

# Marja Katrina Centina

(818) 935-3013 ✱ murrha@outlook.com ✱ www.linkedin.com/in/marja-katrina ✱ Tujunga, CA

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## Objective

Looking for opportunities in information technology support and analysis.

## Education

California State University, Northridge

June 2019 - May 2021

Bachelor of Science Degree, Computer Science

Los Angeles Mission College

January 2018 – June 2019

Associate Degree of Transfer, Computer Science

Dean's Honors List 2019

## Skills

Technical Skills: Basic knowledge of Figma, C#, JavaScript, Swift, HTML, CSS, and SQL

Intermediate knowledge of Java, C/C++, Python, Basic knowledge of Linux, Mac, Amazon Web Services

Intermediate knowledge of Windows, PowerPoint, Word, OneNote

Additional Skills: Effective Communication (Oral and Written), Analytical and Problem Solving, Attention to Detail, Positive Work Ethic, Comfortable Working in a Team Environment and/or Working Independently, Desire to Learn.

## Experience

Amgen – Information Systems Undergrad Intern

June 2020 – August 2020

Thousand Oaks, CA

- Devised a solution to automate manual based process using AWS AI tools such as text extraction and intelligent document processing
- Presented proposal Amgen business functions
- Analyzed and evaluated two hundred records to identify patterns/trends, target fields, and templates
- Tested different automation tools and made recommendations
- Developed Python scripts to count instances from excel sheets
- Created reports to display categories of common keywords identified in documents

Anschutz Entertainment Group (AEG) – Ticket Taker/Usher

Los Angeles, CA

January 2018 – December 2018

- Scanned over a hundred tickets per shift in a fast-paced environment
- Directed guests to their seats and resolved guest issues
- Performed excellent customer service to create a comfortable experience
- Earned 3 customer-service awards

Six Flags Magic Mountain - Games Attendant

Valencia, CA

September 2017 – December 2017

- Operated and maintained different game stations
- Encouraged guests to participate and purchase game passes, increasing sales
- Collaborated with co-workers to manage the games during a high-volume environment