

Splunk Enterprise System Administration – Lab Exercises

Lab typographical conventions:

Replace following keys with the values indicated:

{student-ID} Your assigned 2-digit student number

{idx-os-user} Your assigned OS account name on your indexer
{fwd-os-user} Your assigned OS account name on your forwarder

{password} Your assigned Splunk Web and Linux OS account password

{host-eip} The external IP address of your assigned Splunk Enterprise instance
{host-iip} The internal IP address of your assigned Splunk Enterprise instance

To support the lab activities, your lab environment also includes the following shared servers:

ip-10-0-0-100 The host name of your Splunk universal forwarder.

It has the private address of 10.0.0.100.

bcgdc The host name of a lab support server serving as the Active Directory server

and a distributed search peer. It has the private address of 10.0.0.150.

The SPLUNK HOME token indicates the directory where Splunk is installed on the host:

On Linux Indexer: /opt/splunk

On Windows Indexer: C:\Program Files\Splunk

On Forwarders: /opt/home/{fwd-os-user}/splunkforwarder

The following text editors are installed in your environment:

Linux server: nano

vi (If you are unfamiliar with vi, use nano. It is an easy text editor.)

Windows server: Notepad++

Some steps contain icons which denote the action to take on the appropriate OS.



Linux OS



Windows OS

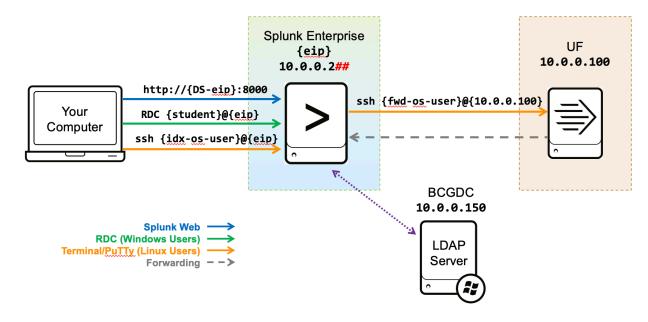
NOTE: When you access the Splunk user interface for the first time, Splunk asks if you want a tour of the app. Throughout the exercises, you can dismiss this prompt at any time.



Lab Environment Overview

Throughout the course, you will be working in a private network environment. This diagram provides the overview of your lab environment. Your instructor will assign you a public IP address to your Splunk Enterprise server, which is your primary access into your Splunk network. To complete your lab activities, connect to your Splunk Enterprise server with the public IP address and remote **ssh** into forwarders using the reserved private IP addresses.

Splunk Environment:





Module 1 Lab Exercise - Configure a Splunk Server

Description

Welcome to the Splunk System Administration lab environment. In this exercise, you will perform basic configuration tasks using the Splunk Web interface and, using the CLI, investigate Splunk system settings.

Please ensure you are able to identify all of the following values that have been provided to you.

Your student ID is a unique 2-digit identifier used throughout the lab exercises to differentiate your work from other class participants' work. When asked in the labs, substitute the "##" references with your student ID

other class participants work, when ask	ed in the labs, substitute the ## Telefences with your s	student 1D
Student ID:		
	{student-ID}	
Splunk Server Credentials		
The following information is required to a	ccess your Splunk Enterprise instance:	
Splunk Web URL:	https://:8000 {host-eip}	
Splunk Username	admin	
Password:		
	{password}	
Linux OS Credentials		
To access the Linux filesystem, use an S	SH client such as Terminal (Mac) or PuTTY (Windows	;) .
Linux Host name:		
	{host-eip}	
Linux Username:		
	{idx-os-user}	
Password:		
	{password}	
Windows OS Credentials		
To access the Windows filesystem, use a	a Remote Desktop client (RDC), such as Microsoft Rem	note Desktop.
Windows Host name:		
	{host-eip}	
RDC Username:		
	{idx-os-user}	
Password:		
	{password}	



Steps

Task 1: Access Splunk Web and change the basic settings.

1. Direct your web browser to your Splunk (Indexer/Search Head) instance:

https://{host-eip}:8000

- 2. Log in as admin using your assigned password {password}.
- 3. Dismiss any unnecessary informational messages.
 - Click Got it! in the "Helping You Get More Value from Splunk Software" pop-up page.
 - If an "Important changes coming!" pop-up page appears, click Don't show me this again.
 - If you are prompted to change the password, click Skip to continue using the provided password.
- 4. To identify the Splunk version and build number your server is running, click **Help > About**. Then click the "**x**" in the top corner to close the "**About**" page.
- 5. Click **Administrator** > **Account Settings** and change the **Full name** to *your name*.
- 6. In the **Email address** field, replace the current value with your two-digit {student-ID}.

Hint: Leading zero required for student IDs 01-09.

7. Click Save.

Notice the **User settings saved** indicator at the top. (You may have to refresh your browser.)



8. Navigate to Settings > Server settings > General settings.

Make note of the path specified in the **Installation path** field:

This directory where Splunk is installed is referred to as **SPLUNK HOME**.

9. Rename the Splunk server name and default host name:

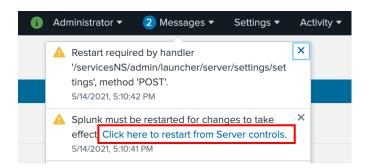
Splunk server name: splunk## where ## is your {student-ID}

Default host name: splunk## where ## is your {student-ID}

10. Click Save.

These changes require a restart of Splunk.

11. Click Messages > Click here to restart from Server controls > Restart Splunk > OK.



- 12. Click **OK** when the dialog box indicates that the restart was successful.
- 13. After the restart, log back into Splunk Web with user admin and your assigned password.

After you log back in if you see the **Server controls** page, do *not* click the **Restart Splunk** button again.



Task 2: Access the command terminal of your designated Splunk server.

14. Connect to the command line of your dedicated Splunk indexer/search head.



If your Indexer is Linux, use one of these two methods:

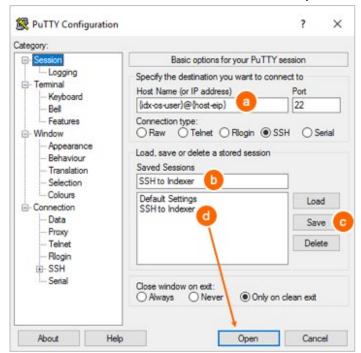
1. If your home computer is running *nix (or macOS), start an SSH session to your indexer by opening a terminal window and executing:

ssh {idx-os-user}@{host-eip}

2. OR, if your home computer is Windows, use an SSH client, such as PuTTY. (PuTTY is a free and reliable SSH client found at https://www.putty.org/)

To use PuTTY to start an SSH session to your indexer:

- a. Replace {idx-os-user}@{host-eip} with your designated values.
- b. Name your session, for example "SSH to Indexer"
- c. Save the session for later re-use.
- d. Click on the session "SSH to Indexer" and click Open to start the session.



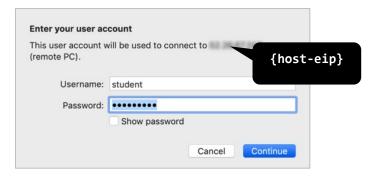




If your indexer is Windows, use an RDC (Remote Desktop client) connection window to connect to your indexer using the designated IP address value for {host-eip}.



Open a remote desktop connection to the window and login using {idx-os-user} (normally set to student, on Windows).

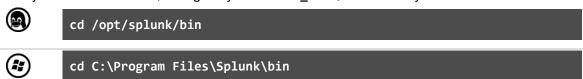


In the remote Windows desktop, click **Start > Command Prompt**.

15. When prompted for the authenticity of the host and the key fingerprint, type "yes" to continue.

Task 3: Retrieve basic system information using CLI.

