Telecom Support Guide

1. Network Troubleshooting

- Restart your device and check signal bars.

- Try enabling and disabling airplane mode.

- If the issue persists, try the SIM in another phone.

2. Plan Upgrade Options

- Dial *123# to view available plans.

- Use our mobile app to compare plans.

- Visit nearest service center for personalized offers.

3. Common Device Issues

- Slow internet? Clear cache or switch to 4G.

- No service? Check SIM card placement.

- Battery drain? Disable background data usage.

4. SIM & Connectivity FAQs

- How to activate a new SIM?

  → Insert the SIM and restart your device. Activation within 1–2 hours.

- How to port to our network?

  → Send "PORT your-number" to 12345 and visit any franchise.

- How to check remaining data?

  → Dial *101# or use our official app.

5. Customer Support

- Toll-Free Helpline: 0800-123-456

- WhatsApp Support: +92 300 1234567

- Email: support@telecomco.com

Thank you for choosing TelecomCo. We're here to help you stay connected.