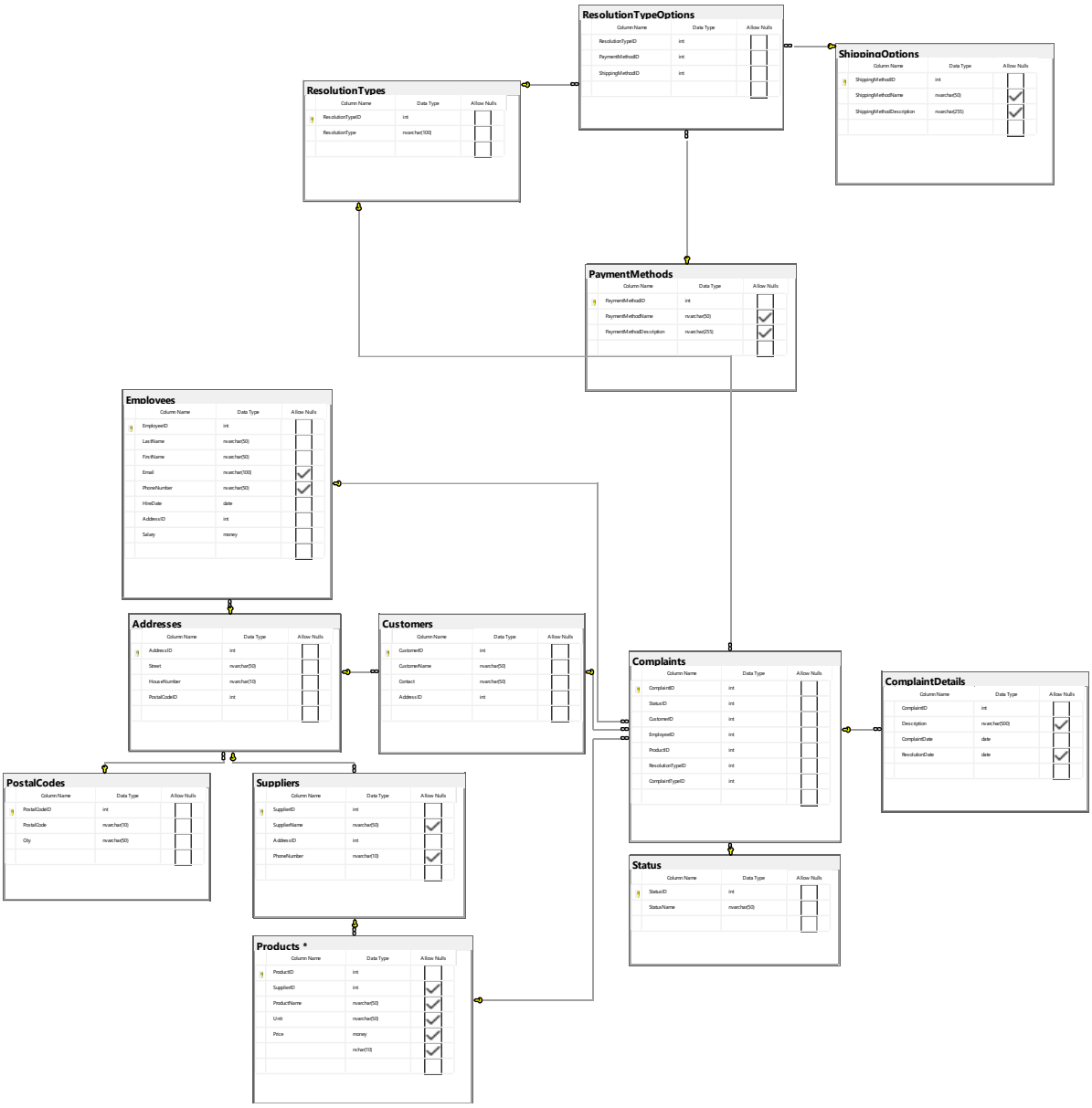
ResolutionTypeOptions
Column Name Data Type Allow Nulls
ResolutionTypeID int
PaymentMethodID int
ShippingMethodID int
ShippingOptions
Column Name Data Type Allow Nulls
ShippingMethodID int
ShippingMethodName nvarchar(50)
ShippingMethodDescription nvarchar(255)
ResolutionTypes
Column Name Data Type Allow Nulls
ResolutionTypeID int
ResolutionType nvarchar(100)
PaymentMethods
Column Name Data Type Allow Nulls
PaymentMethodID int
PaymentMethodName nvarchar(50)
PaymentMethodDescription nvarchar(255)
Employees
Column Name Data Type Allow Nulls
EmployeeID int
LastName nvarchar(50)
FirstName nvarchar(50)
Email nvarchar(100)
PhoneNumber nvarchar(50)
HireDate date
AddressID int
Salary money
Addresses
Column Name Data Type Allow Nulls
AddressID int
Street nvarchar(50)
HouseNumber nvarchar(10)
PostalCodeID int
Customers
Column Name Data Type Allow Nulls
CustomerID int
CustomerName nvarchar(50)
Contact nvarchar(50)
AddressID int
Complaints
Column Name Data Type Allow Nulls
ComplaintID int
StatusID int
CustomerID int
EmployeeID int
ProductID int
ResolutionTypeID int
ComplaintTypeID int
ComplaintDetails
Column Name Data Type Allow Nulls
ComplaintID int
Description nvarchar(500)
ComplaintDate date
ResolutionDate date
PostalCodes
Column Name Data Type Allow Nulls
PostalCodeID int
PostalCode nvarchar(10)
City nvarchar(50)
Suppliers
Column Name Data Type Allow Nulls
SupplierID int
SupplierName nvarchar(50)
AddressID int
PhoneNumber nvarchar(10)
Status
Column Name Data Type Allow Nulls
StatusID int
StatusName nvarchar(50)
Products *
Column Name Data Type Allow Nulls
ProductID int
SupplierID int
ProductName nvarchar(50)
Unit nvarchar(50)
Price money
nchar(10)