16. From your terminal window, change to your **SPLUNK HOME/bin** directory:



17. Run a command to check the status of your Splunk services.



The output shows the running status and the splunkd process IDs:

```
splunkd is running (PID: #####)
splunk helpers are running (PIDs: #####,####,...)
```



18. Using the Splunk CLI, retrieve the following information about your Splunk server.

If you are on the Windows server, omit the ./ from the commands. (For example, type: splunk version, instead of ./splunk version)

Use **splunk help commands** and **splunk help show** to obtain a list of Splunk CLI commands and syntax help.

NOTE: You will be prompted for the Splunk administrator username and password:

Splunk Username: admin
Password: {password}

Splunk version ./splunk version

Splunk Web port: ./splunk show web-port

Splunk management

(splunkd) port: ./splunk show splunkd-port

Splunk App Server ports: ./splunk show appserver-ports

Splunk KV store port: ./splunk show kvstore-port

Splunk server name: ./splunk show servername

Default host name: ./splunk show default-hostname

```
./splunk version
Splunk 8.2.0 (build #########)
./splunk show web-port
Your session is invalid. Please login.
Splunk username: admin
Password: *****
                                                   (using the admin password {password})
Web port: 8000
./splunk show splunkd-port
Splunkd port: 8089
./splunk show appserver-ports
Application server ports on loopback interface: 8065
./splunk show kvstore-port
KV Store port: 8191
./splunk show servername
                                                   (where ## is your {student-ID})
Server name: splunk##
./splunk show default-hostname
                                                   (where ## is your {student-ID})
Default hostname for data inputs: splunk##.
```



Troubleshooting Suggestions

1. If you can't access Splunk Web, it is likely that the Splunk service is not running. In the terminal, run:



2. If splunkd is not already running, start the splunkd service.





Module 2 Lab Exercise - Splunk Server Monitoring

Description

In this lab you will enable the Monitoring Console, run Splunk diag, update an Enterprise Trial license to an Enterprise license and modify the license pool, and enable a Monitoring Console alert.

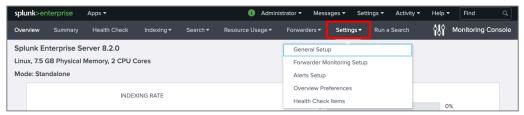
Check Your Work

Task 1: Enable the Monitoring Console (MC) app.

In Splunk Web, navigate to Settings > Monitoring Console.
 Look for the Monitoring Console icon on the left side of the Settings menu.



2. On the Monitoring Console navigation bar (the dark grey bar found under the black Splunk Web navigation bar) click **Settings** > **General Setup**.



3. Verify the server name and make a note of the discovered server roles.



- To complete the app setup, click Apply Changes > Go to Overview.
- 5. On the **Overview** page, review the following:
 - Monitoring Console is running in standalone mode.



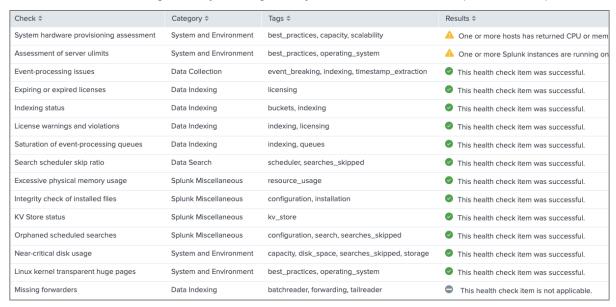
- No errors are displayed.
- No excessive resource usage is detected. The CPU Usage and Memory Usage rates should be low (less than 20%).



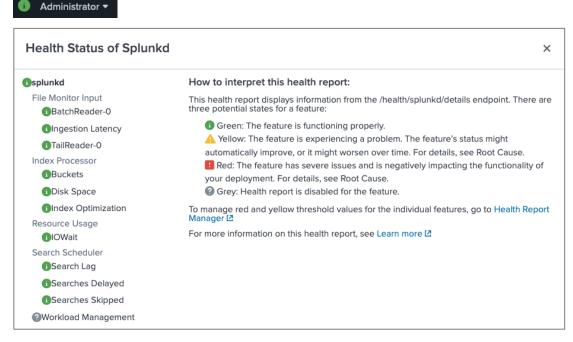


Task 2: Start and view Health Check for your Splunk server.

- 6. From the Monitoring Console, click **Health Check**.
- Click Start to view the current results for the instance. Wait until the health check has completed.
 For the lab environment ignore any warnings, and just confirm that other components are operational.



8. Click the green information (i) icon next to your name to check the health status of splunkd.



You should see that the health reports show green. The title on a standalone deployment is "Health Status of Splunkd". (On a distributed deployment the title is "Health Status of Splunk Deployment" and some reports and indicators will be sourced from remote systems.)



Task 3: Update the initial trial license to an Enterprise license.

9. In Splunk Web, select **Settings > Licensing** to access the **Licensing** page.

What license group is your server currently configured to use? Trial license group

10. Get a temporary Splunk license to use for testing in this lab.

You need the **splunk.license.big.license** file on your local system. In this exercise, there are two ways to obtain the required license file (choose one):

- Download it from https://splk.it/edu-lab-licenses.
- Check with your instructor if your class is using an alternate source to obtain the license.
- 11. From the **Licensing** page, click **Add license**.
- 12. Click Choose File and locate the file downloaded to your local system: splunk.license.big.license
- 13. Click Open and then click Install.
- 14. Click Restart Now > OK.
- 15. After the restart, log back into Splunk Web with user **admin** and your assigned password, navigate back to the **Licensing** page, and answer the following questions:

What license group is your server configured to use now? Enterprise license group

What is the maximum daily index volume licensed for your environment now? 200 MB

Task 4: Modify the license pool.

- 16. From the Licensing page, click the Edit link next to the auto_generated_pool_enterprise pool.
- 17. From Allocation, click A specific amount and set the allocation to 150 MB.
- 18. From Indexers, click Specific indexers.
- 19. From the Available indexers field, select your host and move it to the Associated indexers field.
- 20. Click Submit > OK.
- 21. Confirm the settings you have configured for this pool on the **Licensing** page.

Task 5: Enable an alert to monitor the license usage.

- 22. Navigate to **Settings > Monitoring Console** and scroll down to the **Alerts** section of the **Overview** page and click **Enable or Disable**.
- 23. Click the Enable next to the DMC Alert Total License Usage Near Daily Quota alert.
- 24. To confirm, click Enable.

An alert will be provided if 90% of your pool quota is consumed.

25. Click the Edit button next to the DMC Alert - Total License Usage Near Daily Quota alert.



26. Change the License Quota Usage to 60 and click Save.

Notice the alert text was updated to show "60%".



NOTE: You will see this alert triggered later in this course.



Task 6: Create a Splunk diag file for a Splunk server using the command line.

27. From your Splunk server, generate a baseline diag file using the **splunk diag** command in a console window.



```
cd /opt/splunk/bin/
./splunk diag
...
Splunk diagnosis file created: /opt/splunk/diag-ip-10-0-0-202-
2021-05-17_16-39-36.tar.gz
```



```
cd C:\Program Files\Splunk\bin
splunk diag
...
Splunk diagnosis file created:
C:\Program Files\Splunk\diag-splunk_indexer-2021-05-17_15-24-
18.tar.gz
```

NOTE: We ingest this file into Splunk for analysis later in this course.



Module 3 Lab Exercise – Install an App

Description

Apps and add-ons are a quick way to get value from your input data. In this lab exercise, you will install a sample app that configures an input, reports, dashboards, a lookup, and an index.

