# MAGGY PRAJAPATI

maggy.works

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## EDUCATION

**Fullstack Academy of Code**
Grace Hopper Program
Web Development Immersive
June 2017 - September 2017

**St. Lawrence University**
B.S. Neuroscience
August 2010 - May 2014
GPA 3.2

## SKILLS

**Proficent**
Javascript (ES6+)
NodeJS
Express
React
Redux
Mocha
Chai

**Knowledgable**
HMTL
CSS
Postgres
MongoDB
SQL
Flow

**Some Experience**
jQuery
GraphQL
Webpack
Ruby / Rails
BASH/Shell Scripting

**Tools**
Git
Jira / Asana / Zenhub
Amazon S3 / EC2
TravisCI / Circle CI
Openstack

## EXPERIENCE

### Implementations Engineer, Customer Success @ Kustomer
December 2018 - Current, New York, NY
- Configured and customized the Kustomer platform with Implementation Managers to meet the specific needs of multiple enterprise level accounts
- Streamlined migration of scripts by code refactoring, adding testing, introducing automation, optimization and technical documentation
- Designed and executed new scripts for large-scale bulk data migration using NodeJS and AWS EC2
- Utilized Javascript, CSS, & HTML to create custom features within the Kustomer platform for clients
- Researched and integrated client data from various 3rd party sources using RESTful APIs to generate a holistic customer timeline for the client

### Software Engineering Intern, Creator Team @ Refinery29
June 2018 - October 2018, New York, NY
- Worked with the Creator Team on building features/fixing bugs for a custom React CMS for Refinery29 editors
- Implemented a pull quote styling (previously unavailable) feature from end to end, in the CMS and public facing Refinery29 website using React, Redux, JavaScript, CSS, and HTML
- Worked closely with Product & Design teams to standardize styles and components across multiple applications
- Contributed to UI library of reusable React CMS components shared between codebases and applications

### Teaching Fellow, Grace Hopper Program @ Fullstack Academy of Code
September 2017 - December 2017, New York, NY
- Mentored immersive class of 20 by providing daily debugging assistance and weekly technical office hours
- Managed 3 student projects from ideation to deployment as technical mentor and project manager
- Conducted technical and behavioral interviews for perspective students 2-4x/week in JavaScript

### Genius/Technical Specialist, Apple Fifth Avenue @ Apple
June 2014 - July 2017 - New York, NY
- Provided hands on technical support for customers with hardware and software issues in an insightful manner
- Repaired mobile/non-mobile devices at a 90% success rate (ACMT certified)
- Maintained a high NPS score while working within time constraints and without sacrificing quality of customer interactions

### Research Assistant, Moscona/Porotto Lab @ Columbia University Medical Center/Weill Cornell Medical College
May 2014 - August 2016 - New York, NY
- Researched paramyxoviruses and viral entry and how to prevent viral infection
- Solely responsible for maintaining and databasing live/frozen cell lines available
- Performed protein purification techniques like Western blots, cell cultures and immunostaining on a daily basis