

# Customer PowerApps Story: Polaris Vehicle Benefit Solution



PowerApps



## Product Catalog



ALL PRODUCT LINE

ALL SEATS

ALL HORSEPOWER

View All



### GENERAL 1000 PREMIUM

TACKLE ANY TASK. CONQUER ANY TRAIL.

SPECS

ORDER



### RZR S 900

PERFECTLY BALANCED TRAIL WEAPON

SPECS

ORDER



### 800 PRO-RMK® 163

THE ULTIMATE MOUNTAIN SLED.

SPECS

ORDER



### RANGER XP 1000 EPS

MORE RUGGED. MORE REFINED. MORE RANGER.™

SPECS

ORDER



### RZR XP 4 1000 High Lifter

ULTIMATE MUD 4-SEATER.

SPECS

ORDER



### Indian Scout Bobber

IN YOUR FACE POWER.

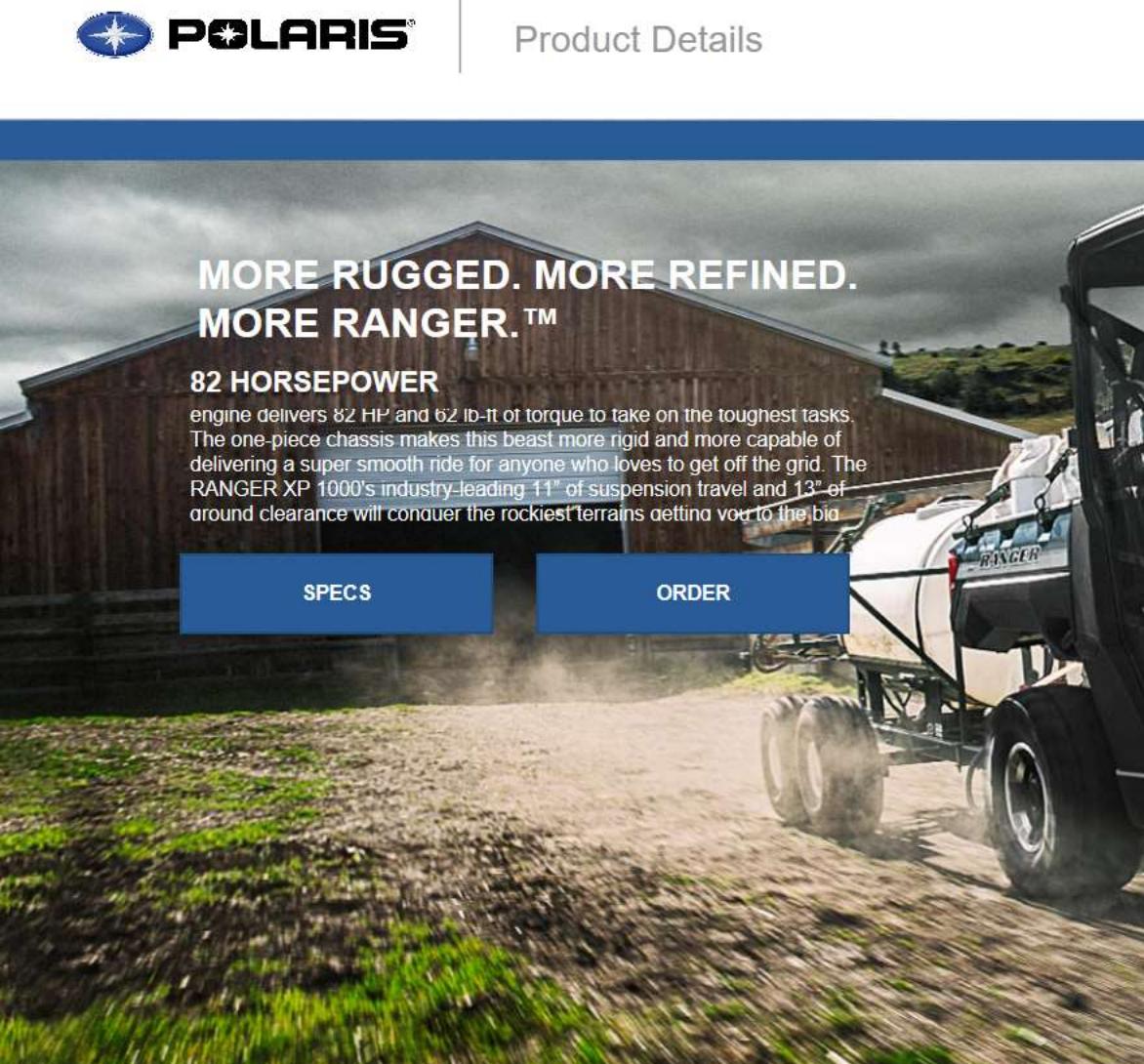
SPECS

ORDER



Type here to search





## Product Details



## **RANGER XP® 1000 EPS Specifications**

Change Mode

| <b>Engine &amp; Drivetrain</b> |   |
|--------------------------------|---|
| Cooling                        | Liquid  |
| Cylinders/Displacement         | 998cc   |
| Drive System Type              | High Performance On Demand<br>Twin AWD/WDNversaTrac/Turbo<br>Mode |
| Engine Braking System (EBS)    | Standard  |
| Engine Type                    | 4-Stroke Twin Cylinder DOHC                                       |
| Fuel System/Battery            | Electronic Fuel Injection   |



| <b>Dimensions</b>                |   |
|----------------------------------|---|
| Bed Box Dimensions (L x W x H)   | 36.75 x 54.25 x 12.5 in (93.3 x 137.8 x 31.75 cm) |
| Estimated Dry Weight             | 1,585 lb (720.9 kg)                               |
| Front/Rear Rack or Box Capacity  | N/A lbs / 1,000 lbs (N/A kg / 453.6 kg)           |
| Fuel Capacity                    | 11.5 gal (43.5 L)                                 |
| Ground Clearance                 | 13 in (33 cm)                                     |
| Overall Vehicle Size (L x W x H) | 120 x 62.5 x 77 in (305 x 158 x 196 cm)           |
| Payload Capacity                 | 1,500 lb (680.4 kg)                               |
| Person Capacity                  | 3   |

10

**Front/Rear Brakes** 4-Wheel Hydraulic Disc with Dual Bore Front Callipers

Parking Brake Park In-Transit

#### **Additional Specification**

Adjustable Oxygen Flow Standard





## My Vehicle



## RANGER XP 1000 EPS

CANCEL

