

Mustafa Faqiry

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Toronto, Ontario, Canada 

Dedicated IT Support Technician

About Me

Enthusiastic problem-solver with experience in technology, business, and customer service. Focused on simplifying challenges and delivering customer satisfaction. Ready to join the team and drive success together!

Accomplishments

- **Google IT Support Professional Certificate**
- **The Fundamentals of Digital Marketing**
- JavaScript Algorithms and Data Structures

SKILLS

- Tutoring and academic support
- Computer Networking
- Technical Support
- Unixards
- Math Tutoring

links

LinkedIn
www.linkedin.com/in/mustafa-faqiry-441aa716b

Language

English (Fluent)
Persian (Native)

Experience

○ 2023 - 2024

TOP SELL CANADA

Information Technology Support Technician

- Provided technical support to end-users by troubleshooting hardware, software, and network issues.
- Installed and configured computer systems and applications.
- Assisted with maintaining IT infrastructure, ensuring smooth and efficient operation across all devices and networks.

○ 2024 - Present

McDonald's

Restaurant Team Coordinator

At McDonald's, the role involves greeting customers with a friendly smile, taking orders, and ensuring their needs are met. Responsibilities include maintaining an efficient kitchen, managing cash transactions, and keeping the team in sync, all while delivering excellent customer service. This experience has developed skills in multitasking, staying calm under pressure, and maintaining a positive attitude.

Education

○ **Computer Technology/Computer Systems Technology**

George Brown College Continuing Education

- Advanced Diploma
2024Toronto

○ **Bachelor of Science in Software Engineering**

Completed 5 semesters of coursework in Software Engineering.

- Kateb University, Kabul, Afghanistan
2018, kabul

○ **High School Diploma**

- Abdul-Ali Mustaghni Hight School
2018, kabul