Steps

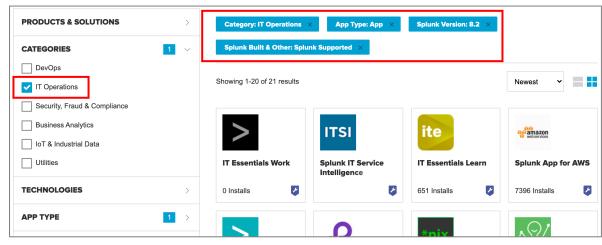
Task 1: Explore Splunk apps on Splunkbase.

In this task, you explore the Splunkbase website and view some of the Splunk apps currently available on that site.

- 1. Visit https://splunkbase.splunk.com/. (Note that to download any apps from Splunkbase, you first need a Splunk.com account. You do not need to create a Splunk.com account for this exercise.)
- 2. Find and click on See All Apps:



- 3. Search for apps that meet the following criteria:
 - Categories: IT Operations
 - App Type: App (no add-ons)
 - Splunk Version: 8.2
 - Splunk Built & Other: Splunk Supported



How many apps meet the above criteria?

As of this writing, 21.

4. Optionally explore other areas and applications on the Splunkbase site, at your leisure.



Task 2: Install the class app.

In this task, you install a custom Splunk app from a file and change the permissions of the app so that only the **admin** role has read and write access.

- 5. For this exercise, download the sample app (admin82.sp1) from https://splk.it/edu-sysadmin-81.
- 6. In Splunk Web, navigate to **Settings > Indexes** and note the indexes that are currently configured for this instance.

You should see a number of internal indexes starting with an underscore (_), such as **_internal** and **_thefishbucket**. There are also some default indexes, such as **main**.

7. In Splunk Web, navigate to **Apps > Manage Apps** page.

Alternatively, click the gear icon (♣) if you are on the **Home** page (launcher).

- 8. Click Install app from file > Choose File to locate the admin82.sp1 file you downloaded in step 5.
- 9. Click Upload.

Notice on the Apps page that System Admin 8.2 Class App now appears in the list.

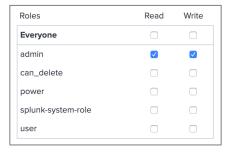
10. In Splunk Web, navigate to **Settings > Indexes**.

Notice that a new index called "websales" has been installed.

11. Navigate to the **Apps > System Admin 8.2 Class App**.

System Admin 8.2 Class App is listed on the Home page as well as under the Apps dropdown.

- 12. Click Apps > Manage Apps.
- 13. For the **System Admin 8.2 Class App**, click **Permissions**.
- 14. Configure the permissions so only the admin role has **Read** and **Write** permissions.



NOTE: To be able to click on the checkboxes for **admin**, you will first need to uncheck **Read** and **Write** permissions for **Everyone**.

15. Click Save.

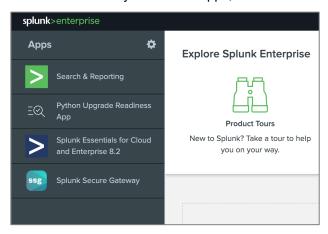


Check Your Work

Task 3: Verify the app installation.

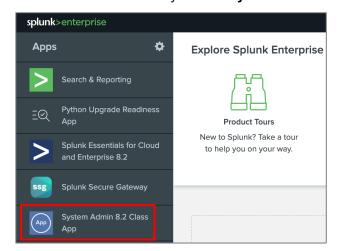
- 16. Log out of Splunk Web as admin by clicking on your username and selecting Logout.
- 17. Log into Splunk Web as emaxwell / open.sesam3.
- 18. Confirm that the **System Admin 8.2 Class App** app is not accessible.

You should see only the default apps, such as Search & Reporting, in the left navigation bar.



- 19. Log out of Splunk Web as emaxwell by clicking on username emaxwell > Logout.
- 20. Log into Splunk Web as admin / {password}.
- 21. Click the splunk>enterprise logo in the top left.

You should see additionally see the System Admin 8.2 Class App in the left navigation bar.





Module 4 Lab Exercise – Examine User Configuration Files

Description

To observe how the Splunk software handles permissions and context, you will investigate a user issue with tags. In this exercise, it appears that different users are getting different results, although they are running the same search.

NOTE: You must successfully complete the Module 3 lab steps to see the expected results in this lab exercise.

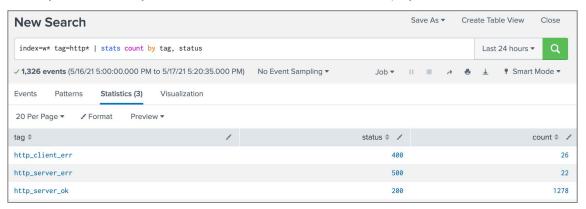
Steps

Task 1: Identify a configuration problem with tags.

- As the user admin, navigate to Search & Reporting app.
 If a popup appears asking about a quick tour, click Skip.
- 2. Run the following search over the last 24 hours:

index=w* tag=http* | stats count by tag, status

Notice your results. Pay attention to the different status codes displayed.



- Log in as emaxwell / open.sesam3.
- 4. Navigate to **Search & Reporting** app.

If a popup appears asking about a quick tour, click **Skip**.

5. Run the same search over the last 24 hours:

index=w* tag=http* | stats count by tag, status

6. Note the results that **emaxwell** gets from the same search.

What are the differences between the two results? (Pay attention to the status codes)





Investigate the Problem

Task 2: Use the CLI commands to investigate and troubleshoot.

In this task, use **btool** to investigate the differences between the search results. Use **splunk help btool** to display the syntax help about the command.

7. From your terminal window, navigate to the **SPLUNK_HOME/bin** directory:



cd /opt/splunk/bin



cd \Program Files\Splunk\bin

8. To display the tag stanzas, run the **splunk btool** command:



./splunk btool tags list --debug



splunk btool tags list --debug

The btool option --debug displays the file path along with the stanza settings:

```
/opt/splunk/etc/apps/search/local/tags.conf [status=200]
/opt/splunk/etc/apps/search/local/tags.conf http_server_ok = enabled
/opt/splunk/etc/apps/search/local/tags.conf [status=400]
/opt/splunk/etc/apps/search/local/tags.conf http client err = enabled
```

How many stanza entries for tags did btool find? 2

So, where are the tags http_server_err status=500 and http_client_err status=404?

You should have seen these tags when you ran the search as **admin** and as **emaxwell**. Since they don't appear in any of the tags at the global or app levels, perhaps it is a private user tag.

The **btool** option, **--debug --user={USER} --app={APP}**, expands the listing of the private stanza settings.



9. To locate the private stanza for **emaxwell**, run:



./splunk btool tags list --debug --user=emaxwell --app=search



splunk btool tags list --debug --user=emaxwell --app=search

The command returns \$SPLUNK_HOME/etc/users/emaxwell/search/local/tags.conf showing the tag http_client_err status=404 as well as the relevant global and app level entries:

10. To locate the private stanza for **admin**, run:



./splunk btool tags list --debug --user=admin --app=search



splunk btool tags list --debug --user=admin --app=search

The command returns **\$SPLUNK_HOME/etc/users/admin/search/local/tags.conf** showing the tag **http_server_err status=500** as well as the relevant global and app level entries.

In conclusion, the reason that a user is seeing different results is because of their private tags. If this tag is important, as the administrator you may want to ask the owner to share their private tags.



Task 3: (OPTIONAL) Use OS tools to list Splunk configuration file contents.

Use **grep** with **xargs** on Linux or **findstr** on Windows to filter text lines matching a regular expression. Piping the Splunk CLI output to an OS search utility is very useful, especially when you want to look for matches in the **btool** output.

11. To confirm that your tag stanzas from the configuration steps exist, run the following command from the **SPLUNK_HOME** directory:



```
cd /opt/splunk/etc
find . -name tags.conf | xargs grep "http_"
```

You can run this if you only want to locate the files:

find /opt/splunk -name tags.conf



cd C:\Program Files\Splunk\etc
findstr /s /i "http_" tags.conf

You should see three tags.conf files and four distinct tag values.

