

Murano Administrator's Guide

Murano Administrator's Guide

v0.3

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Chapter 1. General Deployment Steps

Prepare A Lab For Murano

This section provides basic information about lab's system requirements. It also contains a description of a test which you may use to check if your hardware fits the requirements. To do this, run the test and compare the results with baseline data provided.

Lab Requirements

Table 1.1. Hardware requirements

| Criteria | Minimal | Recommended |
|----------|----------------------------------------------------------------------------------|-----------------------|
| CPU | 4 core @ 2.4 GHz | 24 core @ 2.67 GHz |
| RAM | 8 GB | 24 GB or more |
| HDD | 2 x 500 GB (7200 rpm) | 4 x 500 GB (7200 rpm) |
| RAID | Software RAID-1 (use mdadm as it will improve read performance almost two times) | Hardware RAID-10 |

There are a few possible storage configurations except the shown above. All of them were tested and were working well.

- 1x SSD 500+ GB
- 1x HDD (7200 rpm) 500+ GB and 1x SSD 250+ GB (install the system onto the HDD and mount the SSD drive to folder where VM images are)
- 1x HDD (15000 rpm) 500+ GB

The list of OSes which can be used for a lab shown below:

Table 1.2. OS Requirements

| List |
|-------------------------|
| Ubuntu Server 12.04 LTS |
| Centos 6.4 |

Test Your Lab Host Performance

We have measured time required to boot 1 to 5 instances of Windows system simultaneously. You can use this data as the baseline to check if your system is fast enough.

You should use sysprepped images for this test, to simulate VM first boot.

Steps to reproduce test:

1. Prepare Windows 2012 Standard (with GUI) image in QCOW2 format. Let's assume that its name is ws-2012-std.qcow2
2. Ensure that there is NO KVM PROCESSES on the host. To do this, run command:

```
># ps aux | grep kvm
```

3. Make 5 copies of Windows image file:

```
># for i in $(seq 5); do \  
cp ws-2012-std.qcow2 ws-2012-std-$i.qcow2; done
```

4. Create script start-vm.sh in the folder with .qcow2 files:

```
#!/bin/bash  
[ -z $1 ] || echo "VM count not provided!"; exit 1  
for i in $(seq $1); do  
echo "Starting VM $i ..."  
kvm \  
-m 1024 \  
-drive file=ws-2012-std-$i.qcow2,if=virtio \  
-net user -net nic,model=virtio \  
-nographic \  
-usbdevice tablet \  
-vnc :$i &  
done
```

5. Start ONE instance with command below (as root) and measure time between VM's launch and the moment when Server Manager window appears. To view VM's desktop, connect with VNC viewer to your host to VNC screen :1 (port 5901):

```
># ./start-vm.sh 1
```

6. Turn VM off. You may simply kill all KVM processes by

```
># killall kvm
```

7. Start FIVE instances with command below (as root) and measure time interval between ALL VM's launch and the moment when LAST Server Manager window appears. To view VM's desktops, connect with VNC viewer to your host to VNC screens :1 thru :5 (ports 5901-5905):

```
># ./start-vm.sh 5
```

8. Turn VMs off. You may simply kill all KVM processes by

```
># killall kvm
```

Baseline Data

The table below provides baseline data which we've got in our environment.

Avg. Time refers to the lab with recommended hardware configuration, while **Max. Time** refers to minimal hardware configuration.

| | Boot ONE instance | Boot FIVE instances |
|-----------|--------------------------|----------------------------|
| Avg. Time | 3m:40s | 8m |
| Max. Time | 5m | 20m |

Host Optimizations

Default KVM installation could be improved to provide better performance.

The following optimizations may improve host performance up to 30%:

- change default scheduler from **CFQ** to **Deadline**
- use **ksm**
- use **vhost-net**

Install OpenStack

Warning

Please keep in mind that in this guide we assume that Murano is installed in a separate devbox environment.

Murano devbox requires an OpenStack installed somewhere in your lab. This OpenStack installation must be reachable from the Murano box. Murano works great with Openstack packages installation as well as devstack installation. For now we support Openstack Grizzly and working on Havana integration.

Package-based Installation

To install Openstack Grizzly please consult the following sources:

- OpenStack Grizzly Install Guide [<https://github.com/mseknibile/OpenStack-Grizzly-Install-Guide>]
- OpenStack Grizzly-g3 for Ubuntu 12.04 all-in-one installation [<http://longgeek.com/2013/03/18/openstack-grizzly-g3-for-ubuntu-12-04-all-in-one-installation-2/?lang=en>]

In addition to that Heat [<https://wiki.openstack.org/wiki/Heat>] should be installed. Follow the link to setup Heat on Ubuntu [http://openstack.redhat.com/Deploy_Heat_and_launch_your_first_Application] and/or on CentOS [http://docs.openstack.org/developer/heat/getting_started/on_ubuntu.html].

Devstack-based Installation

For a Devstack installation please visit Devstack Home Page [<http://devstack.org/>] and clone devstack repository to your host.

For further installation process we recommend to use Devstack's Single VM Installation Guide [<http://devstack.org/guides/single-vm.html>].

The example of localrc configuration file is provided below:

localrc example.

HOST_IP=

```
FLAT_INTERFACE=
FLOATING_RANGE=

ADMIN_PASSWORD=swordfish
MYSQL_PASSWORD=swordfish
RABBIT_PASSWORD=swordfish
SERVICE_PASSWORD=swordfish
SERVICE_TOKEN=token

ENABLED_SERVICES+=,heat,h-api,h-api-cfn,h-api-cw,h-eng

# Image's cache is in $TOP_DIR/files
IMAGE_URLS+=",http://fedorapeople.org/groups/heat/prebuilt-jeos-images/"
IMAGE_URLS+="F17-x86_64-cfntools.qcow2"

# /etc/nova/nova.conf
EXTRA_OPTS=(force_config_drive=true libvirt_images_type=qcow2 force_raw_images=false)

# Logging
SCREEN_LOGDIR=/opt/stack/log/
LOGFILE=$SCREEN_LOGDIR/stack.sh.log
```

RabbitMQ additional instance

RabbitMQ is used for services interconnection in the OpenStack. Murano also uses RabbitMQ as "message queue" service but the separate instance. In the OpenStack normal installation "message queue" service resides in the management network segment and should not be reachable from any tenant networks to prevent of security breach. Murano uses its own agent service running on deploying instance directly. Agent should have the ability to communicate with "message queue" service. Create one more "message queue" service instance in the external network, reachable from tenant networks through the OpenStack network router service (Qunatum/Neutron).

