

Human Interface

Information

- Class: AS1, AS2
- Location: R.502, D9 building
- Schedule: Monday 14h00 - 15h40 (45 minutes x 2 x 15 weeks)

- Lecturer: VU Thi Huong Giang
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 - **Reception hours: only by prior arrangement**

Human system's input



visual, auditory



smell



taste



tactile



proprioception



haptics

Human system's output

visual
auditory
tactile
haptics
proprioception
taste
smell



Human system

speech

vocal
non-vocal
prosody

facial expression

hand gesture

body gesture

eye movement

breath control

neural control

EEG: Electroencephalography

bio-signals

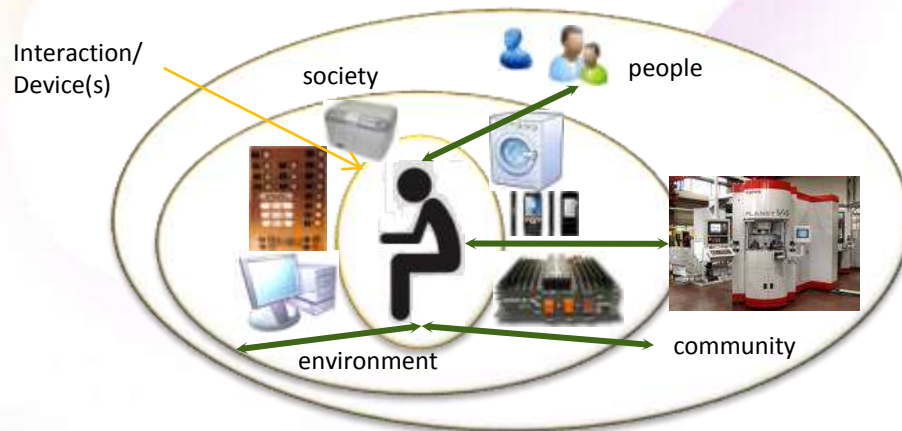
heart rate

EMG: Electromyography

GSR: Galvanic Skin Response

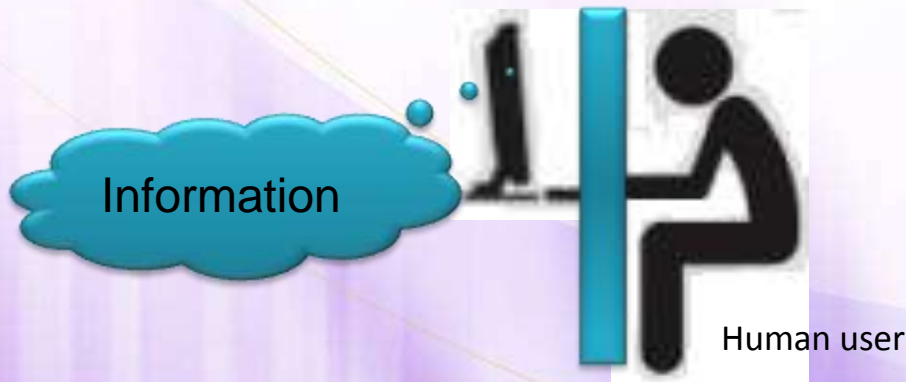
Human Interface vs. User Interface

- Human Interface (HI)



Information exchange and interaction (operation methodology, operation procedure, method of information display, etc.) between the human and the system

- User Interface (UI)



System operation (actual terminal button, etc.) to actuate information exchange and interaction with the system

Example of HI, UI

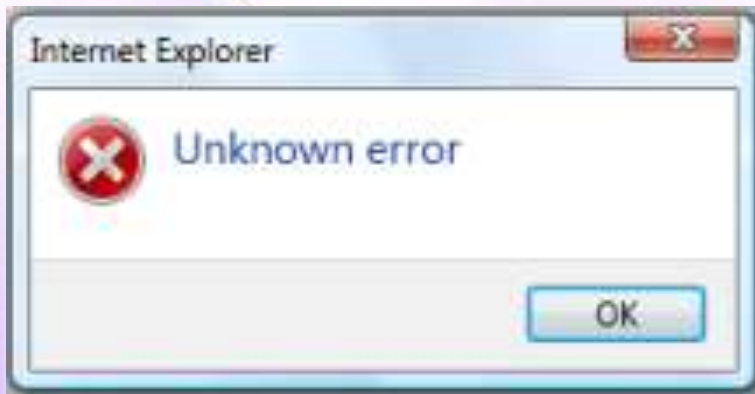


Good and bad design



- What is wrong with the Apex remote?
- Why is the TiVo remote so much better designed?
 - Peanut shaped to fit in hand
 - Logical layout and color-coded, distinctive buttons
 - Easy to locate buttons

