

Usability Test Plan

Introduction

TouchFunds Usability test plan by Munira Hassan

Stakeholders: (Not Available)

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Background

TouchFunds is a financial app designed to ensure convenience and security for online transactions and money transfers without the use of a debit or credit card or the need to visit a physical bank or store. It is catered to Individuals who regularly shop online but don't want the hassle of using multiple credit or debit cards.

Goals

The goal of this study is to assess the learnability for new users interacting with **TouchFunds** for the first time. We would like to observe and measure if users understand the app, its value, and how to complete common tasks such as:

- Logging in
- Navigation
- Adding card information
- Creating a budget
- Sending a transaction

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Test Objectives

- Determine if participants understand what the app is about quickly and easily and the value it provides.
- Observe how users navigate and find information —can they successfully find what they're looking for?
- Observe if participants can quickly and easily navigate the “Add Card” function in the app- can users add card to their account?
- Observe if participants can quickly and easily navigate the “Send Transaction” function in the app- can users send money from the recently sent list?
- Observe if participants can quickly and easily navigate the “Create budget” function in the app- can users set a budget and generate it?

Methodology

Moderated in-person and remote sessions.

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Participants

6 participants recruited both through my personal network as well as CareerFoundry's community Slack channels will be tested. They will be recruited either face-to-face or via Zoom. Participants will be of a varied age range, varying from young twenties to early forties since this fits the expected range of users.

Schedule

Schedule The Usability test will be conducted between 22-6-22 and 25-6-22. Time and date are entirely dependent on the participants and will be scheduled at their convenient time.

[Link to Participant Tab in Rainbow Spreadsheet](#)

Usability Test Script

Script

A usability script allows you to plan the tasks and questions and review them beforehand.

For a detailed look at the Test Script, including a list of all tasks tested, feel free to explore the complete script:

[Link to Script](#)