Dominic Desmond Anil Abraham EMMANUEL

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EDUCATION

Singapore University of Social Sciences

JUL 2019 - MAY 2023

Bachelor of Science in Business Analytics with Minor in Financial Technology

(expected)

CGPA 3.73/5.0

Jurong Junior College

JAN 2015 - DEC 2016

- GCE "A" Levels
- Distinction in Mathematics
- Distinction in Project Work

WORK EXPERIENCE

JAN 2022 - JUL 2022 Bank Of Singapore

Operations (Post-Trade Services) Intern

- Validated Trade requests by ensuring the requested securities are tradable
- Ensured that the necessary approvals are in place to carry execute trade requests
- Liaised with departments across Bank of Singapore to ascertain processes are streamlined
- Created templates such as calculators in Excel to facilitate productivity in the department

Health Promotion Board JUL 2021 – DEC 2021

Data Analyst Intern

- Conducted analysis for Campaigns team to determine the success of promotions done
- Created Interactive Dashboards on Excel to facilitate the presentation of findings and trends
- Presented findings to the team used to determine the viability of future promotions

Inland Revenue Authority of Singapore

JAN 2019 - JUN 2021

Frontline Tax Officer

- Assisted Taxpayers in solving their tax-related issues and queries
- Provided prompt and adequate solutions to facilitate a smooth workflow for frontline operations
- Received numerous digital and handwritten letters of compliments from taxpayers to commend good service

Accountant-General's Department

NOV 2018 - JAN 2019

Business Analytics and Treasury Intern

- Filtered through and organized raw data to be processed further in internal dashboards
- Liaised between departments to plan out events for different statutory boards

ACTIVITIES

Singapore Armed Forces

JAN 2017 - NOV 2018

SAF Commando

- Designated emcee for the Commando formation, hosting 5 key events
- Acted as ambassador and host during major bilateral events and exercises

SKILLS

- IT Skills (Python, R, IBM SPSS, SAS, Microsoft Office, Google Suite)
- Design Thinking (Empathy, Ideating Solutions)
- Language Skills (English, Malay, Basic French)
- Frontline Skills (Active Listening, Tactfulness, Critical Thinking)