

Says

What have we heard them say?
What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



To check and identify the flight from India to USA with least and less travel time

To check the list of connecting flights or Non stop travel

How can we select the seat in the flight with ticket charges

Thinks

To check the list of available flights from one airport in India to another airport in USA

To go through the the ticket charges and to identify the least one

To go through the amenities available in each flight

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List of flights with the options prefered by the user is displayed

The user check the flights and ticket charges with his requirement

He can select the seat, by getting the offers from the airlines

He can feel a comfortable journey with comfortable cost

He can reduce the travel time

The user can easily choose the best option of flight, amenities and seat available

Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



