1.creating objects:

a.Appointment

Details

Description	
API Name	Enable Reports
Appointment_c	✓
Custom	Track Activities
✓	
Singular Label	Track Field History
Appointment	✓
Plural Label	Deployment Status
Appointments	Deployed
	Help Settings
	Standard salesforce.com Help Window

b.Billing details and feedback:

Details	
Description	
API Name	Enable Reports
Billing_details_and_feedbackc	✓
Custom	Track Activities
✓	
Singular Label	Track Field History
Billing details and feedback	~
Plural Label	Deployment Status
Billing details and feedback	Deployed
	Help Settings
	Standard salesforce.com Help Window

c.Customer details:

Details

Description	
API Name	Enable Reports
Customer_Detailsc	✓
Custom	Track Activities
✓	
Singular Label	Track Field History
Customer Details	✓
Plural Label	Deployment Status
Customer Details	Deployed
	Help Settings
	Standard salesforce.com Help Window

d.Service records:

Details

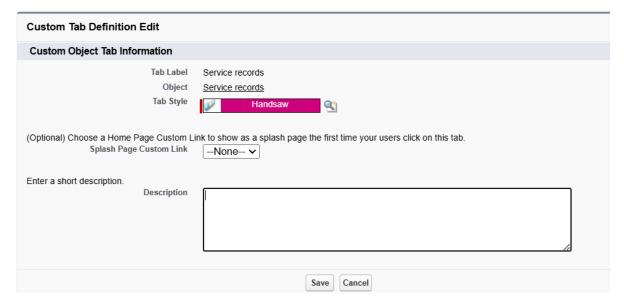
Description	
API Name	Enable Reports
Service_recordsc	✓
Custom	Track Activities
✓	
Singular Label	Track Field History
Service records	✓
Plural Label	Deployment Status
Service records	Deployed
	Help Settings
	Standard salesforce.com Help Window

- 2.Creating Tabs:
- a.Service records:

Edit Custom Object Tab

Service records

Fill in the fields below to define the custom tab.

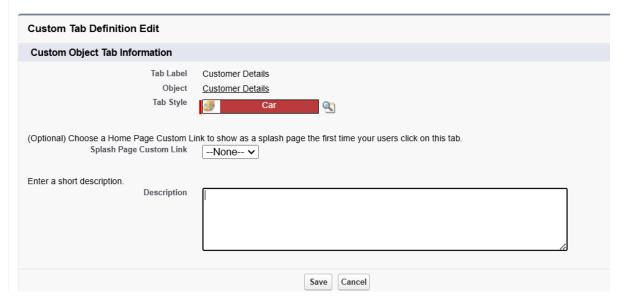


b.Customer details:

Edit Custom Object Tab

Customer Details

Fill in the fields below to define the custom tab.



c.Billing details and feedback:

Edit Custom Object Tab

Billing details and feedback

Fill in the fields below to define the custom tab.

Custom Tab Definition Edit	
Custom Object Tab Information	
Tab Label Object Tab Style	Billing details and feedback Billing details and feedback Chalkboard
(Optional) Choose a Home Page Custom L Splash Page Custom Link	ink to show as a splash page the first time your users click on this tab. -None ✓
Enter a short description. Description	
	Save

d.Appointments:

Edit Custom Object Tab

Appointments

Fill in the fields below to define the custom tab.



3.Dashboard(line graph):

