# LIM ZHI XIAN, Timothy

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# **EDUCATION**

# Singapore University of Social Sciences Bachelor of Science in Business Analytics

JUL 2019 – JUN 2023

(expected)

CGPA 3.84/5.0

**Temasek Polytechnic** 

**APR 2014 - MAY 2017** 

Diploma in Business Intelligence and Analytics

#### **WORK EXPERIENCE**

#### **Standard Chartered Bank**

AUG 2021 - Present

### Intern (Work Study Program) - Risk Analytics

- Performed automation of datasets regarding risk assessments of various assets using Python and SQL
- Performed automation of datasets on cross border business risk assessment using Python and SQL

## **Changi General Hospital**

**NOV 2016 - FEB 2017** 

## Intern - Data management

- Analyzed customer satisfaction in the data management team from social media and surveys using analytical tools like Tableau, R programming and VBA to improve customer service level.
- Pitched to management on analytical tools created by explaining the tool and the results so the management team can understand how the tool can be deployed and how to improve patient satisfaction.

DBS Bank JULY 2016 – OCT 2016

#### Intern - Finance

- Performed data auditing in the finance department using analytics tools such as excel macro and Qlikview to identify gaps in data warehouses so proper cleaning can be implemented.
- Automated a system through VBA that cleans and append browsed files reducing work and turnaround time.

# **ACTIVITIES**

#### **Food From The Heart**

JAN 2021 - Present

#### Volunteer

Packed and sorted food to provide food for the less fortunate and raise awareness on food security.

# Springfield Secondary School: Boys Brigade Staff Sergeant

**JAN 2021 - DEC 2013** 

- Planned for weekly meetings and camps helping in logistics, leading in events, and taught fellow students
  to ensure students were able to learn and enjoy sessions.
- Participated in multiple school parades such as national day, boys brigade day and many more acting as flag bearer or parade commander.

## **ACHIEVEMENTS AND AWARDS**

• Leadership Awards (EAGLES) by MOE

**JAN 2013** 

## **SKILLS AND COMPETENCIES**

- Proficient in Microsoft Office, Qlikview, SAS Enterprise, SAS Enterprise Miner, SAS Forecast Studio, SQL, Tableau,
   Excel Macro, R Programming, Python, IBM SPSS Modeler
- Native English speaker and writer, conversant in Mandarin