Configuration steps

- Create file `/etc/default/rabbitmq-murano` with options listed below

```
#!/bin/sh
#
#
export RABBITMQ_NODENAME=murano@$(hostname)
export RABBITMQ_CONFIG_FILE=/etc/rabbitmq/rabbitmq-murano
export RABBITMQ_ENABLED_PLUGINS_FILE=/etc/rabbitmq/enabled_plugins.murano
CONTROL="${CONTROL} -n ${RABBITMQ_NODENAME}"
PID_FILE=/var/run/rabbitmq/murano.pid
```

- Make copy of the original `rabbitmq-server` init script:

```
cd /etc/init.d
cp rabbitmq-server rabbitmq-server-murano
```


- Make changes inside new file `rabbitmq-server-murano`, after test calls:

```
...
test -x $DAEMON || exit 0
test -x $CONTROL || exit 0
. /etc/default/rabbitmq-murano
RETVAL=0
...
```

Fill in configuration files for new RabbitMQ instace.

- Modify `/etc/rabbitmq/enabled_plugins.murano`

```
[rabbitmq_management].
```

- Modify `/etc/rabbitmq/rabbitmq-murano.config`

```
[
  {rabbit, [
    {tcp_listeners, [5674]},
    {log_levels, [
      {connection, error}
    ]}
  ]},
  {rabbitmq_management, [
    {listener, [{port, 15673}]}
  ]},
  {rabbitmq_mochiweb, [
    {listeners, [{mgmt, [{port, 55673}]}]}
  ]}
].
```

- Check service works fine:

```
service rabbitmq-server-murano start
service rabbitmq-server-murano status
service rabbitmq-server-murano stop
```

- Enable OS boot time service start:

```
update-rc.d rabbitmq-server-murano defaults
```

Warning

Don't forget about firewall rules for new RabbitMQ service!

Specify SecurityGroups quotas

Default quotas driver used by quantum is - `quantum.quota.ConfDriver`, all limits set in `/etc/quantum/quantum.conf` - non flexible. To extend functionality and flexibility, default quota driver should be changed to - `quantum.db.quota_db.DbQuotaDriver`.

- Change `/etc/quantum/quantum.conf` with next values:

```
[QUOTAS]
...
#quota_driver = quantum.quota.ConfDriver
quota_driver = quantum.db.quota_db.DbQuotaDriver
...
```

- Restart all quantum services:

```
cd /etc/init.d/
for q in quantum-*; do restart $q; done
```

- Update required quota with quantum CLI:

```
quantum quota-update --security_group 100 --tenant-id <tenant_id>
```

| Field | Value |
|---------------------|-------|
| floatingip | 50 |
| network | 10 |
| port | 50 |
| router | 10 |
| security_group | 100 |
| security_group_rule | 100 |
| subnet | 10 |

Reconfigure rate-limits for Nova

Please reconfigure rate-limits to at least 500-1000 hits per minute.

API calls rate limits could be configured using this manual [<http://docs.openstack.org/grizzly/openstack-compute/admin/content/configuring-compute-API.html>]. Or by disabling `ratelimits` in the `/etc/nova/api-paste.ini` file.

```
...
[composite:openstack_compute_api_v2]
use = call:nova.api.auth:pipeline_factory
#noauth = faultwrap sizelimit noauth ratelimit osapi_compute_app_v2
#keystone = faultwrap sizelimit authtoken keystonecontext ratelimit osapi_compute
```

```
noauth = faultwrap sizelimit noauth osapi_compute_app_v2
keystone = faultwrap sizelimit authtoken keystonecontext osapi_compute_app_v2
keystone_nolimit = faultwrap sizelimit authtoken keystonecontext osapi_compute_ap
...
```

Chapter 2. Install Murano Components

This chapter describes how to install Murano components on a separate devbox. We strongly recommend to use a separate host (virtual machine or real host) for Murano devbox as it prevents you from various dependency conflicts. You can refer this link [<https://wiki.openstack.org/wiki/Murano/Requirements>] to check supported version of all Murano dependencies.

Automatic Installation

There is a script to automate Murano installation onto devbox.

- Create a folder to hold cloned repositories

```
># mkdir -p /opt/git
```

- Clone murano-deployment repository

```
># cd /opt/git
># git clone git://github.com/stackforge/murano-deployment.git
```

- Set configuration and install prerequisites

```
># cd /opt/git/murano-deployment/devbox-scripts
># ./murano-git-install.sh prerequisites
```

Press Enter to edit `/etc/murano-deployment/lab-binding.rc`, then 'i' to enter INSERT mode. After editing press ESC and type `:wq` to write and exit from VI.

```
LAB_HOST='lab_IP_or_hostname'
ADMIN_USER='admin'
ADMIN_PASSWORD='admin_pass'
RABBITMQ_LOGIN='muranouser'
RABBITMQ_PASSWORD='murano'
RABBITMQ_VHOST='muranovhost'
#RABBITMQ_HOST=''
BRANCH_NAME='master'
SSL_ENABLED='false'
SSL_CA_FILE=''
SSL_CERT_FILE=''
SSL_KEY_FILE=''
```

- **LAB_HOST** - IP or hostname of the lab. This address/hostname should point to the host where Keystone is installed.
- **ADMIN_USER** - OpenStack admin user.

- **ADMIN_PASSWORD** - A password for OpenStack admin user.
- **RABBITMQ_USER** - User to connect to RabbitMQ host.
- **RABBITMQ_PASSWORD** - Password for that user.
- **RABBITMQ_VHOST** - vHost which will be used by Murano components. Provides additional layer of isolation from other devboxes.
- **RABBITMQ_HOST** - (optional) IP address or hostname of the host where RabbitMQ is installed IF it is not the same host as LAB_HOST points to.
- **RABBITMQ_HOST_ALT** - (optional) IP address or hostname of the RabbitMQ host to connect from inside the Windows instance. In some cases the addresses like LAB_HOST or RABBITMQ_HOST are inaccessible from instances, and they must use different address.
- **FILE_SHARE_HOST** - (optional) IP address or hostname of the host where file share with prerequisites is located if it is not the same host as LAB_HOST points to.
- **BRANCH_NAME** - branch name from which all Murano components will be fetched for installation.
- **SSL_ENABLED** - Set '**true**' if OpenStack is configured with SSL support and '**false**' otherwise.
- **SSL_CA_FILE** - Path to CA certificate for certificate validation on client side. Leave it empty when used self-signed certificates.
- Install Murano components

```
># ./murano-git-install.sh install
```

- Login to the Dashboard using URL **http://your_VM_IP/horizon** on Ubuntu or **http://your_VM_IP/dashboard** on CentOS.

Manual Installation

This chapter describes manual installation and configuration of Murano services.

Note that all Murano modules can be downloaded from our page [<https://launchpad.net/murano/>] on launchpad.

