Muslimah

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EXPERIENCE

PT Bank Danamon Indonesia Tbk

January 2025 – July 2025

Software Quality Assurance (SQA) - Contract by Avows Tech

Jakarta, Indonesia

- Contribute in Linux migration NCBS and testing for 50+ banking modules, targeting 100% defect-free production deployment
- Managing 3000+ test cases in Zephyr and reduced bug resolution time by 30% through optimized Jira reporting.
- Bridged 50+ tech discussions between local teams and foreign developers, to prevent miscommunication issues.

PT. Astra International Tbk

May 2023 – November 2024

Software Quality Assurance (SQA) - Contract by Nawadata

Jakarta, Indonesia

- Reduced testing time by 40% through the development and execution of 150+ automated test cases for web and API applications.
- Identified and resolved 95% of critical issues pre-release, significantly improving system reliability and customer satisfaction.
- Boosted end-user adoption by 25% by authoring clear, comprehensive user guides and training materials.
- Collaborated with cross-functional teams to implement feedback, driving system enhancements that improved usability and functionality.
- Trained 20+ end-users, reducing support requests by 30% and empowering users to troubleshoot independently.

PT. Agate International

August 2021 – January 2022

Quality Assurance (Game Tester) – Kampus Merdeka Program

Bandung, Indonesia

- Detected 70% of pre-production bugs, ensuring smoother final testing and a higher-quality product at launch.
- Documented and structured 50+ test cases, improving testing efficiency by 15% and supporting effective sprint planning
- Collaborated with a team of 9 in weekly sprint meetings to identify issues and implement fixes, enhancing overall team productivity by 20%.

Bangkit Academy

February - July 2021

Cloud Computing Path - Kampus Merdeka Program

Jakarta, Indonesia

- Built a Capstone with a team of 6 people and created Google Cloud Storage (GCS) buckets and deployed a TensorFlow model to AI Platform.
- Gained expertise in Google Cloud Computing Foundations, Google IT Automation, and Python.

Papon.id

November 2020 – February 2021

Frontend Developer Intern

Pontianak, Indonesia

- Designed website mockups in collaboration with a team of 9, contributing to the success of the Papon festival 2021, attended by 150 participants.
- Implemented basic front-end features using HTML and CSS, enhancing website user experience.

SKILLS

• Automation Tools : Postman, Jest, WebdriverIO, Katalon

Programming : Javascript & Python.
Test Management : JIR A, Zephyr, Confluence
Additional Skills : Linux, Git, MySQL, GCP, AWS

EDUCATION

Universitas Tanjungpura

Bachelor of Computer Science

• GPA: 3.87 / 4.00

August 2018 - January 2023

Pontianak, Indonesia