For example, on Linux:

- ./apps/search/local/tags.conf:http_server_ok = enabled
- ./apps/search/local/tags.conf:http client err = enabled
- ./users/emaxwell/search/local/tags.conf:http_client_err = enabled
- ./users/admin/search/local/tags.conf:http server_err = enabled

For example, on Windows:

```
apps\search\local\tags.conf:http_server_ok = enabled
apps\search\local\tags.conf:http_client_err = enabled
users\admin\search\local\tags.conf:http_server_err = enabled
users\emaxwell\search\local\tags.conf:http_client_err = enabled
```

Viewing the contents of files will show the associated [status=###] stanzas. The contents of emaxwell's tags.conf file shows:

```
[status=404]
http_client_err = enabled
```

The contents of admin's tags.conf file shows:

```
[status=500]
http_server_err = enabled
```



Module 5 Lab Exercise – Add and Test Indexes

Description

In this exercise, you create a new index and send data. You will use these indexes in subsequent lab exercises.

Steps

Task 1: Examine the existing index configuration parameters.

- 1. Log into Splunk Web as admin.
- 2. Click **Settings > Indexes > main** to examine how the **main** index is configured.

Note the Max Size of Entire Index setting: 500000 MB

Note the Max Size of Hot/Warm/Cold Bucket setting: auto_high_volume

3. Click Cancel.

Task 2: Create an index for securityops.

In this task, you create a new dedicated index for the security operations data.

- 4. From Settings > Indexes, click New Index.
- 5. In the **Index Data Type** field, verify the default **Events** index is selected.
- 6. Populate the form as follows:

Index Name: securityops

Index Data Type: Events (Default setting)

Max Size of Hot/Warm/Cold Bucket: auto_high_volume

App: Search & Reporting

This saves the configurations within the Search app-context.

- 7. Leave the rest of the fields empty to accept the defaults and click **Save**.
- 8. View the resulting configurations.



Linux users can view the configuration using the **cat** command:

cat /opt/splunk/etc/apps/search/local/indexes.conf

[securityops]
coldPath = \$SPLUNK_DB/securityops/colddb
enableDataIntegrityControl = 0
enableTsidxReduction = 0
homePath = \$SPLUNK_DB/securityops/db
maxDataSize = auto_high_volume
maxTotalDataSizeMB = 512000
thawedPath = \$SPLUNK_DB/securityops/thaweddb





Windows users can view the configuration using Notepad by opening the file C:\Program Files\Splunk\etc\apps\search\local\indexes.conf, or run:

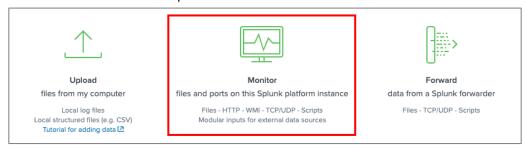
type "C:\Program Files\Splunk\etc\apps\search\local\indexes.conf"

[securityops]
coldPath = \$SPLUNK_DB\securityops\colddb
enableDataIntegrityControl = 0
enableTsidxReduction = 0
homePath = \$SPLUNK_DB\securityops\db
maxDataSize = auto_high_volume
maxTotalDataSizeMB = 512000
thawedPath = \$SPLUNK_DB\securityops\thaweddb

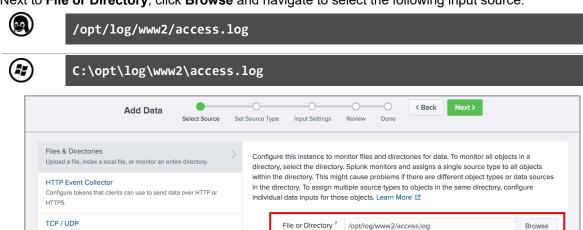
Task 3: Add a file monitor input to send events to the securityops index.

In this task, you create a simple local data input to test that your index was created properly. Follow the steps carefully.

- To start indexing events into the securityops index, click Settings > Add Data.
 Look for the Add Data icon on the left side of the Settings menu.
- 10. Click **Skip** to dismiss the **Welcome** (quick tour) pop-up window.
- 11. Click **Monitor** to start the local input wizard.



- 12. On the Select Source step, click Files & Directories.
- 13. Next to File or Directory, click Browse and navigate to select the following input source:



Configure Splunk to listen on a network port.

\apache.error.log. On Unix: /var/log or /mnt/www01/var/log.

Add Data



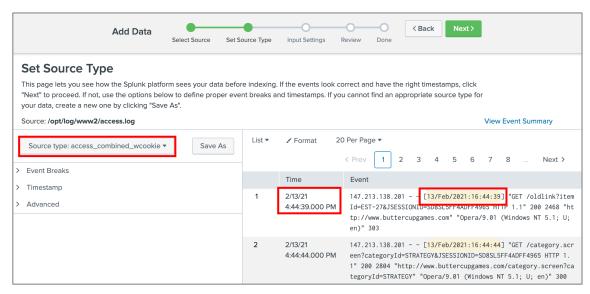
14. At the top of the page, click **Next** to display the **Set Source Type** step.



15. Verify the source type and proper event creation.

In this instance, Splunk automatically recognizes the data format and assigns a pretrained source type. In this case, **Source type: access_combined_wcookie**.

Also notice under the **Time** column that the events contain the correct timestamps from the **Event** information.



Source types are explained in the Splunk Enterprise Data Administration course.

- 16. Click **Next** to display the **Input Settings** step.
- 17. On the **Input Settings** step, select the **securityops** index:

App Context Search & Reporting

Host Constant value (defaults to your host name splunk##)

Index securityops

18. Click **Review**. The summary of the input should look like this:

Input Type File Monitor

Source Path /opt/log/www2/access.log (Linux server)

C:\opt\log\www2\access.log (Windows server)

Continuously Monitor Yes

Sourcetype access_combined_wcookie

App Context search
Host splunk##
Index securityops

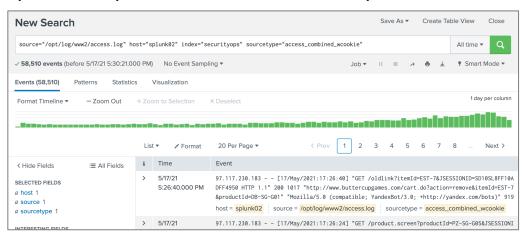
19. Click Submit.



20. To verify your input, click Start Searching.

It might take a few moments for results to display. Repeat the **Search** (click the magnifying glass icon) until results appear.

If you don't see any results after several minutes, check with your instructor.

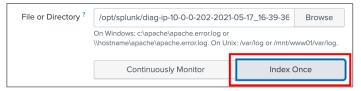


Task 4: Index the baseline diag file for your records.

- 21. From your Splunk instance, click on **Settings > Add Data** to launch the **Add Data** wizard.
- 22. Click Monitor.
- 23. Click Files & Directories and browse to the SPLUNK_HOME directory (/opt/splunk on Linux, C:\Program Files\Splunk on Windows), and select the diag file you created in Lab 2, Task 7, and click Select.

The filename should start with diag, and have the file extension of .tar.gz.

24. Select the **Index Once** option and click **Next** at the top of the page.



The Splunk diag output is ingested once, and we no longer require Splunk to monitor the file. These input settings are discussed in more detail in the *Splunk Enterprise Data Administration* course.

