

**AFTAB HOSSAIN**  
33- 2911 36 ST NW  
Edmonton, Alberta, T6L6K4  
Phone: (780)-904-6340  
Email: munna2089@gmail.com  
Linkedin: [www.linkedin.com/in/aftab-hossain-7b396b99/](http://www.linkedin.com/in/aftab-hossain-7b396b99/)

---

## **IT Professional**

I am enthusiastic and detail-oriented IT professional with Ten years of experience as a software support specialist and business analyst, project management. Skilled at operating in the following range of platforms: -

- Project Management
- Database Management
- Customer Relation Management
- Business Analyst
- Strong Team Leadership
- Enterprise Resource Planning (ERP)
- Web Development
- Marketing
- Strong Communication Skills

## **WORK EXPERIENCE**

**IT Business Analyst** 2019 – 2020

**Norseman Inc.**

**Edmonton, AB, Canada**

Creating a detailed business analysis, outlining problems, opportunities, and solutions for a business, Budgeting, and forecasting, planning, and monitoring, Variance analysis, pricing, reporting, defining business requirements and reporting them back to stakeholders.

- Developed pi for requirements a traceability process which reduced the rate of missed requirements by 30%.

**General Manager (IT)**

2017-2019

**Phoenix Engravers Bangladesh Ltd,**

**Dhaka, Bangladesh**

Business analyst of ERP (Enterprise Resource Planning) Software of the Organization, spearheaded Roto Gravure Cylinder Manufacturing Data service Development Project, Advised upper management on technology, marketing and design, performed Tasks central to program progress, including scheduling, budgeting, accounting and resource management.

- Advised upper management on technology, marketing and design and decrease saving cost 0.0% and increase customer up to 500+

**Project Manager**

2014 – 2017

**The Databiz Software Ltd,**

**Dhaka, Bangladesh**

Developed and maintained a detailed project plan for each individual account, oversaw coordination of the partners and working groups engaged in project work, ran ongoing internal program meetings, including weekly status check-ins

- Served as the Project Manager for ten active Client programs, totaling \$700,000+ in projected Revenue

**Business analyst**

2013-2014

**Recursion communication and Information System**

**Dhaka, Bangladesh**

Develop Business architecture using requirement requirements such as scope, process, alternatives, and risks, Analyze client's business requirements and processes through document analysis, interviews, and workshop and workflow analysis

- Conduct 5+ level of testing including functional, regression, user acceptance, integration and performance to verify the client's needs are met

**AFTAB HOSSAIN**  
33- 2911 36 ST NW  
Edmonton, Alberta, T6L6K4  
Phone: (780)-904-6340  
Email: munna2089@gmail.com  
Linkedin: [www.linkedin.com/in/aftab-hossain-7b396b99/](http://www.linkedin.com/in/aftab-hossain-7b396b99/)

---

**Project Coordinator** 2002 – 2006  
**Digital Engravers Ltd, Dhaka, Bangladesh**  
Worked on team of two project coordinators in busy construction firm. Handled all.

- Regularly Educated 150+ employees in the correct interpretation plan
- Project facilitation for \$3.5 million in development per year

#### EDUCATION

|                                                                                                                              |           |
|------------------------------------------------------------------------------------------------------------------------------|-----------|
| <b>Bachelor of Science (B.Sc. ) in Computer Science and Engineering</b><br>State University of Bangladesh, Dhaka, Bangladesh | 2006-2013 |
| <b>Higher Secondary Certificate (H.S.C)</b><br>Dhaka, Bangladesh                                                             | 1995      |
| <b>Secondary School Certificate (S.S.C)</b><br>Dhaka, Bangladesh                                                             | 1993      |

#### TRAINING

|                                                                                                          |           |
|----------------------------------------------------------------------------------------------------------|-----------|
| <b>EICT (Edmonton Information communication and Technology)</b><br>Ballad Consulting Group, Edmonton, AB | 2020      |
| <b>Object Oriented Programming (OOP) In PHP</b><br>IBCX Primax, Dhaka, Bangladesh.                       | 2011-2012 |
| <b>Object Oriented Programming (OOP) In DOT NET</b><br>BASIS, Dhaka, Bangladesh.                         |           |

#### TECHNICAL SKILLS

|                                                                                         |                                                                                                              |                                                                               |                                                                                                                                                                 |
|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Project Management</b><br>Microsoft Project<br>Jira<br>Trello<br>Monday.com<br>Asana | <b>Business Analysis</b><br>Bizagi Modular<br>Microsoft Visio<br>Microsoft InfoPath<br>Pencil<br>Lucid chart | <b>Database</b><br>SQLServer 2016<br>MySQL<br>SQL Lite<br>MS Access<br>Oracle | <b>Programming</b><br>C, C++, C#, Python, ASP DOT NET<br>Java, JavaScript, jQuery, Ajax<br>PHP 7.0, WordPress<br>AngularJS, React Js,<br>HTML 5, CSS4, , NodeJS |
| <b>Framework</b><br>MVC Framework 5<br>CodeIgniter 3.1. 11<br>Laravel 7<br>Bootstrap 4  | <b>Others</b><br>MS Office 2016<br>Office 365<br>SharePoint<br>Internet, Email                               |                                                                               |                                                                                                                                                                 |