

# **ESS-Employee Self Service User Guide**



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# 1.0 Audience

This document is intended as a complete guide for ESS-User in using OrangeHRM 2.7. This document is specially designed for non-specialists; specialists may find the document a useful point of reference. By reading this guide, you will learn how to use OrangeHRM through the elements of the graphical user interface and what's behind some of the advanced features that are not always obvious at first sight. It will hopefully guide you around some common problems that frequently appear for users of OrangeHRM.

# 2.0 The System

Log in to the OrangeHRM System using your ESS-User account that has been created by the HR Admin as shown in Figure 2.0.



OrangeHRM ver 2.7 © OrangeHRM Inc. 2005 - 2012 All rights reserved.

Figure 2.0: Log in Panel



# 3.0 My Info Module

My Info Module is a powerful tool providing employees of the company with the ability to view relevant information such as personal information and updating personal information with web enabled PC without having to hassle the HR staff.

The functionality of this module spans through the entire system, making information available anywhere, anytime. All information is subject to company's defined security policy, where he/she can only view the information he/she is authorized to. An ESS-User can only edit certain fields in the ESS Module, maintaining the security and confidentiality of employee information.

#### 3.1 Personal Details

When an ESS-User logs into the system for the first time, the first thing they will see is the "Personal Details" screen as shown in Figure 3.0. They are able to edit and enter certain fields.

The following are restricted fields where an ESS-User cannot make changes to the following details and need to be populated by the HR Admin and the respective ESS-Supervisor.

#### Personal Details

- Employee ID
- SSN No
- SIN No
- Driver License No
- · Date of Birth



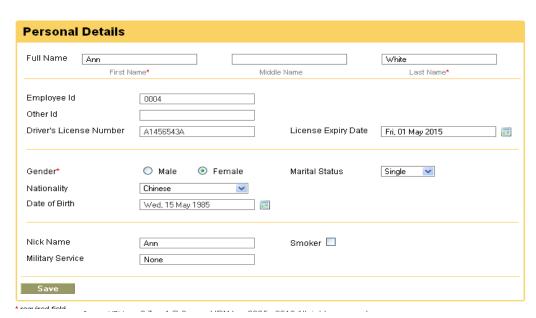


Figure 3.0: Personal Details



## 3.2 Photograph

The ESS-User can add a photograph of himself/herself by clicking on the photograph at corner of the screen and the screen as shown in Figure 3.1 will appear.





Figure 3.1: Photograph

Click "Browse" and then select a photograph from the relevant path. Click "Upload" once you have selected the picture .The picture selected will be populated on the photograph section.

\*Note: You may only upload a maximum size of 1 Megabyte in jpg, png, gif format.

#### 3.3 Contact Details

Contact information can be entered from here. Click on "Contact Details" under the "Personal" column and the screen as shown in Figure 3.2 will appear.

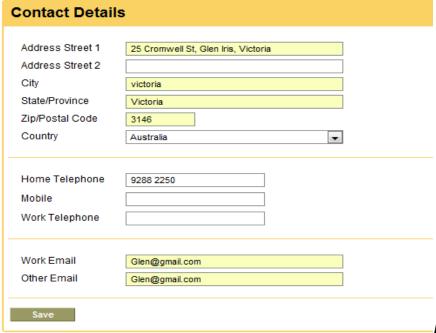


Figure 3.2: Contact Details



Click "Edit" to enter the information.

You can edit the following;

- Country Select the country from the drop down
- 2 Street 1
- 2 Street 2
- ② City/Town
- ☑ State/Province If the country is United Sates you can select from the drop down menu or you need to enter it manually
- 2 ZIP Code
- 2 Home Telephone
- 2 Mobile
- 2 Work Telephone
- 2 Work Email
- 2 Other Email

Once you have completed this form click "Save".

### 3.4 Emergency Contact

Contact details which will be needed during an emergency can be entered here. Select "Emergency Contacts" on the "Personal" column and the screen as shown in Figure 3.3 will appear.

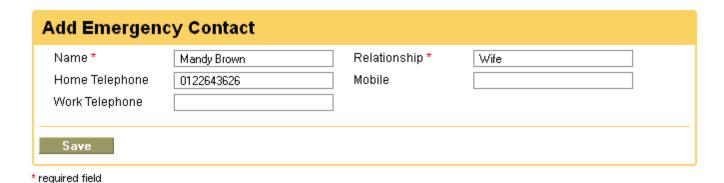


Figure 3.3: Add Emergency Contact

Enter the "Name" of the person you wish the company to contact in case of emergency, your "Relationship" with the contact person provided and a "Home Telephone" or "Mobile Number" the company can reach him/her.