- 25. Select App Context as Search & Reporting (search) and Index as main, and click Review.
- 26. Verify the Review page has the following settings:

Input Type File Monitor Source Path SPLUNK_HOME/diag*.tar.gz Continously Monitor No, index once Whitelist N/A **Blacklist** N/A **Automatic** Sourcetype App Context search (where ## is your student ID) Host splunk## Index main

27. Click Submit.

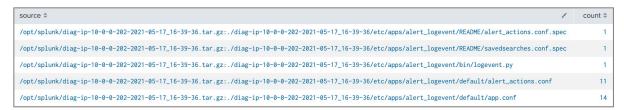


Task 5: Search the diag contents for the system information.

28. From the Splunk server under **Apps > Search & Reporting**, execute the following search over **All Time**, replacing the **##** with your student ID:

index=main source=*diag* host=splunk## | stats count by source

The returned search lists all the files included within the Splunk diag file and the associated event count.



29. Execute the following search over All Time, replacing the ## with your student ID:

index=main source=*systeminfo.txt "diag launched" host=splunk##

The results currently show only the first few lines of the event, followed by "Show all ### lines".



30. In the returned event, click **Show all ###** lines and scroll down the expanded data to see the amount of memory consumed by the Splunk processes.



Check the values under:

****** Process Listing (ps) *******

ps aux output lists process owner, process ID, CPU%, MEM%, total virtual memory used, non-swapped physical memory used, etc.



Check the values under:

******* Process Listing (tasklist) of splunkd.exe ********

tasklist /V /FI IMAGENAME eq splunkd.exe output lists name, PID, session name, session#, memory usage, status, user name, CPU time, etc.

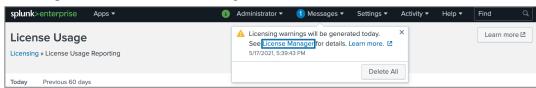
NOTE: On Windows you may not see "**Show all ### lines**". If this is the case, you can still view the additional events by searching for **index=main source=*systeminfo.txt**.



Task 6: View license alerts.

Earlier in the Splunk Server Monitoring lab you set up an alert for licensing. In this task we examine what happens after ingesting the large diag file into Splunk has triggered our license alert.

31. Click **Messages** to view the license warning.



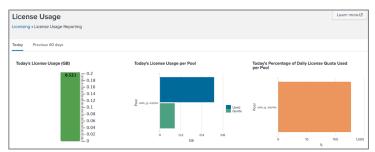
NOTE: It may take some time for the alert to appear. If you see "No triggered alerts found", instead of waiting, feel free to come back to this step after a later lab.

32. Click **Settings > Licensing** and view the information under **Pools**.



33. On the **Licensing** page, click on the **Usage report** button.

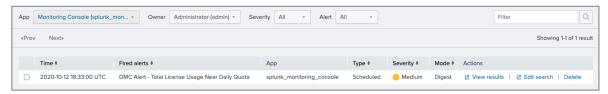
Notice the license usage reports.



34. In Splunk Web, click on **Activity > Triggered Alerts**. Ensure that the **App** drop-down field has **Monitoring Console** selected and **Owner** drop-down field is set to **All**.

NOTE: It may take up to 30 minutes for the alert to appear. If you see "No triggered alerts found", instead of waiting, feel free to come back to this step after a later lab.

The DMC Alert – Total License Usage Near Daily Quota has been triggered.



35. Click on View results.

Under the New Search, view the results that show which instance triggered the alert.



Module 6 Lab Exercise - Splunk Index Management

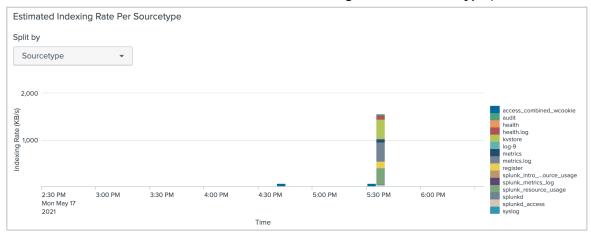
Description

During this exercise, you will perform two tasks with the **securityops** index you created in the previous lab exercise. First, you will use the MC to view the indexing activity. Secondly, you will create a retention policy to apply to the index.

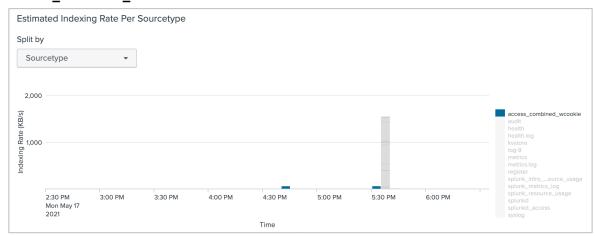
Steps

Task 1: Use the MC to check the indexing activities.

- 1. Navigate to Settings > Monitoring Console.
- To check the indexing activity of the previous tasks, click Indexing > Performance > Indexing Performance: Instance.
 - Scroll down to the Historical Charts: Estimated Indexing Rate Per Sourcetype panel.



 To see the specific source type rate, roll your mouse over the legend labeled access_combined_wcookie

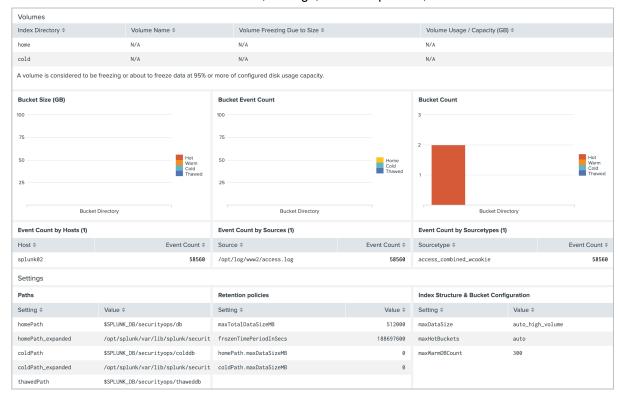




 To view the index data and path information, navigate to the top menu and select Indexing > Indexes and Volumes > Indexes and Volumes: Instance, and view the information for the securityops index.



- 4. From the MC, navigate to Indexing > Indexes and Volumes > Index Detail: Instance.
- 5. From the **Index** dropdown menu, select **securityops**.
- Scroll down and view the current index volume, settings, retention policies, and structure.





Task 2: Configure a time-based retention policy for securityops.

7. Using a text editor, append the following attributes to the securityops stanza:



(nano or vi) /opt/splunk/etc/apps/search/local/indexes.conf



(Notepad) C:\Program Files\Splunk\etc\apps\search\local\indexes.conf

These changes roll hot buckets every day and retain events in the index for 90 days.

- 8. Save your changes.
- 9. Restart Splunk using the CLI.



/opt/splunk/bin/splunk restart



"C:\Program Files\Splunk\bin\splunk" restart

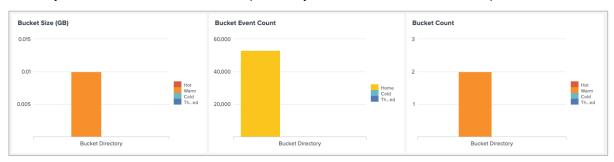
NOTE: If you get an error during restart, it is most likely a mistake in the stanza of the **indexes.conf** file. Check the changes you performed in step 6, and verify the configuration file is correct.



Task 3: Use the MC to check the view the retention policy settings.

- 10. Log into Splunk Web as **admin**, after the Splunk restart.
- 11. From the MC, navigate to Indexing > Indexes and Volumes > Index Detail: Instance.
- 12. From the **Index** dropdown menu, select **securityops**.

You may observe that buckets that were previously Hot are now Warm after the Splunk restart:



Also observe that the frozenTimePeriodInSecs setting has changed to the newly configured value.

