Jameel Ahmed

Senior Program Manager
E-Mail: jameel_ahmed007@yahoo.com
Contact No.: +91-9440009476 (M)

Summary

⇔ Accomplished **Senior Program Manager** with over 18 years of cross-functional global experience in Technical **Program** Management, mobile software testing, system testing, and web application testing.

⇔ Managed multiple medium sized programs with moderate complexity, multi-dimensional data analysis for intelligent insights, customer management, technical leadership with strong focus on quality, stakeholder management and cross-functional team management.

⇔ Experience in determining risks, develop mitigation strategies and communicating with internal & external key stakeholders and coordinating multi-site and multi-discipline teams for successful project completion.

⇔ Expertise in developing & executing schedules to include staffing needs and interdependencies, establishing project milestones, definition of project tasks, program policies, processes and allocation of resources.

⇔ Expertise in collaborating with key stakeholders and program sponsors to develop program goals, set the prioritization of deliverables, discuss involvement of business processes and drive decisions necessary for on time delivery.

Professional Experience

Organization	Designation	Duration	
Qualcomm India Pvt Ltd	Senior Program Manager	Dec - 2018	Nov - 2023
	Staff Engineer	Dec - 2015	Nov - 2018
	Senior Lead Engineer	Dec - 2013	Nov - 2015
	Senior Engineer	Mar - 2011	Nov - 2013
SP Software Pvt Ltd	Senior Quality Analyst	Jan - 2009	Feb -2011
Satyam Computers Services Ltd	Senior Software Engineer	Oct - 2005	Jan - 2009

Core Skills & Competencies

- Technical Program Management
- Resource & Cost Optimization
- Risk Assessment & Mitigation
- Change Management & Cross-functional Collaboration
- Quality Assurance, Software Test Management & Defect Management
- Power BI, Adv. Excel, Tableau Dashboards, JIRA, Confluence, SharePoint, SQL, Python.

Awards & Recognitions

- Orion Insta award at Qualcomm -Dec 2019.
- QualSTAR at Qualcomm -Dec 2018, May 2014, May 2013, Jan 2012, Oct 2011.
- PRISM award for the best performance for maintaining and executing projects at Qualcomm.
- Appreciations for Handling & completing multiple projects at Satyam Computers.

Responsibilities

Qualcomm India Pvt Ltd., Hyderabad – **Senior Program Manager** - from December' 2018 to Nov' 2023

Responsibilities:

- Project management activities - Project Scheduling, Resource Estimation, Develop, Define and Execution plan of record (POR), Budgeting, Monitoring Deliverables, Tracking, setting up Test Strategy, Risk Mitigation Plan, Quality Management, defining Program Milestones for Projects.
- Collaborate with cross-functional teams to define project scope, objectives, and milestones & understanding of project requirements.
- Drives teams to identify program issues/risks, and create a risk mitigation plan for multiple medium sized or a single complex program(s). Maintaining and updating the risk register.
- Tracking project status, timelines and deliverables in facilitating clear communication and accountability.
- Reporting to Senior Management on Key Product Development Milestones, metrics, Risks / Mitigation Plans.
- Data crunching and analysis to minimize the effort estimation time and improve estimation accuracy.

Qualcomm India Pvt Ltd., Hyderabad – **Staff Engineer** - from Dec' 2015 to Nov' 2018

Responsibilities:

⇔ Designed and executed comprehensive test plans, including system testing and application testing.
⇔ Collaborated with Software development teams to define testing requirements and identify areas for improvement.
⇔ Conducted root cause analysis to address defects and enhance product quality.
⇔ Prioritized and managed defect resolution in collaboration with software development teams.
⇔ Prepare the test coverage projection & tracking the test status of each tech area of the Project, publishing change requests, metrics & stability issues, identifying risk areas, driving RCA and resolution.
⇔ Determine test strategy & test scope based on product IP changes, new features and leverage strategy. Continuous improvement of test efficiency, test methodologies and quality through data-driven analysis and monitoring program metrics comparison, tracking & analysis.

Qualcomm India Pvt Ltd., Hyderabad – **Senior Lead Engineer** - from Dec'2013 to Nov' 2015

Responsibilities:

⇔ Managed a team of test engineers and established testing methodologies for mobile chipset software.
⇔ Developed and executed test strategies for software quality assurance, including system and web application testing.
⇔ Coordinated with cross-functional teams to identify testing priorities and critical test cases.
⇔ Implemented best practices in test planning, execution, and defect tracking, streamlining processes.
⇔ Mentored junior team members, driving professional growth and team performance improvement.
⇔ Delivered multiple projects on time and within budget, meeting or exceeding quality standards.

Qualcomm India Pvt Ltd., Hyderabad - **Senior Engineer** - from March' 2011 to Nov' 2013

Responsibilities:

⇔ Conducted system and application testing for mobile chipset software.
⇔ Collaborated with development teams to understand software requirements and identify critical test cases.
⇔ Executed test plans and reported defects, working closely with development teams to resolve issues which contributed to improvement of testing efficiency and effectiveness.

SP Software Pvt Ltd., Hyderabad- **Senior Quality Analyst** - from January 2009 to Feb 2011

Responsibilities:

- Conducted system and application testing for mobile chipset software.
- Collaborated with development teams to understand software requirements and identify critical test cases.
- Executed test plans and reported defects, working closely with development teams to resolve issues.
- Contributed to the improvement of testing efficiency and effectiveness.

Satyam Computers Services Ltd., Hyderabad -**Senior Software Engineer** - from October 2005 to January 2009

Responsibilities:

- Test execution and identifying bugs /issues and following up with SW teams for the bug fixes tracking with new Change Requests through bug management tool.
- Reporting & publishing Test Coverage Report to project stakeholders with critical blocking issues/CRs in weekly core meetings.
- Training & discussing with the team members with new tools and updates.
- Contributed to the improvement of testing efficiency and effectiveness.
- Test execution and identifying bugs /issues and following up with SW teams for the bug fixes tracking with new Change Requests through bug management tool.
- Reporting & publishing Test Coverage Report to project stakeholders with critical blocking issues/CRs in weekly core meetings.
- Training & discussing with the team members with new tools and update

Education Qualification

- Bachelor of Engineering in Computer Science & Engineering.

Personal Vitae

- Address: Flat#107, Green Space the Hive Apartments Road Number 13, Alkapur Township, Manikonda, Hyderabad- 500089
- Passport No.   : V7388805
- Valid Upto   : (06/02/2032)
- Mobile Number   : 91+ 9440009476