Click "Save" once the fields are added, the emergency contact will be listed as shown in Figure 3.4





Figure 3.4: Assigned Emergency Contacts

You may add multiple entries of emergency contact person.

To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking "Delete".

You may also upload any attachment that would support the details you have entered on the form by clicking "Add" under the "Attachment" and selecting a file from a relevant path and upload the following file by clicking "Upload".

# 3.5 Dependents

If you have any dependents you can enter them here. To add a dependent, click on "Dependents" under the "Personal" column and the screen as shown in Figure 3.5 will appear.

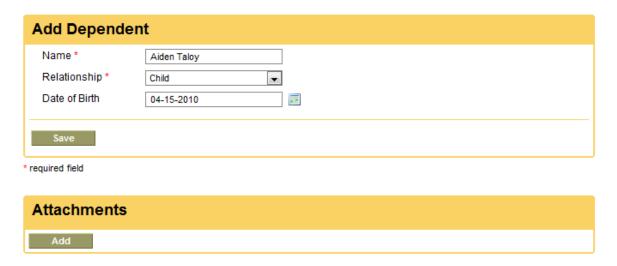


Figure 3.5: Add Dependents



Enter the "Name" of your dependent, the "Relationship" of the dependent to you and his/her "Date of Birth".

Click "Save" once you have entered the following fields and your dependent will be listed as shown in Figure 3.6.

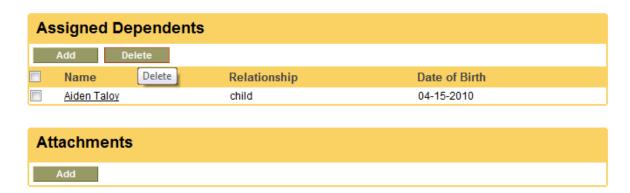


Figure 3.6: Assigned Dependents

You may add multiple entries of dependants.

To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking "Delete".

You may also upload any attachment that would support the details you have entered on the form by clicking "Add" under the "Attachment" and selecting a file from a relevant path and uploading the following file by clicking "Upload".

# 3.6 Immigration

Your immigration information can be entered here. To add your immigration information, select "Immigration" under the "Personal "column and the screen as shown in Figure 3.7 will appear.





Figure 3.7: Add Immigration

Select the document type (Passport or Visa) you wish to add details of, the "Number" whether it is a passport number or a visa number, the "Issued Date", "Expiry Date", the "Eligible Status" of your Passport/Visa and the "Eligible Review Date" as to when the eligibility status was reviewed. You may write a comment if necessary.

Click "Save" once the fields are added and the following immigration documents will be listed as shown in Figure 3.8.



Figure 3.8: Assigned Immigration Documents

You may add multiple entries of immigration documents.



To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking "Delete".

You may also upload any attachment that would support the details you have entered on the form by clicking "Add" under the "Attachment" and selecting a file from a relevant path and uploading the following file by clicking "Upload".

#### 3.7 **Job**

The ESS-User cannot make changes in the job details. You are only able to view your job details that have been pre-defined by the administrator as shown in Figure 3.9. You are restricted from editing the following fields:

#### Job

- Job Title
- Jobs Specification
- Employment Status
- Job Category
- Joined Date
- Sub Unit
- Location
- Employment Contract Start Date
- Employment Contract End Date



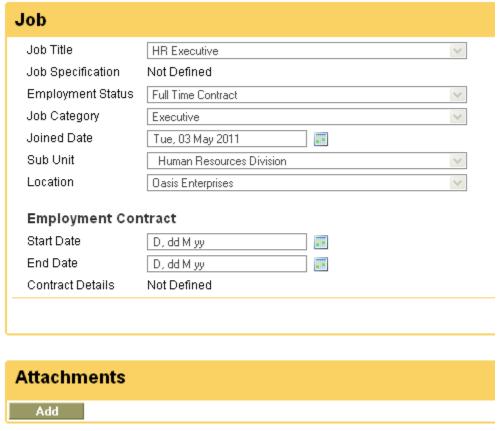


Figure 3.9: Job Details

You may upload any attachment that would support the details that has been entered on the form by clicking "Add" under the "Attachment" and selecting a file from a relevant path and uploading the following file by clicking "Upload".