## Ordered



11/19/2018 10:36 AM

Dealer



## Documents



Delivered



### Returned



In this stage

Congrats! We checked your eligibiliy and your request was automatically approved! Get ready for your RANGER XP 1000 EPS.

- Sign the agreement that you've received via email
  - Reach out to your insurance and upload a copy of your insurance card
  - Is your most recent driver's license on file? Make sure to update it on the employee portal.
  - Do you need any new riding equipment to operate the vehicle? Helmet, gloves, ...? Now is the time to get them!





My Vehicle



RANGER XP 1000 EPS

CANCEL

Ordered



11/19/2018 10:36 AM

Dealer



### In this stage

Congrats! We checked your eligibility and you're ready to go with the RANGER XP 1000 EPS:

- Sign the agreement that you've received.
- Reach out to your insurance and update your coverage.
- Is your most recent driver's license or state ID card valid?
- Do you need any new riding equipment?

Type here



Welcome Jeff! How can I help today?

When will my vehicle arrive?



On average it takes about 6 weeks from order to delivery. However, do note that the duration will depend on several factors and that not all vehicles are produced all year round.





https://us.create.powerapps.com/studio/#

# PowerApps

File Home Insert View Action

New screen Theme

Fill = fx Gray4Color.Fill

## Screens

- ProductCatalogScreen
- SideMenu\_1
- Header\_1
- FilterViewAll\_2
- ShoppingGallery
- BackgroundVehicleGallery\_4
- ProductDetail
- MyVehicleRequest
- FeedbackScreen
- Template\_1
- Settings

POLARIS Product Catalog

ALL PRODUCT LINE ALL SEATS ALL HORSEPOWER View All

**GENERAL 1000 PREMIUM**  
TACKLE ANY TASK. CONQUER ANY TRAIL.

**RZR S 900**  
PERFECTLY BALANCED TRAIL WEAPON

**800 PRO-RMK® 163**  
THE ULTIMATE MOUNTAIN SLED.

**RANGER XP 1000 EPS**  
MORE RUGGED. MORE REFINED. MORE RANGER.™

**RZR XP 4 1000 High Lifter**  
ULTIMATE MUD 4-SEATER.

**Indian Scout Bobber**  
IN YOUR FACE POWER.

SPECS ORDER SPECS ORDER SPECS ORDER SPECS ORDER

SCREEN ProductCatalogScreen

Properties Rules Advanced

Fill Background image Select an image... Image position Fit

ProductCatalog...

