# **TOLLIS K. HILL**

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# **Professional Summary**

Driven and adaptable cybersecurity professional with over 15 years of experience in security operations, incident response, and customer service. Currently pursuing a B.S. in Cybersecurity & Information Assurance and holding multiple active certifications, including CompTIA Security+, Network+, A+, and Associate of (ISC)<sup>2</sup> SSCP. Strong foundation in network defense, log analysis, and endpoint protection with a passion for proactive cyber defense. Seeking an entry-level SOC Analyst role to apply technical and analytical skills in a high-impact security environment.

#### **Technical Skills**

Security Tools: Wireshark, Autopsy, Microsoft 365, Incident Reporting Systems, Splunk (training), TryHackMe Labs

Systems: Windows, Linux, macOS

Scripting: Python (coursework in progress)

Networking & Security: Firewalls, IDS/IPS, Endpoint Protection, Log Analysis, SIEM fundamentals

Soft Skills: Incident response, Communication, Documentation, Team Leadership, Customer Service

#### Certifications

- Associate of (ISC)<sup>2</sup> SSCP
- CompTIA Security+ (Valid through 11/2027)
- CompTIA Network+ (Valid through 11/2027)
- CompTIA A+ (Valid through 11/2027)
- CompTIA IT Operations Specialist (09/2024)
- CompTIA Secure Infrastructure Specialist (11/2024)
- ITIL 4 Foundation (01/2025)
- Expected: CompTIA CySA+, PenTest+, Project+, LPI Linux Essentials (2025–2026)

#### **Education**

B.S. Cybersecurity & Information Assurance – Western Governors University Expected: August 2026 | GPA: 3.0

Relevant Coursework: Digital Forensics, Incident Response, Hacking Countermeasures, Cyber Defense, Python Programming, Penetration Testing, Managing Cloud & Information Security, Cryptography, Linux, Project Management.

A.S. Computer Network Systems – ITT Technical Institute, Sept 2013 | Honors

## **Professional Experience**

• Lead Work Study / Receptionist - Henderson Vet Center

05/2024 - 12/2024 | Henderson, NV

- Coordinated daily tasks and assisted veterans and visitors
- Managed scheduling, communications, and documentation for veteran services
- Supported secure data handling and logistics for events and appointments
- Security Officer Luxor Hotel and Casino

06/2008 - 10/2023 | Las Vegas, NV

- Monitored surveillance systems, conducted incident investigations, and managed dispatch center
- Collaborated with emergency responders and maintained compliance with gaming regulations
- Produced detailed incident reports and maintained shift logs under strict protocols
- Security Supervisor Custom Protective Services

11/2015 - 01/2018 | Las Vegas, NV

- Supervised guards and coordinated shift operations for multiple clients
- Investigated incidents, enforced safety protocols, and liaised with law enforcement
- Trained personnel on safety procedures and emergency response practices

## **Additional Experience**

- Amway Business Owner Leadership, mentorship, and digital marketing
- Call Center Representative Credit Acceptance Customer support & CRM tools
- U.S. Marine Corps Supply Admin & Ops Clerk Leadership, logistics, and operational readiness

# **Additional Information**

- U.S. Military Veteran Honorable Discharge
- Disabled Veteran with 10-Point Preference
- Fluent in English Written, Spoken, and Read