# 3.8 Salary

The salary information field is completely hidden from the ESS-User as shown in Figure 3.10. Only the HR Admin has access to this information and has to be manually communicated to the ESS-User. You are restricted from editing the following fields:

### Salary

- Pay Grade
- Salary Component
- Pay Frequency
- Currency
- Amount



- Comments
- Add Direct Deposit Details
  - Account Number
  - Account Type
  - Routing Number
  - Amount



Figure 3.10: Salary Details

You may upload any attachment that would support the your salary information by clicking "Add" under the "Attachment" and selecting a file from a relevant path and uploading the following file by clicking "Upload".

### 3.9 Report To

As an ESS-User, you are only able to view the list of supervisors that you report to and if you are an ESS-Supervisor as well, you will see the list of your subordinates as shown in Figure 3.11. You are restricted from editing the following fields:

### Report To

- Assigned Supervisors
- Assigned Subordinates



Figure 3.11: ESS User View of Assigned Supervisors



You may upload any attachment that would support the details that has been entered on the form by clicking "Add" under the "Attachment" and selecting a file from a relevant path and uploading the following file by clicking "Upload".

#### 3.10 Qualifications

### Work Experience

Your previous work experiences can be entered here. To enter previous work experiences, go to **My Info>> Personal>>Qualifications** and click "Add" under "Work Experience" and the screen as shown in Figure 3.12 will appear.

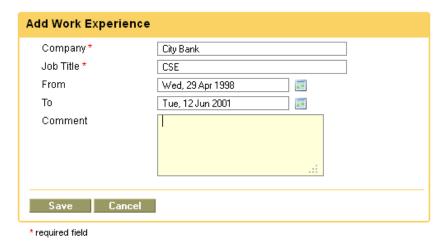


Figure 3.12: Add Work Experience

Click "Save" once all the fields are entered and the particular work experience will be listed as shown in Figure 3.13

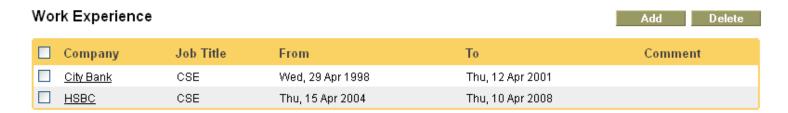


Figure 3.13: Work Experience List

You may enter multiple entries of work experience.



#### Education

You are able to enter details of your education here. To enter education details, go to **My Info>>Personal>>Qualifications** and click "Add" under "Education" and the screen as shown in Figure 3.14 will appear.

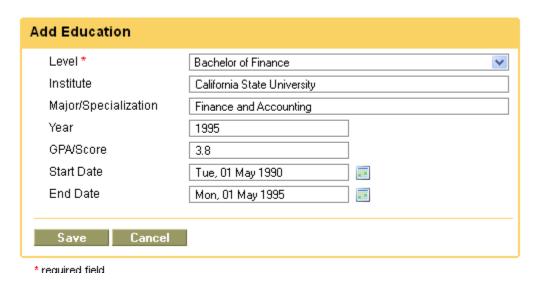


Figure 3.14: Add Education

Click "Save" once all the fields are entered and the particular education details will be listed as shown in Figure 3.15.

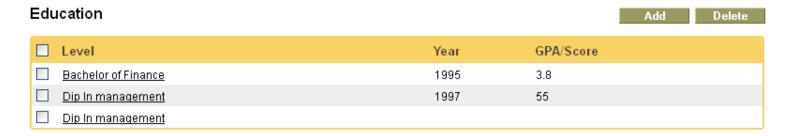


Figure 3.15: List of Education Background

You may enter multiple entries of education.



If you have any special talents or skills they can be entered here. To enter skills, go to **My Info>>Personal>>Qualifications** click "Add" under "Skills" and the screen as shown in Figure 3.16 will appear.

#### Skills

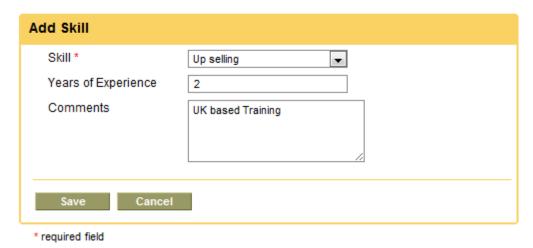


Figure 3.16: Add Skill

Click "Save" once all the fields are entered and the particular skill will be listed as shown in Figure 3.17



Figure 3.17: List of Skills

You may enter multiple entries of skills.



