AI Coaches

- User management
- Clone Coach Training
- Messenger manage

Dashboard

**KPIs and summary cards
(users, mood alerts, engagement rate)**

Weekly preparation panel

Total users count
- Overall check-in completion rate
- Flagged emotional alerts (e.g., "low mood" users)
- Quick access to:
  - User Management
  - Clone Coach Training
  - Messenger Integration

Next Session Preparation Widget:
- Weekly summary
- Emotional trend highlights
- Key challenges or flags

AI Coaches

- **User management**
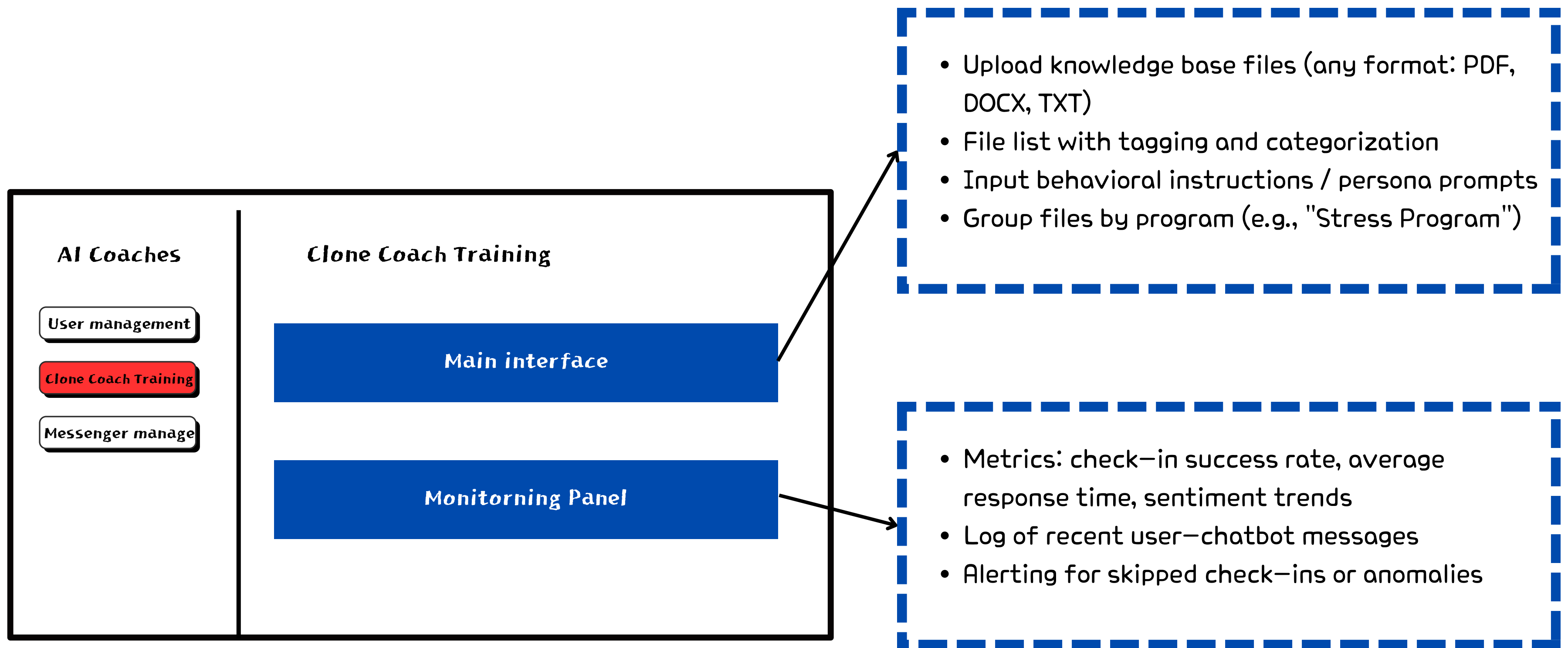- Clone Coach Training
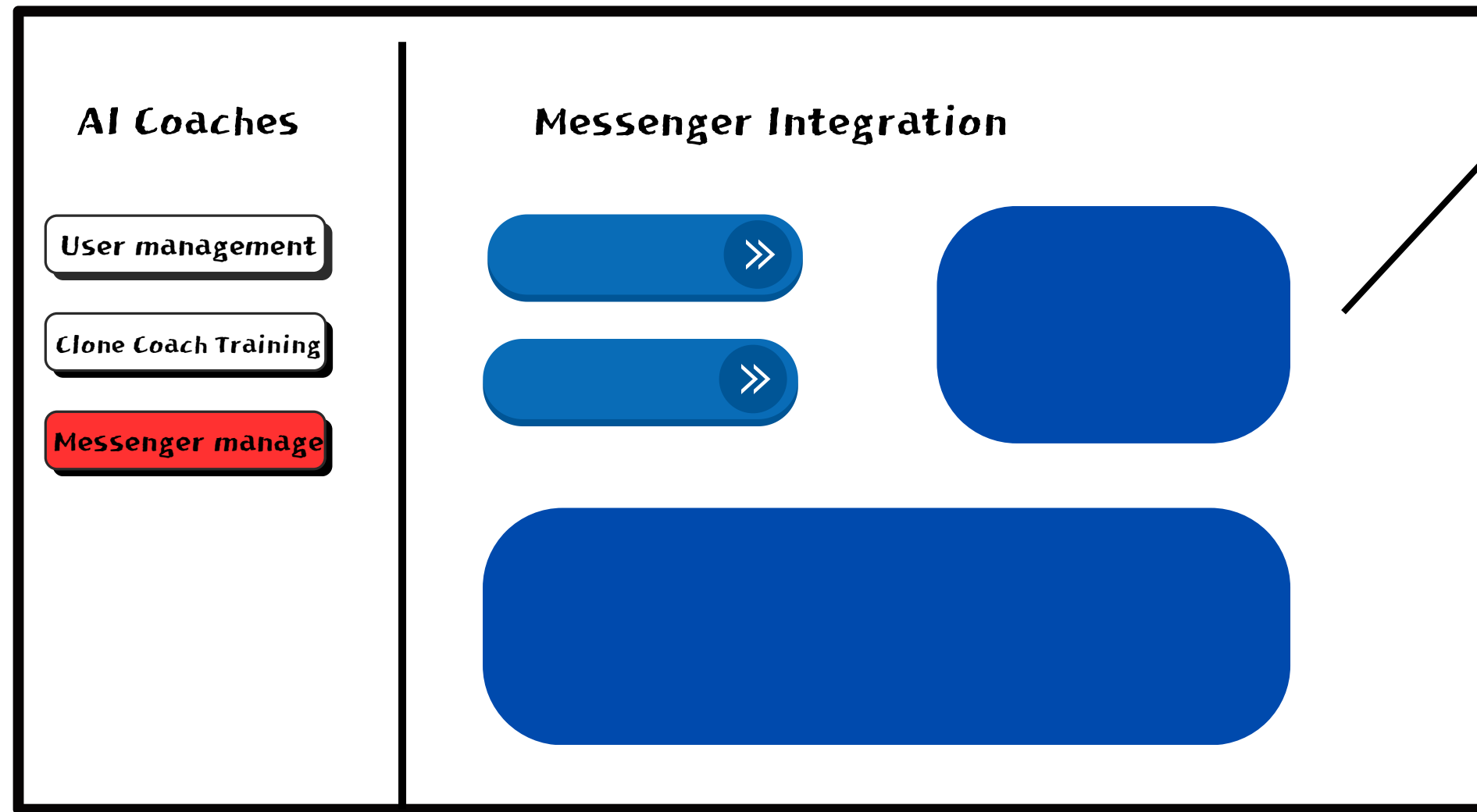- Messenger manage

