



Task Analysis & User Flows

Munira Hassan

Info Gathering

- **What is it that's prompted Lena to begin the task?**
Lena was prompted when she saw her balance and was shocked on how much she spends on unnecessary things.
- **What will tell Lena that task is finished?**
Lena will know her task is finished when she sets up a financial budget that helps her reach her financial goals
- **What information does Lena already know about the process?**
Lena knows that she needs to provide her monthly income and monthly expenses for the budget to be calculated
- **What additional information does Lena need to know to complete the task?**
Lena will need to know how to put in her information, once that is complete the budget will be automatically generated based on her information
- **Finally, what tools will Lena need to complete the task?**
Lena will need her phone and the app downloaded or a laptop



LENA SONG, 26
DEVELOPER

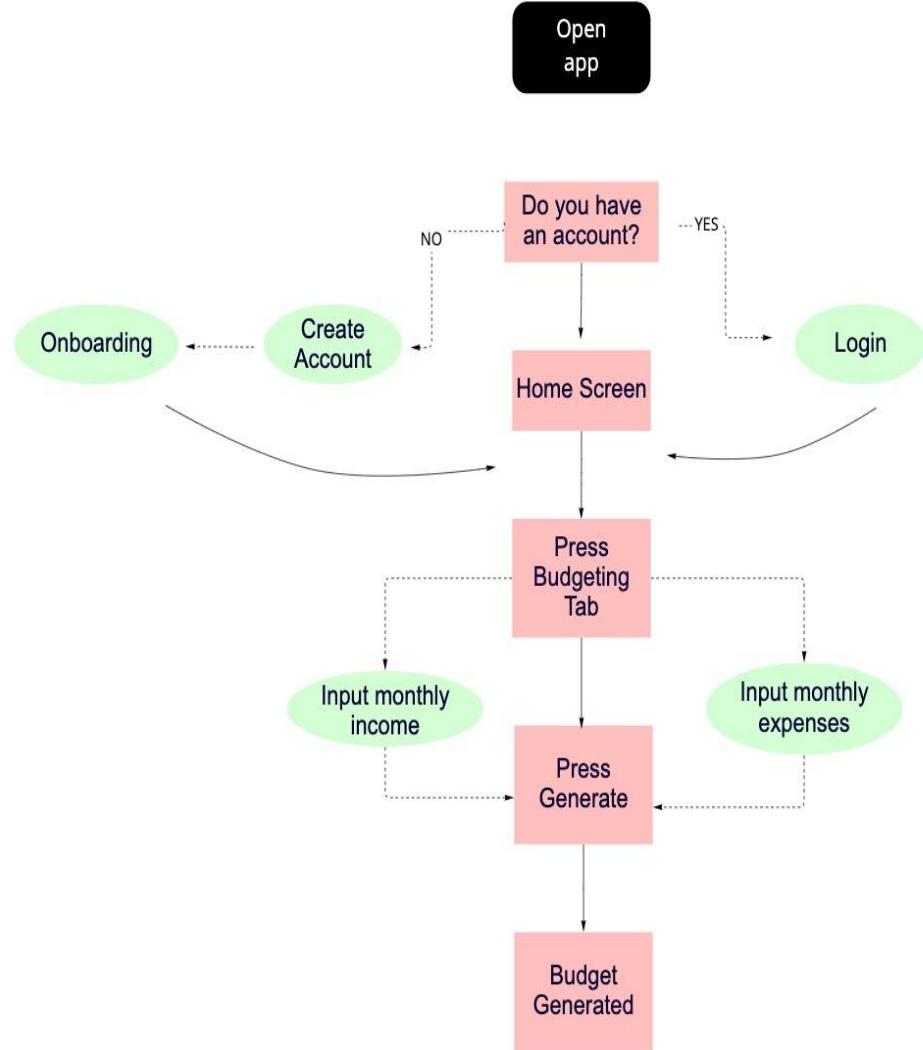
Objective

Lena is looking for a simple and easy way to Budget daily expenses so she does not overspend.

Task Analysis

1. Open app
2. Sign up/ Login
3. (home screen appears)View Home screen
4. Press budget tab
5. Insert daily income
6. Insert daily expenses
7. Click automatic generator

User Flow



Info Gathering

- **What is it that's prompted Michael to begin the task?**
Michael was prompted when he was frustrated that he couldn't automatically transfer money to his friends /contacts instantly without going through a long process.
- **What will tell Michael that task is finished?**
The task will be finished for Michael when he instantaneously can send money to friends/contacts
- **What information does Michael already know about the process?**
Michael needs to already know his friends/ contacts information such as phone number or email
- **What additional information does Michael need to know to complete the task?**
Michael needs to know how to use the app
- **Finally, what tools will Michael need to complete the task?**
Michael will need her phone and the app downloaded on a laptop



MICHAEL WARD, 31
ENTREPRENEUR

Objective

Michael is looking for a simple and easy way to send money to friends/contacts instantaneously without going through the process of adding people's information

1. Open app
2. Sign up/ Login
3. (home screen appears)View Home screen
4. Press transfer money tab
5. Select contacts
6. Pick contact you want to send money to
7. Money transferred

Task Analysis

User Flow