You can enter the various languages that you are competent in, with the level of competency. To enter your language of competency, go to **My Info>>Personal>>Qualifications** and click "Add" under "Language" and the screen as shown in Figure 3.18 will appear.

#### Languages



Figure 3.18: Add Language

Click "Save" once all the fields are entered and the particular language of competency will be listed as shown in Figure 3.19.



Figure 3.19: List of Languages of Competency

You may enter multiple entries of languages.



#### License

Here you can enter the licenses that you may have. To enter licenses, go to **My Info>>Personal>>Qualifications** click "Add" under "License" and the screen as shown in Figure 3.20 will appear.

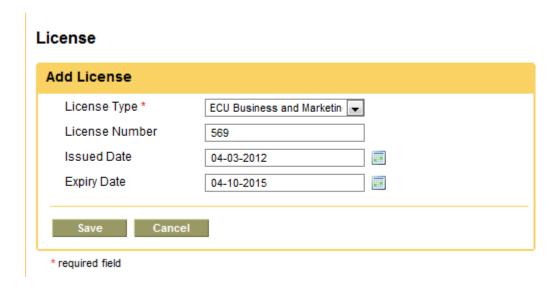


Figure 3.21: Add License

Click "Save" once all the fields are entered and the particular license will be listed as shown in Figure 3.22



Figure 3.22: List of Licenses

You may enter multiple entries of licenses.



Any supporting documents regarding your qualification that you think is needed by the management can be attached here. Please note that each document cannot exceed 1 megabyte, but you can attach more than one document. To add an attachment, click "Add" under attachment and the screen as shown in Figure 3.23 will appear.

Click "Browse" and select the file from the relevant path and click "Upload" to upload it.

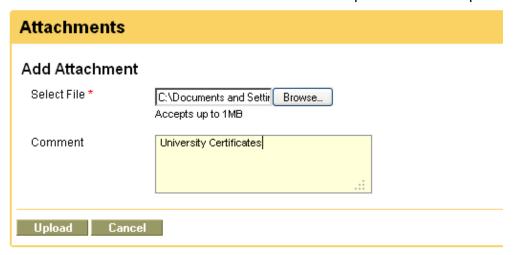


Figure 3.23: Add Attachment

Once you have uploaded the file, the file will be listed as shown in Figure 3.24

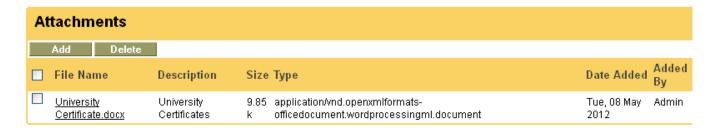


Figure 3.24: List of Attachments

To delete an entry click on the check box next to the particular entry and click "Delete". Multiple selections can be deleted simultaneously.



## 3.11 Membership

If you are a members of any committee, institute etc. those details can be entered here. To enter membership details, go to **My Info>>Personal>>Membership** and click "Add" and the screen as shown in Figure 3.25 will appear.



Figure 3.25: Add Membership Details

Click "Save" once all the fields are entered and the particular membership detail will be listed as shown in Figure 3.26.

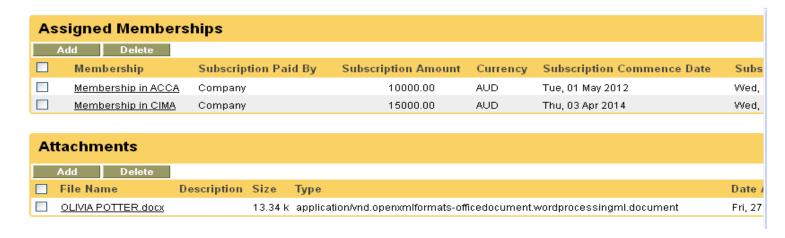


Figure 3.26: Assigned Memberships

You may enter multiple entries of memberships.



To delete an entry, click on the check box next to particular entry. It is also possible to delete multiple entries at the same time by clicking the check box entries you wish to delete and simply clicking "Delete".

You may also upload any attachment that would support the details you have entered on the form by clicking "Add" under the "Attachment" and selecting a file from a relevant path and upload the following file by clicking "Upload".

# 3.12 Leave Summary

You are only able to view your personal leave summary as shown in Figure 3.27. Only the HR admin has access in editing your leave entitlement.

