

MUSTAF KHIRE

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EDUCATION

Seneca College - Honours Bachelor of Technology Software Development

Graduated: May 2023

Cumulative GPA: 3.7

TECHNICAL SKILLS

Programming Languages | Java, C++, JavaScript, Python, HTML, CSS, SQL, PHP

Technologies | React, Bootstrap, Django, REST API, PostgreSQL, MongoDB, MySQL, Linux

Developer Tools | Power BI, Postman, Azure DevOps, Git, GitHub, Docker

EXPERIENCE

Senior Dispatcher | City Taxi Toronto

Jan 2023 – present

- Efficiently handled incoming corporate account, parcel, and cash calls across multiple phone lines while maintaining composure in a fast-paced environment
- Communicated effectively with drivers and customers, ensuring clear and accurate dispatch instructions
- Monitored and managed dispatch logs to ensure drivers received correct and timely order details
- Accurately recorded pickup and drop-off details for corporate account and cash customers, minimizing errors and enhancing service efficiency
- Sustain a professional relationship with customers to ensure continuous support

Junior Technical Analyst (Co-op) | Ontario Ministry of Transportation

Sep 2022 – Jan 2023

- Designed and implemented Power BI dashboards, automating real-time data visualization to provide actionable insights while ensuring compliance with data security best practices
- Developed and maintained ETL workflows using Informatica, SQL, and Python, ensuring data integrity, transformation accuracy, and efficient data processing for reporting and analytics
- Collaborated with developers to troubleshoot and optimize data processing pipelines, enhancing system reliability and performance for seamless data flow across applications
- Worked within an Agile development framework, attending daily stand-ups, participating in sprint planning, and contributing to the successful delivery of data-driven solutions

PROJECTS

Django Customer Relationship Management Application | Full-Stack Development

Feb 2024 – present

- Developed a CRM system using Python, Django, and PostgreSQL to streamline customer interactions and data management
- Integrated Bootstrap for responsive, user-friendly UI design, ensuring accessibility across devices
- Implemented CRUD (Create, Read, Update, Delete) operations for managing customer data, allowing efficient tracking and communication
- Utilized PostgreSQL as the relational database to store and query customer information securely
- Implemented role-based authentication and authorization for users, ensuring secure data access
- Designed intuitive dashboards for tracking customer information, sales leads, and activity
- Optimized application performance for scalability and reliability

Blog Post Back-End API | Full-Stack Development

Sep 2020 – Dec 2020

- Collaborated with a team to develop a back-end API that interacts with the React front-end using RESTful endpoints, including secure login and registration functionality
- Implemented a well-defined system development life cycle (SDLC) to manage the project efficiently, resulting in a high-quality production that met consumer expectations and achieved goals on time through a cost-benefit analysis approach
- Focused on security and privacy by restricting database access and strengthening the login system's robustness
- Contributed to software quality assurance efforts, ensuring product stability and optimal performance for end users
- Demonstrated proficiency in JavaScript, MongoDB, Express, and Node.js throughout the development process