POU Benefit - WIP Jeff Hay

Environment Polaris (orgf9024126)

Type here to search



App Designer Last Saved on :10/24/2018 8:31 PM Published  
**POU Management**

Save Save And Close Validate Publish Play

**Site Map** Site Map

**Dashboards** Dashboards | 2 | < >

**Business Process Flows** Business P... | 2 | < >

**Entity View (12)**

| Active User | Forms | All | Views | 1   | < > | Charts | All | Dashboards | All |
|-------------|-------|-----|-------|-----|-----|--------|-----|------------|-----|
| Employee    | Forms | 1   | Views | 3   | < > | Charts | All | Dashboards | All |
| Feedback    | Forms | All | Views | All | < > | Charts | All | Dashboards | All |

**Components** **Properties**

**ARTIFACTS**

- Entities** Model and manage business data. >
- Dashboards** Provide an insightful and graphical... >
- Business Process Flow** Define a sequence of steps require... >

**ENTITY ASSETS**

- Forms** Define how users will see and inter... >
- Views** Create a list view of records for an... >
- Charts** Show data in a meaningful and vis... >
- Dashboards** Provide an insightful and graphical... >

https://orgf9024126.crm.dynamics.com/main.aspx?appid=e5a8b550-4faa-41ea-a52c-37603828a410&pagetype=dashboard&id=5e7d5c43-53bc-e811-a963-000d3a18bb57&type=system&\_canOverride=true

# Dynamics 365 POU Management Vehicle Requests > Dashboards

## Requests Overview

### Active VehicleRequests

Vehicle Requests Status

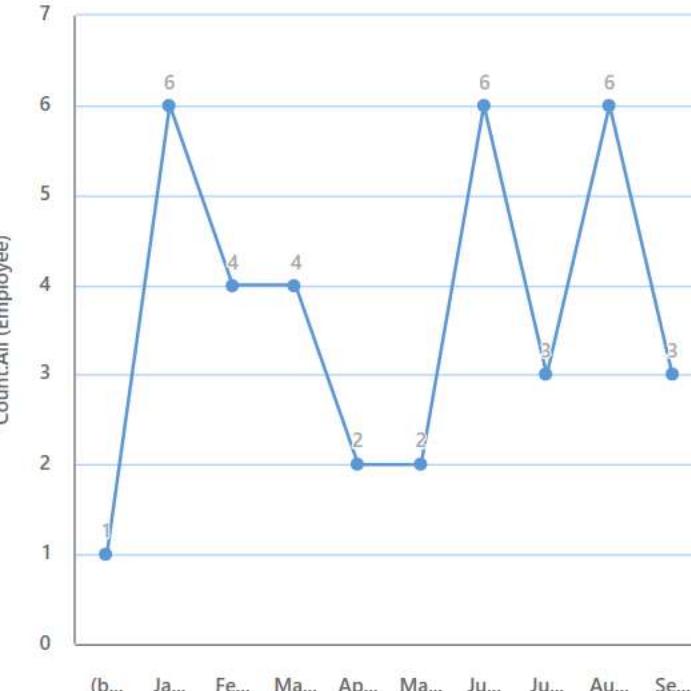
Count:All (Request Code)

| Vehicle Request Status | Count:All (Request Code) |
|------------------------|--------------------------|
| Appr...                | 71                       |
| Dealer                 | 3                        |
| Deliv...               | 37                       |
| New                    | 14                       |
| Ready                  | 5                        |
| Rejec...               | 5                        |
| Retur...               | 6                        |

### Active VehicleRequests Delivered

Vehicles Delivered By Month

Count:All (Employee)