Employee Name	Leave Type	Leave Entitled (Days)	Leave Scheduled (Days)	Leave Taken (Days)	Leave Balance
Bazz Smith	Annual Leave	12.00	0.00	<u>4.00</u>	8.00
Bazz Smith	Casual Leave	6.00	0.00	0.00	6.00
Bazz Smith	Lieu Leave	2.00	0.00	0.00	2.00
Bazz Smith	Maternity Leave	0.00	0.00	0.00	0.00
Bazz Smith	Medical Leave	6.00	<u>5.50</u>	0.00	0.50

Figure 3.27: ESS-User Leave Summary

#### 3.13 Leave List

This feature shows all your leave requests. You are able to view your leave requests and you may only "Cancel" your pending/scheduled leave requests. To cancel leave request, select "Cancel" from the "Action "drop down selection as shown in Figure 3.28



Date	Employee Name	Leave Type	(Days)	Number of Days	Status	Comments		Actions
Wed, 12 Sep 2012 to Thu, 13 Sep 2012	<u>Berty Cruise</u> <u>Brown</u>	Lieu Leave	1.00	2.00	Canceled(1), Scheduled(1)		-	Go to Det: <u>View</u>
Thu, 14 Jun 2012 to Fri, 15 Jun 2012	Berty Cruise Brown	Annual Leave	3.33	2.00	Rejected(2)		-	
Mon, 21 May 2012 to Tue, 22 May 2012	Berty Cruise Brown	Medical Leave	5.00	2.00	Scheduled(1), Rejected(1)		,	Go to Det: <u>View</u>
Thu, 17 May 2012 to Fri, 18 May 2012	Berty Cruise Brown	Annual Leave	3.33	2.00	Scheduled(2)			Select Act
Wed, 16 May 2012	<u>Berty Cruise</u> <u>Brown</u>	Annual Leave	3.33	0.89	Pending Approval(0.89)		-	Cancel Select Act
<u>Tue, 08 May 2012 to</u> <u>Wed, 09 May 2012</u>	Berty Cruise Brown	Casual Leave	5.00	2.00	Taken(2)	Overstaff	-	
<u>VVed, 02 May 2012 to</u> <u>Thu, 03 May 2012</u>	<u>Berty Cruise</u> <u>Brown</u>	Casual Leave	5.00	2.00	Taken(2)	My mother's bday	-	
<u>Tue, 01 May 2012</u>	<u>Berty Cruise</u> <u>Brown</u>	Annual Leave	3.33	0.67	<u>Taken(0.67)</u>	To take half day.	-	
Thu, 26 Apr 2012 to Fri, 27 Apr 2012	Berty Cruise Brown	Casual Leave	5.00	2.00	Taken(2)		,	
Save			07 100	UDW - 0005 - 0040	AU			

Figure 3.28: ESS-User Leave List

# By clicking on your "Name" you will be able to access your PIM records.

To perform an action on the leave request click on the "Action" drop down and select "Cancel". Click "Save" to confirm action.

You can view complete details of your leave by clicking on the "Date" or "Status" of your leave request and the screen as shown in Figure 3.29

My Leave Deta	ails					
Date	Leave Type	Leave Balance (Days)	Duration (Hours)	Status	Comments	Actions
Wed, 16 May 2012	Annual Leave	3.33	8.00	Pending Approval		Select Action
Save Bac	:k					Cancel



Figure 3.29: "My Leave" Details

You may perform an action on your individual leave request on per day basis by selecting from the "Action" drop down menu. Select "Cancel" to cancel the leave request and click "Save".

# 4.0 Leave Module

The leave module is a comprehensive leave management system where an employee can apply for leave via online (internet/intranet). Email will be sent to notify the Admin and the relevant supervisors who can then approve/reject the leave.

The ESS- User is able to view their current leave entitlement, leave balance and notification of leave approval by their supervisors or the Admin.

The ESS-User will be able to view the following on the Leave Module which will further be explained in details:

- Leave Summary
- My Leave
- Apply

## 4.1 Leave Summary

This feature allows you to view the summary of your leave and your leave entitlement. **To view**, go to Leave >> Leave Summary and a screen as shown in Figure 4.0 will appear.

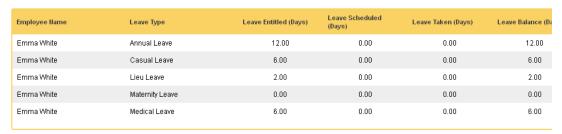


Figure 4.0: Leave Summary

# 4.2 My Leave

Your personal leave request details can be viewed here. To view your leave requests details, go to **Leave>> My Leave** and the screen as shown in Figure 4.1 will appear.



