

The type of data that we can exploit has progressively moved from structured to semi-structured to unstructured data

Most popular platforms for structured data include:

- Example application: Traditional financial data investigation.**

[illegible]

## Structured Data

Data that reside in fixed fields.

Relational databases spreadsheets.

## Semi-structured Data

Data that contain tags and other markers to separate data elements.

XML or HTML tagged text.

## Unstructured Data

Data that does not reside in fixed fields.

Books, e-mails, untagged audio, image and video data.

## Business Perspective

- How do we understand the semantic meaning of the data in context of a problem?
- How do we develop an indexing scheme so that information can easily be found and utilized?

## Technology Perspective

- Bandwidth and computing power required to move/analyze large sets of unstructured data around
- Shortfall of analytical talent
- Insufficiency of current IT systems to support volume/structure

## Semi-Structured

- Does not conform to a structural format like relational or other standard formats.
- E.g. XML, Email etc.



### Company data from various sources:



Files



Audio



Videos



Social Media



Emails



Pictures

## Unstructured Data

- Contains files of various formats, sizes, structure, etc.
- E.g. document collections (text), social interactions, images, video, audio, etc.



## What are some business application of unstructured data?

### Value from Unstructured Data

**Corporate Forensics**

**Consumer Facing**

**Call Centers**

E-Discovery

Brand Monitoring

Risk Management

Product Development

Open Complaints

Compliance

Pandora

Emotion Detection