Automatic installation

Murano can be installed in automatic way. Script will install all necessary packages to your system. Find out more about this in Getting Started Guide [<http://murano-docs.github.io/0.2/getting-started/content/ch04s02.html>]

Pre-Requisites

Murano supports the following operating systems:

1. Ubuntu 12.04
2. RHEL/CentOS 6.4

These system packages are required for Murano:

Ubuntu

1. gcc
2. python-pip
3. python-dev
4. libxml2-dev
5. libxslt-dev
6. libffi-dev

CentOS

1. gcc
2. python-pip
3. python-devel
4. libxml2-devel
5. libxslt-devel
6. libffi-devel

All these packages will be installed in murano-installation scripts. In addition to these packages some repositories are required. Please follow the instructions in the appendix to prepare your environment for murano installation.

Murano API Service

Murano API provides access to the Murano orchestration engine via API.

This chapter describes the procedure of installation and configuration of Murano API.

Install

- Superuser privileges is required to install and configure system packages. Let's switch to root account:

```
sudo su -
```

- Make sure that additional linux repositories are installed. See the appendix for information about preparing a virtual machine for murano installation.
- Clone Murano API git repository:

```
git clone https://github.com/stackforge/murano-api
```

Stable version one of our releases [<http://murano-docs.github.io/latest/developers-guide/content/ch03s02.html>] can be checked by the tag:

```
cd murano-api && git checkout 0.2
```

- And perform installation:

Ubuntu

```
sh setup.sh install
```

CentOS

```
sh setup-centos.sh install
```

- Successful installation ends with message like this:

```
Successfully installed muranoapi
Cleaning up...
LOG:> Making sample configuration files at "/etc/murano-api"
LOG:> Reloading initctl
LOG:> Please, make proper configuration, located at "/etc/murano-api", before start
```

Configure

- Copy and edit configuration files:

```
cd /etc/murano-api
cp murano-api.conf.sample murano-api.conf
cp murano-api-paste.ini.sample murano-api-paste.ini
```

- Configure `murano-api.conf` according to your environment:
 - `[DEFAULT]` section sets up logging.
 - `[reports]` section allows you to set up names for new rabbitMQ queues.
 - In `[rabbitmq]` section you can set up host configuration where rabbitMQ with just created user and vhost is running. If you consider to use Murano in production it's better to use separate vhosts in RabbitMQ. To add new vhost and user with administrator rights perform:

```
rabbitmqctl add_user muranouser murano
rabbitmqctl set_user_tags muranouser administrator
rabbitmqctl add_vhost muranovhost
rabbitmqctl set_permissions -p muranovhost muranouser ".*" ".*" ".*"
```

- In `[keystone_authtoken]` configure parameters of Openstack Keystone service. For more information see `Auth-Token Middleware with Username and Password` [<http://docs.openstack.org/developer/keystone/configuringservices.html>]
- Another `murano-api` configuration file located at `/etc/murano-api/murano-api-paste.ini` and does not require any changes.

For more information how to configure SSL take a look at `SSL configuration` chapter

•

Register `murano-api` service in Openstack. To do that perform the following commands:

Note

You need to be authorized in Openstack to run these commands

```
$ keystone service-create --name muranoapi --type murano --description "Murano-API"
$ keystone endpoint-create
  --region RegionOne
  --service-id The ID field returned by the keystone service-create
  --publicurl http://x.x.x.x:8082 (where x.x.x.x - host ip where murano-api installed)
  --internalurl the same as publicurl
  --adminurl the same as publicurl
```

Run

- Run Murano API service:

Ubuntu

```
service murano-api start
```

CentOS

```
initctl start murano-api
```


Conductor Service

Conductor is a Murano orchestration engine that transforms object model sent by REST API service into a series of Heat and Murano-Agent commands.

This chapter describes Conductor for contributors of the project.

Install

- Murano Conductor uses OpenStack Heat for new virtual machines creation, therefore Heat should be installed and configured. Some services require the Internet access for virtual machines to successful deployment.

The detailed information about Heat configuration is described here. [http://docs.openstack.org/developer/heat/getting_started/index.html]

- OpenStack Heat require Key Pair for Load Balancer instances. Murano Conductor uses LoadBalancer for IIS Farms and ASP.NET Farms. The default name for Key Pair is "murano-lb-key", you can change this parameter in file `/etc/murano-conductor/data/templates/cf/Windows.template`
- Superuser privileges is required to install and configure system packages. Let's switch to root account:

```
sudo su -
```

- Make sure that additional repositories are installed. See the appendix for information about preparing a virtual machine for murano installation.
- Clone Murano Conductor repository from the github.

```
git clone https://github.com/stackforge/murano-conductor
```

Stable version one of our releases [<http://murano-docs.github.io/latest/developers-guide/content/ch03s02.html>] can be checked out by tag:

```
cd murano-conductor && git checkout 0.2
```

- And then perform installation

Ubuntu

```
sh setup.sh install
```

CentOS

```
sh setup-centos.sh install
```

Configure

- Copy example of the configuration file:

```
cd /etc/murano-conductor
cp conductor.conf.sample conductor.conf
```

- Configure `conductor.conf` file according to your environment.
 - `[DEFAULT]` section is responsible for logging.
 - `[heat]` points where heat is running.
 - `[quantum]` points where quantum is running.
 - `[rabbitmq]` section points where your rabbitMQ installed and configured.

```
[DEFAULT]

# Path where log will be written
log_file = /var/log/murano-conductor.log
# Log verbosity
debug=True
verbose=True
data_dir = /etc/murano-conductor
# Maximum number of environments that can be processed simultaneously
max_environments = 20

[keystone]
auth_url = http://localhost:5000/v2.0
ca_file =
cert_file =
key_file =
insecure = False

[heat]
# Heat SSL parameters
# Optional CA cert file to use in SSL connections
ca_file =
# Optional PEM-formatted certificate chain file
cert_file =
# Optional PEM-formatted file that contains the private key
key_file =
# If set then the server's certificate will not be verified
insecure = False
# Valid endpoint types: publicURL (default), internalURL, adminURL
```

```
endpoint_type = publicURL

[quantum]
# Optional CA cert file to use in SSL connections
#ca_cert =
# Allow self signed server certificate
insecure = False
# Valid endpoint types: publicURL (default), internalURL, adminURL
endpoint_type = publicURL

[rabbitmq]
# Connection parameters to RabbitMQ service
# Hostname or IP address where RabbitMQ is located.
# !!! Change localhost to your real IP or hostname as this address must be reachable
host = localhost
# RabbitMQ port (5672 is a default)
port = 5672
# Use SSL for RabbitMQ connections (True or False)
ssl = False
# Path to SSL CA certificate or empty to allow self signed server certificate
ca_certs =
# RabbitMQ credentials. Fresh RabbitMQ installation has "guest" account with "guest" password
# It is recommended to create dedicated user account for Murano using RabbitMQ web console
login = quest
password = quest
# RabbitMQ virtual host (vhost). Fresh RabbitMQ installation has "/" vhost preconfigured
# It is recommended to create dedicated vhost for production use
virtual_host = /
```

Run

- Run Murano Conductor service:

Ubuntu

```
service murano-conductor start
```

CentOS

```
initctl start murano-conductor
```

Murano Dashboard

Murano Dashboard provides Web UI for Murano Project.

