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# Hello, here's your energy statement

**Covering:** 24 May 2020 to 2 Aug 2020

**Statement date:** 15 Sep 2020

**Customer number:** 850054885814

**Your previous balance  
on 24 May 2020** **£558.28**

Total energy costs  
(including VAT) £117.84

You've paid us £150.00 CR

**Your new balance on  
2 Aug 2020** **£526.12**

**Good news, your  
payments are spot  
on**

Your monthly payments are on track to cover your expected energy use.



**Affected by Covid-19?**

We can help. Visit  
[britishgas.co.uk/payhelp](https://britishgas.co.uk/payhelp)

**Your gas tariff:**

Safeguard

**Paid by:** Monthly Direct Debit

**Tariff ends:** No end date

**Exit fee:** Not applicable

**Estimated annual usage:** 25400.40 kWh

**Estimated annual cost:** £827.07

**Compare our tariffs**

You can compare our tariffs and find the best one for you at  
[britishgas.co.uk/tariffs](https://britishgas.co.uk/tariffs)

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**Have you got a question about your statement?**

Search at [britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs). You could also live chat on the website with one of our advisors or through the British Gas app 7 days a week.

## Your account in detail

Your previous balance on 24 May 2020

£558.28

### Total energy costs



#### Gas

Gas meter number: E6S12327221760

24 May 2020 - 2 Aug 2020	2932.36kWh at 3.216p per kWh	£94.30
	05624 - smart meter reading	
	05886 - smart meter reading	
	262 gas units at 39.4 calorific value	
	Standing charge	£17.93
	71 days at 25.257p per day	
24 May 2020 - 2 Aug 2020	Total Gas costs	£112.23
	Gas VAT at 5.00%	£5.61

Total gas costs (including VAT)

£117.84

Total energy costs (including VAT)

£117.84

#### Your payments

3 Aug 2020 Online Card Payment £150.00 CR

Total payments - Thank you

£150.00 CR

Your new balance on 2 Aug 2020

£526.12

You're using more gas compared to this period last year:

2932.36 kWh

24 May 2020 - 2 Aug 2020

1749.73 kWh

24 May 2019 - 2 Aug 2019

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: [britishgas.co.uk/energyefficiencyguide](https://britishgas.co.uk/energyefficiencyguide)

#### Question about your statement?

For help fast visit: [britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs) or start a live chat with an advisor on our website or app.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: [britishgas.co.uk/priority-service-register](https://britishgas.co.uk/priority-service-register)

Please let us know if you're unhappy with our service at: [britishgas.co.uk/energycomplaints](https://britishgas.co.uk/energycomplaints)

Or write to: Complaints Management Team, PO Box 226, Rotherham S98 1PB

#### Smell gas?

T: 0800 111 999

#### Electrical emergency or power cut?

T: 105

#### Independent advice through Citizens Advice:

[citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
T: 0808 223 1133

#### If your complaint remains unresolved, visit:

[ombudsman-services.org/energy](https://ombudsman-services.org/energy)  
T: 0330 440 1624

Your gas pipeline delivery network visit: [energynetworks.org](https://energynetworks.org)

Your gas meter point reference number

21 75 57 96 01



Scan this on a price comparison app to compare your tariff with others on the market