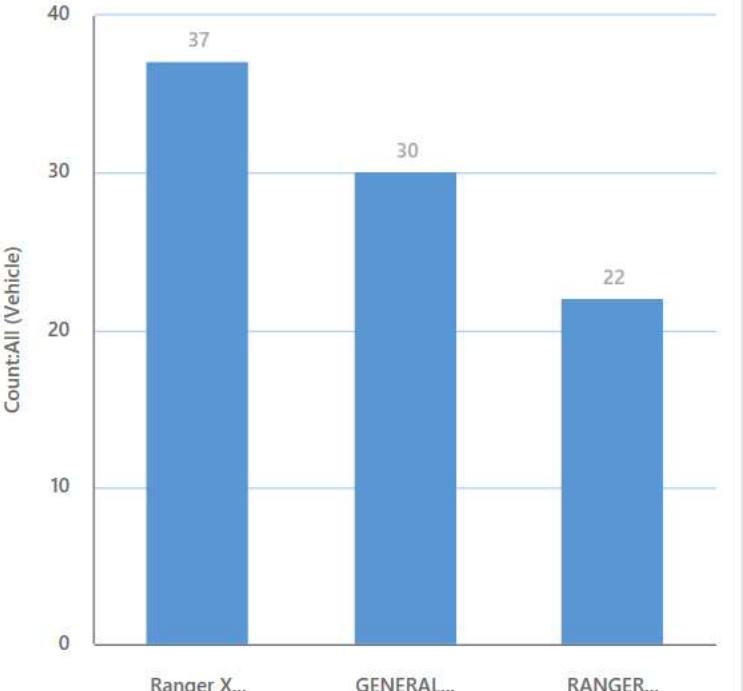


| Month (Delivery Date) | Count:All (Employee) |
|-----------------------|----------------------|
| (b...)                | 1                    |
| Ja...                 | 6                    |
| Fe...                 | 4                    |
| Ma...                 | 4                    |
| Ap...                 | 2                    |
| Ma...                 | 2                    |
| Ju...                 | 6                    |
| Ju...                 | 3                    |
| Au...                 | 6                    |
| Se...                 | 3                    |

### Active VehicleRequests

Vehicles Requested

Count:All (Vehicle)



| Vehicle Requested | Count:All (Vehicle) |
|-------------------|---------------------|
| Ranger X...       | 37                  |
| GENERAL...        | 30                  |
| RANGER...         | 22                  |

https://orgf9024126.crm.dynamics.com/main.aspx?appid=e5a8b550-4faa-41ea-a52c-37603828a410&pagetype=dashboard&id=5e7d5c43-53bc-e811-a963-000d3a18bb57&type=system&\_canOverride=true

# Dynamics 365 Dynamics 365 POU Management Vehicle Requests > Dashboards

## Requests Overview

Dynamics 365 Dashboard Set As Default Refresh All

Count:All (Request Code) Month (Delivery Date) Ranger X... GENERAL... RANGER...

| Vehicle Requested    | Employee | Vehicle Request Status | Employed Since | Employment Duration | Eligible? (Employee) | Modified On         | Created On          |
|----------------------|----------|------------------------|----------------|---------------------|----------------------|---------------------|---------------------|
| RZR S 900            | Jeff Hay | Approved               | 8/31/2012      | 74                  | Yes                  | 11/19/2018 7:27 ... | 11/19/2018 7:27 ... |
| GENERAL 1000 PREMIUM | Jeff Hay | Approved               | 8/31/2012      | 74                  | Yes                  | 11/19/2018 6:29 ... | 11/19/2018 6:29 ... |
| RANGER 570           | Jeff Hay | Dealer                 | 8/31/2012      | 74                  | Yes                  | 11/19/2018 5:45 ... | 11/19/2018 5:43 ... |
| RANGER 570           | Jeff Hay | Approved               | 8/31/2012      | 74                  | Yes                  | 11/19/2018 3:08 ... | 11/19/2018 3:00 ... |
| RZR S 900            | Jeff Hay | Approved               | 8/31/2012      | 74                  | Yes                  | 11/19/2018 1:45 ... | 11/19/2018 1:45 ... |
| GENERAL 1000 PREMIUM | Jeff Hay | Approved               | 8/31/2012      | 74                  | Yes                  | 11/19/2018 1:45 ... | 11/19/2018 1:45 ... |

All # A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

https://orgf9024126.crm.dynamics.com/main.aspx?appid=e5a8b550-4faa-41ea-a52c-37603828a410&pagetype=entityrecord&etn=crefd\_vehicleresquest&id=4271b19a-0fec-e811-a971-000d3a1ca723

# Dynamics 365 POU Management Vehicle Requests > All Vehicle Requests

## VEHICLE REQUEST New Vehicle Request

Vehicle Request Flow (Co... Active for 3 hours

Eligibility (3 Hrs) Order Document Check Delivery Return

General Related

Request

Request Submitted On 11/19/2018

Requested By Jeff Hay

Vehicle Requested RZR S 900

Vehicle In Stock No

Next Stage >

Vehicle Request Status Approved

Vehicle In Stock No

Active Save

Type here to search

Vehicle Request Status Approved

Vehicle In Stock No

Active Save

Type here to search

PowerApps Environment Polaris (orgf9024126)