User Management

User Insights
Detailed user demographics and progress statistics

User	Age	Occupation	Sessions	Goal Progress	Status
Kim Min-ji	32	Marketing Manager	8	75%	Active
Park Ji-sung	28	Software Developer	12	85%	Active
Lee Soo-jin	35	Business Consultant	5	45%	Stalled
Choi Woo-shik	30	Graphic Designer	10	65%	Active
Kang Hye-jin	27	Graduate Student	3	30%	Low Response

User Detail Page (Single-Page View):

- Current program banner (e.g., "Stress Coaching")
- Scheduling Panel
  - Chatbot Session Scheduler: allow coaches to set daily check-in times per user
  - Human Coaching Session Scheduler: allow scheduling and reminders for upcoming human-led sessions
  - Retry options and timezone awareness
- Expandable program cards:
  - Show list of sessions by type (e.g., Human, AI)
  - Session click: view logs (AI & Human), audio upload, chatbot reaction
- Goal tracking chart
- Session summaries (weekly / all)
- Emotional analysis results
- Special notes field
- Custom chatbot instructions
- Manual message sender
- Report generation buttons (weekly/final)

AI Coaches

- User management
- **Clone Coach Training**
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Clone Coach Training

Main interface

- Upload knowledge base files (any format: PDF, DOCX, TXT)
- File list with tagging and categorization
- Input behavioral instructions / persona prompts
- Group files by program (e.g., "Stress Program")

Monitorning Panel

- Metrics: check-in success rate, average response time, sentiment trends
- Log of recent user-chatbot messages
- Alerting for skipped check-ins or anomalies