Date	Employee Name	Leave Type	Leave Balance (Days)	Number of Days	Status	Comments		Actions
Wed, 12 Sep 2012 to Thu, 13 Sep 2012	Berty Cruise Brown	Lieu Leave	1.00	2.00	Canceled(1), Scheduled(1)		,	Go to Det: <u>View</u>
Thu, 14 Jun 2012 to Fri, 15 Jun 2012	Berty Cruise Brown	Annual Leave	3.33	2.00	Rejected(2)		,	
Mon, 21 May 2012 to Tue, 22 May 2012	<u>Berty Cruise</u> <u>Brown</u>	Medical Leave	5.00	2.00	Scheduled(1), Rejected(1)		,	Go to Det: <u>View</u>
Thu, 17 May 2012 to Fri, 18 May 2012	Berty Cruise Brown	Annual Leave	3.33	2.00	Scheduled(2)			Select Act
Wed, 16 May 2012	<u>Berty Cruise</u> <u>Brown</u>	Annual Leave	3.33	0.89	Pending Approval(0.89)		,	Cancel Select Act
<u>Tue, 08 May 2012 to</u> <u>Wed, 09 May 2012</u>	<u>Berty Cruise</u> <u>Brown</u>	Casual Leave	5.00	2.00	Taken(2)	Overstaff	,	
Wed, 02 May 2012 to Thu, 03 May 2012	<u>Berty Cruise</u> <u>Brown</u>	Casual Leave	5.00	2.00	Taken(2)	My mother's bday	,	
Tue, 01 May 2012	<u>Berty Cruise</u> <u>Brown</u>	Annual Leave	3.33	0.67	<u>Taken(0.67)</u>	To take half day.	,	
Thu, 26 Apr 2012 to Fri, 27 Apr 2012	Berty Cruise Brown	Casual Leave	5.00	2.00	Taken(2)		-	
Save			07 100	IDM - 0005 0040	AU			

Figure 4.1: My Leave Details

# By clicking on your "Name" you will be able to access your PIM records.

To perform an action on the leave request click on the "Action" drop down and select "Cancel". Click "Save" to confirm action.

You can view complete details of your leave by clicking on the "Date" or "Status" of your leave request and the screen as shown in Figure 4.2.

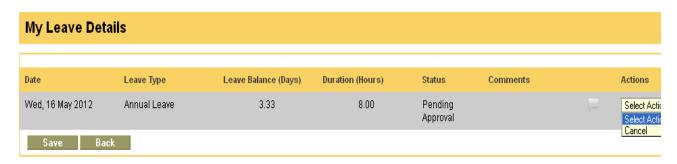


Figure 4.2: "My Leave" Details



You may perform an action on your individual leave request on per day basis by selecting from the "Action" drop down menu. Select "Cancel" to cancel the leave request and click "Save".

### 4.3 Apply

You are able to apply for a specific leave type through this feature depending on your leave entitlement. To apply for a specific leave type, go to **Leave>>Apply** and the screen shown as shown in Figure 4.2 will appear.

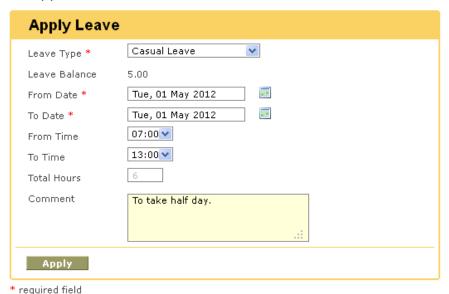


Figure 4.2: Apply for Leave

Select the leave type from the drop down menu and the "From Date" and "To Date" you require the leave, once you select the dates you will see the "From Time", "To Time" and "Total Hours". You can enter the times and the "Total Hours" would automatically populate. The "Leave Balance" would also appear indicating how may leave balance you have for the particular leave type. You may also add a comment on why you need the leave.

\*Note: If you are applying for leave for less than 24 hours, the "From Time" and "To Time" option would appear prompting you to enter the times in which you would be on leave.

Once you have filled in the details click "Apply" and a mail will be sent to the Supervisor and the Admin for approval. The status of your leave application can be seen in "My Leave" as shown in Figure 4.3.