File Home Insert View Action

New screen Label Button Text Controls Gallery Data table Forms Media Charts Icons

Items = fx 'Vehicle Requests'

Screens

- WelcomeScreen
  - Button1
- Gallery1
- Image2
- Label3

ThankYouScreen

GALLERY

Gallery1

**Properties** Rules Advanced

Data Vehicle Requests

Fields Edit

Layout Title and subtitle

Visible On

Position 34 578 X Y

Size 576 518 Width Height

Color

Border  0

Wrap count 1

Template size 564

Template padding 0

Show scrollbar On

POU Feedback Mobile - WIP Jeff Hay - Saved (Unpublished)

POU Feedback Mobile - WIP Jeff Hay - Saved (Unpublished)

Hello, Jeff Hay

POLARIS

How is your RANGER XP 1000 EPS?

Send feedback

Windows Taskbar

Type here to search

Microsoft PowerApps PowerApps - POU Benefit - POU Benefit - WIP Jeff Hay App Designer Vehicle Request: Information POU Feedback Mobile - Edit your flow | Microsoft Flow POU Report - Power BI

https://us.create.powerapps.com/studio/#

# PowerApps

File Home Insert View Action

New screen Label Button Text Controls Gallery Data table Forms Media Charts Icons

Items = fx 'Vehicle Requests'

Screens

- WelcomeScreen
  - Button1
  - Gallery1
  - Image2
  - Label3
- ThankYouScreen

Data

+ New connection Refresh

- Add static data to your app Import from Excel
- Azure Blob Storage Azure Blob Storage
- JeffH@PowerAppsDemos3.on... Common Data Service
- JeffH@PowerAppsDemos3.on... Dynamics 365
- enriqueplaza@gmail.com Gmail
- https://openweathermap.org HTTP with Azure AD
- https://www.salzburg.gv.at HTTP with Azure AD

GALLERY

Gallery1

Properties Rules Advanced

Data Vehicle Requests

Fields Edit

Layout Title and subtitle

Visible On

Position X 34 Y 578

Size Width 576 Height 518

Color

Border

Wrap count 1

Template size 564

Template padding 0

Show scrollbar On

Cancel

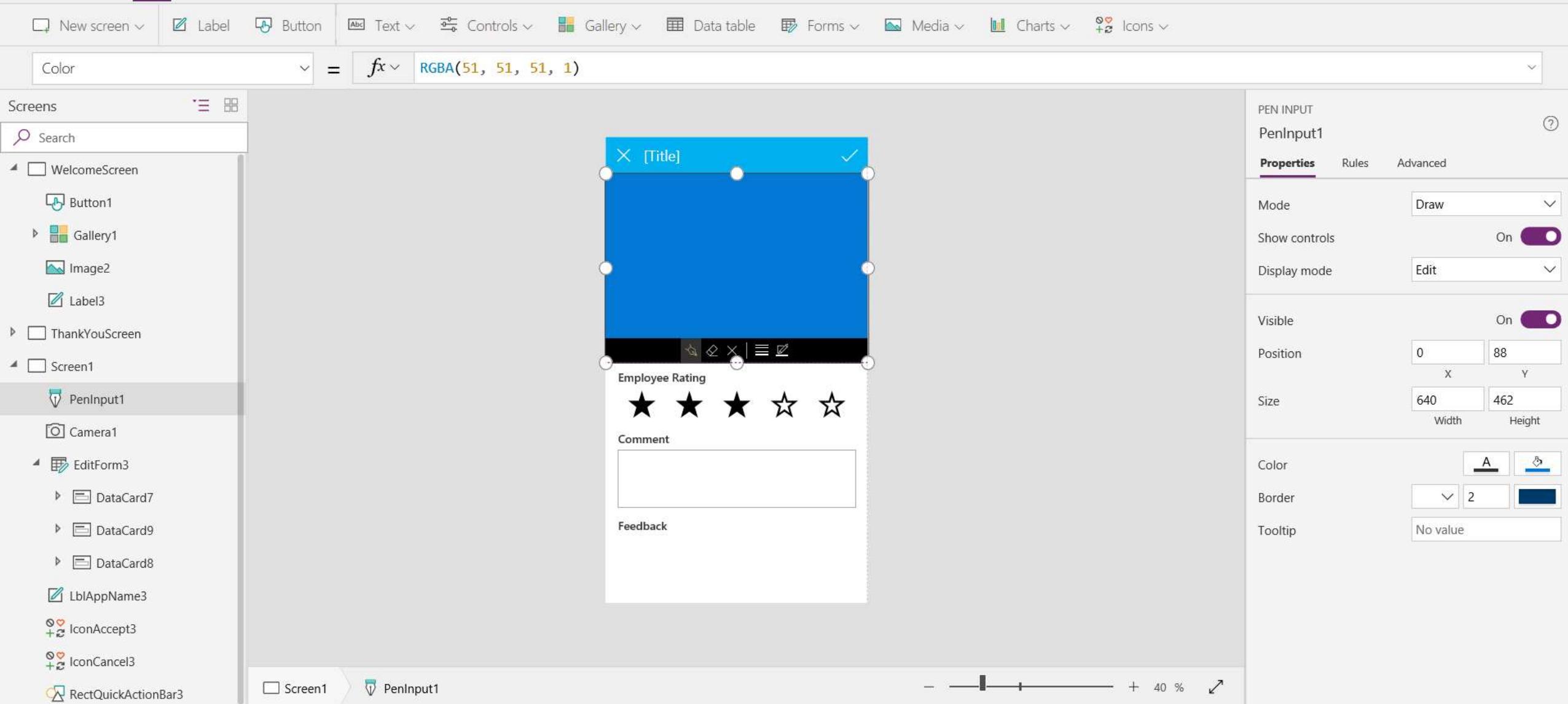
POU Feedback Mobile - WIP Jeff Hay - Saved (Unpublished)

