

Nikita Musatov

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Summary

Senior Business Analyst (5+ years of experience) with strong expertise in system analysis, process automation, and improving complex internal platforms. I specialize in transforming manual business processes into scalable solutions, designing detailed and technically accurate requirements, and delivering impactful improvements in reporting workflows, document automation, and cross-system integrations. Known for deep understanding of system logic, high attention to detail, and the ability to bring clarity to complex cross-functional work.

Experience

OLIMPBET

Senior Business Analyst

August 2024 - Present

Remote

<https://olimpbet.kz>

- Redesigned authentication, registration, and password recovery → 60% faster login, eliminated security issues.
- Developed PIT automation for accounting → 4× faster calculations, removed manual effort.
- Implemented integration with government APIs → 100% automated reporting, reduced errors.
- Prepared functional logic for full mobile app redesign → structured requirements, reduced rework by 30%.
- Documented complex workflows and edge cases → improved cross-team clarity, accelerated feature delivery.

Sportmaster

Senior Business Analyst

July 2022 - July 2024

Remote

<https://sportmaster.ru>

- Automated contractor reports and financial calculations → 5× faster processing, fully removed manual steps.
- Integrated external EDMS → 10× faster document generation, eliminated manual workload, no extra staff needed.
- Developed labor-cost tracking and notification system → 7× reduction in reporting workload, improved transparency.
- Standardized SQL-driven analytical reports → faster, more reliable data for decision-making.
- Supported production systems → reduced errors, ensured consistent performance and workflow stability.

Sportmaster

Business Analyst

January 2021 - June 2022

Remote

<https://sportmaster.kz>

- Updated system inventory and configured server-to-system mappings in OmniTracker → instant notifications on errors, improved system monitoring.
- Implemented outsourcing workflows in 1C ERP (contracts and budgets) → automated submissions, eliminated emails, doubled fund reservation speed.
- Digitalized contract requests via corporate portal → 2× faster request processing, reduced manual workload, improved traceability.

Skills

Languages: SQL · PL/SQL · JSON · XML

BA/SA Tools: Confluence · Jira · Figma · [Draw.io](https://draw.io) · Miro

Documentation: BRD · FRD · User Stories · BPMN · Sequence Diagrams · Data Models