Paths		Retention policies		Index Structure & Bucket Configuration	
Setting \$	Value \$	Setting \$	Value \$	Setting \$	Value ≑
homePath	\$SPLUNK_DB/securityops/dk	maxTotalDataSizeMB	512000	maxDataSize	auto_high_volume
homePath_expanded	/opt/splunk/var/lib/splur	frozenTimePeriodInSecs	7776000	maxHotBuckets	auto
coldPath	\$SPLUNK_DB/securityops/co	homePath.maxDataSizeMB	0	maxWarmDBCount	300
coldPath_expanded	/opt/splunk/var/lib/splur	coldPath.maxDataSizeMB	0		
thawedPath	\$SPLUNK_DB/securityops/th				
thawedPath_expanded	/opt/splunk/var/lib/splur				

Troubleshooting Suggestion

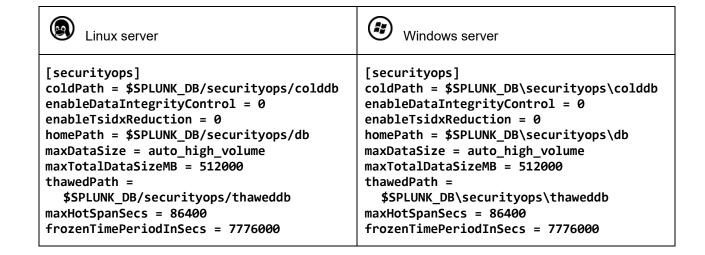
1. Verify the indexes.conf configurations.



SPLUNK HOME/etc/apps/search/local/indexes.conf



C:\Program Files\Splunk\etc\apps\search\local\indexes.conf





Module 7 Lab Exercise – Manage Users and Roles

Description

In this exercise, you will modify existing roles and add a new custom Splunk role for Data Administrators. Once the modifications are complete, verify the changes.

Steps

Task 1: Modify the User, Power and Admin role privileges.

In this task, you modify the default settings for the existing **user**, **power**, and **admin** roles to change the default app, indexes searched by default, and limit data access to certain indexes.

- 1. Navigate to **Settings > Roles** (in the **Users and Authentication** section).
- 2. Click the user role.
- 3. Click the 3. Indexes tab.

Notice the Included checkbox is checked for * (All non-internal indexes).

Also notice the **Included** checkbox is not checked for **_*** (All internal indexes).



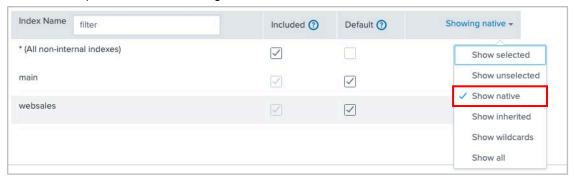
4. Verify the **Default** checkbox next to **main** is checked.

The Included checkbox is already checked due to the setting for * (All non-internal indexes).

5. In the **Index Name** list, click the **Default** checkbox next to **websales**.

The Included checkbox is already checked due to the setting for * (All non-internal indexes).

6. Click the filter dropdown menu on the right and select **Show native**.

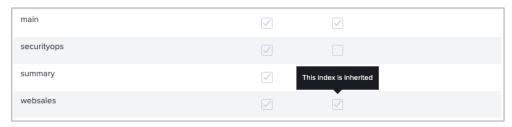


- 7. Click Save.
- 8. Click **power** role.
- 9. From the **5. Resources** tab, select **search** in the **Default app** drop-down menu.
- 10. Click the 3. Indexes tab.



11. Scroll down and notice that the websales and main indexes are inherited.

Leaving the mouse cursor over the checkbox shows "This index is inherited".



12. In the **Index Name** list, click the **Default** checkbox next to **securityops**.

The Included checkbox is already checked due to the setting for * (All non-internal indexes).

- 13. Leave all other parameters at their default values and click Save.
- 14. Click the admin role.
- 15. Click the 3. Indexes tab.
- 16. Click the **Default** checkboxes by *(All non-internal indexes) and _*(All internal indexes).

This makes it easier for users with the admin role to see new data as it is added to various indexes.

17. Click Save.

Task 2: Create a new role and assign an existing user to the new role.

- 18. From the Roles page, click New Role.
- 19. In the **New Role** dialog box, type **soc_analyst** in the **Name** field.
- 20. In the 1. Inheritance tab and select the checkbox next to the power role.
- 21. Click the **3. Indexes** tab and verify the **Included** and **Default** checkboxes next to **main**, **securityops**, and **websales**.

Permissions from these indexes are inherited from the power role and are greyed out.

- 22. From the **5. Resources** tab, select **search** in the **Default app** drop-down menu.
- 23. Leave all other parameters at their default values and click Create.
- 24. Navigate to Settings > Users (in the Users and Authentication section). Then click on emaxwell.
- In the Assign to roles section, clear power and select soc_analyst and click Save.
- 26. Log out as admin.
- 27. Log back in as emaxwell / open.sesam3

If you get a message for a quick tour, click Skip.

You should land on the App: Search and Reporting based on your new role properties.

28. Run the following search over the last 24 hours:

host=* | stats count by index

Notice that the results include events from all indexes that are inherited as part of the role, such as **securityops** and **websales**.

29. Log out and log back in as admin.

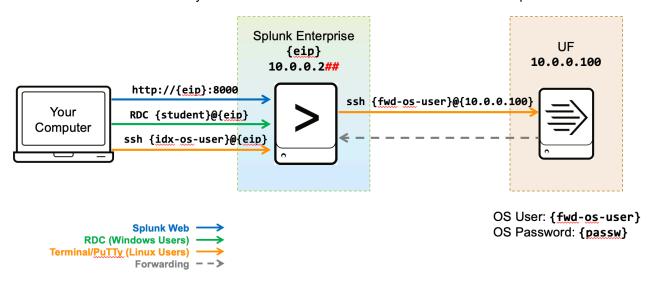


Module 8 Lab Exercise – Basic Forwarder Configuration

Description

In earlier lab exercises, you set up inputs to monitor local files on the Splunk indexer. In most cases, the files that you want to monitor are not stored on a Splunk indexer. The best way to collect data from a remote system, and then send it to a Splunk indexer, is to use a forwarder.

In this exercise, you will configure your existing Splunk indexer as a receiver and set up a forwarder on a remote host. This scenario allows you to index data from a remote host to a centralized Splunk indexer.



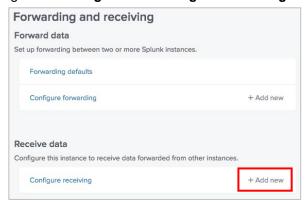
This lab exercise demonstrates a basic way to configure a forwarder.

Steps

Task 1: Set up your Splunk indexer as the receiver.

In this task, you activate a receiving port on your indexer.

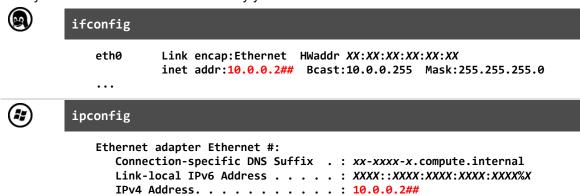
- Log in as admin to Splunk Web and navigate to the Search & Reporting app.
 This causes the receiving port configuration to be saved in the search app's local directory.
- 2. Navigate to Settings > Forwarding and receiving > Configure receiving and click on + Add new.



3. In Listen on this port enter 9997 and click Save to configure a receiving port.



4. From your indexer's command line identify your indexer's internal IP address.



It should be 10.0.0.2##, where ## represents your student-ID. If this not the case, notify your instructor.

Task 2: Connect to your universal forwarder.

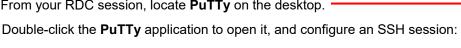
5. To connect to your forwarder (10.0.0.100), start a remote ssh session from the indexer console.