Date	Employee Name	Leave Type	Leave Balance (Days)	Number of Days	Status	Comments		Actions
Wed, 12 Sep 2012 to Thu, 13 Sep 2012	Berty Brown	Lieu Leave	0.00	2.00	Scheduled(2)		,	Select Ac
<u>Thu, 14 Jun 2012 to</u> <u>Fri, 15 Jun 2012</u>	Berty Brown	Annual Leave	6.00	2.00	Rejected(2)		,	
<u>Tue, 08 May 2012 to</u> <u>Wed, 09 May 2012</u>	Berty Brown	Casual Leave	5.00	2.00	Scheduled(2)	Overstaff		Select Ac
Wed, 02 May 2012 to Thu, 03 May 2012	Berty Brown	Casual Leave	5.00	2.00	Scheduled(2)	My mother's bday	<u></u>	Select Ac
Tue, 01 May 2012	Berty Brown	Annual Leave	6.00	0.67	Pending Approval(0.67)	To take half day.	-	Select Ac
<u>1hu, 26 Apr 2012 to</u> <u>Fri, 27 Apr 2012</u>	<u>Berty Brown</u>	Casual Leave	5.00	2.00	laken(2)		-	
Save								

Figure 4.3 My Leave Request

# 5.0 Time Module

The module automates time tracking related processes of an ESS-User. The functionality of this module is to allow the ESS-User to enter and submit their timesheet and enter their punch in/punch out time which enhances the organization's performance by eliminating paperwork and manual processes associated with time and attendance needs.

The ESS-User will be able to view the following on the Time Module which will further be explained in details:

- Timesheet
  - My Timesheet
- Attendance
  - My Records
  - Punch-In/Out

### 5.1 Timesheet

### **Entering and Submitting a Timesheet**

The ESS-User will be able to enter and submit his timesheet for a particular project he/she was assigned to. To enter a timesheet, go to **Time>> Timesheet>> My Timesheet** and the screen as shown in Figure 5.0 will appear.





Figure 5.0: Enter Timesheet

The current week will populate under the "Timesheet for Week". You may also add a timesheet for another week period by clicking "Add Timesheet" and another field, "Select a Day to Create Timesheet" will appear in which you can select the first day of the week from the drop down menu and the system will automatically calculate a one-week time period from the date entered as shown in Figure 5.0.

\*Note: Once you have added a timesheet for a specific week, you cannot move from one timesheet of a specific week period to another unless you have entered the details for the current one that you have opened.

Once you have determined the week period for the timesheet, you can now enter the timesheet details by clicking "Edit" and the screen as shown in Figure 5.1 will appear.

# Edit Timesheet for Week Mon, 30 Apr 2012



Figure 5.1: Edit Timesheet

The following options are available when editing the timesheet:

- **Cancel**: allows the user to cancel any changes made in the timesheet.
- Save: allows the user to save any changes made in the timesheet.
- Add Row: allows the user to enter another row to enter details of project activities and the corresponding times spent.



- **Remove Rows**: allows the user to delete a row by clicking on the selected check box and clicking "Remove Row".
- Reset: allows the user to reset the details entered and enter new timesheet details.

You can select from the "Project Name" and "Activity Name" that was assigned to you and enter the number of hours you have spent for each activity for the whole week. You may also add a row by clicking "Add Row" to enter another timesheet record for another project activity.

Click on the check box beside the project name before you click "Save" to save the particular records and the screen as shown in Figure 5.2 will appear.

\*Note: You need to be assigned to a project first to enter your details in your timesheet.

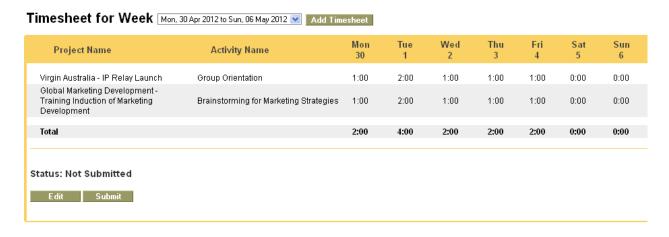


Figure 5.2: Save Timesheet

You may also remove a particular record after the timesheet has been saved by clicking "Edit" and the screen as shown in Figure 5.3 will appear. Click on the check box for the particular row you want removed and click "Remove Rows" and the record will no longer appear on the timesheet record.



Figure 5.3: Remove Rows

Once the necessary changes have been made, click "Submit" to submit the completed timesheet and you will see the status change from "Not Submitted" to "Submitted" as shown in Figure 5.4





Figure 5.4: Submit Timesheet

The action performed on the timesheet will appear below the screen indicating the "Action" performed, who it was "Performed By" and the "Date" it was performed.