Warning

This installation is not capable with Horizon installed by devstack

Install

- Superuser privileges is required to install and configure system packages. Let's switch to root account:

```
sudo su -
```

- Make sure that additional repositories are installed and your system is updated and upgraded. Please check from with steps in the appendix.
- If there is no openstack dashboard package in your environment install it now with all dependencies. Deleting an Ubuntu theme is an optional step but recommended. In Centos open up the firewall ports for HTTP.

Note

Horizon installed by devstack is not capable for a murano installation.

Ubuntu

```
apt-get install memcached libapache2-mod-wsgi openstack-dashboard  
dpkg --purge openstack-dashboard-ubuntu-theme
```

CentOS

```
yum install make gcc memcached python-memcached \  
mod_wsgi openstack-dashboard python-netaddr.noarch  
#> lokkit -p http:tcp  
#> lokkit -p https:tcp
```

- Clone Murano Dashboard repository from the github:

```
git clone https://github.com/stackforge/murano-dashboard
```

- Stable version one of our releases [<http://murano-docs.github.io/latest/developers-guide/content/ch03s02.html>] can be checked out by tag:

```
cd murano-dashboard && git checkout 0.2
```

- Switch to just created directory and run installation script

Ubuntu

```
sh setup.sh install
```

CentOS

```
sh setup-centos.sh install
```

Configure

- Murano installation script makes all needed changes in horizon (openstack dashboard) configs. All you have to do is to configure horizon in appropriate way. Set `OPENSTACK_HOST` in your horizon local settings which located in `/etc/openstack-dashboard/local_settings.py`. For more information visit official horizon documentation. [<http://docs.openstack.org/developer/horizon/>]

Run

Since all required settings are made Apache service need to be restarted to apply all changes.

- *Ubuntu*

```
# service apache2 restart
```

- *CentOS*

```
# service httpd restart
```

- Check that "Environments" panel appears at the horizon "Project" tab. To see how to operate with Murano dashboard plugin check out Murano User Guide. [<http://murano-docs.github.io/latest/user-guide/content/ch01.html>]

SSL configuration

Murano components are able to work with SSL. This chapter will help your to make proper settings with SSL configuration.

HTTPS for Murano API

SSL for Murano API service can be configured in `ssl` section in `/etc/murano-api/murano-api.conf`. Just point to a valid SSL certificate. See the example below:

```
[ssl]
cert_file = PATH
key_file = PATH
ca_file = PATH
```

- *cert_file=PATH*: Path to the certificate file the server should use when binding to an SSL-wrapped socket.
- *key_file=PATH*: Path to the private key file the server should use when binding to an SSL-wrapped socket.
- *ca_file=PATH*: Path to the CA certificate file the server should use to validate client certificates provided during an SSL handshake. This is ignored if *cert_file* and *key_file* are not set.

The use of SSL is automatically started after point to HTTPS protocol instead of HTTP during registration Murano API service in endpoints (Change *publicurl* argument to start with *https://*). See here how to register Murano API in Openstack Keystone.

SSL for Murano API is implemented like in any other Openstack component. This realization is based on *ssl* python module so more information about it can be found [here](http://docs.python.org/2/library/ssl.html). [<http://docs.python.org/2/library/ssl.html>]

SSL for RabbitMQ

All Murano components communicate with each other by RabbitMQ. This interaction can be encrypted with SSL. By default all messages in Rabbit MQ are not encrypted. Each RabbitMQ Exchange should be configured separately.

Murano API -> Rabbit MQ exchange

Edit *rabbitmq* section in */etc/murano-api/murano-api.conf* and set *ssl* option to *True* to enable SSL. Specify the path to the SSL CA certificate in regular format: */path/to/file* without quotes or leave it empty to allow self-signed certificates.

```
[rabbitmq]

# Use SSL for RabbitMQ connections (True or False)
ssl = True

# Path to SSL CA certificate or empty to allow self signed server certificate
ca_certs =
```

Rabbit MQ -> Murano Conductor exchange

Open */etc/murano-conductor/conductor.conf* and configure *rabbitmq* section in the same way: enable *ssl* option to *True* and set CA certificate path or leave it empty to allow self-signed certificates.

```
[rabbitmq]

# Use SSL for RabbitMQ connections (True or False)
ssl = True

# Path to SSL CA certificate or empty to allow self signed server certificate
ca_certs = /home/user/certificates/example.crt
```

Murano Agent -> Rabbit MQ exchange

By default all Murano Conductor configuration settings apply to Murano Agent. If you want to configure Murano Agent in a different way change the default template. It can be found here: */etc/murano-conductor/data/templates/agent-config/Default.template*. Take a look at appSettings section:

```
<appSettings>
  <add key="rabbitmq.host" value="%RABBITMQ_HOST%" />
  <add key="rabbitmq.port" value="%RABBITMQ_PORT%" />
  <add key="rabbitmq.user" value="%RABBITMQ_USER%" />
  <add key="rabbitmq.password"
    value="%RABBITMQ_PASSWORD%" />
  <add key="rabbitmq.vhost" value="%RABBITMQ_VHOST%" />
  <add key="rabbitmq.inputQueue"
    value="%RABBITMQ_INPUT_QUEUE%" />
  <add key="rabbitmq.resultExchange" value="" />
  <add key="rabbitmq.resultRoutingKey"
    value="%RESULT_QUEUE%" />
  <add key="rabbitmq.durableMessages" value="true" />

  <add key="rabbitmq.ssl" value="%RABBITMQ_SSL%" />
  <add key="rabbitmq.allowInvalidCA" value="true" />
  <add key="rabbitmq.sslServerName" value="" />
</appSettings>
```

Desired parameter should be set directly to the value of the key that you want to change. Quotes are need to be kept. Thus you can change "rabbitmq.ssl" and "rabbitmq.port" values to make Rabbit MQ work with this exchange in a different from Murano-Conductor way.

SSL for Murano Dashboard

If you are going not to use self-signed certificates additional configuration do not need to be done. Just point https in the URL. Otherwise, set *MURANO_API_INSECURE = True* on horizon config. You can find it in */etc/openstack-dashboard/local_settings.py*..

