agile SDLC that resulted in reduction of cycle time.
- Coached teams on various scrum, lean, Kanban practices i.e. INVEST, vertical slicing, TDD, BDD, clean code, estimation and planning that resulted in delivering minimal marketable product with an increasing trend in team's velocity every sprint

- Coached product owner and program manager on Scaling Agile and moved from multi product backlogs to a single product view that was able to serve next three product sprints
- Worked with development teams and business partners in creating a shared understanding of business value and strategy
- Conducted training session on managing requirements in terms of features, epics and user stories
- Collaborated with the teams and stakeholders in developing and a shared understanding of definition of ready and done
- Conducted workshops on writing user stories and understanding minimal marketable product
- Coached teams on conducting effective Scrum ceremonies i.e. sprint planning, sprint review, retrospective, daily standup,
- Introduced and setup standards and KPIs on delivery and response time to production support that resulted in increased customer satisfaction, trust, and partnership
- Planed and designed programs and proactively monitored progress, resolved impediments, set financial and program objectives, prepared budgets, scheduled resources, analyzed variances, and initiated appropriate corrective actions
- Advised management in quality initiatives and worked with the teams to address existing and future technical debt
- Conducted multiple trainings and workshops to teach teams and leadership on agile and scrum framework
- Trained scrum teams on JIRA for managing requirements and using information radiators other performance indicators

**Technologies:** Java, SQL, Spring, Tomcat, Quickbooks API


**Product Manager**

**Client: Texas Citizens Bank**

**September 2013 - February 2014.**

**Houston, TX**

I was responsible for supporting the product development effort for **ZoomBBC (Borrowing Base Certificates Made Easy!)**. It is Texas Citizens Bank's online web app integrated with accounting software like QuickBooks etc. to generate borrowing base certificates for their corporate clients in a few seconds.

**Responsibilities:**

- Responsible of documenting and managing Business and Functional requirements.

- Worked with users to capture their feedback on application usability and illustrated wire-frames and requirements.

- Created, managed product roadmaps, and product releases as per overall corporate vision and strategy.

- Initiated KPIs to monitor Return on Investment, implement continuous improvement values and mitigated technical debt.

- Trained teams on JIRA for managing requirements, using information radiators and other performance indicators. Worked with geographically distributed teams.

**Technologies:** Java, SQL, Spring, Tomcat, Quickbooks API

**Aeroxchange Ltd. (www.aeroxchange.com)**

**Client: Associate Product Owner**

**November 2012 - March 2014**

**Irving, TX**

I was responsible for supporting the product development effort for **AeroComponent**. It is Aeroxchange's online supply chain marketplace for airlines, supported by a consortium of 12 international airlines. Major consumers of the product included **FedEx**, **Lufthansa**, **American airlines** and many others.

**Responsibilities:**

- Responsible of documenting and managing Business and Functional requirements.

- Worked with users to capture their feedback on application usability and illustrated wireframes and requirements.

- Created, managed product roadmaps, and product releases as per overall corporate vision and strategy.

- Initiated KPIs to monitor Return on Investment, implement continuous improvement values and mitigated technical debt.

- Trained teams on JIRA for managing requirements, using information radiators and other performance indicators. Worked with geographically distributed teams.

**Technologies:** Java, Oracle DB, Vaadin, Tomcat

**Tricastmedia Pvt. Ltd.**

**Business Analyst**

**September 2011 - August 2012**

**Lahore, Pakistan.**

Worked as a business analyst a mobile app named "Cricket Companion". Cricket companion is a free mobile application for java enabled mobile phones. It not only provides live ball by ball coverage of all international cricket matches but also provides on demand statistics with a rich user experience.

**Responsibilities:**

- Worked on gathering requirements and design considerations for the app running on multiple devices

- Conducted focus group sessions to gather feedback from end customers

# EDUCATION & CERTIFICATIONS

**2019**
**SAFE 4.6 DEVOPS CERTIFICATION,** SCALED AGILE
**2017**
**CERTIFIED SCRUM PROFESSIONAL CSP-SM/CSP-PO,** SCRUM ALLIANCE
**2016**
**CERTIFIED SCRUM PRODUCT OWNER,** SCRUM ALLIANCE (MIKE COHN)
**2014**
**CERTIFIED SCRUM MASTER,** SCRUM ALLIANCE

**2011**
**BACHELORS IN BUSINESS ADMINISTRATION (HONS.),** LAHORE SCHOOL OF ECONOMICS
Major in Finance and Minor in Media Studies

# SKILLS

- Agile, Scrum, SAFe, LESS, Lean, Kanban, System Thinking
- Monte Carlo Forecasting
- Value Stream Mapping
- User Journey Mapping
- Acceptance Test Driven Development (ATDD)
- Behavior Driven Development (BDD)
- Cucumber (Gherkin Syntax)
- Extreme Programming
- Pair Programming
- Pivotal Cloud Foundry
- Continuous Integration/Continuous Deployment
- DevOps Practices
- Low Fidelity Markups
- Test Driven Development (TDD)
- Clean Code Principles
- Lean Startup
- User Experience Design
- Mob Programming
- Jira, Rally, MS TFS, Trello, LeanKit, Confluence, Jenkins, GitHub,
- REST APIs

# ACTIVITIES

**Presenter** – Regional Scrum Gathering, Agile Conference Pakistan 2015 - 2019

**Participant** - Scrum Global Gathering Orlando, May 2016

**Member –** DFW Scrum, DFW Kanban, Scaled Agile NTX