

Darren Lim Jun Yang

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EDUCATION

Singapore University of Social Sciences

Jul 2018 – Jul 2022

Bachelor of Science in Business Analytics with Financial Technology

(expected)

- CGPA 3.71/5.0
- ANL251 (Python Programming) – A-
- ANL312 (Text Mining and Applied Project Formulation) – A-
- ANL355 (Applied Operations Research) – A-
- ANL307 (Predictive Modelling) – B-
- ANL305 (Association and Clustering) – B
- ANL303 (Fundamentals of Data Mining) – B

Temasek Polytechnic

Apr 2013 – Apr 2016

Diploma in Business

- Specialising in Banking and Finance

WORK EXPERIENCE

Baker Tilly Singapore

Jan 2021 – Jul 2021

Governance and Risk Intern

- Collaborated with the team on audited processes and ensured timely delivery of the processes.
- Furnished the team with relevant research for their audit assignment.
- Facilitated the department with their data requirements during their assignment. (Data Cleaning, Data Visualisation)

Ubersnap

Aug 2018 – Feb 2020

Photobooth Representative

- Ensured smooth operation of photobooth at cooperate events (Family days for global banks and weddings).
- Achieved 100% customer satisfaction at client's events.
- Promoted and market the lenticular prints (moving photograph prints) to participants of events.

Central Provident Fund Board

May 2016 – Sep 2016

Customer Service Representative

Sep 2015 – Dec 2015

- Advised and resolved callers enquires on eligibility and schemes of CPF Board.
- Guided callers on the appeals of eligible callers of the GST Voucher and Workfare Income Supplement (WIS) scheme with their non-receival of vouchers.
- Responded over 50 calls per day during peak periods and received zero complaint from callers (good rating via caller feedback system).

ACTIVITIES

SUSS – Community Engagement (Ananias Centre)

Jun 2019 – Feb 2020

Teaching Assistant

- Mentor and coach children with their activities (homework and assessments).
- Co-plan and organise of indoor and outdoor activities for children.

Sports and Wellness

Sept 2013

Event Helper

- Promoted proper sleeping habits and emphasized on its side effects to staffs at different Singapore Civil Defence Force HQ.
- Held games and activities to illustrate the impairment of irregular sleeping habits.

SKILLS

- Microsoft Office 2016
- Technical Proficiency: IBM SPSS Modeler, Tableau, Python Programming
- Language Proficiency: English (Native), Chinese (Fluent)