Chapter 3. Quantum Usage

Overview

Murano does support both Nova Network and Quantum, and support advanced network management in case of Quantum. Advanced network management essentially means explicit (from Murano point of view) network management per environment. Murano creates private network and attaches it to the first found external network for each environment. This functionality is based on Quantum deployed as Per-tenant Routers with Private Networks [http://docs.openstack.org/network-admin/admin/content/use_cases_mixed.html] and not going to work when Quantum is deployed as Mixed Flat and Private Network [http://docs.openstack.org/network-admin/admin/content/use_cases_mixed.html].

Mixed Flat and Private Network supported in Nova Network and it is default configuration for Murano v0.3.

With advanced networking schemes like *Per-tenant Routers with Private Networks* additional configuration and patches for OpenStack components are required. Different set of templates for Heat stacks is used in Murano Conductor.

Patching Murano

To enable support for advanced network management in Murano we need to replace default templates for Heat stacks used in Murano Conductor. All necessary templates available in our git repository:

```
git clone http://github.com/stackforge/murano-deployment
git checkout 0.3
```

Templates for Heat stacks are located in *data* directory of Conductor. Please, overwrite them with content of *quantum_support/conductor/data/templates/cf* directory checked out above.

```
cp -r quantum_support/conductor/data/* /etc/murano/data/
```

In Murano with enabled advanced networking features new service is available - MS SQL Cluster. To enable MS SQL Cluster copy appropriate UI definition to the *services* directory of Dashboard:

```
cp -r quantum_support/dashboard/services/* /etc/murano/services/
```

Please, note that folders */etc/murano/services/* and */etc/murano/data/* may not have the same path at your Murano deployment

Patching OpenStack

OpenStack Grizzly missing a few features that already implemented in the latest Havana release, or merged to Icehouse. We ported that features to OpenStack Grizzly and they available as set of .patch files. In order to use advanced network management we need to apply that patches either to sources or to already installed packages.

All necessary patches are available in our git repository:

```
git clone http://github.com/stackforge/murano-deployment
git checkout 0.3
cd quantum_support/patches
```

Configuring Quantum

Allow subnet ip-range overlapping

When deploying environments, Murano will create dedicated network for each of them, and every such network will have a subnet created. All these subnets will have identical ip-ranges. Theoretically this is perfectly fine, as these subnets belong to different isolated Networks (L2 segments) and are connected to different routers.

However, by default Quantum does not allow overlapping IPs for different subnets - even in different Networks. To override this restriction, change `/etc/quantum/quantum.conf`: uncomment `allow_overlapping_ips` parameter and change its value to `True`:

```
[DEFAULT]
...
# Enable or disable overlapping IPs for subnets
# Attention: the following parameter MUST be set to False if Neutron is
# being used in conjunction with nova security groups
allow_overlapping_ips = True
```

Then, restart all quantum services:

```
cd /etc/init.d/
for q in quantum-*; do restart $q; done
```

Known Issues

Internet Information Services Web Farm & ASP.NET Application Web Farm services does not work when Murano configured to support *Per-tenant Routers with Private Networks*. This services are based on Heat, particularly on resource called `AWS::ElasticLoadBalancing::LoadBalancer`, that currently does not support specification of any network related parameters. Without support for network configuration specification `LoadBalancer` does not work on OpenStack deployments with Quantum deployed as *Per-tenant Routers with Private Networks*.

Chapter 4. Windows Image Build

Murano requires a Windows Image in QCOW2 format to be builded and uploaded into Glance.

The easiest way to build Windows image for Murano is to build it on the host where your OpenStack is installed.

Install Required Packages

Note

Please check that hardware virtualization supported and enabled in BIOS.

The following packages should be installed on any host which will be used to build Windows Image:

- ipxe-qemu
- kvm-ipxe
- qemu-kvm
- munin-libvirt-plugins
- python-libvirt
- libvirt-bin
- libvirt0
- munin-libvirt-plugins
- python-libvirt
- virt-goodies
- virt-manager
- virt-top
- virt-what
- virtinst
- python

On Ubuntu you could install them using the command below:

```
># apt-get install ipxe-qemu kvm-ipxe qemu-kvm virt-goodies \
    virtinst virt-manager libvirt0 libvirt-bin \
    munin-libvirt-plugins python python-libvirt \
    python-libxml2 python-minimal python-pycurl \
    python-pyorbit python-requests python-six \
```

```
samba samba-common openssh-server virt-top virt-what
```

Configure Shared Resource

Configure samba based share.

```
># mkdir -p /opt/samba/share
># chown -R nobody:nogroup /opt/samba/share
```

Configure samba server (/etc/samba/smb.conf).

```
...
[global]
    ...
    security = user
...
[share]
    comment = Deployment Share
    path = /opt/samba/share
    browsable = yes
    read only = no
    create mask = 0755
    guest ok = yes
    guest account = nobody
...
```

Restart services.

```
># service smbd restart
># service nmbd restart
```

Prerequisites

Download the files below and copy them into their places in your **\${SHARE_PATH}** folder (we usually use **/opt/samba/share** as **\${SHARE_PATH}**):

- Windows 2012 Server ISO evaluation version
 - **\${SHARE_PATH}/libvirt/images/ws-2012-eval.iso**
 - <http://technet.microsoft.com/en-us/evalcenter/hh670538.aspx> [<http://technet.microsoft.com/en-us/evalcenter/hh670538.aspx>]
- VirtIO drivers for Windows
 - **\${SHARE_PATH}/libvirt/images/virtio-win-0.1-52.iso**
 - <http://alt.fedoraproject.org/pub/alt/virtio-win/stable/virtio-win-0.1-52.iso> [<http://alt.fedoraproject.org/pub/alt/virtio-win/stable/virtio-win-0.1-52.iso>]
- CloudBase-Init for Windows