POU Report - Power BI

Type here to search







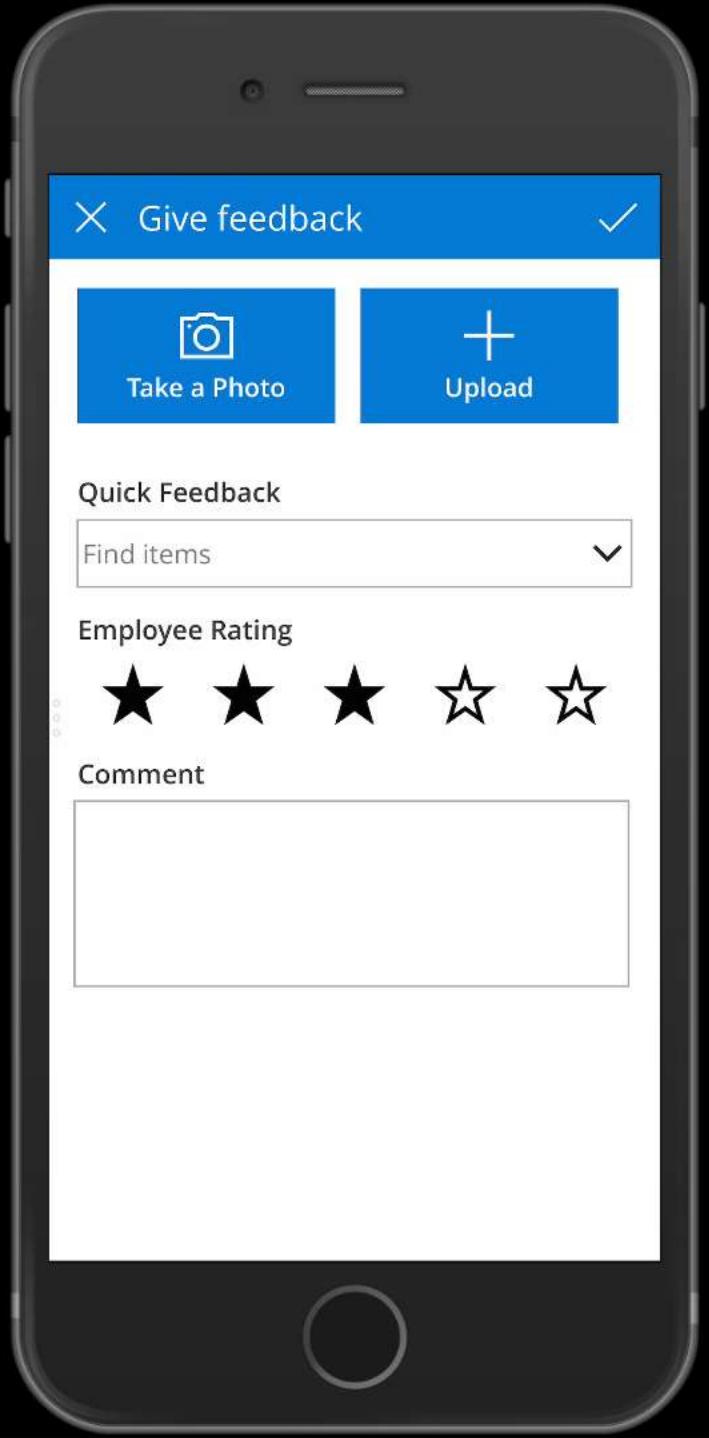


