

MURITHI JUDY MUKAMI
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■ ICT Service Desk ■ ICT Management ■ CCNA ■ LAN and wireless networks

OBJECTIVE

An opportunity to utilize acquired skills and expertise, to be resourceful reliable and efficient professional in organizational Information Technology, learn and contribute to the changing informational technology systems.

PROFILE

An IT Professional with work experience gained in ICT Service Management, Networking (Routing & Switching), Active Directory, monitoring and maintaining computer information systems, software development, prioritizing and managing client calls. Has in-depth knowledge of the IT function, result-oriented and has high integrity. Good communicator, proactive and a self-starter. Agile and scrum projects methodology expert.

INDUSTRIAL EXPERIENCE

Software Developer

August 2016 up to Now

Codepamoja (www.codepamoja.org)

Project developed while in Code Pamoja

Enterprise Kenya a project owned by ICTA authority kenya

code pamoja website codepamoja.org

fair trade software foundation

fair source

blood donation App as the project owner

African digital learning academy

April 2016 to July 2016

roles taken

- networking the offices
- IT support
- serial generation
- remote assistance
- cabling and laying of cables
- IP addressing (version 4 and 6)
- Mapping network drives and printers
- Assembling window server dell version
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West Kenya Sugar Company(Kabras)

June 2015 to September 2015

roles taken

- repair and maintenance
- configuring network
- installation of nanostation
- network documentation

ACADEMIC QUALIFICATIONS

MASINDE MULIRO UNIVERSITY OF SCIENCE AND TECHNOLOGY

Bsc. Computer science 2nd upper division **august 2012 to April 2016**

KENYA INSTITUTE OF MANAGEMENT(K.I.M)

Learnt the following computer packages;

May 2012 to July 2012

- Introduction to micro-computers, operating system
- Ms. Word, Ms. Excel, Ms. Access

EDUCATION BACKGROUND

St. Benedict High School

2008 --- 2011

Kenya certificate of secondary education and attained a mean grade of A(minus)

St. Michael primary School

2000-2007

Kenya certificate of primary education and attained 300marks

LANGUAGES: English and Kiswahili.

TECHNICAL PROFILE

Operating Systems: Windows XP/7/8/10, Windows Server 2012, Linux, Android.

Applications: Windows Remote Assistance and Remote Desktop. Knowledgeable in using Microsoft office suite 2003, 2007, 2010 & 2013, Team Viewer, Android Applications

Support Tools: Acronis True Image, Hiren's boot CD, putty.

Networking: Routers & Switches, Access Points, DHCP, DNS, IP Addressing (IPv4), Subnetting, LAN and WLAN installation.

Hardware: desktops/laptops, Cisco Routers & Switches, Printers, network access point.

Databases: MySQL, Sybase servers and Microsoft Access.

Programming: php, yii, Java, JavaScript beginner.]

Participated in a voluntary environmental cleanup sponsored by NEMA at Malava town, Kakamega County.

SOCIAL PROFILE

Data analysis and entry at Nature Kenya Malava county

Data analysis and entry at Embu county ICT County

Took part in a training of Community Forest Associations around kakamega forest on basic computer skills as an instructor. The event was sponsored by Nature Kenya an NGO aimed at promoting forest conservation.

Online writing, articles and academics

HOBBIES AND INTERESTS

- Traveling
- Socializing
- Adventure
- Participation in Team Work
- Computer programming and applications designing.

REFEREES

Mr. Kelvin Omieno

Mr. Nthiga

Michael Mathenge

The Chairman H.O.D

Deputy Principal

Scrum-Master, Codepamoja

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