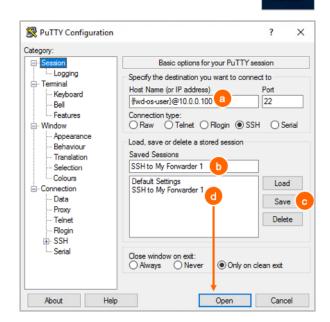
ssh {fwd-os-user}@10.0.0.100



From your RDC session, locate **PuTTy** on the desktop.



- a. Replace {fwd-os-user} with your designated value.
- b. Name your session, for example "SSH to My Forwarder 1"
- Save the session for later re-use.
- d. Click on the session "SSH to My Forwarder 1" and click Open to start the session



6. When prompted for the authenticity of the host and the key fingerprint, type "yes" to continue, and use your assigned password {password} to log in.

Once connected to the forwarder, the shell prompt indicates the host name:

fwd-os-user@ip-10-0-0-100 ~]\$



Task 3: Start your forwarder instance.

In this task, you start your forwarder instance and use the auto-ports flag to configure the management port (splunkd).

7. Use the start command with the accept-license and auto-ports argument:

```
cd ~/splunkforwarder/bin
./splunk start --accept-license --auto-ports
```

NOTE: These options automatically accept Splunk EULA and configure the splunkd-port for you.

- 8. When you receive the message "Please enter an administrator username:", enter admin and press enter to continue.
- 9. When you receive the message "Please enter a new password:", enter and confirm your assigned password to continue.
- 10. After installation, using the **splunk show splunkd-port** command, view the **splunkd-port** number Splunk will prompt you for a Splunk username. Use **admin**, and enter the password.

```
./splunk show splunkd-port
Splunkd port: 80##
```

Task 4: Configure your forwarder to send event data to your receiver.

In this task, you configure the forwarder to send data to the receiving port you activated on your Splunk indexer in Task 1. The **splunk add forward-server** command creates an **outputs.conf** in the forwarder's **SPLUNK HOME/etc/system/local** directory.

11. Configure forwarding to your indexer:

```
./splunk add forward-server 10.0.0.2##:9997 (## is your student-ID)
Added forwarding to: 10.0.0.2##:9997.
```

12. Verify forwarding is configured:

NOTE: The indexer may alternate between **Active** and **Configured but inactive forwards**. You may need to run the command multiple times to view these states.



Check Your Work

Task 5: Use the Monitoring Console to validate the forwarder connection.

In this task, you enable forwarder monitoring in the Monitoring Console.

- 13. In Splunk Web, navigate to **Settings > Monitoring Console**.
- 14. On the MC menu, click **Settings > Forwarder Monitoring Setup**.
- 15. On the **Forwarding Monitoring Setup** page, click **Enable**, then **Save**. The **Build Forwarder Assets Now** dialog displays.
- 16. Click Continue > Done.
- 17. Click Rebuild forwarder assets... > Start Rebuild > Done.
- 18. Switch to your terminal window and restart the universal forwarder (not the Splunk server.)



```
fwd-os-user@ip-10-0-0-100 ~]$ ./splunk restart
```

NOTE: This step is only required to force log content to be sent to the indexer to speed up the process in the lab environment.

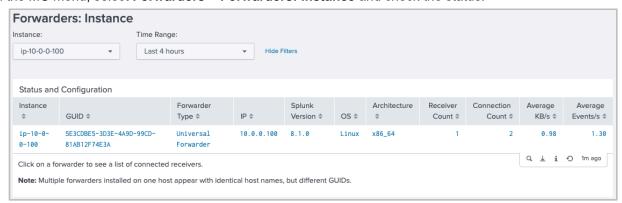
19. After the restart completes on your forwarder (10.0.0.100), list the contents of the **outputs.conf** file (created by the **add forward-server** command in the previous task).

```
fwd-os-user@ip-10-0-0-100 ~ [$ cat ~/splunkforwarder/etc/system/local/outputs.conf
[tcpout]
defaultGroup = default-autolb-group

[tcpout:default-autolb-group]
server = 10.0.0.2##:9997

[tcpout-server://10.0.0.2##:9997]
```

20. On the MC menu, select Forwarders > Forwarders: Instance and check the status.



NOTE: It might take a few minutes for the forwarder to display. If no result is displayed after several minutes, STOP and check the troubleshooting suggestions.



Troubleshooting Suggestions

If your forwarder information is not shown, check the following to isolate the problem:

- 1. Is my receiver enabled and listening on the port I designated?
 - Execute this CLI command on the indexer: ./splunk display listen
- 2. Did I accidentally run the forwarder commands on the indexer?
 - In Splunk Web, navigate to Settings > Monitoring Console > Indexing > Indexing Performance: Instance.

The fill ratio of each queue in the **Splunk Enterprise Data Pipeline** should be at 0% or near zero.

- b. Run this command on the indexer:
 - ./splunk btool outputs list tcpout:default-autolb-group

This should be empty. If it is not, locate the source of the output with **--debug**, delete the **outputs.conf** file, and restart your indexer.

3. Is my forwarder output setup active?

Execute this CLI command on the forwarder: ./splunk list forward-server

If it is not active, check your syntax again.

Does the port number specified match your receiving port shown in troubleshooting step 1?

4. Are there any issues logged in **splunkd.log** on the forwarder:

egrep 'ERROR|WARN' ~/splunkforwarder/var/log/splunk/splunkd.log

- 5. If you make any corrections, repeat step 10.
- 6. Is the indexer getting any data from the forwarder?

Search with the time range set to **Last 15 minutes**:

index=_internal ERROR OR host=ip-10-0-0-100 sourcetype=splunkd

7. If you still don't get results, ask your instructor for help.



Module 9 Lab Exercise – Distributed Search

Description

By default, the distributed search capability is enabled on all Splunk instances with the exception of universal forwarders. To be able to search events on a remote search peer (indexer), you just need to add the search peer to your search head.

In this exercise, you extend the search capabilities of your server by adding a search peer. The lab support server is already running as a Splunk indexer, so you can add it as a search peer to your existing indexer.

In this exercise, you also create a baseline Splunk diag file and index the output to the test index. Search the diag's contents to determine the memory consumption of Splunk processes.

Steps for Distributed Search

Task 1: Add a search peer.

- 1. Click Settings > Distributed search > Search peers > + Add New.
- 2. Enter the following peer connection information.

Peer URI: 10.0.0.150:8089

Remote username: ds_user
Remote password: open.sesam3
Confirm password: open.sesam3

3. Click Save.



Check Your Work for Distributed Search

Task 2: Search for indexes and sourcetypes on the search peer.

4. Navigate to **Apps > Search & Reporting**, and run the following search over the last 30 days:

index=* splunk_server!=splunk* | stats count by splunk_server, index, sourcetype

What is the Splunk server name of your search peer? bcgdc

Which index(es) are available on your search peer? main

What sourcetype(s) are available on your search peer? Perfmon:bcgdc_resource



Appendix A Lab: Configure Splunk to use LDAP

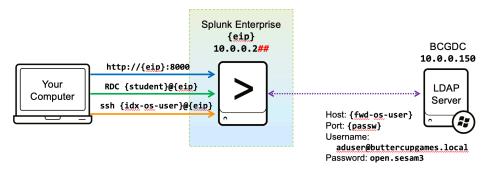
Description

Your organization uses the Active Directory (AD) services to manage users and computers. AD makes use of Lightweight Directory Access Protocol (LDAP) to authenticate and authorize all users and computers in a network. In this exercise, you will configure Splunk to use AD LDAP service for access controls.

Steps

Task 1: Configure Splunk to use LDAP.

In this task, you create an LDAP strategy to use the lab environment's LDAP Server.