- `${SHARE_PATH}/share/files/CloudbaseInitSetup_Beta.msi`
- http://www.cloudbase.it/downloads/CloudbaseInitSetup_Beta.msi [http://www.cloudbase.it/downloads/CloudbaseInitSetup_Beta.msi]
- Far Manager
 - `${SHARE_PATH}/share/files/Far30b3367.x64.20130426.msi`
 - <http://www.farmanager.com/files/Far30b3525.x64.20130717.msi> [<http://www.farmanager.com/files/Far30b3525.x64.20130717.msi>]
- Git client
 - `${SHARE_PATH}/share/files/Git-1.8.1.2-preview20130201.exe`
 - <https://msysgit.googlecode.com/files/Git-1.8.3-preview20130601.exe> [<https://msysgit.googlecode.com/files/Git-1.8.3-preview20130601.exe>]
- Sysinternals Suite
 - `${SHARE_PATH}/share/files/SysinternalsSuite.zip`
 - <http://download.sysinternals.com/files/SysinternalsSuite.zip> [<http://download.sysinternals.com/files/SysinternalsSuite.zip>]
- unzip.exe tool
 - `${SHARE_PATH}/share/files/unzip.exe`
 - https://www.dropbox.com/sh/zthldcxnp6r4flm/-k1Om_V6XR [https://www.dropbox.com/sh/zthldcxnp6r4flm/-k1Om_V6XR]
- PowerShell v3
 - `${SHARE_PATH}/share/files/Windows6.1-KB2506143-x64.msu`
 - <http://www.microsoft.com/en-us/download/details.aspx?id=34595> [<http://www.microsoft.com/en-us/download/details.aspx?id=34595>]
- .NET 4.0
 - `${SHARE_PATH}/share/files/dotNetFx40_Full_x86_x64.exe`
 - <http://www.microsoft.com/en-us/download/details.aspx?id=17718> [<http://www.microsoft.com/en-us/download/details.aspx?id=17718>]
- .NET 4.5
 - `${SHARE_PATH}/share/files/dotNetFx45_Full_setup.exe`
 - <http://www.microsoft.com/en-us/download/details.aspx?id=30653> [<http://www.microsoft.com/en-us/download/details.aspx?id=30653>]
- Murano Agent
 - `${SHARE_PATH}/share/files/MuranoAgent.zip`

- https://www.dropbox.com/sh/zthldcxnp6r4flm/-k1Om_V6XR [https://www.dropbox.com/sh/zthldcxnp6r4flm/-k1Om_V6XR]

Additional Software

This section describes additional software which is required to build an Windows Image.

Windows ADK

Windows Assessment and Deployment Kit (ADK) for Windows® 8 is required to build your own answer files for auto unattended Windows installation.

You can download it from <http://www.microsoft.com/en-us/download/details.aspx?id=30652> [<http://www.microsoft.com/en-us/download/details.aspx?id=30652>].

PuTTY

PuTTY is a useful tool to manage your Linux boxes via SSH.

You can download it from <http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html> [<http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>].

Windows Server 2012 ISO image

We use the following Windows installation images:

- Windows Server 2008 R2
 - Image Name: 7601.17514.101119-1850_x64fre_server_eval_en-us-GRMSXEVAL_EN_DVD.iso
 - URL: <http://www.microsoft.com/en-us/download/details.aspx?id=11093> [<http://www.microsoft.com/en-us/download/details.aspx?id=11093>]
- Windows Server 2012
 - Image Name: 9200.16384.WIN8_RTM.120725-1247_X64FRE_SERVER_EVAL_EN-US-HRM_SSS_X64FREE_EN-US_DV5.iso
 - URL: http://technet.microsoft.com/en-US/evalcenter/hh670538.aspx?ocid=&wt.mc_id=TEC_108_1_33 [http://technet.microsoft.com/en-US/evalcenter/hh670538.aspx?ocid=&wt.mc_id=TEC_108_1_33]

VirtIO Red Hat drivers ISO image

Warning

Please, choose stable version instead of latest, We've got errors with unstable drivers during guest unattended install.

Download drivers from <http://alt.fedoraproject.org/pub/alt/virtio-win/stable/> [<http://alt.fedoraproject.org/pub/alt/virtio-win/stable/>]

Floppy Image With Unattended File

Run following commands as root:

1. Create empty floppy image in your home folder

```
># dd bs=512 count=2880 \  
    if=/dev/zero of=~/floppy.img \  
    mkfs.msdos ~/floppy.img
```

2. Mount the image to **/media/floppy**

```
># mkdir /media/floppy mount -o loop \  
    ~/floppy.img /media/floppy
```

3. Download **autounattend.xml** file from <https://raw.githubusercontent.com/stackforge/murano-deployment/master/image-builder/share/files/ws-2012-std/autounattend.xml> [<https://raw.githubusercontent.com/stackforge/murano-deployment/master/image-builder/share/files/ws-2012-std/autounattend.xml>]

```
># cd ~  
># wget https://raw.githubusercontent.com/stackforge/murano-deployment\  
    /master/image-builder/share/files/ws-2012-std/autounattend.xml
```

4. Copy our **autounattend.xml** to **/media/floppy**

```
># cp ~/autounattend.xml /media/floppy
```

5. Unmount the image

```
># umount /media/floppy
```

Build Windows Image (Automatic Way)

1. Clone **murano-deployment** repository

```
># git clone git://github.com/stackforge/murano-deployment.git
```

2. Change directory to **murano-deployment/image-builder** folder.

3. Create folder structure for image builder

```
># make build-root
```

4. Create shared resource

Add to /etc/samba/smb.conf.

```
[image-builder-share]  
    comment = Image Builder Share  
    browsable = yes  
    path = /opt/image-builder/share  
    guest ok = yes
```

```
guest user = nobody
read only = no
create mask = 0755
```

Restart samba services.

```
># restart smbd && restart nmbd
```

5. Test that all required files are in place

```
># make test-build-files
```

6. Get list of available images

```
># make
```

7. Run image build process

```
># make ws-2012-std
```

8. Wait until process finishes

9. The image file **ws-2012-std.qcow2** should be stored under **/opt/image-builder/share/images** folder.

Build Windows Image (Manual Way)

Warning

Please note that the preferred way to build images is to use **Automated Build** described in the previous chapter.

Get Post-Install Scripts

There are a few scripts which perform all the required post-installation tasks.

Package installation tasks are performed by script named **wpi.ps1**.

Download it from <https://raw.githubusercontent.com/stackforge/murano-deployment/master/image-builder/share/scripts/ws-2012-std/wpi.ps1> [<https://raw.githubusercontent.com/stackforge/murano-deployment/master/image-builder/share/scripts/ws-2012-std/wpi.ps1>]

Note

There are a few scripts named **wpi.ps1**, each supports only one version of Windows image. The script above is intended to be used to create Windows Server 2012 Standard. To build other version of Windows please use appropriate script from **scripts** folder.

Clean-up actions to finish image preparation are performed by **Start-Sysprep.ps1** script.

Download it from <https://raw.githubusercontent.com/stackforge/murano-deployment/master/image-builder/share/scripts/ws-2012-std/Start-Sysprep.ps1> [<https://raw.githubusercontent.com/stackforge/murano-deployment/master/image-builder/share/scripts/ws-2012-std/Start-Sysprep.ps1>]

These scripts should be copied to the shared resource folder, subfolder **Scripts**.

Create a VM

This section describes steps required to build an image of Windows Virtual Machine which could be used with Murano. There are two possible ways to create it - from CLI or using GUI tools. We describe both in this section.

