

Maggy Prajapati

Software Engineer

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EDUCATION

Fullstack Academy of Code

Grace Hopper Program
Web Development Immersive
June 2017 - September 2017

St. Lawrence University

B.S. Neuroscience
August 2010 - May 2014
GPA 3.2

LANGUAGES

- Javascript
- Python
- Ruby
- HTML5/ CSS3
- SQL

METHODS

- Git version Control
- Agile Development
- SCRUM
- UX Design
- Test Driven Development

TECHNOLOGIES

- NodeJS
- Express
- React
- Redux
- Mocha
- Chai
- Postgres
- MongoDB
- jQuery
- Docker
- Amazon S3 / EC2
- BASH/Shell Scripting
- TravisCI / Circle CI

EXPERIENCE

Software Engineer @ Kustomer

Implementations Engineer @ Kustomer

December 2018 - Current, New York, NY

- Currently building an internal integrations tool to allow the Customer Success team install integrations on client instances using NodeJS, Express, MongoDB, React, Amazon SQS
- Streamlined large-scale bulk data migration by code refactoring, adding testing, introducing automation, optimization and technical documentation
- Utilized Javascript, RESTful APIs/webhooks, React, HTML & CSS, to build various 3rd party sources including BigCommerce, Slack, Shopify, Five9, Dialpad, Jira and Delighted
- Configured and customized the Kustomer platform with Implementation Managers to meet the specific needs of multiple enterprise level accounts

Software Engineer Intern, Creator Team @ Refinery29

June 2018 - October 2018, New York, NY

- Worked with the Creator Team on building features/fixing bugs for a custom React CMS for Refinery29 editors
- Implemented a pull quote styling (previously unavailable) feature from end to end, in the CMS and public facing Refinery29 website using React, Redux, JavaScript, CSS, and HTML
- Worked closely with Product & Design teams to standardize styles and components across multiple applications
- Contributed to UI library of reusable React CMS components shared between codebases and applications

Teaching Fellow, Grace Hopper Program @ Fullstack Academy of Code

September 2017 - December 2017, New York, NY

- Mentored immersive class of 20 by providing daily debugging assistance and weekly technical office hours
- Managed 3 student projects from ideation to deployment as technical mentor and project manager
- Conducted technical and behavioral interviews for perspective students 2-4x/week in JavaScript
- Worked with an agile engineering team to convert Angular directives to React components in Fullstack Academy's proprietary educational software LearnDot

Genius/Technical Specialist, Apple Fifth Avenue @ Apple

June 2014 - July 2017 - New York, NY

- Provided hands on technical support for customers with hardware and software issues in an insightful manner
- Repaired mobile/non-mobile devices at a 90% success rate (ACMT certified)
- Maintained a high NPS score while working within time constraints and without sacrificing quality of customer interactions