## **OBSERVATIONS**

## Walking count

1:15~2:00 (45min)

- interactions (coming up close, asking questions, actual interaction, etc).
- look as they walk pass.
- 239 total.
  - People just look and walk past.
  - People who interact usually start with "what is this?"
  - People who wait for something/ stand still are more likely to interact (waiting for an elevator)
  - Some people who walk pass multiple times look constantly as they walk past, but don't interact.
    - Most skim across first glance then read/ look longer second time.
  - People tend to look when someone is already interacting with it out of curiosity.

## **Emotions**

2:05~2:50 (45min)

- 22 interactions
- look as they walk pass
- 398 total
  - People were more eager to interact. (more enthusiastic).
  - Grouping around product
  - People who don't 'see' it generally walk pass without even noticing it. (people on their phones).
  - Generally the same observations as walking count.
    - People who interact usually start with "what is this?"
    - People just look and walk past.
    - People who interact usually start with "what is this?"
    - People who wait for something/ stand still are more likely to interact (waiting for an elevator)
    - Some people who walk pass multiple times look constantly as they walk past, but don't interact.

## Music

2:00~2:45 (45min)

7 interactions 180 look as they walk pass 289 total

- People look once music starts playing
- Music draws attention (people who are looking at their phones also look up).
- People noticing music just look and walk pass if there is no-one already interacting with it
- However if there is someone interacting with it they look more interested as to what's going on.
- Users are most of the time exploring different combinations, to see what's available (different sounds).
- Don't usually try to make music straight away, but rather explore what's going on first then to exploring different sounds then to exploring different combinations.