Note

Run all commands as root.

Way 1: Using CLI Tools

This section describes the required step to launch a VM using CLI tools only.

1. Preallocate disk image

```
># qemu-img create -f raw /var/lib/libvirt/images/ws-2012.img 40G
```

2. Start the VM

```
># virt-install --connect qemu:///system --hvm --name WinServ \
  --ram 2048 --vcpus 2 --cdrom /opt/samba/share/9200.16384.WIN8_RTM\
  .120725-1247_X64FRE_SERVER_EVAL_EN-US-HRM_SSS_X64FREE_EN-US_DV5.ISO \
  --disk path=/opt/samba/share/virtio-win-0.1-52.iso,device=cdrom \
  --disk path=/opt/samba/share/floppy.img,device=floppy \
  --disk path=/var/lib/libvirt/images/ws-2012.qcow2\
  ,format=qcow2,bus=virtio,cache=none \
  --network network=default,model=virtio \
  --memballoon model=virtio --vnc --os-type=windows \
  --os-variant=win2k8 --noautoconsole \
  --accelerate --noapic --keymap=en-us --video=cirrus --force
```

Way 2: Using virt-manager UI

A VM also could be launched via GUI tools like virt-manager.

1. Launch *virt-manager* from shell as root
2. Set a name for VM and select Local install media
3. Add one cdrom and attach Windows Server ISO image to it
4. Select OS type **Windows** and it's version **Windows Server 2008**
5. Set CPU and RAM amount
6. Deselect option **Enable storage for this virtual machine**
7. Select option **Customize configuration before install**
8. Add second cdrom for ISO image with virtio drivers
9. Add a floppy drive and attach our floppy image to it

10. Add (or create new) HDD image with Disk bus **VirtIO** and storage format **RAW**

11. Set network device model **VirtIO**

12. Start installation process and open guest vm screen through **Console** button

Convert the image from RAW to QCOW2 format. The image must be converted from RAW format to QCOW2 before being imported into Glance.

```
># qemu-img convert -O qcow2 /var/lib/libvirt/images/ws-2012.raw \
/var/lib/libvirt/images/ws-2012-ref.qcow2
```

Upload Image Into Glance

Services deployed by Murano require specially prepared images, that can be created manually or via automated scripts. Please refer to corresponding chapters of this book to create image. After images are created they should be registered in Openstack Glance - image operation service.

1. Use the glance image-create command to import your disk image to Glance:

```
>$ glance image-create --name <NAME> \
    --is-public true --disk-format qcow2 \
    --container-format bare \
    --file <IMAGE_FILE> \
    --property <IMAGE_METADATA>
```

Replace the command line arguments to glance image-create with the appropriate values for your environment and disk image:

- Replace **<NAME>** with the name that users will refer to the disk image by. E.g. **'ws-2012-std'**
- Replace **<IMAGE_FILE>** with the local path to the image file to upload. E.g. **'ws-2012-std.qcow2'**.
- Replace **<IMAGE_METADATA>** with the following property string

```
murano_image_info='{ "title": "Windows 2012 Standart Edition", "type": "windows
```

where

- title - user-friendly description of the image
- type - is a image type, for example 'windows.2012'

2. To update metadata of the existing image run the command:

```
>$ glance image-update <IMAGE-ID> --property <IMAGE_METADATA>
```

- Replace **<IMAGE-ID>** with image id from the previous command output.
- Replace **<IMAGE_METADATA>** with murano_image_info property, e.g.

```
murano_image_info='{ "title": "Windows 2012 Standart Edition", "type": "windows
```

Warning

The value of the **--property** argument named **murano_image_info** is a JSON string. Only double quotes are valid in JSON, so please type the string exactly as in the example above.

After these steps desired image can be chosen in Murano dashboard and used for services platform.

Chapter 5. Linux Image Building

The way to build Linux image for Murano is not to complex as for Windows(chapter above) .

Install Required Packages

Note

Please check that hardware virtualization is supported and enabled in BIOS.

The following packages should be installed on any host which will be used to build Linux Image:

- ipxe-qemu
- kvm-ipxe
- qemu-kvm
- munin-libvirt-plugins
- python-libvirt
- libvirt-bin
- libvirt0
- munin-libvirt-plugins
- python-libvirt
- virt-goodies
- virt-manager
- virt-top
- virt-what
- virtinst
- python

On Ubuntu you could install them using the command below:

```
># apt-get install ipxe-qemu kvm-ipxe qemu-kvm virt-goodies \
    virtinst virt-manager libvirt0 libvirt-bin \
    munin-libvirt-plugins python python-libvirt \
    python-libxml2 python-minimal python-pycurl \
    python-pyorbit python-requests python-six \
    samba samba-common openssh-server virt-top virt-what
```

Build Linux Image

Create a VM

This section describes steps required to build an image of Linux Virtual Machine which could be used with Murano. There are two possible ways to create it - from CLI or using GUI tools. We describe both in this section.

Note

Run all commands as root.

Way 1: Using CLI Tools

This section describes the required step to launch a VM using CLI tools only.

1. Preallocate disk image

```
># qemu-img create -f qcow2 /var/lib/libvirt/images/cloud-linux.img 10G
```

2. Start the VM

```
># virt-install --connect qemu:///system --hvm --name cloud-linux \
--ram 2048 --vcpus 2 --cdrom /PATH_TO_YOUR_LINUX.ISO \
--disk path=/var/lib/libvirt/images/cloud-linux.img \
,format=qcow2,bus=virtio,cache=none \
--network network=default,model=virtio \
--memballoon model=virtio --vnc --os-type=linux \
--accelerate --noapic --keymap=en-us --video=cirrus --force
```

Way 2: Using virt-manager UI

A VM also could be launched via GUI tools like virt-manager.

