

# Privacy Policy – Zahmir Perfumes

At **Zahmir Perfumes**, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and secure your data when you shop our **Dubai-made, designer-inspired perfumes** on <https://zahmirperfumes.com/>.

## 1. Information We Collect

- **Personal Data:** Name, email, phone, shipping address, and payment details for ordering our **50ml perfumes** (Vibe, Impact, Miraal, Impulse; PKR 2,999).
- **Browsing Data:** IP address, browser type, and website activity to enhance user experience.
- **Communication Data:** Details from emails or calls to **+92 323 8310 041**.

## 2. How We Use Your Data

- Process orders and deliver perfumes across Karachi, Lahore, Islamabad, and Pakistan.
- Send order updates or promotions (with consent).
- Improve our website and comply with Pakistan's **Electronic Transactions Ordinance 2002**.

## 3. Data Protection

- **Encryption:** SSL technology secures your data.
- **Payment Security:** Trusted third-party processors handle payments; we don't store financial details.
- **Access Control:** Only authorized staff access your data.

## 4. Data Sharing

We share data only with:

- Delivery partners for shipping **50ml perfume bottles**.
- Payment processors for secure transactions.
- Legal authorities, if required by Pakistani law.

## 5. Cookies

We use cookies to improve browsing and track site usage. Manage preferences via your browser.

## 6. Your Rights

You can:

- Access or update your data.
- Request data deletion (subject to legal obligations).
- Opt out of marketing.

Contact us at [info@zahmirperfumes.com](mailto:info@zahmirperfumes.com) (<mailto:info@zahmirperfumes.com>) or **+92 323 8310 041**.

## 7. Data Retention

We keep data only as needed for orders, support, or legal compliance (e.g., up to 3 years for tax purposes).

## 8. International Transfers

As our perfumes are **made in Dubai**, some data may be processed outside Pakistan with appropriate safeguards.

## 9. Policy Updates

We may update this policy. Check here for changes.

# Delivery & Return Policy – Zahmir Perfumes

At **Zahmir Perfumes**, we strive to make your shopping experience for our **Dubai-made, designer-inspired perfumes** seamless and hassle-free. This Delivery & Return Policy outlines how we ship our **50ml perfume bottles** (Vibe, Impact, Miraal, Impulse; PKR 2,999) across Pakistan and handle returns.

## Delivery Policy

We offer reliable and fast delivery for our **luxury fragrances** to customers in Karachi, Lahore, Islamabad, and throughout Pakistan.

- **Shipping Locations:** We deliver nationwide, including major cities like Karachi, Lahore, Islamabad, Faisalabad, and more.
- **Delivery Time:**
  - **Karachi, Lahore, Islamabad:** 3–5 business days.
  - **Other Cities in Pakistan:** 5–7 business days.
- **Shipping Costs:** Costs vary by location and are displayed at checkout. Contact us for specific rates.

- **Order Tracking:** Once your order is shipped, you'll receive a tracking number via email or WhatsApp (+92 323 8310 041).
- **Processing Time:** Orders are processed within 1–2 business days after payment confirmation.

We partner with trusted courier services to ensure your **50ml designer-inspired perfumes** arrive safely and on time.

## Return Policy

We want you to love your **Zahmir Perfumes** fragrance. If you're not satisfied, you may return your purchase under the following conditions:

- **Return Eligibility:** Returns are accepted within **14 days** of delivery for unused, unopened **50ml perfume bottles** in their original packaging.
- **Return Process:**
  - Contact us at [info@zahmirperfumes.com](mailto:info@zahmirperfumes.com) (<mailto:info@zahmirperfumes.com>) or **+92 323 8310 041** to initiate a return.
  - Provide your order number and reason for return.
  - Ship the product back to.
- **Return Costs:** Customers are responsible for return shipping costs unless the product is defective or incorrect.
- **Refunds:** Approved refunds (PKR 2,999 per bottle) are processed within 5–7 business days to your original payment method.
- **Non-Returnable Items:** Opened or used perfumes cannot be returned due to hygiene reasons.