1. How do you need the password and confirm password field displayed in most of the modules under network profile and in trouble ticket module? (i.hidden password ii.visible password)

Sagar - This should be text field not password.

1. Please provide the list of ‘Suppliers to Quote’ under Quotes module as not all list is visible properly in video provided.

Sagar – Please go through video carefully

1. Changes given in excel sheet named ‘Trouble ticket’, should that be appended to the previous Trouble ticket module or have to completely change the module to given changes in excel sheet.

Sagar : This Trouble ticket module perfectly fine for client.

1. Do we have to create separate modules for as ‘Online’ and ‘Desktop’ for these modules Mircosoft Office Software , QuickBookxs , Other Licensed Software, Sharepoint ? (As you have provided these separately in revised excel sheet)

Sagar : We can create 2 seprate modules if we want or we can create 1 but fields should come as per selection.

In order to enter your customer network information. You will first need to save the profile. Next, you will need to open your customer detail view profile. You will then be given the opportunity to enter all the information of your customer network information.

For point 3 need to add validation only, lets ave call to discuss on same

Notification needs to add for Trouble Ticket

Also need show records on dashboard

Trouble Ticket

1 We need to add select customer

Sagar : Done

2 **Ticket Number should be auto populate start with 000001 exp : 000002, 000003 000010**

**Sagar : Done**

**3 There should description field for employee**

**4 Ticket Status and Assigned to should put down on the page and Assign to will be for employee only and Ticket status will be 2 different fields 1 for emplyy and second for vendor.**

**Description field should be work like messaging, this will be on detail view not on edit/create, Status also on the details view**

**For customer need to add**

**:: Description field should be work like messaging, this will be on detail view not on edit/create**

**For the notification, vendor can see notification send by employy related to him only**

**And for employee he can see all the vendor notification**

**Customer details can not be editable for employee and vendor when updating the trouble ticket**

**User module need to add company/organization name field**

**Each organization vendor can create his own employee**

**Each employee can create records**