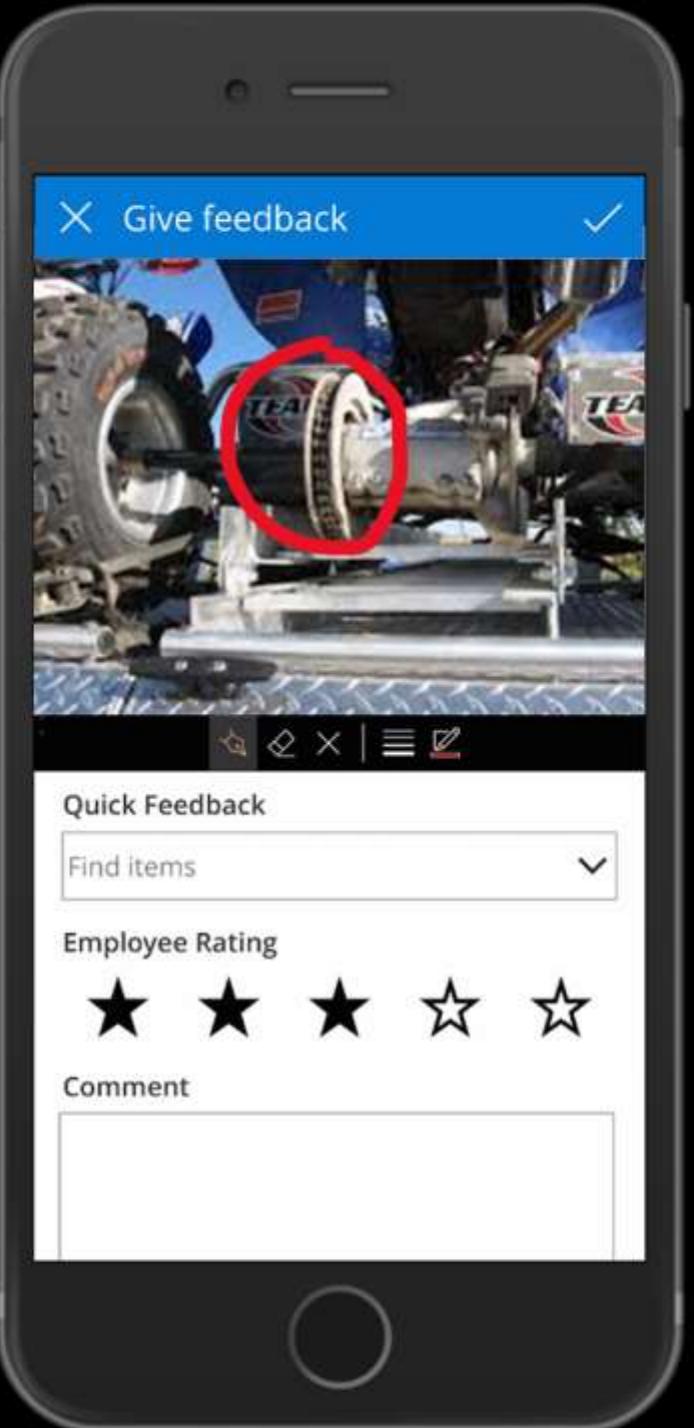
Hello, Jeff Hay



How is your RANGER XP 1000 EPS?