1. Launch *virt-manager* from shell as root
2. Set a name for VM and select Local install media
3. Add one cdrom and attach your linux ISO image to it
4. Select OS type **Linux** and it's version **choose yours**
5. Set CPU and RAM amount
6. Deselect option **Enable storage for this virtual machine**
7. Select option **Customize configuration before install**
8. Add (or create new) HDD image with Disk bus **VirtIO** and storage format **QCOW2**
9. Set network device model **VirtIO**
10. Start installation process and open guest vm screen through **Console** button

Guest VM Linux OS preparation

Ubuntu 12.04 LTS x86_64

```
># for action in update upgrade dist-upgrade;do apt-get -y $action;done
># apt-get install -y git unzip make cmake gcc python-dev python-pip openssh-server
```

CentOS 6.4 x86_64

```
># rpm -ivh http://dl.fedoraproject.org/pub/epel/6/x86_64/epel-release-6-8.noarch.
># for action in update upgrade;do yum -y $action; done
># yum install -y git unzip make cmake gcc python-devel python-pip openssh-server
```

murano-agent installation steps

```
># mkdir -p /opt/git
># cd /opt/git
># git clone https://github.com/stackforge/murano-agent.git
># cd murano-agent/python-agent
># git checkout release-0.3
># chmod a+x setup*.sh
># ./setup.sh install
or
># ./setup-centos.sh install
```

cloud-init installation steps

- **Ubuntu**

```
># apt-get install -y cloud-init cloud-initramfs-growroot
```

- **CentOS**

```
># yum install -y cloud-init
```

Note

Ubuntu only

```
># dpkg-reconfigure cloud-init
```

Mark **EC2** data source support, save and exit or add manually **Ec2** to the `datasource_list` variable in the `/etc/cloud/cloud.cfg.d/90_dfkg.cfg`

- **Minimal cloud-init configuration options**

```
># vi /etc/cloud/cloud.cfg:
```

```
user: ec2-user
disable_root: 1
preserve_hostname: False
```

Security setup

Create user and make it able to run commands through sudo without password prompt.

- **Ubuntu**

```
># useradd -m -G sudo -s /bin/bash ec2-user
># passwd ec2-user
```

- **CentOS**

```
># useradd -m -G wheel -s /bin/bash ec2-user
># passwd ec2-user
```

- **Sudo**

```
># echo "ec2-user    ALL=(ALL) NOPASSWD: ALL" > /etc/sudoers.d/ec2-user
># chmod 440 /etc/sudoers.d/ec2-user
```

- **Disable SSH password-based logins in the /etc/ssh/sshd_config.**

```
...
GSSAPIAuthentication no
PasswordAuthentication no
PermitRootLogin no
...
```

Network handling

- **Ubuntu**

```
># rm -rf /etc/udev/rules.d/70-persistent-net.rules
```

- **CentOS** Remove or comment out HWADDR and UUID in /etc/sysconfig/network-scripts/ifcfg-eth*

```
># rm -rf /etc/udev/rules.d/70-persistent-net.rules
```

Shutdown VM

Convert the image from RAW to QCOW2 format if you made it as RAW. The image must be converted from RAW format to QCOW2 before being imported into Glance.

```
># qemu-img convert -O qcow2 /var/lib/libvirt/images/cloud-linux.img \  
/var/lib/libvirt/images/cloud-linux.img.qcow2
```

Upload Image Into Glance

Services deployed by Murano require specially prepared images. After images are created they should be registered in Openstack Glance - image operation service.

```
># glance image-create --disk-format=qcow2 --container-format=bare --is-public=true
```

Note

Image should be marked with an appropriate type. That could be done through the Horizon UI. Navigate to Project -> Environments -> Marked Images -> Mark Image and fill up form:

- **Image** - cloud-linux
- **Title** - My Cloud-ready Linux
- **Type** - Generic Linux

After these steps desired image can be chosen in Murano dashboard and used for services platform.

Chapter 6. Troubleshooting

General Notes. The following debug sequence should be used when you have no idea about why the system isn't working. If you have one, you may skip unnecessary sections.

Set debug options to "True" in the following Murano configuration files:

- /etc/murano-api/murano-api.conf
- /etc/murano-conductor/conductor.conf

Stop both **murano-api** and **murano-conductor** services. We will start them one by one from the console.

murano-api. First, the murano-api must be started.

- Open new console
- Start **murano-api** service manually

```
># murano-api --config-dir /etc/murano-api 2>&1 \  
  > /var/log/murano-api-live.log &  
># tailf /var/log/murano-api-live.log
```
- Open dashboard, create and send to deploy some simple environment.
- Open RabbitMQ web console, open your vhost and ensure that queues were created and there is at least one message.
- Check log for errors - there shouldn't be any
- Keep **murano-api** service running

murano-conductor. Next to the **murano-api** the **murano-conductor** should be started

- Open new console
- Start conductor from console

```
># muranoconductor --config-dir /etc/murano-conductor \  
  > /var/log/murano-conductor-live.log &  
># tailf /var/log/murano-conductor-live.log
```
- Check that there is no python exceptions in the log. Some errors like 404 are ok, as conductor tries to delete environment that doesn't exist
- Check heat stack status. It should not be in FAILED state. If it is - check heat and nova error log to find the cause.
- Keep murano-conductor service running.

Log Files. There are various log files which will help you to debug the system.

Murano Log Files

- /var/log/murano-api.log
- /var/log/murano-conductor.log

- /var/log/apache2/errors.log
- /var/log/httpd/errors.log

Windows Log Files

- C:\Program Files (x86)\CloudBase Solutions\logs\log.txt
- C:\Murano\Agent\log.txt
- C:\Murano\PowerShell.log

Chapter 7. Appendix

Murano VM

Note

Your VM MUST be attached to the network with Internet access and openstack management network (lab network) access.

Ubuntu Server 12.04 LTS x86_64

Installation steps:

- Install minimal version of the system
- When prompted, mark OpenSSH Server to be installed
- Login as root
- Enable Cloud Archive repository

Create and add the following lines to the `/etc/apt/sources.list.d/grizzly.list` file

```
deb http://ubuntu-cloud.archive.canonical.com/ubuntu \
    precise-updates/grizzly main
deb http://archive.gplhost.com/debian grizzly main
deb http://archive.gplhost.com/debian grizzly-backports main
```

- Update installed OS and packages

```
># apt-get update
># apt-get install ubuntu-cloud-keyring
># apt-get install gplhost-archive-keyring
># apt-get install mc unzip git make gcc python-setuptools python-pip
># apt-get upgrade
```

CentOS 6.4 x86_64

Installation steps:

- Install minimal version of the system.
- When prompted, mark OpenSSH Server to be installed
- Login as root
- Enable RedHat Openstack and Epel repository
- Update system and add repositories and update OS

```
># yum install -y http://rdo.fedorapeople.org/openstack/openstack-grizzly/rdo-re
```

```
># yum install -y http://mirror.us.leaseweb.net/epel/6/x86_64/epel-release-6-8.noarch.rpm
># yum install -y mc unzip git make gcc python-setuptools python-pip upstart
># yum update
># yum upgrade
```

Most of dependent packages will be installed automatically with setup scripts.

Note

In order to have proper versions of python dependency packages installed, pip version **MUST** be 1.4 or higher!

View version of pip on your system:

```
># pip --version
```

Upgrade pip to latest version if it is older than 1.4:

```
># pip install --upgrade pip
```

Note

During upgrade the location of pip executable could be changed. If this is happened, you have to create a simlink pointing to the new location:

```
># rm /usr/bin/pip
># ln -s /usr/local/bin/pip /usr/bin/pip
```