AI Coaches

User management

Clone Coach Training
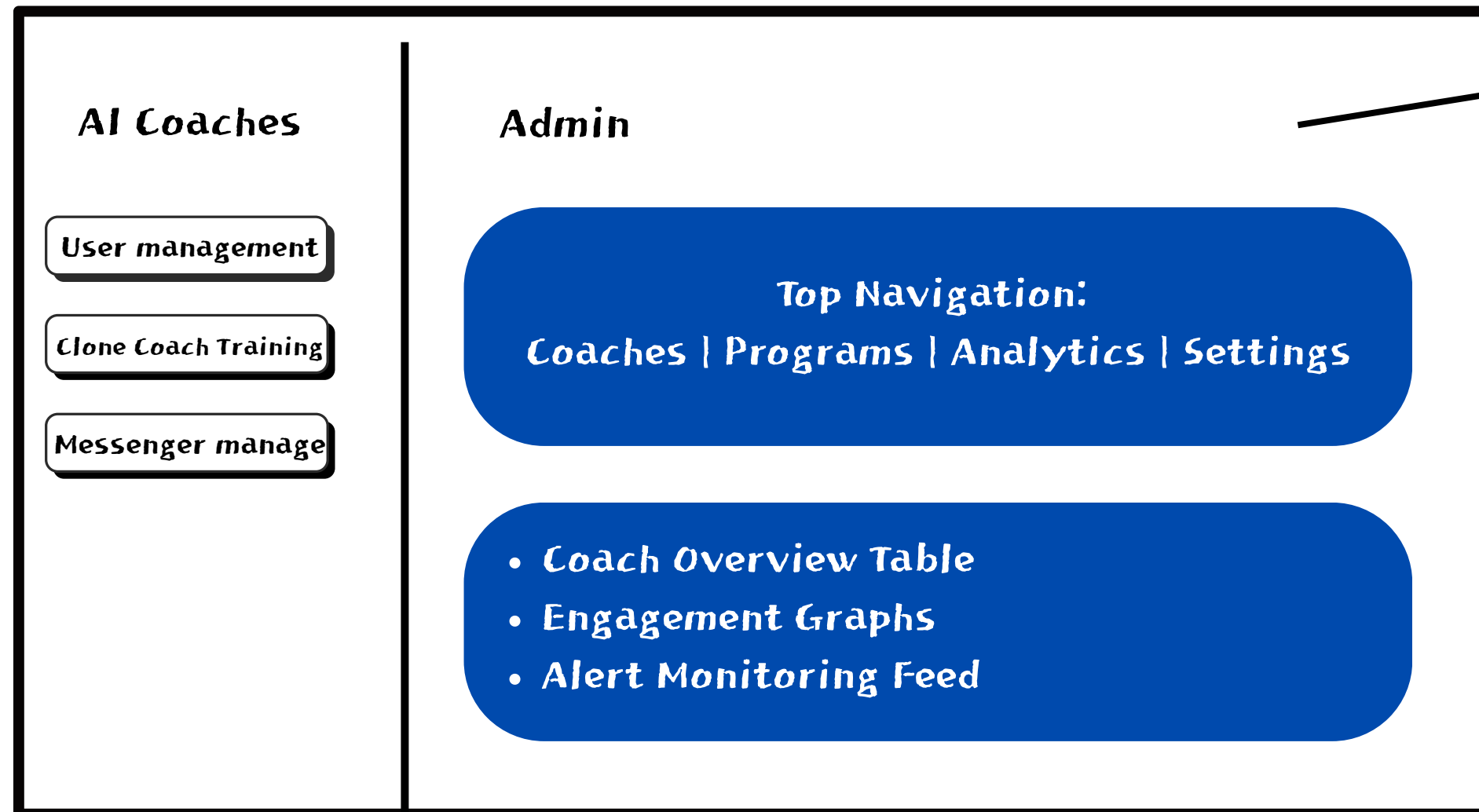
Messenger manage

Messenger Integration

- KakaoTalk connection status (per user)
- Reconnection flow if needed
- Message logs:
  - AI chatbot (automated)
  - Coach manual messages
- Manual message sender
- Template message system:
  - Admins: create/edit templates
  - Coaches: select and send
- Chatbot test console
- Export logs (PDF, CSV)

Admin Dashboard (Admin – Only Layer)

Allow administrators to oversee system-wide performance and coach activities.

AI Coaches

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Admin

Top Navigation:
Coaches | Programs | Analytics | Settings

- Coach Overview Table
- Engagement Graphs
- Alert Monitoring Feed

Features:
- View all registered coaches and their assigned users
- System-wide analytics dashboard:
  - Total active users by coach
  - Average check-in rates across the platform
  - Flagged user counts per coach
- Coach activity summary:
  - Most/least active coaches
  - Number of reports sent
  - Chatbot usage patterns
- User reassignment tool (reassign users to different coaches if needed)
- Global message template management
- Audit logs (who accessed or edited what, and when)