Bad designs are everywhere

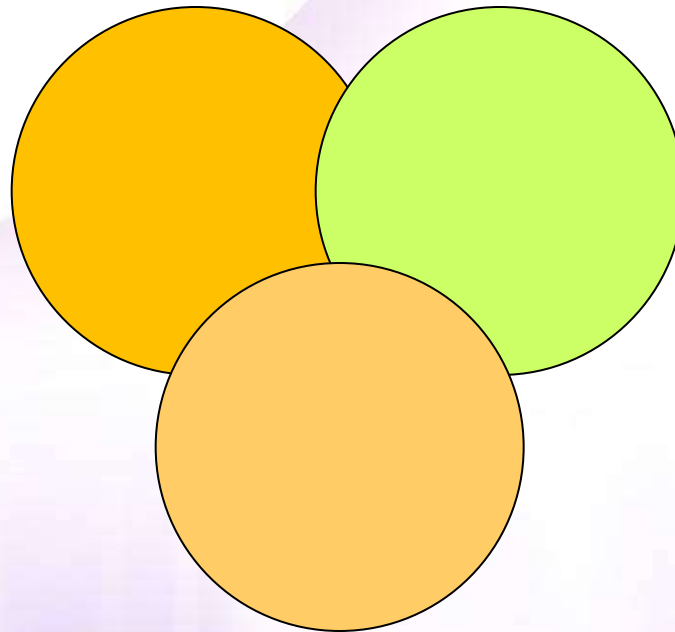


Design

Art + Engineering

Computer Science

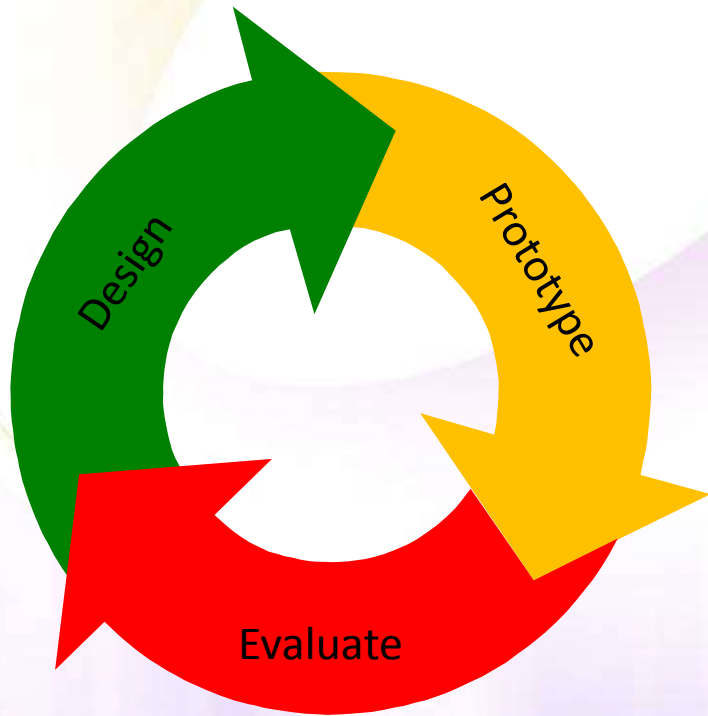
Science + Engineering



Psychology

Natural + Social Science

Course Description



- Develop an interface between human (user) and computer:
 - Design: principles, process, methods
 - Evaluation: qualitative, quantitative methods
- Design practices of human interfaces
 - included by modern interactive systems
 - fitting for the purposes of their diverse users in a variety of contexts:
 - Web system
 - Ubiquitous system
 - Universal system
 - Retrieval systems

Objectives and Results

- Objective:
 - Create usable and attractive human interfaces
- Expected results:
 - Understand concepts and terminologies used in human interface design
 - Understand the human information processing models.
- Skills developed:
 - Apply the basic design and evaluation methods to modern interactive systems.

Method of Evaluation

- Examination: 0 %
- Report (Term paper): 60 %
- Continuous Assessment: 40 %

Books & Materials

1. **DET:** The Design of Everyday Things, Donald Norman, Basic Books, ISBN 0465067093
2. **ESUID:** The Essential Guide to User Interface Design: An Introduction to Gui Design Principles and Techniques, Wilbert O. Galitz, John Wiley & Sons, ISBN 0471157554
3. **ISO9241**
4. **SP:** Search Patterns: Design for Discovery, P. Morville, J. Callender, O'Reilly Media, ISBN 0596802277
5. **UAD:** Universal and accessible design for products, services and processes, R.F. Erlandson, CRC, ISBN 0849374936
6. **UCF:** Ubiquitous Computing Fundamentals, J. Krumm, CRC, ISBN 9781420093605

Schedule

Class/ Week	Topic	Reading	Report / Assessment
1	Introduction and Overview	DET: Chapter 1 : pp. 1-32	
2	Interactive system development process	DET: Chapter 7 : pp. 187-218	x
3	Students Presentation about interactive system development process		
4	Interface Design	DET: Part B	x
5	Testing & Evaluation	DET: Chapter 13: pp.413-442	x

Schedule

Class/ Week	Topic	Reading	Report / Assessment
6	Web Interface	ESUID: Chapter 2: pp. 15-51	X
7	Ubiquitous Interface	UCF: Chapter 6: pp.237-284	X
8-9	Student Presentation about Human Interface References		
10	Universal Design	UAD: Chapter 2: pp. 29-36, Section 3: pp. 63-218	X
11	Retrieval Interface	SP: Chapter 1-2: pp.1-50, Chapter 4: pp.81-130	x
12	Design Engineering	ESUID: Part 2	x
13-14	Student Presentation about New Interface Proposal		
15	Wrap-up topics		

Questions ???