

# MUSKAN KHOWALA

## QUALITY ANALYST

### PROFESSIONAL SUMMARY

A detail oriented Quality Analyst with 2 years of experience in developing and maintaining quality assurance procedure orientation. Proven track record of reporting issues to supervisors and other departments. Possesses the ability to monitor production processes and gain understanding of problematic steps to provide effective solutions.

### CONTACT

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### ACADEMICS

**B.E- ISE (8.85/10) 2022**

Acharya Institutes of Technology

**XII (82.25) 2018**

Mahadevi Birla World Academy

**X (81.70) 2016**

Mahadevi Birla World Academy

### SKILLS

- IT Controls
- Audit planning and reporting
- Selenium, JIRA, Appium
- JAVA, JavaScript, Typescript
- C, C++, Python, SQL, DBMS
- MS Office, API Testing
- HTML, CSS, NodeJS, ReactJS

### ACTIVITIES AND INTEREST

- Dancing , Painting
- Sports

### EXTRA CURRICULAR

- Worked in an NGO named PANKH
- Volunteered in HABBA in UG

### CERTIFICATIONS

- Google Cloud Computing Foundation - By NPTEL
- Data Analytics with Python - By NPTEL
- Introduction to programming through C++ - By NPTEL
- AMCAT Certification

### WORK EXPERIENCE

#### ERNST & YOUNG GDS – ANALYST

MAY 2023 – PRESENT

- Perform ITGCs and IT Application Control (ITAC) testing
- Conduct review/ tests of key information technology general control (ITGC) such as change management, identity and access management, computer operations, segregation of duties.
- Execute various end to end audits, deploying IT audit process, from planning, execution, reporting and follow up as needed.
- Conduct test of design (TOD) and test of effectiveness (TOE) to validate the remediation efforts put together by management.
- Conduct code reviews of SAS scripts and document the control.
- Actively work with TPM team to mitigate third party risk.

#### IESOFT TECHNOLOGIES – QUALITY ANALYST ENGINEER

AUGUST 2022 – APRIL 2023

- Performed manual and automation testing of web applications, mobile applications and API integrations using Agile/ Scrum methodologies.
- Designed, wrote and implemented system wide test plans and cases for automation testing.
- Wrote testing automation codes in JAVA, Kotlin.
- Reported and tracked software defects using bug- tracking tools such as JIRA.

#### FULL CREATIVE – AUTOMATION ENGINEER INTERN

JUNE 2022 – JULY 2022

- Performed Manual Testing on their web application
- Used different testing tools to perform testing like JMeter
- Writing test cases for different functionalities
- Leading team meetings and creating bug reports

### PROJECTS

#### JIRA Management System Using JS

- An application that allows user to organize and prioritize tasks to better achieve business goals.
- User can add, modify, delete, view and give priority to tasks as per their needs.

#### EXCEL CLONE Using JS

- A clone of Microsoft Excel built with technologies like HTML, CSS, JS, NodeJS.
- Its features are all same as Microsoft Excel like formula evaluation, cells formatting etc.