### **Timesheet Approval/Rejection/Edit**

Once the timesheet has been submitted it will be sent to the HR Admin (if the HR Admin has subscribed to the following notification type) and your supervisor.

The ESS-User may edit a submitted timesheet by clicking on "Edit "as shown in Figure 5.4. The Admin or the ESS-Supervisor may either Approve/Reject/Edit the submitted timesheet.

Once the submitted timesheet has been "Approved" the ESS-User will be notified and cannot make any changes to the timesheet submitted.

However if the submitted timesheet has been "Rejected", the ESS-User will be notified and is able to "Edit" the timesheet and re-submit the timesheet for approval.

#### 5.2 Attendance

This feature allows the ESS-User to record his attendance by entering his punch in and punch out time as well as his attendance details.



This feature allows capturing the number of hours that you have spent while working for the company. To access the Punch In/Out tab, go to **Time>> Attendance>>Punch In/Out** and the screen as shown in Figure 5.5 will appear.



Figure 5.5: Punch In

\*Note: If the HR Admin has configured the attendance settings, the "Time" and "Date" for both punch in/out could be modified, otherwise the system will automatically capture the "system date/time" and it cannot be modified.

Enter the relevant fields and click "In", the screen as shown in Figure 5.6 will appear.

The details of your last punch in time will be populated below the screen as shown in Figure in 5.6. To punch out, click "Out".



Figure 5.6: Punch Out



### My Records

Once you have entered your punch In/Out times, it will be listed in your "My Records". To view details, go to **Time>> Attendance>> My Records** and the screen as shown in Figure 5.7 will appear.

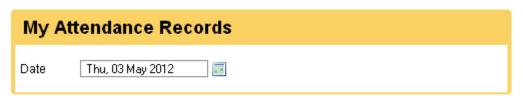


Figure 5.7: View My Records

Enter the date you want the attendance record to be shown and the screen as shown in Figure 5.8 will appear.



Figure 5.8: "My Records" in Details

\*Note: If the HR Admin has configured the attendance settings the following options, "Edit" and "Delete" could be seen and selected otherwise both options will not be visible.

To edit the record, click "Edit" and enter the information. To delete the record, click on the check box beside the record and click "Delete".



The ESS-User will be able to view the scheduled performance review by his particular supervisor/reviewer. To view your performance review, go to **Performance>>Reviews** and the screen as shown in Figure 6.0 will appear.



Figure 6.0: Performance Review Summary

You will see the "Review Period" that your supervisor/reviewer would be conducting the performance review, when the review is "Due" to be submitted and the "Status" of the review and the name of the "Reviewer".

The outcome of the review will not be visible to the ESS-User; however the Admin and the Reviewer will be able to.

# 7.0 Help Module

The Help Module features help topics, professional OrangeHRM Support, Forum, Blog etc. that would give you more information on the OrangeHRM system.

# Support

This link will take you to the OrangeHRM Support Plan page and at any point of time you can choose to subscribe for professional assistance with queries on the product.

http://www.orangehrm.com/support-plans.php

#### **Forum**

The OrangeHRM Forum is a place where all the users post their questions, comments and find out more about OrangeHRM. <a href="http://www.orangehrm.com/forum/">http://www.orangehrm.com/forum/</a>

# Blog

The Blog will be updated by us with articles about OrangeHRM and information with regards to



releases and other useful topics. http://www.orangehrm.com/blog/

### **Training**

This link will take you the OrangeHRM Training page and you would be able to view the various trainings OrangeHRM conducts for our clients. <a href="http://www.orangehrm.com/training/">http://www.orangehrm.com/training/</a>

#### Add-Ons

This link will take you to the OrangeHRM Market Place where you will be able to view various add-ons features that could be integrated with your OrangeHRM system. http://www.orangehrm.com/new-addon-plans.shtml

#### Customization

The OrangeHRM team can address your specific requirements by developing and delivering a customized version of your OrangeHRM system. http://www.orangehrm.com/customizations.php

# **Bug Tracker**

If you experience any error while using the system, you can select the bug tracker option and you will be directed to the link <a href="http://sourceforge.net/tracker/?group\_id=156477&atid=799942">http://sourceforge.net/tracker/?group\_id=156477&atid=799942</a> and you can report the error to OrangeHRM. Our OrangeHRM team would respond at the most earliest time possible.

Please contact us on <a href="mailto:sales@orangehrm.com">sales@orangehrm.com</a> for more information.