[Send feedback](#)





Microsoft PowerApps PowerApps - POU Benefit - POU Benefit - WIP Jeff Hay App Designer Vehicle Request: Information POU Feedback Mobile Edit your flow | Microsoft Fl POU Report - Power BI

https://us.create.powerapps.com/studio/#

# PowerApps

File Home Insert View Action

POU Feedback Mobile - WIP Jeff Hay - Saved (Unpublished)

New screen Label Button Text Controls Gallery Data-table Forms Media Charts Icons

Color:  =  RGBA(51, 51, 51, 1)

Screens

- Search
- WelcomeScreen
  - Button1
  - Gallery1
  - Image2
  - Label3
- ThankYouScreen
- Screen1
  - PenInput1
  - Camera1
  - EditForm3
    - DataCard7
    - DataCard9
    - DataCard8
  - LblAppName3
  - IconAccept3
  - IconCancel3
  - RectQuickActionBar3

[Title]

Employee Rating

Comment

Feedback

PEN INPUT

PenInput1

Properties Rules Advanced

Mode: Draw

Show controls: On

Display mode: Edit

Visible: On

Position: X: 0 Y: 88

Size: Width: 640 Height: 462

Color:

Border:  2

Tooltip: No value

Screen1 PenInput1

Type here to search

Windows Start button

# Flow

Sentiment feedback loop

Take action on feedback with negative sentiment

Score is less than 0.3

If yes:

- Get Vehicle Manager
- Send a notification mail

If no:

- Add an action

Add an action

Send an email

+ New step Save

```
graph TD; Start(( )) --> Cond[Take action on feedback with negative sentiment]; Cond --> IfYes[If yes]; Cond --> IfNo[If no]; IfYes --> GetVM[Get Vehicle Manager]; GetVM --> SendMail[Send a notification mail]; IfNo --> AddAction1[Add an action]; AddAction1 --> SendEmail[Send an email];
```

Microsoft PowerApps PowerApps - POU Benefit - POU Benefit - WIP Jeff Hay App Designer Vehicle Request: Informatio POU Feedback Mobile - WII Edit your flow | Microsoft Fl POU Report - Power BI

https://app.powerbi.com/groups/459f0b65-1ebe-4d6c-b9b4-9edece6ff31c/reports/eca57cef-509e-4ce9-a53f-8fa1b4044c29/ReportSectionfc72f6ba3032aacbc1e3

# Power BI

Polaris > POU Report

File View Edit report Explore Refresh Pin Live Page Reset to default View related Favorite Subscribe Share ...

Home (preview) Favorites Recent Apps Shared with me Workspaces Polaris

21 Comments 65% Average Sentiment 99% Highest sentiment 3% Lowest sentiment

## Polaris Feedback Dashboard

Feedback Sentiment Analysis

Filter On Date Feedback Was Created Last 1 Select No filters applied

Sentiment Slider 0.03 0.99

### Comments by Sentiment

Negative Neutral Positive

24% 24% 52%

### Sentiment (%) by Vehicle

| Model                     | Sentiment (%) |
|---------------------------|---------------|
| RZR S 900                 | 88%           |
| RANGER XP 1000 EPS        | 78%           |
| Indian Scout Bobber       | 71%           |
| RANGERCREW XP 1000 EPS HL | 39%           |

### Feedback Details

**Comment**

This vehicle is wonderful!

The ranger XP 1000 EPS has been great for me. The steering seems a bit stiffer than the other vehicles though!

The performance and comfort of the General 4 1000 is great. I have only had this machine for 2 months, so we will see if it lasts as long as my 1999 Sportsman 500 that is still going strong. The CST tires are my least favorite thing about the machine. They seem to excel at hurling small stones at the riders behind me or send them ricocheting around the wheel wells. Glad I did not wait until 2019 to purchase as the blue color for 2019 is hideous. Love the Radar Blue!

The Machine is almost Flawless! Will climb, eat, and drive, anywhere I've pointed it. I have had some EPS Issues and the belt makes some pretty terrible noises every now and again. If I had to change anything, it would be smoother suspension, different factory seat belts, maybe more toward a harness type. Right now they cut a person in half and the retractor gets really stiff!!! Beyond that I am impressed.

The Indian Bobber is probably the most beatifull bike we have in stores

**Indian Scout Bobber**

The Indian Bobber is probably the most beatifull bike we have in stores right now. So happy I could take one home for a year. Looking forward to hit the road. Who's joining?

Jeff Hay

Add to Backlog Plan Interview

FILTERS

Vehicle Requests Feedback Sentiment Analysis

Type here to search