



FORTRESS MARKETING COMPANY LTD

WARRANTY CERTIFICATE

CERTIFICATE NO.:W00274857

Stage 3, DBM Building Industrial Zone
Tel : (+230) 213 0168 Fax : (+230) 213 2808,
Email : info@fortress.mu

Fortress thanks you for having purchased this product and is pleased to provide you with free warranty service

Product	ITEMS COVERED AND DURATION OF WARRANTY (MONTHS)					
	Spare Parts	Labour	Transport	Gas/ Thermostat	Compressor	Motor
HAND MIXER 400W POLISH	12	12	0	0	0	0

Buyer/Company Name : CLAUDIA PARISOT

User/Owner Name :

Brand : DUALIT

Model : DHM3B-89300-PO

Serial No. : 2024 .25

Purchased at : KU DE KLA TRIBECA

Location Used :

Sellers Invoice Reference : KDKTR02394

Warranty effective as from : 28. August 2025

I/We have read, understood and accept the warranty terms and conditions of **Fortress**

Signature :

Name :

Date :

TERMS AND CONDITIONS OF THE WARRANTY COVERAGE:

Warranty applies to products purchased from FORTRESS or one of its accredited dealers, and is valid only for the original purchaser / user of the product.

The warranty covers for factory defect only. Part or parts, except for those not covered by this warranty, which become defective under normal use during the warranty period as a result of faulty workmanship or material, will be repaired or replaced free of charge.

This warranty is valid for use of the product in the Republic of Mauritius only.

In the event a defective product is beyond repair during the warranty period and the model is no longer available, FORTRESS reserves the right to replace the product by an equivalent model.

This warranty does not cover for:

- > Parts which require regular replacement or cleaning (e.g. batteries, bulbs, water filters, burners, injectors, hose etc.)
- > Damages of aesthetical nature and having no effect on the proper functioning of the product (e.g. scratches, knobs, casing...etc)
- > Defects arising from fluctuation of power supply, lack of water supply, hard water, wear and tear, accident, neglect, misuse, or from incorrect installation, operation and usage other than described in the instruction manual.
- > Compressor: Length of piping over the recommended length, leakage of refrigerant gas and compressor running without refrigerant gas, insufficient ventilation for the condensing unit, undersized capacity and power surge.
- > Damages owing to natural disasters, cyclone, floods, acts of war or public disturbances.

The following conditions will render the warranty void:

- > If the product has been altered, modified or repaired by persons other than those authorized by FORTRESS.
- > If the serial number of the product has been altered or defaced.
- > Failure to pay in full for the equipment purchased.
- > Failure by the customer to produce the warranty certificate so that Fortress can provide the necessary service.
- > Fault arising due to lack of maintenance of the equipment or its parts.

DISCLAIMANT:

EVEN IF THE CUSTOMER HAS NOT SIGNED THE WARRANTY CERTIFICATE, ONLY THE TERMS AND CONDITIONS OF THE WARRANTY COVERAGE WILL BE APPLIED AND INTERPRETED BY FORTRESS OR ITS APPOINTED REPRESENTATIVE.

under the conditions specified in this document.