- 1. Navigate to Settings > Authentication method (under Users and Authentication).
- 2. Select the LDAP radio button and click Configure Splunk to use LDAP.
- 3. Click New LDAP.
- 4. Populate the form as follows:

LDAP strategy name: AD splunkers

LDAP connection settings

Host: 10.0.0.150

Port: 389

SSL enabled (checkbox): (leave unchecked)

Bind DN: adsuser@buttercupgames.local

dn

Bind DN Password: open.sesam3
Confirm password: open.sesam3

User settings

User base DN: OU=splunk, DC=buttercupgames, DC=local

User base filter: (leave blank)
User name attribute: samaccountname
Real name attribute: displayName
Email attribute: (leave blank)

Group mapping attribute: **Group settings**

Group base DN: OU=splunk, DC=buttercupgames, DC=local

Static group search filter: (leave blank)

Group name attribute: cn
Static member attribute: member



5. Leave the rest of the fields blank or at default values. Click Save.

If you encounter an error, check the troubleshooting suggestions section.

Task 2: Map LDAP groups to Splunk roles.

In this task, you map Active Directory groups to Splunk roles.

6. Click Map groups.



7. For each **LDAP Group Name**, assign the following Splunk **Roles** by clicking on the group name, selecting the role, and clicking **Save**:

LDAP Group NameSplunk RolessplunkAdminsadminsplunkBizDevusersplunkITOpspowersplunkSOCsoc_analyst

When you are done, it should look like this:





Check Your Work

Task 3: Verify the LDAP configuration.

In this task, you verify the capabilities of Active Directory users.

8. Navigate to **Settings > Users** (under **Users and Authentication**).

How many users are imported from Active Directory? 10

Which LDAP users are mapped to the **user** role?

Bao Lu (blu) and Dwight Hale (dhale)

9. Log in as nsharpe or pbunch (password: open.sesam3) and search index=* for Last 24 hours.

Which indexes appear in the results? main, securityops, and websales (Note that the search is for the last 24 hours, so results may depend on when you completed prior labs.)



10. Log out of Splunk Web.



Troubleshooting Suggestion

1. Check the output of SPLUNK HOME/etc/system/local/authentication.conf. It should contain:

```
[AD_splunkers]
SSLEnabled = 0
anonymous_referrals = 1
bindDN = adsuser@buttercupgames.local
bindDNpassword = <some hashed password>
charset = utf8
emailAttribute = mail
enableRangeRetrieval = 0
groupBaseDN = OU=splunk,DC=buttercupgames,DC=local
groupMappingAttribute = dn
groupMemberAttribute = member
groupNameAttribute = cn
host = 10.0.0.150
nestedGroups = 0
network_timeout = 20
port = 389
realNameAttribute = displayName
sizelimit = 1000
timelimit = 15
userBaseDN = OU=splunk,DC=buttercupgames,DC=local
userNameAttribute = samaccountname
[authentication]
authSettings = AD_splunkers
authType = LDAP
[roleMap AD splunkers]
admin = splunkAdmins
power = splunkITOps
soc_analyst = splunkSOC
user = splunkBizDev
```



Appendix B Lab: Configure a Volume-based Retention Policy

Description

In this exercise, you create a new index for the IT Operations team. Then you will configure a volume-based retention policy and view the results in the MC.

Steps

Task 1: Create an index for itops.

- 1. Log in as admin to Splunk Web.
- Create an index for the IT operations team by navigating to Settings > Indexes > New Index. Use the following values:

Index Name: itops

Index Data Type: Events (Default setting)

Max Size of Entire Index: 100 GB

App: Search & Reporting

Leave the rest of the fields empty and accept the defaults.

3. Click Save.

Task 2: Configure a strict volume-based retention policy for itops.

4. In your text editor, update your indexes.conf file in the search app local directory:



/opt/splunk/etc/apps/search/local/indexes.conf

Insert the following two volume stanzas before the **itops** stanza, and edit and add the additional stanzas below as instructed:

```
[volume:one]
path = /opt/home/{idx-os-user}/one/
                                          (substitute your {idx-os-user} name)
maxVolumeDataSizeMB = 40000
[volume:two]
path = /opt/home/{idx-os-user}/two/
                                          (substitute your {idx-os-user} name)
maxVolumeDataSizeMB = 80000
[itops]
coldPath = volume:two/itops/colddb
                                          (edit)
enableDataIntegrityControl = 0
enableTsidxReduction = 0
homePath = volume:one/itops/db
                                          (edit)
maxTotalDataSizeMB = 102400
thawedPath = $SPLUNK_DB/itops/thaweddb
homePath.maxDataSizeMB = 30000
                                          (add)
coldPath.maxDataSizeMB = 60000
                                          (add)
```





C:\Program Files\Splunk\etc\apps\search\local\indexes.conf

Insert the following two volume stanzas before the **itops** stanza, and edit and add the additional stanzas below as instructed:

```
[volume:one]
path = C:/vol/one/
                                          (NOTE: forward slashes required here)
maxVolumeDataSizeMB = 40000
[volume:two]
path = C:/vol/two/
                                          (NOTE: forward slashes required here)
maxVolumeDataSizeMB = 80000
[itops]
coldPath = volume:two\itops\colddb
                                          (edit)
enableDataIntegrityControl = 0
enableTsidxReduction = 0
                                          (edit)
homePath = volume:one\itops\db
maxDataSize = auto
maxTotalDataSizeMB = 102400
thawedPath = $SPLUNK_DB\itops\thaweddb
homePath.maxDataSizeMB = 30000
                                          (add)
coldPath.maxDataSizeMB = 60000
                                          (add)
```

This sets the volume limit of the hot and warm buckets to be no more than 30 GB out of 40GB and the cold buckets to be no more than 60 GB out of 80 GB.

- 5. Save your changes and close the text editor.
- 6. Restart Splunk using the CLI.



/opt/splunk/bin/splunk restart



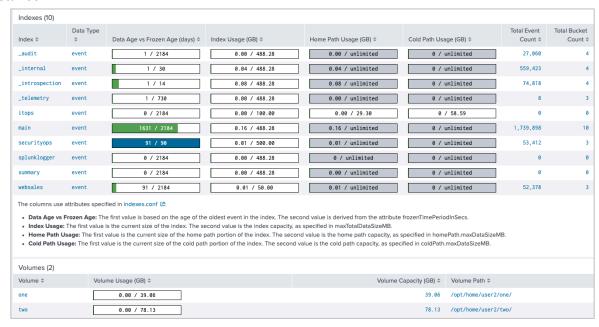
C:\Program Files\Splunk\bin\splunk restart

The local directories used to simulate a storage volume mount will automatically be created after the Splunk restart completes.

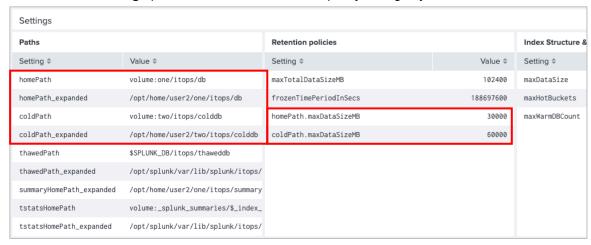


Task 3: Use the MC to view the retention settings.

- 7. Navigate to **Settings > Monitoring Console**.
- 8. To check the retention overview, navigate to **Indexing > Indexes and Volumes > Indexes and Volumes:**Instance.



- To see the index detail of the itops index, navigate to Indexing > Indexes and Volumes > Indexes
 Detail: Instance., and in the Index drop-down, select itops.
- 10. Scroll down to the **Settings** panel to confirm the retention policy changes you have made.



splunk>

Troubleshooting Suggestion

1. Verify the **indexes.conf** configurations.



/opt/splunk/etc/apps/search/local/indexes.conf



C:\Program Files\Splunk\etc\apps\search\local\indexes.conf



homePath.maxDataSizeMB = 30000
coldPath.maxDataSizeMB = 60000

